


General Information		
<b>PTA / PIA Name:</b>	HRSA - HDW - QTR3 - 2025 - HRSA1446260	<b>PTA / PIA ID:</b> 3913420
<b>Component Name:</b>	HRSA - HRSA Data Warehouse	<b>ATO Boundary Name:</b> HRSA Data Warehouse
<b>Overall Status:</b>	Complete 	<b># of Days - Open:</b> 134
<b>Submitter:</b>		<b>Submit Date:</b> 7/15/2025
<b>Next Assessment Date:</b>	11/19/2028	<b>Expiration Date:</b> 11/19/2028
<b>Office:</b>		<b>OpDiv:</b> HRSA
<b>Security Categorization:</b>	Moderate	
<b>Make PIA available to Public?:</b>	No	<b>PIA Required:</b> Yes
<b>General 01:</b>	Identify the Enterprise Performance Lifecycle Phase of the system.	Operations and Maintenance
<b>General 02:</b>	Is this a FISMA-Reportable system?	Yes
<b>General 03:</b>	Does the system have or is it covered by a Security Authorization to Operate (ATO)?	Yes
<b>General 04:</b>	ATO Date or Planned ATO Date.	3/15/2024
<b>General 05:</b>	Is the system or electronic information collection, agency or contractor operated?	Contractor
<b>History Log:</b>	<a href="#">View History Log</a>	

Privacy Threshold Analysis		
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<b>PTA 01:</b>	Point of Contact (POC) Name	Bret Youngquist
<b>PTA 01A:</b>	POC Title and Organization	Cloud Architect - HRSA
<b>PTA 01B:</b>	POC Email Address	BYoungquist@hrsa.gov
<b>PTA 01C:</b>	POC Phone Number	703.928.3671
<b>PTA 02:</b>	Indicate the following reason(s) for this PTA. Choose from the following options.	New
<b>PTA 03:</b>	Is the data contained in the system owned by the agency or contractor?	Agency

<b>PTA 04:</b>	Please give a brief overview of the purpose of the system by describing what the functions of the system are and how the system carries out those functions in support of HHS.	<p>The purpose of the HDW is to create a repository and single source of information about the agencies' activities, including but not limited to grants, shortage designation, scholarship awards, and loan repayments. It is not a transactional data management system used to carry out HRSA's day-to-day activities but rather a place where the results of those activities are recorded and stored. The information in the HDW is intended to be available to and used by a wide variety of individuals and groups. These include the agency's senior management, individual agency employees, other agency information systems and applications, state and local governments, academia, current and prospective agency grantees, the U.S. Congress, and the public. The HDW web application, data.hrsa.gov is expressly designed for anonymous, unauthenticated access by the public. However, there are components that require either Windows authentication, or administrative registration before they can be used. These are HDW Application Programming Interface (API), mydata.hrsa.gov, internal Tableau Server and internal Geographical Information System (GIS) portal.</p> <p>HDW also has a component: HRSA Enterprise Site Repository (ESR) Service which is a stand-alone web API that exposes the API for the client systems. ESR lets the calling systems (clients) store and access the site and service details in a common repository. It provides a set of services and capabilities to help track and manage performance locations/sites for Agency funded or assisted programs or activities. This allows to identify the sites by one or more Agency programs or participating in Agency related programs that fund individual clinicians.</p>
<b>PTA 05:</b>	List and/or describe all the types of information that are collected, maintained, and/or shared by the system regardless of whether that information is PII and how long that information is stored.	The information HDW collects, maintains, or shares relates to Agency grants, shortage designations, scholarship awards and loan repayments, nursing surveys, organ procurement and transplantation network, rural health, and health care sites. The information contained in the system house Personally Identifiable Information (PII) but does not house sensitive PII. HDW houses non-sensitive PII information like Grantee name, email address and phone. The HDW does not collect any data directly from grantees or the public instead obtains data via Extract-Transform-Load processes from upstream Agency systems or is uploaded from external sources (e.g., Census Bureau).
<b>PTA 05A:</b>	Are user credentials used to access the system?	Yes, but the user credentials are maintained in a separate system (e.g., AD, AMS) and not collected or maintained by this system.
<b>PTA 05C:</b>	Please identify the system that maintains the user credentials or controls access to this system.	AD + Okta and AMS

