RESOLUTION AGREEMENT

I. Recitals

- 1. <u>Parties.</u> The Parties to this Resolution Agreement ("Agreement") are:
 - A. The United States Department of Health and Human Services, Office for Civil Rights ("HHS"), which enforces the Federal standards that govern the privacy of individually identifiable health information (45 C.F.R. Part 160 and Subparts A and E of Part 164, the "Privacy Rule"), the Federal standards that govern the security of electronic individually identifiable health information (45 C.F.R. Part 160 and Subparts A and C of Part 164, the "Security Rule"), and the Federal standards for notification in the case of breach of unsecured protected health information (45 Part 160 and Subparts A and D of 45 C.F.R. Part 164, the "Breach Notification Rule"). HHS has the authority to conduct compliance reviews and investigations of complaints alleging violations of the Privacy, Security, and Breach Notification Rules (the "HIPAA Rules") by covered entities and business associates, and covered entities and business associates must cooperate with HHS compliance reviews and investigations. See 45 C.F.R. §§ 160.306(c), 160.308, and 160.310(b).
 - B. Guam Memorial Hospital Authority ("GMHA") meets the definition of "covered entity" under 45 C.F.R. § 160.103 and therefore is required to comply with the HIPAA Rules. GMHA is a public hospital on the U.S. Territory, island of Guam.
 - C. HHS and GMHA shall together be referred to herein as the "Parties."
- 2. <u>Factual Background and Covered Conduct.</u> HHS conducted an investigation in response to a complaint received on January 7, 2019, which revealed that GMHA was subject to a ransomware attack affecting the electronic protected health information (ePHI) of approximately 5,000 individuals in December 2018. During that investigation, HHS received another complaint against GMHA on March 17, 2023. HHS's investigation of that complaint revealed that two former employees had accessed GMHA's network systems in March 2023 after their employment had ended. HHS's investigations indicated potential violations of the following ("Covered Conduct"):
 - A. GMHA failed to conduct an accurate and thorough assessment of the potential risks and vulnerabilities to the confidentiality, integrity, and availability of ePHI held by GMHA. See 45 C.F.R. § 164.308(a)(1)(ii)(A).
- 3. <u>No Admission</u>. This Agreement is not an admission, concession, or evidence of liability by GMHA.
- 4. <u>No Concession</u>. This Agreement is not a concession by HHS that GMHA is not in violation of the HIPAA Rules and not liable for civil money penalties.
- 5. <u>Intention of Parties to Effect Resolution</u>. This Agreement is intended to resolve HHS Transaction Numbers 19-328681 and 23-521546, and any violations of the HIPAA Rules related to the Covered Conduct specified in paragraph I.2 of this Agreement. In consideration of the Parties' interest in avoiding the uncertainty, burden, and expense of formal proceedings, the Parties agree to resolve this matter according to the Terms and Conditions below.

