

**From:** Wilson, Bernashi (CDC/OCOO/OCIO/DSO)  
**Sent:** Fri, 25 Apr 2025 19:36:55 +0000  
**To:** Warren, Steven (CDC/OCOO/OCIO/OD); McCown, Chad (CDC/OCOO/OCIO/DSO); Johnson, Melissa R. (CDC/OCOO/OCIO/DSO); Humphreys, Ned (CDC/OCOO/OCIO/DSO); Cagle, Jennifer (CDC/OCOO/OCIO/DSO); Baty, Kit L. (CDC/OCOO/OCIO/DSO); Carter, Kerey (CDC/OCOO/OCIO/CSPO)  
**Cc:** Hardy, LaTonya (CDC/OCOO/OCIO/DSO); Boucher, Robert Joseph (CDC/OCOO/OCIO/DSO); Volk, Nathan (CDC/OCOO/OCIO/CSPO); Hughes, Anderson (CDC/OCOO/OCIO/DSO)  
**Subject:** Re: FOIA website

Good afternoon,

The profiles and new user accounts were setup. I will confirm with IAM if access was fully provisioned for CITGO and MFA.

I will also start looking at the documentation that Kerry provided the other day on FOIAxpress.

More to come.

Sent via the CDC Mobile, please excuse any typos.

**From:** Warren, Steven (CDC/OCOO/OCIO/OD) <scw0@cdc.gov>  
**Sent:** Friday, April 25, 2025 2:09:12 PM  
**To:** McCown, Chad (CDC/OCOO/OCIO/DSO) <cdm5@cdc.gov>; Johnson, Melissa R. (CDC/OCOO/OCIO/DSO) <am09@cdc.gov>; Humphreys, Ned (CDC/OCOO/OCIO/DSO) <nbh6@cdc.gov>; Wilson, Bernashi (CDC/OCOO/OCIO/DSO) <guy2@cdc.gov>; Cagle, Jennifer (CDC/OCOO/OCIO/DSO) <jsc8@cdc.gov>; Baty, Kit L. (CDC/OCOO/OCIO/DSO) <gtl2@cdc.gov>; Carter, Kerey (CDC/OCOO/OCIO/CSPO) <kvc2@cdc.gov>; Humphreys, Ned (CDC/OCOO/OCIO/DSO) <nbh6@cdc.gov>  
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**Subject:** RE: FOIA website

Chad,

Thank you.

Bernashi, we need to start providing access to the HHS FOIA people. I think you and IAM have already set up accounts for them, but wanted to check.

Thank you,  
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It Sound like Bruno Viana was managing the system but without admin access up to the point the office was shut down.

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They did not establish access to the test environment today, that will be addressed next Tuesday or Wednesday.



Charles (Chad) McCown II  
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Department of Health and Human Services (HHS)  
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Second, HHS has asked FOIA requests that come into CDC be redirected to HHS FOIA's website. Given CDC's FOIA office was RIF'd entirely, HHS will pick up the triage and redaction functions.

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+Kit since this topic has now come full circle. See attached.

Seems Tim Marciano is asking about decommissioning the FOIA app. No idea who would do that though. Was a group in DSO supporting the app (versus the website) for Bruno Vianna and company?



**Edgar Humphreys**  
**IT Project Manager**  
Centers for Disease Control and Prevention (CDC)  
Department of Health and Human Services (HHS)

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**Cc:** Hardy, LaTonya (CDC/OCOO/OCIO/DSO) <[lth1@cdc.gov](mailto:lth1@cdc.gov)>  
**Subject:** RE: FOIA website

Ned,

It was a broken link from the main FOIA page to the ASP.NET webform. Looks like LaTonya was able to fix the broken link. The form stashes data somewhere in some format. That's what I need to know next. I believe, eventually, we will need to package up those requests and forward them to whatever Department team will handle FOIA for HHS.

I'm meeting with OGC at 3PM today, so I hope to have some more information of a few topics, including this one. The CDC OGC lead is on the OCOO email stream about this.

