FISCAL YEAR 2015
Summary of Performance and Financial Information

HEALTH CARE
PUBLIC HEALTH
RESEARCH & DEVELOPMENT
HUMAN SERVICES

U.S. Department of Health & Human Services
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Message from the Secretary

Our mission at the Department of Health and Human Services is to ensure that every American has access to the building blocks of a healthy, productive life. We fulfill that mission by providing effective services and fostering advances in medicine, public health and social services. Among all the laudable work the Department has done in the past year, 2015 was notable for a particular milestone: the 50th anniversary of Medicare and Medicaid. These vital programs provide a foundation for health and security for elderly Americans, many of our most vulnerable citizens and many hardworking families. Today, one in every three Americans is covered by Medicare or Medicaid. These programs are lifelines for families across the nation.

This year, we were effective stewards of public funds and we will continue to look for ways to deliver impact for the American people. The HHS FY 2014-2018 Strategic Plan helps us do this by guiding the Department’s programs with four strategic goals:

1. Strengthen Health Care
2. Advance Scientific Knowledge and Innovation
3. Advance the Health, Safety, and Well-Being of the American People
4. Ensure Efficiency, Transparency, Accountability, and Effectiveness of HHS Programs

This report summarizes the Department’s performance over the last year. We are committed to serving the American people as effectively and efficiently as possible. Improved performance measurement and data analysis will help us deliver on that commitment. Following up on the accomplishments from our FY 2014-2015 Agency Priority Goals, we are collaborating across the Department on seven FY 2016-2017 Agency Priority Goals, working toward improvements in each area. These Agency Priority Goals and Strategic Reviews, and all of our Department’s performance initiatives, influence our current plans and policies, and they guide our future efforts.

This report presents a representative snapshot of the financial state of the Department as well as our performance results. The financial data in this report reflects the most current information available. It has earned an unmodified or "clean" opinion from our independent auditors on the Department’s Consolidated Balance Sheets, Statement of Net Cost, and the Statement of Changes in Net Position. More detailed information on the Department’s financial status can be found in the Agency Financial Report. Additional performance results can be found in the Annual Performance Plan and Report.

Sylvia Mathews Burwell
Secretary
U.S. Department of Health and Human Services
Introduction

Every four years HHS updates its strategic plan, which describes its work to address complex, multifaceted, and evolving health and human services issues. An agency strategic plan is 1 of 3 main elements required by the Government Performance and Results Act of 1993 (GPRA) and the GPRA Modernization Act of 2010. The Department’s Strategic Plan (Plan) defines its mission, vision, goals, and the means by which it will measure its progress in addressing specific national problems over a four-year period. In addition, each of the Department’s Operating Divisions (OpDivs) and Staff Divisions (StaffDivs) contribute to the development of the strategic plan, as reflected in the Plan’s strategic goals, objectives, strategies, and performance goals.

The FY 2014 – 2018 HHS Strategic Plan describes the Department’s efforts within the context of broad strategic goals. This Plan identifies four strategic goals and 21 related objectives. The four strategic goals are:

Goal 1: Strengthen Health Care

Goal 2: Advance Scientific Knowledge and Innovation

Goal 3: Advance the Health, Safety, and Well-being of the American People

Goal 4: Ensure Efficiency, Transparency, Accountability, and Effectiveness of HHS Programs

The strategic goals and associated objectives focus on the major functions of HHS. Although the strategic goals and objectives in the Plan are presented as separate sections, they are interrelated, and successful achievement of one strategic goal or objective can influence the success of others. For example, the application of a promising new scientific discovery (Strategic Goal 2) can affect the quality of health care patients receive (Strategic Goal 1) and/or the success of human service programs (Strategic Goal 3). Improving economic well-being and other social determinants of health (Strategic Goal 3) can improve health outcomes (Strategic Goal 1). Responsible management and stewardship of federal resources (Strategic Goal 4) can create efficiencies the Department can leverage to advance its health, public health, research, and human services goals. For the second consecutive year, HHS conducted an annual Strategic Review, which consisted of various senior Department leaders reviewing performance data, evidence, and other factors for the 21 objectives. The annual review allows HHS leadership to undertake a high-level look at results, challenges, and future initiatives across the Department.