II. Terms and Conditions

- 1. Payment. HHS has agreed to accept, and GMHA has agreed to pay HHS, the amount of \$25,000 ("Resolution Amount"). GMHA agrees to pay the Resolution Amount in one lump sum on the Effective Date of this Agreement as defined in paragraph II.9 by automated clearing house transaction pursuant to written instructions to be provided by HHS.
- 2. <u>Corrective Action Plan</u>. GMHA has entered into and agrees to comply with the Corrective Action Plan ("CAP"), attached as Appendix A, which is incorporated into this Agreement by reference. If GMHA breaches the CAP and fails to cure the breach as set forth in the CAP, then GMHA will be in breach of this Agreement and HHS will not be subject to the Release set forth in paragraph II.3 of this Agreement.
- 3. Release by HHS. In consideration of and conditioned upon GMHA's performance of its obligations under this Agreement, HHS releases GMHA from any actions it may have against GMHA under the HIPAA Rules arising out of or related to the Covered Conduct identified in paragraph I.2 of this Agreement. HHS does not release GMHA from, nor waives any rights, obligations, or causes of action other than those arising out of or related to the Covered Conduct and referred to in this paragraph. This release does not extend to actions that may be brought under Section 1177 of the Social Security Act, 42 U.S.C. § 1320d-6.
- 4. Agreement by Released Parties. GMHA shall not contest the validity of its obligation to pay, nor the amount of, the Resolution Amount or any other obligations agreed to under this Agreement. GMHA waives all procedural rights granted under Section 1128A of the Social Security Act (42 U.S.C. § 1320a- 7a) and 45 C.F.R. Part 160 Subpart E, and HHS claims collection regulations at 45 C.F.R. Part 30, including, but not limited to, notice, hearing, and appeal with respect to the Resolution Amount.
- 5. <u>Binding on Successors</u>. This Agreement is binding on GMHA and its successors, heirs, transferees, and assigns.
- 6. <u>Costs</u>. Each Party to this Agreement shall bear its own legal and other costs incurred in connection with this matter, including the preparation and performance of this Agreement.
- 7. <u>No Additional Releases</u>. This Agreement is intended to be for the benefit of the Parties only and by this instrument the Parties do not release any claims against or by any other person or entity.
- 8. <u>Effect of Agreement</u>. This Agreement constitutes the complete agreement between the Parties. All material representations, understandings, and promises of the Parties are contained in this Agreement. Any modifications to this Agreement shall be set forth in writing and signed by all Parties.
- 9. <u>Execution of Agreement and Effective Date</u>. The Agreement shall become effective (<u>i.e.</u>, final and binding) upon the date of signing of this Agreement and the CAP by the last signatory ("Effective Date").

- 10. Tolling of Statute of Limitations. Pursuant to 42 U.S.C. § 1320a-7a(c)(1), a civil money penalty ("CMP") must be imposed within six (6) years from the date of the occurrence of the violation. To ensure that this six-year period does not expire during the term of this Agreement, GMHA agrees that the time between the Effective Date of this Agreement (as set forth in Paragraph 9) and the date the Agreement may be terminated by reason of GMHA's breach, plus one-year thereafter, will not be included in calculating the six (6) year statute of limitations applicable to the violations which are the subject of this Agreement. GMHA waives and will not plead any statute of limitations, laches, or similar defenses to any administrative action relating to the Covered Conduct identified in paragraph I.2 that is filed by HHS within the time period set forth above, except to the extent that such defenses would have been available had an administrative action been filed on the Effective Date of this Agreement.
- 11. <u>Disclosure</u>. HHS places no restriction on the publication of the Agreement. In addition, HHS may be required to disclose material related to this Agreement to any person upon request consistent with the applicable provisions of the Freedom of Information Act, 5 U.S.C. § 552, and its implementing regulations, 45 C.F.R. Part 5.
- 12. <u>Execution in Counterparts</u>. This Agreement may be executed in counterparts, each of which constitutes an original, and all of which shall constitute one and the same agreement.
- 13. <u>Authorizations</u>. The individual(s) signing this Agreement on behalf of GMHA represents and warrant that they are authorized by GMHA to execute this Agreement. The individual(s) signing this Agreement on behalf of HHS represent and warrant that they are signing this Agreement in their official capacities and that they are authorized to execute this Agreement.

For Guam Memorial Hospital Authority

02/06/2025

Lillian Perez-Posadas	Date
Hospital Administrator/CEO	
Guam Memorial Hospital Authority	
For the United States Department of Health and Human Services	
/s/	02/06/2025
Michael Leoz	Date
Regional Manager, Pacific Region	
U.S. Department of Health and Human Services	
Office for Civil Rights	

/s/

Appendix A

CORRECTIVE ACTION PLAN

BETWEEN THE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES

AND

GUAM MEMORIAL HOSPITAL AUTHORITY

I. <u>Preamble</u>

Guam Memorial Hospital Authority ("GMHA") hereby enters into this Corrective Action Plan ("CAP") with the United States Department of Health and Human Services, Office for Civil Rights ("HHS"). Contemporaneously with this CAP, GMHA is entering into a Resolution Agreement ("Agreement") with HHS, and this CAP is incorporated by reference into the Agreement as Appendix A. GMHA enters into this CAP as part of consideration for the release set forth in paragraph II.3 of the Agreement. Capitalized terms without definition in this CAP shall have the same meaning assigned to them under the Agreement.