Thank you,  
Steve

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**From:** Humphreys, Ned (CDC/OCOO/OCIO/DSO) <[nbh6@cdc.gov](mailto:nbh6@cdc.gov)>  
**Sent:** Wednesday, April 2, 2025 11:49 AM  
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Subject: RE: FOIA website

+Jennifer and LaTonya,

I dug up an old email that seems to confirm my recollection that the MISO developed solution was **replaced** with a COTS product which I believe is called PAL Reading Room and is used extensively by many federal agencies. CDC's instance is located at <https://foia.cdc.gov/app/Home.aspx> which appears to be hosted on AHB's web servers. Looking at it now, it looks to be working properly if I click the Submit Request link, although I haven't actually tried to submit anything.

Steve, did we get a description of what is actually happening with the site?



Edgar Humphreys  
IT Project Manager  
Centers for Disease Control and Prevention (CDC)  
Department of Health and Human Services (HHS)

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**Sent:** Wednesday, April 2, 2025 11:43 AM  
**To:** Humphreys, Ned (CDC/OCOO/OCIO/DSO) <[nbh6@cdc.gov](mailto:nbh6@cdc.gov)>; Wilson, Bernashi (CDC/OCOO/OCIO/DSO) <[guy2@cdc.gov](mailto:guy2@cdc.gov)>; Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>  
**Subject:** RE: FOIA website

Thanks Ned. Keep me updated.

Melissa.

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We're both looking to see what can be done. It may be something more than just a website. I seem to recall the FOIA office implementing a COTS product to replace something MISO had built many years ago.



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**IT Project Manager**  
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**Subject:** FW: FOIA website

Is this Bernashi or Ned for the FOIA submit request? What's the timeline for repair?

Thanks,  
Melissa.

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**Sent:** Wednesday, April 2, 2025 11:25 AM

**To:** Johnson, Melissa R. (CDC/OCOO/OCIO/DSO) <[am09@cdc.gov](mailto:am09@cdc.gov)>

**Subject:** Fw: FOIA website

sorry, I copied Cindy twice.

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**From:** Warren, Steven (CDC/OCOO/OCIO/OD)

**Sent:** Wednesday, April 2, 2025 10:05:38 AM

**To:** Stoneburg, Andrew (CDC/OCOO/OCIO/DSO) <[inb6@cdc.gov](mailto:inb6@cdc.gov)>; Wilson, Bernashi (CDC/OCOO/OCIO/DSO) <[guy2@cdc.gov](mailto:guy2@cdc.gov)>

**Cc:** Johnson, Cindy P. (CDC/OCOO/OCIO/OD) <[cap3@cdc.gov](mailto:cap3@cdc.gov)>; Hughes, Anderson (CDC/OCOO/OCIO/DSO) <[ikv8@cdc.gov](mailto:ikv8@cdc.gov)>; Johnson, Cindy P. (CDC/OCOO/OCIO/OD) <[cap3@cdc.gov](mailto:cap3@cdc.gov)>

**Subject:** FOIA website

Hello,

For some reason yesterday, the CDC FOIA website's link to submit a FOIA request was broken. Bruno and team were RIFd and I'm not sure if any FOIA IT staff remain in place today. In the past ASB (as MISO) was involved so hoping we still have some expertise to draw on.

I need two things quickly so I CDC can report back to HHS on status:

1. The link on the page fixed so FOIA requests can again be submitted.
2. A redirect, for now, to our standard page nicely saying this page is offline but we are working on it.

I think at some point the CDC FOIA submission link will need to redirect to the HHS FOIA submission page, but I don't have that information yet.

Please report when you start working on this and when it is complete. Feel free to reach out to anybody in FOIA who may still be around.

