

General Information

PTA / PIA Name:	HRSA - HEDSAP - QTR3 - 2025 - HRSA1446225	PTA / PIA ID:	3913427
Component Name:	HRSA - HRSA Enterprise Data Science and Analytics Platform	ATO Boundary Name:	HRSA Enterprise Data Science and Analytics Platform
Overall Status:	Complete 	# of Days - Open:	302
Submitter:		Submit Date:	4/2/2026
Next Assessment Date:	05/05/2029	Expiration Date:	5/5/2029
Office:		OpDiv:	HRSA
Security Categorization:	Moderate		
Make PIA available to Public?:	No	PIA Required:	Yes
General 01:	Identify the Enterprise Performance Lifecycle Phase of the system.		Operations and Maintenance
General 02:	Is this a FISMA-Reportable system?		Yes
General 03:	Does the system have or is it covered by a Security Authorization to Operate (ATO)?		Yes
General 04:	ATO Date or Planned ATO Date.		9/4/2024
General 05:	Is the system or electronic information collection, agency or contractor operated?		Contractor
History Log:	View History Log		

Privacy Threshold Analysis

Privacy Threshold Analysis

PTA 01:	Point of Contact (POC) Name	Lawrence Tran
PTA 01A:	POC Title and Organization	ISSO - HRSA
PTA 01B:	POC Email Address	LTran@hrsa.gov
PTA 01C:	POC Phone Number	703.903.6550
PTA 02:	Indicate the following reason(s) for this PTA. Choose from the following options.	PIA Validation (PIA Refresh)
PTA 02A:	Describe in further detail any changes to the system that have occurred since the last PIA.	Implemented additional tenants and PII types collected.
PTA 03:	Is the data contained in the system owned by the agency or contractor?	Agency

PTA 04:

Please give a brief overview of the purpose of the system by describing what the functions of the system are and how the system carries out those functions in support of HHS.

The HRSA Enterprise Data Science and Analytics Platform (HEDSAP) provides a unified enterprise environment for aggregating, managing, and analyzing data from HRSA internal programs and approved external sources. The platform serves as a centralized analytics and reporting environment that supports data governance, program oversight, and evidence-based decision-making across HRSA programs. HEDSAP maintains curated datasets within the Government Cloud environment (Snowflake) and enables secure data ingestion, preparation, analysis, and reporting to support HRSA's mission and the HHS Data Strategy to leverage data as a strategic asset.

HEDSAP provides scalable data engineering capabilities that support data integration, preparation, analytics, and reporting functions. The platform enables authorized HRSA users to perform data analysis, generate reports, and track program performance while maintaining appropriate security, traceability, and auditing controls. These capabilities support HRSA's efforts to improve program transparency, data quality, and operational insight across Bureau initiatives.

HEDSAP also includes additional applications within its system boundary that support analytics, governance, and user support functions:

- PRF GenAI Chatbot Application – The Provider Relief Fund (PRF) Chatbot is a Generative AI Retrieval-Augmented Generation (RAG) application hosted within the HRSA AWS environment and accessible only to authorized HRSA internal users through Okta authentication. The chatbot enables users to ask natural language questions and retrieve relevant information related to PRF data, reporting, and program Documentation. The application retrieves information from approved HRSA data sources and generates responses to assist internal users in locating relevant data, understanding program information, and supporting reporting and analytical activities. The chatbot is designed to improve accessibility to program information and enhance user support for PRF-related analytics and reporting within HEDSAP.

The Privacy Impact Assessment (PIA) will be updated to reflect any future AI use cases that introduce new privacy risks.

- Collibra – HRSA Data Asset Inventory (DAI) – The Data Asset Inventory is maintained within the Collibra data governance platform (<https://hrsa.collibra.com>) and is accessible only to authorized HRSA internal users through Okta authentication. The DAI serves as an enterprise catalog that organizes and documents HRSA's data assets and associated metadata. It provides a

centralized repository containing information such as data asset descriptions, source bureau/office, data stewards, data format, lifecycle details, risk levels, and access rights. The DAI supports HRSA data governance, transparency, and compliance with federal data management requirements while enabling improved discovery, stewardship, and management of HRSA data assets.