It is helpful to look at how HHS invests resources toward fulfilling the Department’s mission through its strategic goals. Below are two charts that show the proportion of financial resources that are primarily dedicated to achieving each strategic goal.

Although HHS funding in the charts is broken down into strategic goals, many of the programs in HHS are crosscutting in nature and support a number of strategic goals. The chart on the left provides the breakdown of the HHS budget by strategic goal. The majority of the Department’s funding was primarily associated with Goal 1 because of the large amount of money invested in delivering quality care and services through Medicare, Medicaid, and the Children’s Health Insurance Program (CHIP). For FY 2014, of the four strategic goals, 89 percent was spent on Goal 1, 3 percent on Goal 2, 6 percent on Goal 3, and 1 percent on Goal 4.

The chart on the right illustrates the HHS budget excluding the costs of Medicare, Medicaid, and CHIP. Of the four strategic goals excluding Medicare, Medicaid, and CHIP, 19 percent was spent on Goal 1, 22 percent on Goal 2, 48 percent on Goal 3, and 10 percent on Goal 4.
HHS uses Agency Priority Goals (APGs), also referred to as HHS Priority Goals, to improve performance and accountability. HHS developed APGs by collaborating across the Department to identify activities that would reflect HHS priorities. We utilized the knowledge we gained through collaboration and during data-driven reviews to develop our APGs. These goals are a set of ambitious, but realistic performance objectives that the Department will strive to achieve within a 24-month period. APGs are a limited number of specific performance targets that advance progress toward longer-term outcomes. HHS engaged in five APGs for FY 2014 – FY 2015 that supported the achievement of our strategic goals:

- Improve Patient Safety
- Improve Health Care through Meaningful Use of Health Information Technology
- Improve the Quality of Early Childhood Education
- Reduce Combustible Tobacco Use
- Reduce Foodborne Illness in the Population

HHS performance initiatives, including APGs, continue to influence plans and policies as demonstrated in the Department’s Plan, which guides our efforts into the future. The most recent data, accomplishments, and future actions on HHS APGs, as well as information on previous APG cycles, can be found on www.performance.gov. The website provides information on the measures and milestones used by HHS to monitor progress toward these goals.

In addition to the APGs and strategic reviews, HHS reported data on 144 key performance measures in its FY 2016 HHS Annual Performance Plan and Report. These measures represent important issue areas being addressed by the health care and human services communities. The performance measures present a powerful tool to improve HHS operations and help to advance an effective, efficient, and productive government. HHS regularly collects and analyzes performance data to inform decisions. While HHS does not yet have FY 2015 data available for all measures due to the lag associated with data collection and reporting, HHS’s OpDivs and StaffDivs constantly strive to find lower-cost ways to achieve positive impacts in addition to sustaining and fostering the replication of effective and efficient government programs. For more information on results from FY 2015 and earlier, including trend data for individual measures, please consult the HHS Annual Performance Plan and Report, released annually in February along with the President’s Budget, which can be found here.
The following sections provide more information on each Strategic Goal and highlights accomplishments across the Department in FY 2015 with success stories from our Operating and Staff Divisions, in addition to the collaborative accomplishments achieved through the Agency Priority Goals.

**Goal One: Strengthen Health Care**

Fiscal Year 2015 was a milestone year for HHS, highlighted by the 50th anniversary of the Medicare and Medicaid programs, and the 5th year since the passage of the Affordable Care Act (ACA). Medicare and Medicaid were signed into law by President Johnson in 1965, providing a foundation for health and financial security for our elderly and most vulnerable citizens. Today, 1 in every 3 Americans is covered by one of these programs. Medicaid and the Children’s Health Insurance Program (CHIP) cares for over 71 million Americans, and one-third of our children; Medicare covers virtually every senior in America; and together these programs provide care for nearly 10 million disabled Americans.

