

## Resolution Agreements

**Resolution Agreements and Civil Money Penalties** -A resolution agreement is a contract signed by HHS and a covered entity in which the covered entity agrees to perform certain obligations (e.g., staff training) and make reports to HHS, generally for a period of three years. During the period, HHS monitors the covered entity's compliance with its obligations. A resolution agreement likely would include the payment of a resolution amount. These agreements are reserved to settle investigations with more serious outcomes. When HHS has not been able to reach a satisfactory resolution through the covered entity's demonstrated compliance or corrective action through other informal means, civil money penalties (CMPs) may be imposed for noncompliance against a covered entity. To date, HHS has entered into five resolution agreements and issued CMPs to one covered entity.

- [Resolution Agreement with Providence Health & Services](#)--July 16, 2008
- [Resolution Agreement with CVS Pharmacy, Inc.](#)--January 16, 2009
- [Resolution Agreement with Rite Aid Corporation](#)--July 27, 2010
- [Resolution Agreement with Management Services Organization Washington, Inc.](#)--December 13, 2010
- [Civil Money Penalty issued to Cignet Health of Prince George's County, MD](#)--February 4, 2011
- [Resolution Agreement with General Hospital Corp. & Massachusetts General Physicians Organization, Inc.](#)--February 14, 2011

Source: <http://www.hhs.gov/ocr/privacy/hipaa/enforcement/examples/index.html>