Through these capabilities, HEDSAP supports HRSA and HHS objectives to strengthen data governance, improve program oversight, enable secure data sharing, and maximize the value of program data for analytics, reporting, and strategic decision-making.

The HRSA Enterprise Data Science and Analytics Platform (HEDSAP) maintains a variety of data types received from HRSA Bureau source systems and approved external data sources. HEDSAP does not collect information directly from individuals; instead, it ingests data from source systems with established Privacy Threshold Analyses (PTAs) and/or Privacy Impact Analyses (PIAs). The types of information maintained in the system includes identifying numbers (e.g., Social Security Number (SSN), Tax Identification Number (TIN), provider identifiers), biographical information, contact information, medical and service-related information, as well as program and operational data such as staffing, costs, revenues, and organizational information. The platform also maintain system support and inquiry information submitted by users to address technical issues or questions related to reporting and analytics functions. All data is stored within Snowflake in the Government Cloud boundary and is used solely for analytics, reporting, and tracking purposes. Information maintained in HEDSAP is retained in accordance with applicable HRSA and HHS records management and retention schedules.

Below is the list of PIs:

Identifying Numbers

Social Security Number

Truncated SSN

Taxpayer ID Number (TIN)

Financial Account Information (e.g., account numbers, credit card numbers)

DUNS

Biographical Information

PTA 05: List and/or describe all the types of information that are collected, maintained, and/or shared by the system regardless of whether that information is PII and how long that information is stored.

		Name
		Date of Birth
		User Credentials
		Sex
		Race
		Ethnicity
		Education Records
		Employment Status/History
		Military Status/History
		Contact Information
		Email Address (Personal)
		Phone Numbers (Personal)
		Mailing Address (Business)
		Phone Numbers (Business)
		Biometrics/Distinguishing Features
		Biometric Identifiers (e.g., fingerprints, retina scans)
		Photographic Identifiers
		Medical Information
		Medical Records
		Medical Records Number
		Patient ID Number
PTA 05A:	Are user credentials used to access the system?	Yes, but the user credentials are maintained in a separate system (e.g., AD, AMS) and not collected or maintained by this system.
PTA 05C:	Please identify the system that maintains the user credentials or controls access to this system.	Yes, but the user credentials are maintained via AD, Okta and AMS.

PTA 06:	Describe why each type of information is collected, maintained, and/or shared by the system. Specify what information is collected about each category of individual.	The HRSA Enterprise Data Science and Analytics Platform (HEDSAP) provides a unified analytics environment that aggregates data from HRSA Bureau source systems and approved external sources to support reporting, program oversight, performance monitoring, and data-driven decision-making. HEDSAP does not collect information directly from individuals; instead, it ingests data from source systems that have established Privacy Threshold Analyses (PTAs) and/or Privacy Impact Analyses (PIAs). Information is maintained in Snowflake within the Government Cloud boundary in accordance with HRSA records management policies and is used solely for analytics, reporting, and tracking. The system maintains the following types of information obtained from source systems: identifying numbers, biographical information, contact information, demographic data, organization and mailing addresses, provider license numbers, chart numbers, patient characteristics, services provided, clinical processes and health outcomes, patient utilization of services, staffing, operational costs, and revenue information. Categories of individuals whose information may be included in HEDSAP data sets include healthcare providers, patients receiving services through HRSA-supported programs, grantee organization personnel, and other individuals represented in HRSA program data. These data elements are maintained within HEDSAP solely to support analytics, reporting, and tracking activities across HRSA Bureau programs. The platform aggregates data from approved source systems to enable standardized reporting, data analysis, and performance tracking. HEDSAP does not collect information directly from individuals; all data originates from source systems with established Privacy Threshold Analyses (PTAs) and/or Privacy Impact Analyses (PIAs). For additional details regarding the collection and use of specific data elements, refer to the PTAs/PIAs for the originating HRSA source systems (e.g., Provider Relief Fund (PRF)).
PTA 07:	Does the system collect, maintain, use, or share PII?	Yes
PTA 08:	Does the system include a website or online application?	Yes
PTA 08A:	Provide the URL(s).	PRF GenAI Chatbot – https://prb.ai.hrsa.gov HRSA AWS application (accessible only to authorized HRSA internal users via Okta authentication). HRSA Data Asset Inventory (Collibra) – https://hrsa.collibra.com (accessible only to authorized HRSA user via Okta authentication).