II. Contact Persons and Submissions

A. Contact Persons

GMHA has identified the following individual as its authorized representative and contact person regarding the implementation of this CAP and for receipt and submission of notifications and reports ("GMHA Contact") is:

Jordan Pauluhn, Legal Counsel Guam Memorial Hospital Authority 850 Gov. Carlos G. Camacho Road Tamuning, Guam 96913-3128

HHS has identified the following individual as its authorized representative and contact person with whom GMHA is to report information regarding the implementation of this CAP:

Michael Leoz, Regional Manager Office for Civil Rights, Pacific Region U.S. Department of Health and Human Services 90 7th Street, Suite 4-100 San Francisco, CA 94103

GMHA and HHS agree to promptly notify each other of any changes in the contact person or the other information provided above.

B. Proof of Submissions.

Unless otherwise specified, all notifications and reports required by this CAP may be made by any means, including certified mail, overnight mail, electronic mail, or hand delivery, provided that there is proof that such notification was received. For purposes of this requirement, internal facsimile confirmation sheets do not constitute proof of receipt.

III. Effective Date and Term of CAP

The Effective Date for this CAP shall be calculated in accordance with paragraph II.9 of the Agreement ("Effective Date"). The period for compliance ("Compliance Term") with the obligations assumed by GMHA under this CAP shall begin on the Effective Date of this CAP and end three (3) years from the Effective Date, unless HHS has notified GMHA under section VIII hereof of its determination that GMHA breached this CAP. In the event of such a notification by HHS under section VIII hereof, the Compliance Term shall not end until HHS has notified GMHA that it has determined that the breach has been cured. After the Compliance Term ends, GMHA shall still be obligated to: (a) submit the final Annual Report as required by section VI; and (b) comply with the document retention requirement in section VII. Nothing in this CAP is intended to eliminate or modify GMHA's obligation to comply with the document retention requirements in 45 C.F.R. §§ 164.316(b) and 164.530(j).

IV. Time

In computing any period of time prescribed or allowed by this CAP, all days referred to shall be calendar days. The day of the act, event, or default from which the designated period of time begins to run shall not be included. The last day of the period so computed shall be included, unless it is a Saturday, a Sunday, or a legal holiday, in which event the period runs until the end of the next day which is not one of the aforementioned days.

V. Corrective Action Obligations

GMHA agrees to the following:

A. Conduct Risk Analysis

- 1. GMHA shall conduct an accurate and thorough Risk Analysis of potential risks and vulnerabilities to the confidentiality, integrity, and availability of electronic protected health information (ePHI) held by GMHA. The risk analysis shall include all ePHI created, received, maintained, or transmitted by GMHA, and include but not be limited to, ePHI stored on or accessed by electronic information systems, networks, and applications administered or controlled by GMHA. As part of this process, GMHA shall develop a complete inventory of all electronic equipment, data systems, off-site data storage facilities, and applications that contain or store ePHI, which will then be incorporated in its Risk Analysis.
- 2. GMHA shall provide the Risk Analysis, consistent with section V.A.1. to HHS within ninety (90) days of the Effective Date for HHS's review.
- 3. Within sixty (60) days of its receipt of GMHA's Risk Analysis, HHS will inform GMHA in writing in writing as to whether HHS approves the Risk Analysis or HHS requires revisions. If HHS requires revisions to the Risk Analysis, HHS shall provide GMHA with a written explanation of the basis of its revisions, including comments and recommendations that GMHA can use to prepare a revised Risk Analysis.

- 4. Upon receiving HHS's notice of required revisions, if any, GMHA shall have sixty (60) days to revise the Risk Analysis accordingly and forward to HHS for review and approval. This process shall continue until HHS approves the Risk Analysis.
- 5. GMHA shall review the Risk Analysis annually (or more frequently, if appropriate) and shall promptly update the Risk Analysis in response to environmental or operational changes affecting the security of ePHI. Following an update to the Risk Analysis, GMHA shall assess whether its existing security measures are sufficient to protect its ePHI and revise its Risk Management Plan, Policies and Procedures, and/or training materials and implement additional security measures, as needed.