**Steve Warren**

Enterprise Solutions Architect

Office of the Chief Information Officer  
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(CDC/OCOO/OCIO/DSO) <[am09@cdc.gov](mailto:am09@cdc.gov)>; Wilson, Bernashi (CDC/OCOO/OCIO/DSO) <[guy2@cdc.gov](mailto:guy2@cdc.gov)>; Cagle, Jennifer (CDC/OCOO/OCIO/DSO) <[js8@cdc.gov](mailto:js8@cdc.gov)>  
**Cc:** Hardy, LaTonya (CDC/OCOO/OCIO/DSO) <[lth1@cdc.gov](mailto:lth1@cdc.gov)>  
**Subject:** RE: FOIA website

Ned,

It was a broken link from the main FOIA page to the ASP.NET webform. Looks like LaTonya was able to fix the broken link. The form stashes data somewhere in some format. That's what I need to know next. I believe, eventually, we will need to package up those requests and forward them to whatever Department team will handle FOIA for HHS.

I'm meeting with OGC at 3PM today, so I hope to have some more information of a few topics, including this one. The CDC OGC lead is on the OCOO email stream about this.

Thank you,  
Steve

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**From:** Humphreys, Ned (CDC/OCOO/OCIO/DSO) <[nbh6@cdc.gov](mailto:nbh6@cdc.gov)>  
**Sent:** Wednesday, April 2, 2025 11:49 AM  
**To:** Johnson, Melissa R. (CDC/OCOO/OCIO/DSO) <[am09@cdc.gov](mailto:am09@cdc.gov)>; Wilson, Bernashi (CDC/OCOO/OCIO/DSO) <[guy2@cdc.gov](mailto:guy2@cdc.gov)>; Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>; Cagle, Jennifer (CDC/OCOO/OCIO/DSO) <[js8@cdc.gov](mailto:js8@cdc.gov)>  
**Cc:** Hardy, LaTonya (CDC/OCOO/OCIO/DSO) <[lth1@cdc.gov](mailto:lth1@cdc.gov)>  
**Subject:** RE: FOIA website

+Jennifer and LaTonya,

I dug up an old email that seems to confirm my recollection that the MISO developed solution was **replaced** with a COTS product which I believe is called PAL Reading Room and is used extensively by many federal agencies. CDC's instance is located at <https://foia.cdc.gov/app/Home.aspx> which appears to be hosted on AHB's web servers. Looking at it now, it looks to be working properly if I click the Submit Request link, although I haven't actually tried to submit anything.

Steve, did we get a description of what is actually happening with the site?



Edgar Humphreys  
IT Project Manager  
Centers for Disease Control and Prevention (CDC)  
Department of Health and Human Services (HHS)

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**From:** Johnson, Melissa R. (CDC/OCOO/OCIO/DSO) <[am09@cdc.gov](mailto:am09@cdc.gov)>  
**Sent:** Wednesday, April 2, 2025 11:43 AM

**To:** Humphreys, Ned (CDC/OCOO/OCIO/DSO) <[nbh6@cdc.gov](mailto:nbh6@cdc.gov)>; Wilson, Bernashi (CDC/OCOO/OCIO/DSO) <[guy2@cdc.gov](mailto:guy2@cdc.gov)>; Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>  
**Subject:** RE: FOIA website

Thanks Ned. Keep me updated.

Melissa.

---

**From:** Humphreys, Ned (CDC/OCOO/OCIO/DSO) <[nbh6@cdc.gov](mailto:nbh6@cdc.gov)>  
**Sent:** Wednesday, April 2, 2025 11:36 AM  
**To:** Johnson, Melissa R. (CDC/OCOO/OCIO/DSO) <[am09@cdc.gov](mailto:am09@cdc.gov)>; Wilson, Bernashi (CDC/OCOO/OCIO/DSO) <[guy2@cdc.gov](mailto:guy2@cdc.gov)>; Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>  
**Subject:** RE: FOIA website

We're both looking to see what can be done. It may be something more than just a website. I seem to recall the FOIA office implementing a COTS product to replace something MISO had built many years ago.