PTA 08B:	Are any of the website or online applications accessible by the public (including publicly accessible log in pages)?	No
PTA 09:	Describe the purpose of the website, who has access to it, and how users access the web site (via public URL, log in, etc.). Please address each element in your response.	1. PRF GenAI Chatbot – https://prb.ai.hrsa.gov Purpose: The Provider Relief Fund (PRF) Chatbot is a Generative AI Retrieval-Augmented Generation (RAG) application hosted within the HRSA AWS environment. The chatbot enables users to ask natural language questions and retrieve relevant information related to PRF data, reporting, and program Documentation. The application retrieves information from approved HRSA data sources and generates responses to assist internal users in locating relevant data, understanding program information, and supporting reporting and analytical activities. The chatbot is designed to improve accessibility to program information and enhance user support for PRF-related analytics and reporting within HEDSAP Access: PRF Chatbot is accessible only to authorized HRSA internal users with PIV card. Authentication: Okta authentication 2. HRSA Collibra Data Asset Inventory (DAI) – https://hrsa.collibra.com Purpose: HRSA Data Asset Inventory (DAI) – The Data Asset Inventory is maintained within the Collibra data governance platform (https://hrsa.collibra.com). The DAI serves as an enterprise catalog that organizes and documents HRSA’s data assets and associated metadata. It provides a centralized repository containing information such as data asset descriptions, source bureau/office, data stewards, data format, lifecycle details, risk levels, and access rights. The DAI supports HRSA data governance, transparency, and compliance with federal data management requirements while enabling improved discovery, stewardship, and management of HRSA data assets Access: DAI is accessible only to authorized HRSA internal users with PIV card. Authentication: Okta authentication
PTA 10:	Does the website have a posted privacy notice?	No
PTA 11:	Does the website contain links to non-federal government websites external to HHS?	No
PTA 12:	Does the website use web measurement and customization technology?	No
PTA 13:	Does the website have any information or pages directed at children under the age of thirteen?	No
PTA 14:	Does the system have a mobile application?	No
PTA 20:	Are any third-party websites or applications (TPWA) associated with the system?	No
PTA 21:	Does this system use artificial intelligence (AI) tools or technologies?	Yes

PTA 21A:	What are the AI tools and how are they used?	PRF GenAI Chatbot Application – The Provider Relief Fund (PRF) Chatbot is a Generative AI Retrieval-Augmented Generation (RAG) application hosted within the HRSA AWS environment and accessible only to authorized HRSA internal users through Okta authentication. The chatbot enables users to ask natural language questions and retrieve relevant information related to PRF data, reporting, and program Documentation. The application retrieves information from approved HRSA data sources and generates responses to assist internal users in locating relevant data, understanding program information, and supporting reporting and analytical activities. The chatbot is designed to improve accessibility to program information and enhance user support for PRF-related analytics and reporting within HEDSAP.
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Privacy Impact Assessment