B. Develop and Implement Risk Management Plan

- 1. GMHA shall develop an enterprise-wide Risk Management Plan to address and mitigate any and all risks and vulnerabilities identified in the Risk Analysis specified in section V.A. above. The Risk Management Plan shall include a process and timeline for GMHA's implementation, evaluation, and revision of its risk remediation activities.
- 2. Within sixty (60) days of HHS's final approval of the Risk Analysis described in section V.A. above, GMHA shall submit a Risk Management Plan to HHS for HHS's review and approval.
- 3. Within sixty (60) days of receipt of GMHA's Risk Management Plan, HHS will inform GMHA in writing as to whether HHS approves the Risk Management Plan or HHS requires revisions. If HHS requires revisions to the Risk Management Plan, HHS shall provide GMHA with a written explanation of the basis of its revisions, including comments and recommendation that GMHA can use to prepare a revised Risk Management Plan.
- 4. Upon receiving HHS's notice of required revisions, if any, GMHA shall have sixty (60) days to revise the Risk Management Plan accordingly and forward for review and approval. This process shall continue until HHS approves the Risk Management Plan.
- 5. Within sixty (60) days of HHS's approval of the Risk Management Plan, GMHA shall finalize and officially adopt the Risk Management Plan in accordance with its applicable administrative procedures. GMHA shall then begin implementation of any steps to mitigate the risks and vulnerabilities as determined by the Risk Management Plan.

C. <u>Implement Process to Review Records of Information System Activity Review</u>

- 1. GMHA shall develop a written process ("Process") to regularly review records of information system activity, such as audit logs, access reports, and security incident tracking reports that affect the security of GMHA's ePHI.
- 2. Within sixty (60) days of HHS's final approval of the Risk Management Plan described in section V.B.1. above, GMHA shall submit GMHA's Process to HHS for HHS's review. HHS shall approve the Process, or, if necessary, require revisions to the Process.

- 3. Within ninety (90) days of receipt of GMHA's Process, HHS will inform GMHA in writing as to whether HHS approves the Process or HHS requires revisions. If HHS requires revisions to the Process, HHS shall provide GMHA with a written explanation of the basis of its revisions, including comments and recommendations that GMHA can use to prepare a revised Process.
- 4. Upon receiving HHS's notice of required revisions, if any, GMHA shall have sixty (60) days to revise the Process accordingly and forward for review and approval. This process shall continue until HHS approves the Process.
- 5. Within sixty (60) days of HHS's approval of the Process, GMHA shall finalize and officially adopt the Process in accordance with its applicable administrative procedures. GMHA shall then begin implementation of the Process.

D. Policies and Procedures

- 1. GMHA shall develop, maintain and revise, as necessary, its written policies and procedures to comply with the Federal standards that govern the privacy and security of individually identifiable health information (45 C.F.R. Part 160 and Subparts A, C, and E of Part 164, the "Privacy Rule" and "Security Rule"), and the Federal standards for notification in the case of breach of unsecured protected health information (45 Part 160 and Subparts A and D of 45 C.F.R. Part 164, the "Breach Notification Rule"). GMHA's policies and procedures shall include, but not be limited to, the minimum content set forth in section V.F.
- 2. GMHA shall provide the policies and procedures identified in section V.D.1. above to HHS for review within ninety (90) days of GMHA's implementation of its HHS-approved Risk Management Plan.
- 3. Within sixty (60) days of its receipt of GMHA's submitted policies and procedures, HHS will inform GMHA whether it requires revision to the submitted policies and procedures.
- 4. Upon receiving any recommended changes to such policies and procedures from HHS to achieve compliance with the HIPAA Rules, GMHA shall have forty-five (45) days to revise such policies and procedures and provide the revised policies and procedures to HHS for review. This process shall continue until HHS confirms that such policies and procedures comply with the requirements of the HIPAA Rules.
- 5. Within thirty (30) days after receiving HHS's final approval of any revisions to the policies and procedures described in this section, GMHA shall officially adopt and implement the policies and procedures pursuant to its established administrative procedures.

E. Distribution and Updating of Policies and Procedures

1. GMHA shall distribute the policies and procedures identified in section V.D. to appropriate members of its workforce and relevant business associates within thirty (30) days of HHS approval of such policies and procedures and to new members of the workforce within thirty (30) days of their beginning of service.