**Edgar Humphreys**  
**IT Project Manager**  
Centers for Disease Control and Prevention (CDC)  
Department of Health and Human Services (HHS)

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**From:** Johnson, Melissa R. (CDC/OCOO/OCIO/DSO) <[am09@cdc.gov](mailto:am09@cdc.gov)>  
**Sent:** Wednesday, April 2, 2025 11:27 AM  
**To:** Wilson, Bernashi (CDC/OCOO/OCIO/DSO) <[guy2@cdc.gov](mailto:guy2@cdc.gov)>; Humphreys, Ned (CDC/OCOO/OCIO/DSO) <[nbh6@cdc.gov](mailto:nbh6@cdc.gov)>  
**Subject:** FW: FOIA website

Is this Bernashi or Ned for the FOIA submit request? What's the timeline for repair?

Thanks,  
Melissa.

---

**From:** Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>  
**Sent:** Wednesday, April 2, 2025 11:25 AM  
**To:** Johnson, Melissa R. (CDC/OCOO/OCIO/DSO) <[am09@cdc.gov](mailto:am09@cdc.gov)>  
**Subject:** Fw: FOIA website

sorry, I copied Cindy twice.

---

**From:** Warren, Steven (CDC/OCOO/OCIO/OD)  
**Sent:** Wednesday, April 2, 2025 10:05:38 AM  
**To:** Stoneburg, Andrew (CDC/OCOO/OCIO/DSO) <[inb6@cdc.gov](mailto:inb6@cdc.gov)>; Wilson, Bernashi (CDC/OCOO/OCIO/DSO) <[guy2@cdc.gov](mailto:guy2@cdc.gov)>  
**Cc:** Johnson, Cindy P. (CDC/OCOO/OCIO/OD) <[cap3@cdc.gov](mailto:cap3@cdc.gov)>; Hughes, Anderson (CDC/OCOO/OCIO/DSO) <[ikv8@cdc.gov](mailto:ikv8@cdc.gov)>; Johnson, Cindy P. (CDC/OCOO/OCIO/OD) <[cap3@cdc.gov](mailto:cap3@cdc.gov)>  
**Subject:** FOIA website

Hello,

For some reason yesterday, the CDC FOIA website's link to submit a FOIA request was broken. Bruno and team were RIFd and I'm not sure if any FOIA IT staff remain in place today. In the past ASB (as MISO) was involved so hoping we still have some expertise to draw on.

I need two things quickly so I CDC can report back to HHS on status:

1. The link on the page fixed so FOIA requests can again be submitted.
2. A redirect, for now, to our standard page nicely saying this page is offline but we are working on it.

I think at some point the CDC FOIA submission link will need to redirect to the HHS FOIA submission page, but I don't have that information yet.

Please report when you start working on this and when it is complete. Feel free to reach out to anybody in FOIA who may still be around.

**Steve Warren**  
Enterprise Solutions Architect

Office of the Chief Information Officer  
Centers for Disease Control and Prevention (CDC)  
[swarren@cdc.gov](mailto:swarren@cdc.gov)

**From:** Warren, Steven (CDC/OCOO/OCIO/OD)  
**Sent:** Thu, 3 Apr 2025 00:07:44 +0000  
**To:** Taylor, Dia (CDC/OCOO/OD)  
**Subject:** Re: FOIA Office

**From:** Warren, Steven (CDC/OCOO/OCIO/OD)  
**Sent:** Wednesday, April 2, 2025 12:12:33 PM  
**To:** Taylor, Dia (CDC/OCOO/OD) <dcm4@cdc.gov>  
**Subject:** RE: FOIA Office

Dia,

As you saw, the FOIA new request form is back up. An OCIO/DSO/ASB person operates the web page on behalf of the FOIA team, so she was able to fix the broken link easily. I don't know yet how the link was broken, but since the ASB person didn't do that, I assume a FOIA person did on the way out.

The FOIA system the former MISO (now ASB) built for FOIA was replaced with a COTS product used widely by federal agencies called PAL Reading Room. CDC has an instance hosted on OCIO's consolidated public facing web servers. This system includes a ASP.NET webform used for submitting new requests. We are trying to track where those requests go and in what format now.