Privacy Impact Assessment

PIA 22:	Indicate the type(s) of personally identifiable information (PII) that the system will collect, maintain, or share.	Identifying Numbers - Social Security Number - Truncated SSN - Taxpayer ID Number (TIN) - Financial Account Information (e.g., account numbers, credit card numbers) - DUNS Biographical Information - Name - Date of Birth - User Credentials - Education Records - Employment Status/History - Military Status/History Contact Information - Email Address (Personal) - Phone Numbers (Personal) - Mailing Address (Business) - Phone Numbers (Business) Biometrics/Distinguishing Features - Biometric Identifiers (e.g., fingerprints, retina scans, DNA samples) - Photographic Identifiers Medical Information - Medical Records - Medical Records Number - Patient ID Number Other - Other
PIA 22A:	Identify the “other” type(s) of personally identifiable information (PII) not mentioned in the above list.	fax, demographic information, organization physical/mailling address, data on patient characteristics, services provided, clinical processes and health outcomes, patients' use of services, staffing, costs, and revenues, chart number, provider license number, sex, race, ethnicity.
PIA 23:	Indicate the categories of individuals about whom PII is collected, maintained, or shared.	Business Partners/Contacts (Federal state, local agencies) Grantees Patients Members of the public Vendors/Suppliers/Third-Party Contractors (Contractors other than HHS Direct Contractors)
PIA 24:	Indicate the approximate number of individuals whose PII is maintained in the system.	1,000,000 or more

PIA 25:	For what primary purpose is the PII used?	HEDSAP only host data collected by other source systems. HEDSAP gives the capability for data analysis and reporting. It is the responsibility of each individual system with a Tenant in HEDSAP to document the purpose of PII use in their Tenant under their specific systems' PTA and PIA. The Bureau's source systems may vary depending on the need to utilize the HEDSAP platform. For a list of systems that currently have a tenant in HEDSAP, please refer to HEDSAP SSP.
PIA 26:	Describe any secondary uses for which the PII will be used (e.g., testing, training, or research).	HEDSAP gives the capability to each system with a Tenant in HEDSAP to set up and use lower environment for purposes deemed necessary by the system. It is the responsibility of each individual system with a Tenant in HEDSAP to document the PII use (Testing, Training, or research) in their Tenant under their specific systems' PTA and PIA.
PIA 27:	Describe the function of the SSN, Truncated SSN, and/or Taxpayer ID. If the Taxpayer IDs collected are only for businesses include that in your response.	HEDSAP system hosts the data for each tenant to perform their individual data analysis, analytics and engineering tasks. HEDSAP does not collect PII directly from individuals. Data is collected from other source systems and hence it is the responsibility of the source tenant to provide the function of PII collected in their PTA/PIA.
PIA 27A:	Cite the legal authority to use the SSN, Truncated SSN, and/or Taxpayer ID. If the Taxpayer IDs collected are only for businesses, you may respond N/A.	N/A since data is not collected by HEDSAP instead its collected by the source systems.
PIA 28:	Identify legal authorities, governing information use and disclosure specific to the system and program.	It is the responsibility of each System with a Tenant in HEDSAP to document the legal authority to use Tax Payer ID (Which in some cases may be SSN) in their Tenant under their specific systems' PIA.
PIA 29:	Are records in the system retrieved by one or more PII data elements?	Yes
PIA 29A:	Please specify which PII data elements are used to retrieve records.	The specific PII data elements used to retrieve records depends the system Tenant.
PIA 29B:	Provide the number, title, and URL of the Privacy Act System of Records Notice (SORN) that is being used to cover the system or indicate whether a new or revised SORN is in development.	A SORN will be required for each system Tenant that retrieve information by PII data. The HEDSAP system is not responsible for creating or maintaining this SORN.