On March 23, 2010, President Obama signed the ACA into law, transforming and modernizing the American health care system. The ACA put in place comprehensive health insurance reforms and access to affordable health insurance options to millions of Americans. Over 17.6 million people have gained health insurance coverage. As of the end of 2015, 30 states and the District of Columbia had expanded Medicaid coverage to low-income adults. Since 2010, the uninsured rate in this country has fallen by nearly 45 percent, the largest reduction in decades.

Goal One includes six objectives:

- Make coverage more secure for those who have insurance, and extend affordable coverage to the uninsured
- Improve health care quality and patient safety
- Emphasize primary and preventive care, linked with community prevention services
- Reduce the growth of healthcare costs while promoting high-value, effective care
- Ensure access to quality, culturally competent care, including long-term services and supports, for vulnerable populations
- Improve health care and population health through meaningful use of health information technology

HHS’s efforts in patient safety as well as health care quality are reflected in the Improve Patient Safety Priority Goal, in order to reduce Healthcare-Associated Infections (HAIs). These infections can lead to significant morbidity and mortality, with tens of thousands of lives lost each year. Leveraging the combined programmatic efforts within HHS, including the Agency for Healthcare Research and Quality (AHRQ), the Centers for Disease Control and Prevention (CDC), the Office of the Assistant Secretary for Health (OASH) and CMS, the Improve Patient Safety Priority Goal is working to reduce catheter-associated urinary tract infections (CAUTI) by 10 percent in hospitals nationwide by the end of FY 2015. The midway target for the FY 2014-2015 national CAUTI standardized infection ration (SIR) reduction in hospitals was 5 percent or a SIR of 0.97. The national FY 2014 CAUTI SIR data (March 2015) reflects a SIR of 0.98, a 4.9 percent reduction, just shy of the target. The final data will be reported in March of 2016.
At the heart of HHS’ strategy to strengthen and modernize health care is the use of data to improve health care quality, reduce unnecessary health care costs, decrease paperwork, expand access to affordable care, improve population health, and support reformed payment structures. A key step in this strategy is to increase the number of eligible providers serving Medicare and Medicaid beneficiaries who adopt and meaningfully use certified EHR technology. The improvement of health care through meaningful use of health information technology was a Priority Goal for the FY 2014-2015 period, with a goal of increasing the number of participating providers receiving incentive payments to 450,000 by the end of 2015. As of the end of FY 2015, over 478,000 providers have received incentive payments, surpassing the target.

For 50 years, health centers have provided a source of high-quality care for people in rural and urban communities throughout the U.S. and its territories. During the 2015 golden anniversary year, the Health Centers Program connected even more people to the care they need by funding 430 new health center sites, using resources made available by the Affordable Care Act. These new sites will provide individuals and families access to affordable, quality health care, including the preventive and primary care services that will help keep them healthy. What started with one clinic in rural Mississippi and another in South Boston is today a national program that supports 1,300 community-based and patient-directed health centers with 9,000 sites serving nearly 23 million persons, or about one in fourteen people living in the United States. These new sites are projected to increase access to health care services for over 1.8 million patients.

For this goal, 88 percent of measures with available data showed stable or improved performance.
Goal Two: Advance Scientific Knowledge and Innovation

HHS is expanding its scientific understanding of how best to advance health care, public health, human services, biomedical research, and to ensure the availability of safe medical and food products. Chief among these efforts is the identification, implementation, and rigorous evaluation of new approaches in science, health care, public health, and human services that encourage efficiency, effectiveness, sustainability, and sharing or translating that knowledge into better products and services.