Regards,  
Steve

---

**From:** Taylor, Dia (CDC/OCOO/OD) <dcm4@cdc.gov>  
**Sent:** Wednesday, April 2, 2025 10:09 AM  
**To:** Warren, Steven (CDC/OCOO/OCIO/OD) <scw0@cdc.gov>; Tress, Deborah W. (CDC/OGC) <dew3@cdc.gov>; Patterson, Sara S. (CDC/PHIC/OD) <af0@cdc.gov>; Lubar, Debra (CDC/OD/OPPE) <dpl9@cdc.gov>  
**Cc:** Witkofsky, Nina (CDC/IOD) <qlq0@cdc.gov>; Ford, Kenya S. (CDC/OGC) <kdf6@cdc.gov>  
**Subject:** RE: FOIA Office

Thanks Steve!

---

**From:** Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>  
**Sent:** Wednesday, April 2, 2025 10:08 AM  
**To:** Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>; Taylor, Dia (CDC/OCOO/OD) <[dcm4@cdc.gov](mailto:dcm4@cdc.gov)>; Patterson, Sara S. (CDC/PHIC/OD) <[af0@cdc.gov](mailto:af0@cdc.gov)>; Lubar, Debra (CDC/OD/OPPE) <[dpl9@cdc.gov](mailto:dpl9@cdc.gov)>  
**Cc:** Witkofsky, Nina (CDC/IOD) <[qlq0@cdc.gov](mailto:qlq0@cdc.gov)>; Ford, Kenya S. (CDC/OGC) <[kdf6@cdc.gov](mailto:kdf6@cdc.gov)>  
**Subject:** RE: FOIA Office

Deb,

We are looking into fixing the broken link and also redirecting to a friendlier page until that is done. We can redirect elsewhere when another target is identified.

Regards,  
Steve

---

**From:** Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>  
**Sent:** Wednesday, April 2, 2025 9:30 AM  
**To:** Taylor, Dia (CDC/OCOO/OD) <[dcm4@cdc.gov](mailto:dcm4@cdc.gov)>; Patterson, Sara S. (CDC/PHIC/OD) <[af00@cdc.gov](mailto:af00@cdc.gov)>;  
Lubar, Debra (CDC/OD/OPPE) <[dpl9@cdc.gov](mailto:dpl9@cdc.gov)>; Warren, Steven (CDC/OCOO/OCIO/OD)  
<[scw0@cdc.gov](mailto:scw0@cdc.gov)>  
**Cc:** Witkofsky, Nina (CDC/IOD) <[qlq0@cdc.gov](mailto:qlq0@cdc.gov)>; Ford, Kenya S. (CDC/OGC) <[kdf6@cdc.gov](mailto:kdf6@cdc.gov)>  
**Subject:** RE: FOIA Office

Good morning,  
We had a call with Bill Holzerland, HHS/ASPA this morning. The current plan is to restore the CDC FOIA intake website for now. HHS will issue a general statement about FOIA processing and the proposed centralization. There are a lot of details and moving parts that will need to be worked out between the OpDivs and ASPA. Restoration of the website should be completed as soon as possible today. Please let us know if there are any impediments.  
Thanks! Deb.

---

**From:** Taylor, Dia (CDC/OCOO/OD) <[dcm4@cdc.gov](mailto:dcm4@cdc.gov)>  
**Sent:** Tuesday, April 1, 2025 4:09 PM  
**To:** Patterson, Sara S. (CDC/PHIC/OD) <[af00@cdc.gov](mailto:af00@cdc.gov)>; Lubar, Debra (CDC/OD/OPPE) <[dpl9@cdc.gov](mailto:dpl9@cdc.gov)>;  
Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>  
**Cc:** Witkofsky, Nina (CDC/IOD) <[qlq0@cdc.gov](mailto:qlq0@cdc.gov)>  
**Subject:** RE: FOIA Office

OCIO can add the re-direct link once it is confirmed.

---

**From:** Patterson, Sara S. (CDC/PHIC/OD) <[af00@cdc.gov](mailto:af00@cdc.gov)>  
**Sent:** Tuesday, April 1, 2025 3:55 PM  
**To:** Lubar, Debra (CDC/OD/OPPE) <[dpl9@cdc.gov](mailto:dpl9@cdc.gov)>; Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>;  
Taylor, Dia (CDC/OCOO/OD) <[dcm4@cdc.gov](mailto:dcm4@cdc.gov)>  
**Cc:** Witkofsky, Nina (CDC/IOD) <[qlq0@cdc.gov](mailto:qlq0@cdc.gov)>  
**Subject:** RE: FOIA Office

Agree. Nina, can ASPA provide guidance on this?