PIA 30:	Identify the sources of PII in the system.	Directly from an individual about whom the information pertains Other Government Sources Within the OPDIV Other HHS OPDIV Other Federal Entities Non-Government Sources Members of the Public Commercial Data Broker Private Sector
PIA 30A:	Identify the “other” sources of PII in the system not mentioned in the above list.	OPTN (One of HEDSAP's tenants) members such as organ procurement organizations, histocompatibility labs, transplant, hospitals, transplant candidates/recipients and/or members of their families. Data is also supplemented from other agencies such as Centers for Medicaid/Medicare Services and/or other members of the public, private sector, etc.
PIA 31:	Is there an Office of Management and Budget (OMB) information collection approval number?	No
PIA 31B:	Explain why an OMB information collection approval number is not required.	It is the responsibility of each System with a Tenant in HEDSAP to obtain the OMB information collection approval number and document in their specific systems' PTA and PIA.
PIA 32:	Is the PII in the system shared directly with other organizations outside the system’s Operating Division?	No
PIA 33:	Is the submission of PII by individuals voluntary or mandatory as defined in the Privacy Act?	Voluntary
PIA 34:	Describe the method in place to notify and obtain consent from individuals whose PII will be collected. If no prior notice is given or consent cannot be obtained, explain why.	Not Applicable: HEDSAP does not collect PII directly from individuals. Data is collected from other the Bureau's source systems. It is the responsibility of each System with a Tenant in HEDSAP to provide a method for individuals to opt-out of the collection or use of their PII during collection.
PIA 35:	Describe the process to notify and obtain consent from the individuals whose PII is in the system when major changes occur to the system (e.g., disclosure and/or data uses have changed since the notice at the time of original collection). If they cannot be notified or have their consent obtained, explain why.	Not Applicable: HEDSAP does not collect PII directly from individuals. Data is collected from other source systems. It is the responsibility of each System with a Tenant in HEDSAP to notify and obtain consent from the individuals whose PII is in the system when major changes occur to the system.

PIA 36:	Describe the process in place to resolve an individual's concerns when they believe their PII has been inappropriately obtained, used, or disclosed, or that the PII is inaccurate. If no process exists, explain why not.	Not Applicable: HEDSAP does not collect PII directly from individuals. Data is collected from other source systems. It is the responsibility of each Source System with a Tenant in HEDSAP to establish a process to resolve an individual's concerns when they believe their PII has been inappropriately obtained, used, or disclosed, or that the PII is inaccurate.
PIA 37:	Describe the process in place for periodic reviews of the system to ensure the integrity, availability, accuracy, and relevancy of the PII in the system. Please address each element in your response. If no processes are in place, explain why not.	HEDSAP does not collect PII directly from individuals. Data is collected from other source systems. Availability: HEDSAP has implemented a range of controls and measures to make sure data in the system remains available to authorized users. The system is a Software-as-a-Service (SaaS) solution and hosted in Amazon Web Service (AWS) with data replication across regions within the US. For more information on this, consult the HEDSAP Contingency Plan and System security Plan. Integrity: HEDSAP audits and keeps information of data access. Access to the system is controlled through Rule Based Access Control (RBAC). Relevancy: It is the responsibility of each Source System with a Tenant in HEDSAP to ensure the relevancy of data it collects. Accuracy: It is the responsibility of each Source System with a Tenant in HEDSAP to ensure the accuracy of data it collects.
PIA 38:	Identify who will have access to the PII in the system.	Users Administrators Developers Contractors
PIA 38A:	Select the type of contractor.	HHS/OpDiv Direct Contractors
PIA 38B:	Do contracts include Federal Acquisition Regulation (FAR) and other appropriate clauses ensuring adherence to privacy provisions and practices?	Yes

PIA 39:	Provide the reason why each of the groups identified in 38 needs access to PII.	HEDSAP system hosts the data for each tenant to perform their individual data analysis, analytics and engineering tasks. It is the responsibility of each Tenant system owner to determine which group of users will have access to PII and the need for such access.
PIA 40:	Describe the administrative procedures in place to determine which system users (administrators, developers, contractors, etc.) may access PII.	HEDSAP system hosts the data for each tenant to perform their individual data analysis, analytics and engineering tasks. It is the responsibility of each Tenant system owner to determine which group of users will have access to PII and the need for such access. Each tenant is also responsible for account management under their role hierarchy and governance.
PIA 41:	Describe the technical methods in place to allow those with access to PII to access only the minimum amount of information necessary to perform their job.	HEDSAP give each Tenant the ability to adhere to the policy of least privileged through the implementation of RBAC. The information is compartmentalized by tenant, tenants only have access to their data.
PIA 42:	Identify the general security and privacy awareness training provided to system users (system owners, managers, operators, contractors and/or program managers) to make them aware of their responsibilities for protecting the information being collected and maintained.	All employees and direct contractors that use the HEDSAP system are required to take HHS provided Security and Privacy training. All system users will receive system training and HEDSAP user guides to support the various functions of the system.
PIA 43:	Describe the training system users receive above and beyond general security and privacy awareness training.	There is no additional formal training provided by the Bureau except for Significant user training provided to system administrators. HEDSAP team provides training guides and walk through of the COTS product at the time of initial setup. HEDSAP team also maintains user guides for each COTS product and in-depth training is also provided on a need basis.
PIA 44:	Describe the process and guidelines in place for the retention and destruction of PII. Cite specific National Archives and Records Administration (NARA) records retention schedule(s) and include the retention period(s).	Based on direction from each tenant on the disposition of their own individual data (according to their SORN) , the retention/ destruction processes will be adhered. HEDSAP defaults to the schedule detailed in DAA-0512-2025-0001. Daily backups for 7 days. Instance recovery snapshots for 2 days. Weekly backup for 4 weeks. Monthly backup for 6 months.