<b>PTA 06:</b>	Describe why each type of information is collected, maintained, and/or shared by the system. Specify what information is collected about each category of individual.	The system makes summary data about Agency programs, grantees, shortage designation, and health care resources available to all uses via anonymous web-based tools. It is a repository of HRSA's program administrative data and activities. It does not create any data; it obtains extracts of data from HRSA's Electronic Handbooks (EHB), BCRS Management Information System Solution (BMISS) and other Agency systems, which have their own Privacy Impact Assessments. The HDW then summarizes them for publication and analysis on maps, dashboard, and reports. The information is used by public and private individuals and agencies to promote health care to under-served areas by studying the data retrieved by the HDW. Data are refreshed from the source systems on schedules that vary from daily to annual to as desired. Each refresh replaces the previous data. Types of data include grant award information, health center locations, loan repayment and scholarship award information, shortage area boundary data, and other Agency program data. Census demographic data are also used to provide context (e.g. what is the income, race, ethnicity, etc., of populations near health centers).
<b>PTA 07:</b>	Does the system collect, maintain, use, or share PII?	Yes
<b>PTA 08:</b>	Does the system include a website or online application?	Yes
<b>PTA 08A:</b>	Provide the URL(s).	mydata.hrsa.gov hdwintranet.hrsa.gov data.hrsa.gov datawarehouse.hrsa.gov ahrf.hrsa.gov hpsafind.hrsa.gov hrsainyourstate.hrsa.gov muafind.hrsa.gov stateprofiles.hdw.hrsa.gov geocarenavigator.hrsa.gov findahealthcenter.hrsa.gov findanetwork.hrsa.gov findhivcare.hrsa.gov opotxfind.hrsa.gov search1.hrsa.gov gisportal.hrsa.gov tableau.hrsa.gov
<b>PTA 08B:</b>	Are any of the website or online applications accessible by the public (including publicly accessible log in pages)?	Yes

<b>PTA 09:</b>	Describe the purpose of the website, who has access to it, and how users access the web site (via public URL, log in, etc.). Please address each element in your response.	<p>data.hrsa.gov: the HDW serves as the enterprise repository for the Agency's data and makes that data available to the public. The data warehouse integrates this data with external sources, such as the U.S. Census Bureau, enabling users to gather relevant and meaningful information about health care programs and the populations they serve. The HDW is used by Agency, grantees, care providers, the public, and other audiences interested in HRSA's public health services and information.</p> <p>Mydata.hrsa.gov: Feature services provide a means for Agency only users to consume data generated from the Data Warehouse Extract, Transform, and Load (ETL) processes. It maintains functionality of Agency programs that improve health and achieve health equity through access to quality services, a skilled health workforce and innovative programs. Mydata is only available to users within the Agency network connected to Agency VPN.</p> <p>ESR: Is a service is a stand-alone web API that exposes the API for the client systems. ESR provides the clients store and access the site and service details in a common repository, provides a set of services and capabilities to help track and manage performance locations/sites for Agency funded or assisted programs or activities and also allows to identify the sites by one or more Agency programs or participating in Agency related programs that fund individual clinicians. ESR is only available to users within the Agency network connected to Agency VPN.</p>
<b>PTA 10:</b>	Does the website have a posted privacy notice?	Yes
<b>PTA 11:</b>	Does the website contain links to non-federal government websites external to HHS?	Yes
<b>PTA 11A:</b>	Is a disclaimer notice provided to users that follow external links to websites not owned or operated by HHS?	Yes
<b>PTA 12:</b>	Does the website use web measurement and customization technology?	No
<b>PTA 13:</b>	Does the website have any information or pages directed at children under the age of thirteen?	No
<b>PTA 14:</b>	Does the system have a mobile application?	No
<b>PTA 20:</b>	Are any third-party websites or applications (TPWA) associated with the system?	No
<b>PTA 21:</b>	Does this system use artificial intelligence (AI) tools or technologies?	No