---

**From:** Lubar, Debra (CDC/OD/OPPE) <[dpl9@cdc.gov](mailto:dpl9@cdc.gov)>  
**Sent:** Tuesday, April 1, 2025 3:54 PM  
**To:** Patterson, Sara S. (CDC/PHIC/OD) <[af00@cdc.gov](mailto:af00@cdc.gov)>; Tress, Deborah W. (CDC/OGC)  
<[dew3@cdc.gov](mailto:dew3@cdc.gov)>; Taylor, Dia (CDC/OCOO/OD) <[dcm4@cdc.gov](mailto:dcm4@cdc.gov)>  
**Cc:** Witkofsky, Nina (CDC/IOD) <[qlq0@cdc.gov](mailto:qlq0@cdc.gov)>  
**Subject:** RE: FOIA Office

OGC and Dia are aware of this. If HHS sends us where they want it to redirect, we can set that up. We can't intake FOIAs because we have no way to process them. I assumed HHS would provide a consolidated service.

---

**From:** Patterson, Sara S. (CDC/PHIC/OD) <[af00@cdc.gov](mailto:af00@cdc.gov)>  
**Sent:** Tuesday, April 1, 2025 3:52 PM  
**To:** Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>; Lubar, Debra (CDC/OD/OPPE) <[dpl9@cdc.gov](mailto:dpl9@cdc.gov)>; Taylor, Dia (CDC/OCOO/OD) <[dcm4@cdc.gov](mailto:dcm4@cdc.gov)>  
**Cc:** Witkofsky, Nina (CDC/IOD) <[qlq0@cdc.gov](mailto:qlq0@cdc.gov)>  
**Subject:** RE: FOIA Office

Apparently ASPA is unhappy that the FOIA website went down. If we aren't sure why/how it went down, do we know how to get it up and redirected to HHS? Adding Nina to see if she can help.

---

**From:** Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>  
**Sent:** Tuesday, April 1, 2025 3:43 PM  
**To:** Lubar, Debra (CDC/OD/OPPE) <[dpl9@cdc.gov](mailto:dpl9@cdc.gov)>; Patterson, Sara S. (CDC/PHIC/OD) <[af00@cdc.gov](mailto:af00@cdc.gov)>; Taylor, Dia (CDC/OCOO/OD) <[dcm4@cdc.gov](mailto:dcm4@cdc.gov)>  
**Subject:** RE: FOIA Office

Is there anyone who could add a redirect to HHS? Should I ask Nina to roll up to HHS/OC?

---

**From:** Lubar, Debra (CDC/OD/OPPE) <[dpl9@cdc.gov](mailto:dpl9@cdc.gov)>  
**Sent:** Tuesday, April 1, 2025 3:02 PM  
**To:** Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>; Patterson, Sara S. (CDC/PHIC/OD) <[af00@cdc.gov](mailto:af00@cdc.gov)>; Taylor, Dia (CDC/OCOO/OD) <[dcm4@cdc.gov](mailto:dcm4@cdc.gov)>  
**Subject:** RE: FOIA Office

+ Dia. I didn't direct anything like that, but our whole web team was RIFed and so was our FOIA team, so why would we have a FOIA intake page? Do they have one we can refer to at HHS?

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**From:** Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>  
**Sent:** Tuesday, April 1, 2025 3:00 PM  
**To:** Lubar, Debra (CDC/OD/OPPE) <[dpl9@cdc.gov](mailto:dpl9@cdc.gov)>; Patterson, Sara S. (CDC/PHIC/OD) <[af00@cdc.gov](mailto:af00@cdc.gov)>  
**Subject:** FOIA Office

Got a call from HHS FOIA. Did we decide to take down the CDC FOIA intake page? Could we put it back up for now?