PIA 45:	Describe how the PII will be secured in the system using administrative, technical, and physical controls. Please address each element in your response.	Administrative control
		Management oversight of activities, security awareness and training for federal staff and direct contractors that use the system, separation of duties for personnel administering the system, Governance of role hierarchy , and isolating development test instance for each Tenant (with mask data).
		Technical controls
		TLS1.2 or higher is being used for its HTTPS connections.; two-factor authentication; logical access controls; anti-virus software; firewalls; and role- based access Data is contained in Snowflake FedRAMP Gov Cloud.
		Physical controls
		HEDSAP is hosted in the Snowflake FedRAMP Gov Cloud so all physical controls are implemented by the Snowflake FedRAMP ATO.

Review and Comments			
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OpDiv Privacy Analyst Review			
Privacy Analyst Review Decision:	Approved	Privacy Analyst Review Date:	4/29/2026
Privacy Analyst Review Comments:	ISSO asked for the PTA to be rejected to make some additional edits.	# of Days - PA Review:	27

SOP Review			
SOP Review Decision:	Approved	SOP Review Date:	4/30/2026
SOP Review Comments:		# of Days - SOP Review:	1

Agency Privacy Analyst Review			
Agency Privacy Analyst Review Decision:	Approved	Agency Privacy Analyst Review Date:	5/5/2026
Agency Privacy Analyst Review Comments:	Reviewer: Godisgreat Peters 5/5/2026 All comments have been addressed, this PIA is ready for SAOP review and approval. 3/25/2026 please see comments below and update	# of Days - APA Review:	5

accordingly.

PTA-4: Is PRF GenAI Chatbot Application being covered by this PIA? If so then you need to include the AI statement in your response "The Privacy Impact Assessment (PIA) will be updated to reflect any future AI use cases that introduce new privacy risks."

PTA-5: Please remove the "e.g." and list the PII elements being collected. Per PIA-22, please make sure that PII captured in PIA-22 is also listed in PTA-5.

PTA-21: Per PTA-4, this response should be "Yes."

PTA-21A: Please answer sub-question PTA-21A with the following response "PRF GenAI Chatbot Application – The Provider Relief Fund (PRF) Chatbot is a Generative AI Retrieval-Augmented Generation (RAG) application hosted within the HRSA AWS environment and accessible only to authorized HRSA internal users through Okta authentication. The chatbot enables users to ask natural language questions and retrieve relevant information related to PRF data, reporting, and program Documentation. The application retrieves information from approved HRSA data sources and generates responses to assist internal users in locating relevant data, understanding program information, and supporting reporting and analytical activities. The chatbot is designed to improve accessibility to program information and enhance user support for PRF-related analytics and reporting within HEDSAP. "

3/3/2026 please see comments below and update accordingly.

PTA-5C: Please revise statement to read "Yes, but the user credentials are maintained via AD, Okta and AMS".

PIA-22A: Per PTA-5, please include the following PII in your response "fax."

PIA-32B: Please spell out DUA and MOU.