- 2. GMHA shall require, at the time of distribution of such revised policies and procedures, a signed written or electronic initial compliance certification from all appropriate members of its workforce stating that the workforce members have read, understand, and shall abide by such policies and procedures.
- 3. GMHA shall assess, update, and revise, as necessary, the policies and procedures at least annually or as needed. GMHA shall provide any such revised policies and procedures to HHS for review and approval. Within thirty (30) days of the effective date of any approved substantive revisions, GMHA shall distribute such revised policies and procedures to appropriate members of its workforce and relevant business associates and shall require new compliance certifications.
- 4. GMHA shall not provide access to PHI to any workforce member if that workforce member has not signed or provided the written or electronic certification required by paragraph 2 of this section.

F. Minimum Content of the Policies and Procedures

The policies and procedures subject to this CAP shall include and be limited to policies and procedures that address the following Security Rule and Breach Notification Rule provisions:

Security Rule Provisions:

- 1. Risk Analysis 45 C.F.R. § 164.308(a)(1)(ii)(A)
- 2. Risk Management 45 C.F.R. § 164.308(a)(1)(ii)(B)
- 3. Information System Activity Review 45 C.F.R. § 164.308(a)(1)(ii)(D)
- 4. Workforce Security 45 C.F.R. §164.308(a)(3)
- 5. Termination Procedures 45 C.F.R. § 164.308(a)(3)(ii)(C)
- 6. Information Access Management 45 C.F.R. §164.308(a)(4)
- 7. Contingency Plan 45 C.F.R. § 164.308(a)(7)(i)
- 8. Data Backup Plan 45 C.F.R. § 164.308(a)(7)(ii)(A)
- 9. Disaster Recovery Plan 45 C.F.R. § 164.308(a)(7)(ii)(B)
- 10. Access Controls 45 C.F.R. § 164.312(a)

Breach Notification Rule Provisions:

1. Breach Notification Rule - 45 C.F.R. §§ 164.400 - 164.414

G. Training

1. Within thirty (30) days of HHS's final approval of the policies and procedures required by section V.D. of this CAP, GMHA shall augment its existing HIPAA and Security Training Program ("Training Program") for all GMHA workforce members who have access to PHI. The Training Program shall include general instruction on compliance with GMHA's HIPAA policies and procedures. GMHA shall submit its proposed training materials on the policies and procedures to HHS for its review and approval. HHS shall approve, or, if necessary, require revisions to GMHA's Training Program.

- 2. Upon receiving HHS's notice of required revisions, if any, GMHA shall have sixty (60) days to revise the Training Program accordingly and forward to HHS for review and approval. This process shall continue until HHS approves the Training Program.
- 3. Within sixty (60) days after receiving HHS's final approval of the Training Program and at least every 12 months thereafter, GMHA shall provide training to all appropriate workforce members who have access to PHI within thirty (30) days of their beginning of service and in accordance with GMHA's applicable administrative procedures for training.
- 4. Each workforce member who is required to attend training shall certify, in electronic or written form, that he or she has received the training. The training certification shall specify the date training was received. All training materials shall be retained in compliance with section VII of this CAP.
- 5. GMHA shall review the training at least annually, and where appropriate, update the training to reflect changes in Federal law or HHS guidance, any issues discovered during audits or reviews, and any other developments.

H. Workforce Security and Information Access Management

- 1. Within sixty (60) days of GMHA's implementation of its Risk Management Plan as referenced in Section V.B.5., GMHA shall review the current access credentials for all user accounts, members of its workforce, and other credentialed users (such as third-party vendors) that currently have been granted access to ePHI.
- 2. Based on that review, GMHA shall modify or terminate access, credentials, accounts or privileges as required by the Privacy Rule and the Security Rule to prevent inappropriate access to ePHI pursuant to 45 C.F.R. § 164.308(a)(3) and (4).
- 3. GMHA shall provide evidence to HHS that such review has been performed.