Goal Two includes four objectives:

- Accelerate the process of scientific discovery to improve health
- Foster and apply innovative solutions to health, public health, and human services challenges
- Advance the regulatory sciences to enhance food safety, improve medical product development, and support tobacco regulations
- Increase our understanding of what works in public health and human service practice
- Improve laboratory, surveillance, and epidemiology capacity

About one-third of breast cancer patients eventually develop metastases, or tumors formed by cancer cells that have spread to other organs. Screening is an important aspect of follow-up care for breast cancer patients, and early detection of recurrence is critical in tailoring appropriate and effective treatments. The earliest signs of cancer spread are called micrometastases, which are often too small to be detected with standard screening. However, there is a promising development based on recent NIH-funded research. Using a biochemical approach researchers developed a probe that combined with magnetic resonance imaging (MRI) successfully detected very tiny tumors of just a few hundred cells, or as small as one-hundredth of an inch, in mice. This technique also has the potential to differentiate aggressive tumors from low-risk tumors. The researchers are conducting additional work with the goal of testing this technique in human trials. If successful, this technique may offer an improved way to detect early metastatic spread, which would allow adaptation of treatment more quickly and lead to better outcomes for patients.

FDA microbiologists are evaluating and integrating commercially available instrumentation into its microbiological testing workflow that is vastly improving the ability of FDA to more quickly and effectively detect and characterize foodborne pathogens such as Salmonella directly from the food supply. Improvements in sample throughput, along with the high degree of sensitivity and specificity built into new pathogen detection technologies, will dramatically improve FDA’s foodborne response and traceback capabilities. When fully deployed, technologies such as next-generation whole-genome sequencing (WGS) and others will reduce the time to conduct these analyses from 14 days originally to just a few days. One updated technology which provides highly accurate and rapid Salmonella serotype results for FDA, known as the flow cytometry/fluorescence platform, has been validated extensively and is now deployed in nearly all FDA field laboratories, as well as in CFSAN and CVM laboratories. In FY 2015, FDA exceeded the target of four working days, reducing the average number of days to serotype priority pathogens in foods to three working days, which is the minimum amount of time required. The proposed target for FY 2016 and FY 2017 is three working days, which will maintain the level achieved in FY 2015.
For this goal, 88 percent of measures with available data showed stable or improved performance.

**Goal Three: Advance the Health, Safety, and Well-Being of the American People**

HHS strives to promote the health, economic, and social well-being of children, people with disabilities, and older adults while improving wellness for all. To meet this goal, the Department is employing evidence-based strategies to strengthen families and to improve outcomes for children, adults, and communities. Underlying each objective and strategy associated with this goal is a focus on prevention.

Goal Three includes six objectives:

- Promote the safety, well-being, and healthy development of children and youth
- Promote economic and social well-being for individuals, families, and communities
- Improve the accessibility and quality of supportive services for people with disabilities and older adults
- Promote prevention and wellness across the life span
- Reduce the occurrence of infectious diseases
- Protect Americans’ health and safety during emergencies, and foster resilience in response to emergencies

While smoking among adults in the U.S. has decreased significantly from a decade ago, the decline in adult smoking rates has slowed, concurrent with reductions in state investments in tobacco control programs. However, the coordinated efforts of the Agency Priority Goal to reduce tobacco use have resulted in reductions in adult cigarette consumption. The latest FY 2014 data shows that the annual per capita adult cigarette consumption fell to 1,216; missing the FY 2014 target of 1,212 by only four cigarettes. This reduction represents an approximate 9% decrease from the FY 2012 baseline of 1,342. The FY 2015 results will be available in July of 2016. The FY 2014 results of other combustible tobacco use indicators are tracking lower usage across both adults and youth:

- Percentage of adult smokers - 16.8%; exceeding the FY 2014 target of 18% (National Health Interview Survey)
- Percentage of adult smokers last smoked 6 months to 1 year ago – 7.6%; exceeding the FY 2014 target of 7.2% (National Health Interview Survey)
- Percentage of children/adolescents initiation – 3.8%; exceeding the FY 2014 target of 4.7% (National Survey on Drug Use and Health)
- Percentage of young adults initiation – 6.6%; exceeding the FY 2014 target of 7.2% (National Survey on Drug Use and Health)

These national trends and the continued plans of the Department to address combustible tobacco use indicators are tracking lower usage across both adults and youth.