## Privacy Impact Assessment

### Privacy Impact Assessment

<b>PIA 22:</b>	Indicate the type(s) of personally identifiable information (PII) that the system will collect, maintain, or share.	<p>Biographical Information</p> <ul style="list-style-type: none"> <li>Name</li> </ul> <p>Contact Information</p> <ul style="list-style-type: none"> <li>Email Address (Personal)</li> <li>Phone Numbers (Personal)</li> <li>Email Address (Business)</li> <li>Phone Numbers (Business)</li> </ul>
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<b>PIA 23:</b>	Indicate the categories of individuals about whom PII is collected, maintained, or shared.	Grantees Vendors/Suppliers/Third-Party Contractors (Contractors other than HHS Direct Contractors)
<b>PIA 24:</b>	Indicate the approximate number of individuals whose PII is maintained in the system.	1,000,000 or more
<b>PIA 25:</b>	For what primary purpose is the PII used?	HRSA Data Warehouse's (HDW) internal Mydata has non-sensitive PII (e.g. Grantee POC name, email and phone number) which is used for internal reporting and communication outreach by programs.
<b>PIA 26:</b>	Describe any secondary uses for which the PII will be used (e.g., testing, training, or research).	PII is not used for research and testing purposes.
<b>PIA 28:</b>	Identify legal authorities, governing information use and disclosure specific to the system and program.	Authorities include the Public Health Service (PHS) Act (42 U.S.C. 300d-73(h)), Departmental Regulation 5 USC 301 and Teaching Health Center (THC) Graduate Medical Education (GME) Payment program 42 U.S.C. § 256h.
<b>PIA 29:</b>	Are records in the system retrieved by one or more PII data elements?	No
<b>PIA 30:</b>	Identify the sources of PII in the system.	Government Sources Within the OPDIV
<b>PIA 31:</b>	Is there an Office of Management and Budget (OMB) information collection approval number?	No
<b>PIA 31B:</b>	Explain why an OMB information collection approval number is not required.	HRSA Data Warehouse (HDW) is a data and reporting system which source the data from various source systems which collect and maintain data using OMB approved forms.
<b>PIA 32:</b>	Is the PII in the system shared directly with other organizations outside the system's Operating Division?	No
<b>PIA 33:</b>	Is the submission of PII by individuals voluntary or mandatory as defined in the Privacy Act?	Voluntary
<b>PIA 34:</b>	Describe the method in place to notify and obtain consent from individuals whose PII will be collected. If no prior notice is given or consent cannot be obtained, explain why.	HDW collects data from various source systems hence the PII (e.g. Grantee POC email, name and phone number) is part of the data collected from these sources. Since the data is not directly collected from the user, individuals are not notified by HDW about their information in the system.
<b>PIA 35:</b>	Describe the process to notify and obtain consent from the individuals whose PII is in the system when major changes occur to the system (e.g., disclosure and/or data uses have changed since the notice at the time of original collection). If they cannot be notified or have their consent obtained, explain why.	HDW collects data from various source systems hence the PII (e.g. Grantee POC email, name and phone number) is part of the data collected from these sources. Since the data is not directly collected from the user, individuals are not notified, or consent is not obtained from individuals.
<b>PIA 36:</b>	Describe the process in place to resolve an individual's concerns when they believe their PII has been inappropriately obtained, used, or disclosed, or that the PII is inaccurate. If no process exists, explain why not.	HDW collects data from various source systems hence the PII (e.g. Grantee POC email, name and phone number) is part of the data collected from these sources. Since the data is not directly collected from the user, individuals are not notified, or consent is not obtained from individuals.

