Did You Know in Fiscal Year 2018 PSC...

- Disbursed 75 percent of all civilian grant payments
- Paid $547 billion in grant payments
- Customers include approximately 47 percent of Cabinet-level departments
- Services nearly 500 internationally grantees in 133 countries

Grants Management

Simplifying the Grants Financial Services Lifecycle

Program Support Center (PSC) is one of only two designed civilian grant payment organizations approved by the federal government’s Chief Financial Officers Council to provide grant program support to federal agencies. Customers and grantees rely on PSC’s service to disburse grants payments, centralize cash management applications, run real-time reports, and enable grantees to submit payment requests and upload required documents — anytime, anywhere.


PSC takes on the entire grants cash management lifecycle for maximum agency efficiencies.

- Facilitate grantee enrollment including the completion of Direct Deposit Sign-Up Form (SF-1199A), bank account registration, and quarterly Federal Financial Reports (FFR) filing.
- Process payment requests from grantees — within 24 hours.
- Review payment submissions for accuracy to reduce fraud, waste, and abuse.
- Transmit payments to the Federal Reserve Bank (FRB) or Department of Treasury for deposit into grantees’ financial account.
- Record payment transactions and corresponding disbursements to ensure all grant funds have been reported on time.
- Offer next-day payments, FRB Automated Clearing House (ACH) transactions, same-day payments, and international payments.
- Generate, reconcile, and submit the Classification Transactions and Accountability (CTA) to Department of Treasury’s Central Accounting Reporting System (CARS).

About PSC

Program Support Center (PSC) is a non-appropriated operating unit within the U.S. Department of Health and Human Services (HHS) that partners with agencies, to collaboratively generate solutions to their most pressing challenges.

PSC is the largest multi-function shared service provider to the federal government, providing support throughout HHS and to 26 other Federal agencies.

PSC provides valuable, cost effective, and innovative mission support solutions to foster government efficiency by operating on a competitive fee-for-service basis in several key markets: Financial Management, Procurement Strategy and Operations, Facility Management and Policy, Occupational Health, Travel and Transit, Administrative Support, and Logistics.

Program Support Center

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Shared Services

**Accounting Services**
- Accounting
- Debt Collection
- Financial Reporting

**Acquisition Management Services**
- Acquisitions

**Behavioral Health Services**
- Employee Assistance Program
- Organizational Development and Leadership
- Psychological Testing and Evaluation Program
- Work / Life Programs

**Building Operations Services**
- Facilities Operations and Maintenance
- Room Management
- Shredding

**Clinical Health Services**
- FedStrive Health Clinics
- Medical Employability
- Medical Surveillance
- Workers Compensation Management

**Environmental Health and Safety Services**
- Environmental Health and Safety

**FedResponse Services**
- Customer Contact Center

**Grants Finance and Administration Services**
- Grants Management
- Indirect Cost Negotiations

**Intake, Suitability, and Badging Services**
- Intake, Suitability, and Badging

**Mail and Publishing Services**
- Departmental Forms Management
- Digital Document Management
- Mail Operations
- Mail Screening
- Printing Program Management
- Section 508 Compliance

**Physical Security and Emergency Management Services**
- Physical Security and Emergency Management

**Real Property Management Services**
- Real Real Property Strategy
- Real Property Disposal
- Space Design and Construction

**Supply Chain Management Services**
- Labor and Moving
- Medical Supply Fulfillment
- Personal Property Disposal
- Personal Property Management
- Publications Fulfillment
- Storage

**Transportation Services**
- Fleet Operations
- Transit Subsidy Program Management
- Travel Program Management

**Wellness and Health Promotion Services**
- Wellness and Fitness

- Central collections point for interest earned on all federal grant funds.
- Create scheduled or on-demand detail reports to review grant activity, close out, and monitor disbursement activity.
- Provide independent review facilitating annual audit requirement in compliance with the Office of Management and Budget (OMB) Circular A-123, Statement on Standards for Attestation Engagements (SSAE) No. 18, Agreed Upon Procedures SSAE No. 4, and supports agency financial statement audits.
- Mitigate compliance risk by providing customers support related to the Cash Management Improvement Act (CMIA) and OMB Circular A-133 audit confirmation and resolution support.

**Automate Processes Through a Governmentwide Accepted Grants System**

PSC Grants Management features a fully automated online Payment Management System (PMS) which streamlines the entire grants process. PMS is a governmentwide, recognized web-based system which allows customers and grantees to collect, analyze, and manage grants all in one integrated platform.

PMS enables customers to disburse payments and gain instant visibility into grantee information to review transactions and conduct audits to verify submissions for reimbursement. For grantees, the system permits them to submit payment requests, upload bulk files, and manage their grant expenses — in a mouse click.

PMS shortens the grants lifecycle, eliminates manual tasks, and streamlines operations so customers can reallocate resources to focus on core missions.

**Centralized Grants Management Solution**

PSC Grants Management assists customers with cash management to ensure funds are disbursed immediately. Offering customers access to PMS, provide customers with a single source to automate processes, manage and monitor transactions, ensure compliance with federal regulations and policies, and gain control of payment disbursements to relieve staff of administrative tasks and support grantees to achieve proposed program goals.