Salmonella is the leading known cause of bacterial foodborne illness and death in the U.S. Each year in the U.S., Salmonella causes an estimated 1.2 million illnesses and between 400 and 500 deaths. Salmonella serotype enteritidis (SE), a subtype of Salmonella, is now the most common type of salmonella in the U.S. and accounts for approximately 20 percent of all salmonella cases in humans, and reducing its prevalence is an HHS **Priority Goal** to reduce foodborne
illness in the population. The most significant sources of foodborne SE infections are shell eggs (regulated by the Food and Drug Administration) and broiler chickens (regulated by the United States Department of Agriculture). Therefore, reducing SE illness from shell eggs is the most appropriate strategy for reducing illness from SE. Preventing Salmonella infections depends on actions taken by regulatory agencies, the food industry, and consumers to reduce contamination of food, as well as actions taken for detecting and responding to outbreaks. CDC estimated that, for 2007-2009, 40 percent of domestically-acquired, foodborne SE illnesses were from eating shell eggs and 28 percent of total SE illnesses (foodborne, non-foodborne, and international travel-associated) were from shell eggs. CDC completed an evaluation of a “food product” model to estimate annual change in percentage of SE illnesses from shell eggs, but determined that necessary data about contamination of shell eggs was not available. CDC concluded that this model could not be used unless new sources of egg data were obtained. Therefore, as of January 2014, CDC began collecting exposure data from persons with SE infection in FoodNet sites, a network that conducts surveillance for infections diagnosed by laboratory testing of samples from patients. CDC will conduct a preliminary evaluation of this data to assess its quality and determine its usefulness in updating CDC’s exposure model for estimating the proportion of total SE illnesses attributable to shell eggs during 2014-2015. As of June 2015, the SE rate was 2.9 infections per 100,000.

As part of the President’s Global Health Security Agenda (GHSA), the Office of Global Affairs (OGA) led coordination with international partners to accelerate progress toward a world safe and secure from infectious disease threats. Through this effort, the U.S. has committed to assisting 30 countries to build their capacity to prevent, detect and respond to such threats, and is partnering with over 50 countries and international organizations to strengthen health systems and to protect public health.

The 2014-15 Ebola virus disease outbreak, centered in West Africa but with global impacts and ramifications, devastated families and communities, compromised essential civic and health services, weakened economies and isolated affected populations. The outbreak also placed enormous strain on national and international response capacities and emergency response structures. HHS’s Ebola response included staff from across the Department, who worked domestically and were deployed as team members to the affected West African countries, supported the World Health Organization, Ministries of Health and other partners around the world, and undertook critical research and development domestically and overseas for new countermeasures. HHS coordinated closely with the US interagency and other governmental and nongovernmental donors, and contributed substantially to the US and global response, resulting in both control of the epidemic, and great progress in the development of countermeasures.

The Administration for Children and Families’ (ACF) Child Care and Development Fund (CCDF) program provides funding to help low-income families pay for child care and to improve the overall quality of child care programs. States continue to implement quality rating and improvement systems (QRIS) that meet benchmarks, such as providing financial support to providers and making quality information available to parents. This is also part of the Improve the Quality of Early Childhood Education Priority Goal. The number of states with QRIS that meet these benchmarks increased from 17 states in FY 2011 to 29 states in FY 2014, with FY 2015 data expected in June 2016. Targeted technical assistance provided by the new National Center on Early Childhood Quality Assurance, as well as other technical assistance partners funded by ACF, helps states work toward their goals to improve their QRIS through small group peer-to-peer interactions, national webinars, and topical learning tables related to quality benchmarks.

ACL in partnership with the Assistant Secretary for Planning and Evaluation (ASPE) developed and tested the first national, voluntary system in which states can report data collected through their APS investigations: The National Adult Maltreatment Reporting Systems (NAMRS). The most recent data on the prevalence of elder abuse, neglect and exploitation suggest that at least 10 percent or approximately 5 million, older Americans experience abuse each year. In addition, adults with disabilities are at increased risk of experiencing abuse and neglect. An absence of federal stewardship in Adult Protective Services (APS) has led to a host of challenges including inconsistent data systems and non-uniform reporting requirements that prevent APS programs from evaluating their services or conducting
meaningful program evaluation. NAMRS was developed to address this challenge. The new system along with competitive grants to states to enhance state APS programs and services including reporting capacity is on track to have all states submitting data in FY 2017.