PIA-37: Please spell out Saas and AWS.

Reviewer: Nestor Villafuerte

12/12/2025 Please see comments and update accordingly:

PTA-4: Please revise your response to read "The HRSA Enterprise Data Science and Analytics Platform will create and enhance a unified environment that captures accurate, relevant data from internal programs and external sources. This platform will serve as the Bureau's single source of truth, strengthening data governance and enabling secure data sharing. It will provide an authoritative data engineering foundation for scalable data

preparation and model-inference pipelines, while integrating advanced data science and statistical analysis tools to support predictive analytics. The initiative aligns with the HHS Data Strategy and the Cross-Agency Priority (CAP) Goal to leverage data as a strategic asset, as well as Federal Open Data initiatives that promote transparency and public accessibility of program data. By enabling data-driven decision-making, ensuring data traceability, security, and auditing, and facilitating the sharing of curated datasets with external partners, the platform will implement innovative solutions that maximize the value of data across analytics, statistical, and reporting domains."

PTA-5: Revise response to read "The data in the system includes PII elements such as TIN, Demographic information, Email address. The system also collects low risk PII information like end-user name, the organization physical/mailling address, phone, fax and email including data on patient characteristics, services provided, clinical processes and health outcomes, patients' use of services, staffing, costs, and revenues.

The information is collected from various sources and stored in Snowflake for reporting, tracking and analysis purposes. This information is also viable to evaluating the use of emergency government funding for future pandemics and other initiatives within the Bureau. The system also collects all inquiry information to address any issues or technical challenges the users may have during their reporting. All information is captured and stored in Snowflake within the boundary of the Government Cloud. This information is stored in accordance with the organization guidelines for records management."

PIA-22: Please select the PII elements that will be collected, stored, and maintained in this system
Taxpayer ID Number, Name, Email, Phone
Numbers, Mailing Address (Business), Other:
demographic information, organization
physical/mailling address, data on patient
characteristics, services provided, clinical processes
and health outcomes, patients' use of services,
staffing, costs, and revenues.

PIA-22A: Include the following in your response
"Other: demographic information, organization
physical/mailling address, data on patient
characteristics, services provided, clinical processes
and health outcomes, patients' use of services,
staffing, costs, and revenues."

PIA-38: Per PIA-42: Please select "Contractors"
(direct contractors) as they also have access to PII
within the system.

PIA-44: Is there a specific retention schedule?

SAOP Review

SAOP Review Decision: Approved

SAOP Review Comments:

SAOP Review Date: 5/6/2026

of Days - SAOP Review: 1

SAOP Signature

Date	User	Type	Name	Original Value	New Value
5/6/2026 2:46 PM	BAUR, VANESSA	Signature	SAOP (Email PIN)		Content Signed

Supporting Document(s)

Name	Size	Type	Upload Date	Downloads
No Records Found				

Comments

Question Name	Submitter	Date	Comment	Attachment
PTA 01	Data Feed Service, pta_pia_HSRSA_Release	7/8/2025	Bret Youngquist - BYoungquist@hrsa.gov	
PTA 01A	Data Feed Service, pta_pia_HSRSA_Release	7/8/2025	Cloud Architect - HRSA	
PTA 01B	Data Feed Service, pta_pia_HSRSA_Release	7/8/2025	BYoungquist@hrsa.gov	
PTA 01C	Data Feed Service, pta_pia_HSRSA_Release	7/8/2025	703.928.3671	
PTA 05	VILLAFUERTE, NESTOR	10/21/2025	The current response does not answer the question. The answer should mirror PTA06.	
PIA 22	VILLAFUERTE, NESTOR	10/21/2025	Per PTA06 please include TIN, the specific demographic information, email, mailing address, phone number, and fax number.	
PIA 44	VILLAFUERTE, NESTOR	10/21/2025	Is there a specific retention schedule?	
PTA 04	BLAND, CRYSTAL	12/12/2025	Please revise your response to read "The HRSA Enterprise Data Science and Analytics Platform will create and enhance a unified environment that captures accurate, relevant data from internal programs and external sources. This platform will serve as the Bureau's single source of truth, strengthening data governance and enabling secure data sharing. It will provide an authoritative data engineering foundation for scalable data preparation and model-inference pipelines, while integrating advanced data science and statistical analysis tools to support predictive	

