

US Department of Health and Human Services

Third Party Websites and Applications Privacy Impact Assessment

Date Signed:

January 14, 2026

OPDIV:

IHS

Name:

Adverse Reporting ISTAR IHS-wide

TPWA Unique Identifier:

T-2377035-679009

Is this a new TPWA?

Yes

Will the use of a third-party Website or application create a new or modify an existing HHS/OPDIV System of Records Notice (SORN) under the Privacy Act?

No

If SORN is not yet published, identify plans to put one in place.

null

Will the use of a third-party Website or application create an information collection subject to OMB clearance under the Paperwork Reduction Act (PRA)?

No

Indicate the OMB approval number expiration date (or describe the plans to obtain OMB clearance).

Expiration Date: 1/1/01 12:00 AM

Describe the plans to obtain OMB clearance.

Explanation: null

Does the third-party Website or application contain Federal Records?

Yes

Describe the specific purpose for the OPDIV use of the third-party Website or application:

The third-party platform is used to support the IHS Adverse Event Reporting (ISTAR) and investigation process for patient and non-patient care related safety incidents. It enables reporting, follow-up, and analysis to support quality and safety improvement across IHS health care facilities.

Have the third-party privacy policies been reviewed to evaluate any risks and to determine whether the Website or application is appropriate for OPDIV use?

Yes

Describe alternative means by which the public can obtain comparable information or services if they choose not to use the third-party Website or application:

Individuals may provide adverse event information directly to IHS facilities in person, by phone, or through internal IHS reporting processes without using the third -party website.

Does the third-party Website or application have appropriate branding to distinguish the OPDIV activities from those of nongovernmental actors?

No

How does the public navigate to the third party Website or application from the OPDIV?

An external hyperlink from an HHS Website or Website operated on behalf of HHS

Please describe how the public navigate to the thirdparty website or application:

Users access the site through an external hyperlink provided by IHS. Non-internal users will receive a access restricted error message.

If the public navigate to the third-party website or application via an external hyperlink, is there an alert to notify the public that they are being directed to anongovernmental Website?

No

Has the OPDIV Privacy Policy been updated to describe the use of a third-party Website or application?

Yes

Provide a hyperlink to the OPDIV Privacy Policy:

<https://www.ihs.gov/privacy/>

Is an OPDIV Privacy Notice posted on the third-part website or application?

Yes

Is PII collected by the OPDIV from the third-party Website or application?

Yes

Will the third-party Website or application make PII available to the OPDIV?

Yes

Describe the PII that will be collected by the OPDIV from the third-party Website or application and/or the PII which the public could make available to the OPDIV through the use of the third-party Website or application and the intended or expected use of the PII:

The information collected varies depending on the type of event being reported for Patients, Workers, Visitors, and Other.

Mandatory reportable fields include:

Facility Name

Area

Service Unit Name

Did the event occur inside or outside the facility?

Department/General Location

Event Date

Event Time

Patient First Name (for patient events only)

Patient Last Name (for patient events only)

Gender

Personnel System (for employee events only)

Job Category (for employee events only)

Was the Person injured in the incident?

Event Description

Was someone else notified at the time of the event?

Who or what did this event affect/involve?

Affected Party Subtype (for patient events only)

What category of event occurred?

What was the type or source of the event? (for patient, visitor, and other events only)

What was the most important or server result of this event?

Search for medication (for patient related medication events only)

Drug (for patient related medication events only)

If this is an administration error, was the drug administered the same as the one ordered (for patient related medication events only)

Reporter First Name and Last Name (for worker events only)

Type of Good Catch (only if Good Catch, a non-required field, is selected)

Optional Fields Include:

Full Address (for workers and visitors only)

Phone Number

Health Record Number (for patient events only)

Select the role this person had in this event

Date of Death (for worker events only)

Is there a property or security related aspect to this event?

Was any other person involved in the event?

Are there any documents to be attached to this record?

Describe the type of PII from the third-party Website or application that will be shared, with whom the PII will be shared, and the purpose of the information sharing:

PII collected through the system may be shared with authorized IHS personnel who are responsible for reviewing, investigating, and following up on adverse events.

If PII is shared, how are the risks of sharing PII mitigated?

PII sharing is limited to authorized IHS personnel and federal partners for incident review and

Will the PII from the third-party website or application be maintained by the OPDIV?

Yes

Describe how PII that is used or maintained will be secured:

PII is secured through role-based access control, user authentication, encrypted storage, audit logging, and access restrictions based on job duties. The system is protected by federal security controls consistent with IHS policy and federal information security standards.

What other privacy risks exist and how will they be mitigated?

Privacy risks include unauthorized access, improper disclosure, and incorrect information being submitted. These risks are mitigated through access controls, disclosure accounting, personnel training, auditing, and adherence to Privacy Act requirements and IHS policies.