For this goal, 67 percent of measures with available data showed stable or improved performance.

Goal Four: Ensure Efficiency, Transparency, Accountability, and Effectiveness of HHS Programs

As the largest grant-awarding agency in the Federal Government and the nation’s largest health insurer, HHS places a high priority on ensuring the integrity of its expenditures. HHS manages hundreds of programs in basic and applied science, public health, income support, child development, and health and social services, which award over 75,000 grants annually. The Department has robust processes in place to manage the resources and information employed to support programs and activities.

Goal Four includes four objectives:

- Strengthen program integrity and responsible stewardship by reducing improper payments; fighting fraud; and integrating financial, performance, and risk management
- Enhance access to and use of data to improve HHS programs and to support improvements in the health and well-being of the American People
- Invest in the HHS workforce to help meet America’s health and human services needs
- Improve HHS environmental, energy, and economic performance to promote sustainability

The President’s Now Is the Time initiatives support new activities to expand the behavioral health workforce. In FY 2015, new workforce investments provided support for approximately 3,500 new behavioral health professionals. To ensure that the existing workforce investments would achieve the desired outcomes, SAMHSA workforce activities in FY 2015 included $1.0 million to collaborate with HRSA in the establishment of a Behavioral Health Workforce Research Center. This cooperative agreement supports the conduct of workforce based projects including the development of white papers, data collection and analysis, and targeted research projects on the U.S. Behavioral Health Care Workforce. In FY 2016, SAMHSA is continuing to work with HRSA to expand this research centers impact and to develop clear goals and objectives that meet national behavioral health workforce needs in America.
This Office of Security and Strategic Information, in collaboration with the Office of the Chief Information Officer, established the Cyber Threat Analysis Center (CTAC). The mission and focus of the CTAC is to integrate the technical identification and response capabilities related to cyber intrusions and exfiltrations. This partnership will allow a Department-wide situational awareness of threats and the ability to synthesize and analyze areas of concern stemming from cyber-related activities.

One of CMS’s key goals is to pay Medicare claims properly the first time. This means paying the right amount, to legitimate providers, for covered, reasonable, and necessary services provided to eligible beneficiaries. Paying correctly the first time saves resources required to recover improper payments and ensures the proper expenditure of valuable dollars. The Medicare fee-for-service improper payment rate in FY 2015 was 12.09 percent. The primary cause of improper payments is lack of documentation to support the services or supplies billed to Medicare, or insufficient documentation to determine proper payment. The other causes of improper payments are classified as medical necessity errors and administrative or process errors made by other parties, due to incorrect coding errors. CMS continues to implement corrective actions to address the agency vulnerabilities.

For this goal, 63 percent of measures with available data showed stable or improved performance.

Summary of Financial Statements and Stewardship Information

The financial statements were prepared in accordance with federal accounting standards and audited by the independent accounting firm of Ernst & Young LLP under the direction of our Inspector General. The Chief Financial Officers Act requires the preparation and audit of these statements, which are part of our efforts for continuous improvement of financial management. Accurate, timely and reliable financial information is necessary for making sound decisions, assessing performance and allocating resources.

Financial Condition: The following table summarizes trend information concerning components of HHS financial condition—assets, liabilities, and net position. The Consolidated Balance Sheet presents a snapshot of HHS financial condition as of September 30, 2015 compared to FY 2014, and displays assets, liabilities, and net position.