I. Breach Assessment and Breach Notification

- 1. Within thirty (30) days of the effective date of this CAP, GMHA shall provide HHS with its breach risk assessments of the December 2018 and March 2023 incidents pursuant to 45 C.F.R. § 164.402. Such assessments shall include a complete and accurate list of all parts of GMHA that were affected by the breach incidents and an assessment of the number of individuals affected.
- 2. HHS shall review and provide feedback to GMHA on the breach risk assessments' accuracy and thoroughness within thirty (30) days of receipt. GMHA shall incorporate HHS's feedback, if any, into the breach risk assessment and re-submit to HHS for approval or additional feedback with ten (10) days of receipt. This process shall continue until HHS approves the breach risk assessment.
- 3. Within thirty (30) days of HHS's approval of the breach risk assessment, GMHA shall provide HHS with evidence that it has provided an accurate notice of the breach pursuant to 45 C.F.R. § 164.404 (Notification to Individuals), § 164.406 (Notification to the Media), and § 164.408 (Notification to the Secretary of HHS) relating to the December 2018 and March 2023 breach incidents.

J. Reportable Events

During the Compliance Term, in the event GMHA receives information that a workforce member subject to the policies and procedures adopted by GMHA under section V.D. may have failed to comply with those policies and procedures, GMHA shall promptly investigate the matter. If GMHA determines, after such investigation, that during the Compliance Term a member of its workforce subject to the policies and procedures adopted by GMHA under section V.D. failed to comply with those policies and procedures, GMHA shall notify HHS in writing within fourteen (14) days and in the Annual Report, as set forth in section VI.B. Such violations shall be known as Reportable Events. The report to HHS shall include the following information:

- 1. A complete description of the event, including the relevant facts, the persons involved, and the provision(s) of the policies and procedures implicated; and
- 2. A description of the actions taken and any further steps GMHA plans to take to address the matter to mitigate any harm, and to prevent it from recurring, including application of appropriate sanctions against workforce members who failed to comply with its Privacy Rule policies and procedures.
- 3. If no Reportable Events occur during the Compliance term, GMHA shall so inform HHS in the Annual Report and Implementation Report as specified in section VI below.

VI. Implementation Report and Annual Reports

- A. Implementation Report. Within one hundred twenty (120) days after the receipt of HHS's approval of the Risk Management Plan, Process, policies and procedures, and training materials consistent with section V above, GMHA shall submit a written report with the documentation described below to HHS summarizing the status of its implementation of this CAP for review and approval. This report, known as the "Implementation Report," shall include:
 - An attestation signed by an officer of GMHA attesting that the policies and procedures submitted to HHS under section V of this CAP: (a) have been adopted;
 (b) are being implemented; and (c) have been distributed to all appropriate workforce members;
 - 2. An attestation signed by an officer of GMHA attesting that GMHA is implementing its Process;
 - 3. An attestation signed by an officer of GMHA attesting that GMHA is implementing a workforce verification audit as required by section V.H. above.
 - 4. A copy of all training materials used for the training required by this CAP, a description of the training, including a summary of the topics covered, the length of the session(s) and a schedule of when the training session(s) were held;
 - 5. An attestation signed of any officer of GMHA attesting that he or she has made a reasonable inquiry regarding training and believes that, upon such inquiry, all members of the workforce have completed the initial training required by this CAP and have executed the training certifications required by section V.G.4;