analytics. The initiative aligns with the HHS Data Strategy and the Cross-Agency Priority (CAP) Goal to leverage data as a strategic asset, as well as Federal Open Data initiatives that promote transparency and public accessibility of program data. By enabling data-driven decision-making, ensuring data traceability, security, and auditing, and facilitating the sharing of curated datasets with external partners, the platform will implement innovative solutions that maximize the value of data across analytics, statistical, and reporting domains."

PIA 38	BLAND, CRYSTAL	12/12/2025	Per PIA-42: Please select "Contractors" (direct contractors) as they also have access to PII within the system.
PTA 05	BLAND, CRYSTAL	12/12/2025	Revise response to read "The data in the system includes PII elements such as TIN, Demographic information, Email address. The system also collects low risk PII information like end-user name, the organization physical/mailing address, phone, fax and email including data on patient characteristics, services provided, clinical processes and health outcomes, patients' use of services, staffing, costs, and revenues. The information is collected from various sources and stored in Snowflake for reporting, tracking and analysis purposes. This information is also viable to evaluating the use of emergency government funding for future pandemics and other initiatives within the Bureau. The system also collects all inquiry information to address any issues or technical challenges the users may have during their reporting. All information is captured and stored in Snowflake within the boundary of the Government Cloud. This information is stored in accordance with the organization guidelines for records management."
PIA 22	BLAND, CRYSTAL	12/12/2025	Please select the PII elements that will be collected, stored, and maintained in this system Taxpayer ID Number, Name, Email, Phone Numbers, Mailing Address (Business), Other: demographic information,

organization physical/ mailing address, data on patient characteristics, services provided, clinical processes and health outcomes, patients' use of services, staffing, costs, and revenues.

PIA 22A	BLAND, CRYSTAL	12/12/2025	Include the following in your response "Other: demographic information, organization physical/ mailing address, data on patient characteristics, services provided, clinical processes and health outcomes, patients' use of services, staffing, costs, and revenues."
PTA 05C	PETERS, GODISGREAT	3/3/2026	Please revise statement to read "Yes, but the user credentials are maintained via AD, Okta and AMS ".
PIA 22	PETERS, GODISGREAT	3/3/2026	Per PTA-5, please include the following PII in your response "fax."
PIA 32B	PETERS, GODISGREAT	3/3/2026	Please spell out DUA and MOU.
PIA 37	PETERS, GODISGREAT	3/3/2026	Please spell out Saas and AWS.
PTA 05	BLAND, CRYSTAL	3/25/2026	Please remove the "e.g." and list the PII elements being collected. Per PIA-22, please make sure that PII captured in PIA-22 is also listed in PTA-5.
PTA 04	BLAND, CRYSTAL	3/25/2026	Is PRF GenAI Chatbot Application being covered by this PIA? If so then you need to include the AI statement in your response "The Privacy Impact Assessment (PIA) will be updated to reflect any future AI use cases that introduce new privacy risks."
PTA 21	BLAND, CRYSTAL	3/25/2026	Per PTA-4, this response should be "Yes." Please answer sub-question PTA-21A with the following response "PRF GenAI Chatbot Application – The Provider Relief Fund (PRF) Chatbot is a Generative AI Retrieval-Augmented Generation (RAG) application hosted within the HRSA AWS environment and accessible only to authorized HRSA internal users through Okta authentication. The chatbot enables users to ask natural language questions and retrieve relevant information related to PRF data, reporting, and program Documentation. The application

retrieves information from approved HRSA data sources and generates responses to assist internal users in locating relevant data, understanding program information, and supporting reporting and analytical activities. The chatbot is designed to improve accessibility to program information and enhance user support for PRF-related analytics and reporting within HEDSAP. "