<table>
<thead>
<tr>
<th>Table 1: Summary of Financial Condition Trends (in Billions)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fund Balance with Treasury</td>
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<tr>
<td>Investments, Net</td>
</tr>
<tr>
<td>Other Assets</td>
</tr>
<tr>
<td>Total Assets</td>
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</tbody>
</table>
### Table 2: Net Cost of Operations

*(in Billions)*

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<tbody>
<tr>
<td>Responsibility Segments:</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>CMS Gross Cost</td>
<td>$802.3</td>
<td>$848.9</td>
<td>$910.5</td>
<td>$1011.3</td>
<td>$100.8</td>
<td>11</td>
</tr>
<tr>
<td>CMS Exchange Revenue</td>
<td>(65.1)</td>
<td>(69.7)</td>
<td>(73.3)</td>
<td>(98.0)</td>
<td>(24.7)</td>
<td>34</td>
</tr>
<tr>
<td>CMS Net Cost of Operations</td>
<td>$737.2</td>
<td>$779.2</td>
<td>$832.2</td>
<td>$913.3</td>
<td>$76.1</td>
<td>9</td>
</tr>
<tr>
<td>Other Segments:</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other Segments Gross Cost</td>
<td>$121.5</td>
<td>$121.0</td>
<td>$120.5</td>
<td>$120.7</td>
<td>$0.2</td>
<td>0</td>
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<tr>
<td>Other Segments Exchange Revenue</td>
<td>(3.2)</td>
<td>(3.9)</td>
<td>(5.7)</td>
<td>(4.0)</td>
<td>(1.7)</td>
<td>(30)</td>
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<td>Other Segments Net Cost of Operations</td>
<td>$118.3</td>
<td>$117.1</td>
<td>$114.8</td>
<td>$116.7</td>
<td>$1.9</td>
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<tr>
<td>Net Cost of Operations</td>
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<td>$896.3</td>
<td>$952.0</td>
<td>$1030.0</td>
<td>$78.0</td>
<td>8</td>
</tr>
</tbody>
</table>

Our Consolidated Net Cost of Operations represents the difference between the costs incurred by our programs less associated revenues. We receive the majority of our funding through Congressional appropriations and reimbursement for the provision of goods or services to other federal agencies. Our Consolidated Net Cost of Operations for the year ended September 30, 2015, totaled $1.0 trillion. The majority of FY 2015 net costs relate to Medicare ($547.1 billion) and the Health budget function ($431.0 billion) which includes Medicaid, or almost 95 percent of our annual net costs.

The following table shows HHS net cost of operations by major component for the last five years. The FY 2015 Net Cost represents an increase of $78.0 billion or 8 percent more than the FY 2014 Net Cost of Operations. Approximately 88.7 percent of the Net Cost of Operations ($913.3 billion) relates to Medicare, Medicaid, CHIP, and other health programs managed by CMS. Further information on the net cost of operations is available in the [FY 2015 Agency Financial Report](#).

#### Summary of Management Challenges
The Department is continually striving to improve efficiency and effectiveness in its programs. Many HHS programs are complex and require long-term strategies for ensuring stable operations. These management challenges, as identified by the HHS Office of the Inspector General, include:

- Protecting an Expanding Medicaid Program from Fraud, Waste, and Abuse
- Fighting Waste, Fraud and Abuse in Medicare Parts A and B
- The Meaningful and Secure Exchange and Use of Electronic Health Information and Health Information Technology
- Administration of Grants, Contracts, and Financial and Administrative Management Systems
- Ensuring Appropriate Use of Prescription Drugs
- Ensuring Quality in Nursing Home, Hospice, and Home- and Community-Based Care
- Implementing, Operating, and Overseeing the Health Insurance Marketplaces
- Reforming Delivery and Payment in Health Care Programs
- Effectively Operating Public Health and Human Services Programs
- Ensuring the Safety of Food, Drugs and Medical Devices

Detailed information about each management challenge can be found in the FY 2015 Agency Financial Report which can be accessed here. In addition, the Government Accountability Office (GAO) has placed four HHS programs on its most recent “High Risk List” that lists programs that may have greater vulnerabilities to fraud, waste, abuse and mismanagement. As a responsible steward of taxpayer resources, HHS is committed to making improvements related to these challenges and high-risk areas.

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