- 6. An attestation signed by an officer of GMHA listing all GMHA locations (including mailing addresses), the corresponding name under which each location is doing business, the corresponding phone numbers and fax numbers, and attesting that he or she has made a reasonable inquiry regarding CAP obligations and believes that, upon such inquiry, each location has complied with the obligations of this CAP; and
- 7. An attestation signed by an officer of GMHA stating that he or she has reviewed the Implementation Report, has made a reasonable inquiry regarding its content and believes that, upon such inquiry, the information is accurate and truthful.
- B. Annual Reports. The one (1) year period beginning on the Effective Date and each subsequent one (1) year period during the course of the Compliance Term shall be referred to as a "Reporting Period." Within sixty (60) days after the close of the Reporting Period, GMHA shall submit a report or reports to HHS regarding GMHA's compliance with this CAP for the Reporting Period ("Annual Report"). GMHA shall submit each Annual Report to HHS no later than sixty (60) days after the end of each corresponding Reporting Period. The Annual Report shall include:
 - 1. A schedule, topic outline, and copies of the training materials for the training programs attended in accordance with this CAP during the Reporting Period that is the subject of the report;
 - 2. An attestation signed by an officer of GMHA attesting that it is obtaining and maintaining written training certifications from all persons that require training that they received training pursuant to the requirements set forth in this CAP;
 - 3. A summary of the annual review of GMHA's Risk Analysis, as required by section V.A. above, and revisions, if any to GMHA's Risk Management Plan, Policies and Procedures, training materials, and implemented security measures as required by section V above;
 - 4. A copy of any and all documentation related to its Process as required by section V.C. above;
 - 5. A copy of any and documentation related to its workforce verification audit as required by section V.H. above;
 - 6. A summary/description of all material engagements between GMHA and third-party consultants or advisors, including, but not limited to, any outside financial audits, compliance program engagements, or reimbursement consulting, if different from what was submitted as part of the Implementation Report;
 - 7. A summary of Reportable Events (defined in section V.J.), if any, the status of any corrective and preventative action(s) relating to all such Reportable Events, or an attestation signed by an officer or director of GMHA stating that no Reportable Events occurred during the Compliance Term; and
 - 8. An attestation signed by an officer of GMHA attesting that he or she has reviewed the Annual Report, has made a reasonable inquiry regarding its content and believes that, upon such inquiry, the information is accurate and truthful.

VII. <u>Document Retention</u>

GMHA shall maintain for inspection and copying, and shall provide to HHS, upon request, all documents and records relating to compliance with this CAP for six (6) years from the Effective Date.

VIII. Breach Provisions

GMHA is expected to fully and timely comply with all provisions contained in this CAP.

- A. <u>Timely Written Requests for Extensions.</u> GMHA may, in advance of any due date set forth in this CAP, submit a timely written request for an extension of time to perform any act required by this CAP. A "timely written request" is defined as a request in writing received by HHS at least five (5) days prior to the date such an act is required or due to be performed. This requirement may be waived by HHS only.
- B. Notice of Breach of this CAP and Intent to Impose CMP. The Parties agree that a material breach of this CAP by GMHA constitutes a breach of the Agreement. Upon a determination by HHS that GMHA has materially breached this CAP, HHS may notify GMHA of: (1) GMHA's breach; and (2) HHS's intent to impose a CMP pursuant to 45 C.F.R. Part 160, for the Covered Conduct set forth in paragraph I.2 of the Agreement and any other conduct that constitutes a violation of the HIPAA Privacy, Security, or Breach Notification Rules ("Notice of Breach and Intent to Impose CMP"), including the amount of such CMP.
- C. <u>GMHA's Response</u>. GMHA shall have thirty (30) days from the date of receipt of the Notice of Breach and Intent to Impose CMP to demonstrate to HHS's satisfaction that:
 - 1. GMHA is in compliance with the obligations of the CAP that HHS cited as the basis for the breach;
 - 2. The alleged breach has been cured; or
 - 3. The alleged breach cannot be cured within the thirty (30) day period, but that GMHA: (a) has begun to take action to cure the breach; (b) is pursuing such action with due diligence; and (c) has provided to HHS a reasonable timetable for curing the breach.
- D. Imposition of CMP. If at the conclusion of the thirty (30) day period, GMHA fails to meet the requirements of section VIII.C. of this CAP to HHS's satisfaction, HHS may proceed with the imposition of a CMP against GMHA pursuant to the rights and obligations set forth in 45 C.F.R. Part 160 for any violations of the HIPAA Rules applicable to the Covered Conduct set forth in paragraph I.2 of the Agreement and for any other act or failure to act that constitutes a violation of the HIPAA Rules. HHS shall notify GMHA in writing of its determination to proceed with the imposition of a CMP pursuant to 45 C.F.R. §§ 160.312(a)(3)(i) and (ii).

For Guam Memorial Hospital Authority

/s/	02/06/2025
Lillian Perez-Posadas	Date
Hospital Administrator/CEO	
Guam Memorial Hospital Authority	
For the United States Department of He	alth and Human Services
/s/	02/06/2025
Michael Leoz	Date
Regional Manager, Pacific Region	
U.S. Department of Health and Human Services	

Office for Civil Rights