<b>PIA 37:</b>	Describe the process in place for periodic reviews of the system to ensure the integrity, availability, accuracy, and relevancy of the PII in the system. Please address each element in your response. If no processes are in place, explain why not.	HDW collects data from various source systems hence the PII (e.g. Grantee POC email, name, and phone number) is part of the data collected from these sources. Since the data is not directly collected from the user, individuals are not notified, or consent is not obtained from individuals and periodic reviews of PII contained in the system is not performed.
<b>PIA 38:</b>	Identify who will have access to the PII in the system.	Users Administrators Developers
<b>PIA 39:</b>	Provide the reason why each of the groups identified in 38 needs access to PII.	HDW users (agency users, administrators, developers) will need access to PII for reporting and communication outreach. HDW PII includes business information which is non-sensitive according to HHS Policy.
<b>PIA 40:</b>	Describe the administrative procedures in place to determine which system users (administrators, developers, contractors, etc.) may access PII.	HDW users (agency users, administrators, developers) will need access to PII for reporting and communication outreach. HDW PII includes business information which is non-sensitive according to HHS Policy.
<b>PIA 41:</b>	Describe the technical methods in place to allow those with access to PII to access only the minimum amount of information necessary to perform their job.	All HDW users (agency users, administrators, developers) will be required to connect to network and VPN through HRSA provided PIV card and access the HDW Internal application using MFA. HDW PII includes business information which is non sensitive according to HHS Policy.
<b>PIA 42:</b>	Identify the general security and privacy awareness training provided to system users (system owners, managers, operators, contractors and/or program managers) to make them aware of their responsibilities for protecting the information being collected and maintained.	HDW users are mandated to take the yearly HHS security and privacy training.
<b>PIA 43:</b>	Describe the training system users receive above and beyond general security and privacy awareness training.	HDW users are mandated to take the yearly HHS security and privacy training.
<b>PIA 44:</b>	Describe the process and guidelines in place for the retention and destruction of PII. Cite specific National Archives and Records Administration (NARA) records retention schedule(s) and include the retention period(s).	HDW is a repository and single source of information about the Agency's activities, including but not limited to grants, shortage designation, scholarship awards, and loan repayments. Data comes from various sources and goes through ETL process, and the massaged data is ingested to HDW servers. It is not a transactional data management system used to carry out HRSA's day-to-day activities but rather a place where the results of those activities are recorded and stored. HDW follows the source system records management policy, if any. If data will be deleted from source system, our ETL jobs will synchronize the data automatically.

**PIA 45:**

Describe how the PII will be secured in the system using administrative, technical, and physical controls. Please address each element in your response.

**Data Protection:**

Encryption: Data at rest and in transit is encrypted using industry-standard encryption protocols, ensuring that sensitive information is protected from unauthorized access. PII resides in the HDW SQL server and HDW encrypts data in the ETL Framework DB using Transparent Data Encryption (TDE) feature of SQL server.

**Access Control:**

Role-Based Access Control (RBAC): Access to servers is managed through RBAC, ensuring that only authorized personnel have the necessary permissions to perform their duties. Multi-Factor Authentication (MFA): MFA is required for accessing HDW systems, adding an additional layer of security to prevent unauthorized access.

**Multi-Factor Authentication (MFA):** MFA is required for accessing critical systems, adding an additional layer of security to prevent unauthorized access. HDW MyData can only be accessed if the user is connected to agency network or connected to VPN using PIV and is not open to public.

**Patch Management:**

Regular Updates: The OIT team ensures that all servers are regularly updated with the latest security patches and software updates to protect against known vulnerabilities. Automated Patch Deployment: Automated systems are in place to deploy patches promptly, reducing the window of exposure to potential threats.

**Physical Security:**

Secure Data Centers: Servers are housed in secure data centers with controlled access, surveillance, and environmental controls to protect against physical threats.

## Review and Comments

### OpDiv Privacy Analyst Review

<b>Privacy Analyst Review Decision:</b>	Approved	<b>Privacy Analyst Review Date:</b>	9/4/2025
<b>Privacy Analyst Review Comments:</b>		<b># of Days - PA Review:</b>	51

### SOP Review

<b>SOP Review Decision:</b>	Approved	<b>SOP Review Date:</b>	10/15/2025
<b>SOP Review Comments:</b>		<b># of Days - SOP Review:</b>	41

### Agency Privacy Analyst Review

<b>Agency Privacy Analyst Review Decision:</b>	Approved	<b>Agency Privacy Analyst Review Date:</b>	11/14/2025
<b>Agency Privacy Analyst Review Comments:</b>	Reviewer: Nestor Villafuerte This PIA is ready for SAOP review and approval.	<b># of Days - APA Review:</b>	30

### SAOP Review

<b>SAOP Review Decision:</b>	Approved	<b>SAOP Review Date:</b>	11/20/2025
<b>SAOP Review Comments:</b>		<b># of Days - SAOP Review:</b>	6

### SAOP Signature

Date	User	Type	Name	Original Value	New Value
11/20/2025 11:11 AM	BAUR, VANESSA	Signature	SAOP (Email PIN)		Content Signed

### Supporting Document(s)

Name	Size	Type	Upload Date	Downloads
No Records Found				

### Comments

Question Name	Submitter	Date	Comment	Attachment
No Records Found				