*Deborah W. Tress  
CDC Legal Advisor  
HHS Office of the General Counsel  
PHD/CDC  
(404) 630-7206  
Cell: (b)(6) [redacted]  
[Dew3@cdc.gov](mailto:Dew3@cdc.gov)*

**From:** Allen Tchoukalov, Jessica A. (CDC/OCOO/OCIO/OD)  
**Sent:** Fri, 9 May 2025 12:19:15 +0000  
**To:** Warren, Steven (CDC/OCOO/OCIO/OD)  
**Cc:** Jones, Katrina (CDC/OCOO/OCIO/OD)  
**Subject:** FW: FOIA website

Latest-  [Intranet FOIA update 05.05.2025.docx](#)

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**From:** Allen Tchoukalov, Jessica A. (CDC/OCOO/OCIO/OD)  
**Sent:** Thursday, May 8, 2025 8:04 AM  
**To:** Marciano, Tim (CDC/OCOO/OD) <[dqu8@cdc.gov](mailto:dqu8@cdc.gov)>  
**Cc:** Fisher, Angela H. (CDC/OCOO/OD) <[iwg7@cdc.gov](mailto:iwg7@cdc.gov)>; Jones, Katrina (CDC/OCOO/OCIO/OD) <[jhq4@cdc.gov](mailto:jhq4@cdc.gov)>  
**Subject:** RE: FOIA website

Angela,

Is there anyone else we need to pass these web updates by before we take down the pages and redirect all the CDC FOIA intranet pages to [the main FOIA page](#) which will be updated to refer people to HHS?

Thanks,  
Jessica

---

**From:** Allen Tchoukalov, Jessica A. (CDC/OCOO/OCIO/OD)  
**Sent:** Monday, May 5, 2025 10:03 AM  
**To:** Marciano, Tim (CDC/OCOO/OD) <[dqu8@cdc.gov](mailto:dqu8@cdc.gov)>  
**Cc:** Fisher, Angela H. (CDC/OCOO/OD) <[iwg7@cdc.gov](mailto:iwg7@cdc.gov)>; Jones, Katrina (CDC/OCOO/OCIO/OD) <[jhq4@cdc.gov](mailto:jhq4@cdc.gov)>  
**Subject:** RE: FOIA website

Hey Tim,

Do you want to take a look at what I compiled and let me know what you think? If we don't think we need the enterprise FAQs then this might just be a matter of keeping one page that directs folks to HHS.

 [Intranet FOIA update 05.05.2025.docx](#)

Thanks,  
Jessica

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**From:** Fisher, Angela H. (CDC/OCOO/OD) <[iwg7@cdc.gov](mailto:iwg7@cdc.gov)>  
**Sent:** Friday, May 2, 2025 1:58 PM  
**To:** Allen Tchoukalov, Jessica A. (CDC/OCOO/OCIO/OD) <[ixm4@cdc.gov](mailto:ixm4@cdc.gov)>; Marciano, Tim (CDC/OCOO/OD) <[dqu8@cdc.gov](mailto:dqu8@cdc.gov)>  
**Subject:** RE: FOIA website

yeppers

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**From:** Allen Tchoukalov, Jessica A. (CDC/OCOO/OCIO/OD) <[ixm4@cdc.gov](mailto:ixm4@cdc.gov)>  
**Sent:** Friday, May 2, 2025 1:57 PM  
**To:** Fisher, Angela H. (CDC/OCOO/OD) <[iwg7@cdc.gov](mailto:iwg7@cdc.gov)>; Marciano, Tim (CDC/OCOO/OD) <[dqu8@cdc.gov](mailto:dqu8@cdc.gov)>  
**Subject:** RE: FOIA website

Should we address internal site on Monday?

<https://intranet.cdc.gov/ocoo/about-ocoo/office-director/foia-office/#office-overview>  
<https://intranet.cdc.gov/ocoo/services/foia-guidance/FOIA-enterprise-wide-faqs.html>  
<https://intranet.cdc.gov/ocoo/services/foia-guidance/foia-training/index.html>  
<https://intranet.cdc.gov/ocoo/services/foia-guidance/index.html>

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**From:** Fisher, Angela H. (CDC/OCOO/OD) <[iwg7@cdc.gov](mailto:iwg7@cdc.gov)>  
**Sent:** Friday, May 2, 2025 1:41 PM  
**To:** Allen Tchoukalov, Jessica A. (CDC/OCOO/OCIO/OD) <[ixm4@cdc.gov](mailto:ixm4@cdc.gov)>; Marciano, Tim (CDC/OCOO/OD) <[dqu8@cdc.gov](mailto:dqu8@cdc.gov)>  
**Subject:** RE: FOIA website

Thanks, Jessica!

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**From:** Allen Tchoukalov, Jessica A. (CDC/OCOO/OCIO/OD) <[ixm4@cdc.gov](mailto:ixm4@cdc.gov)>  
**Sent:** Friday, May 2, 2025 1:27 PM  
**To:** Marciano, Tim (CDC/OCOO/OD) <[dqu8@cdc.gov](mailto:dqu8@cdc.gov)>  
**Cc:** Fisher, Angela H. (CDC/OCOO/OD) <[iwg7@cdc.gov](mailto:iwg7@cdc.gov)>  
**Subject:** FW: FOIA website

The latest below. There are reason to not get rid of it outright, also HHS is using the same platform. Currently we are trying to limit access to only internal folks.

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**From:** Humphreys, Ned (CDC/OCOO/OCIO/DSO) <[nbh6@cdc.gov](mailto:nbh6@cdc.gov)>  
**Sent:** Friday, May 2, 2025 1:18 PM  
**To:** Allen Tchoukalov, Jessica A. (CDC/OCOO/OCIO/OD) <[ixm4@cdc.gov](mailto:ixm4@cdc.gov)>  
**Subject:** RE: FOIA website

Steve agreed with removing external access since HHS is using CITGO. Chad McCown is investigating the best way to do that.



**Edgar Humphreys**  
**IT Project Manager**  
Centers for Disease Control and Prevention (CDC)  
Department of Health and Human Services (HHS)

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**From:** Allen Tchoukalov, Jessica A. (CDC/OCOO/OCIO/OD) <[ixm4@cdc.gov](mailto:ixm4@cdc.gov)>  
**Sent:** Friday, May 2, 2025 11:41 AM  
**To:** Humphreys, Ned (CDC/OCOO/OCIO/DSO) <[nbh6@cdc.gov](mailto:nbh6@cdc.gov)>  
**Subject:** RE: FOIA website

OK. So they will change it on their side?

---

**From:** Humphreys, Ned (CDC/OCOO/OCIO/DSO) <[nbh6@cdc.gov](mailto:nbh6@cdc.gov)>  
**Sent:** Friday, May 2, 2025 11:27 AM  
**To:** Allen Tchoukalov, Jessica A. (CDC/OCOO/OCIO/OD) <[ixm4@cdc.gov](mailto:ixm4@cdc.gov)>  
**Subject:** FW: FOIA website

Based on my conversation with Bernashi and the **email below**, I think the app needs to stay up and externally available for HHS to access it.



**Edgar Humphreys**  
**IT Project Manager**  
Centers for Disease Control and Prevention (CDC)  
Department of Health and Human Services (HHS)

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**From:** Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>  
**Sent:** Friday, April 25, 2025 2:09 PM  
**To:** McCown, Chad (CDC/OCOO/OCIO/DSO) <[cdm5@cdc.gov](mailto:cdm5@cdc.gov)>; Johnson, Melissa R. (CDC/OCOO/OCIO/DSO) <[am09@cdc.gov](mailto:am09@cdc.gov)>; Humphreys, Ned (CDC/OCOO/OCIO/DSO) <[nbh6@cdc.gov](mailto:nbh6@cdc.gov)>; Wilson, Bernashi (CDC/OCOO/OCIO/DSO) <[guy2@cdc.gov](mailto:guy2@cdc.gov)>; Cagle, Jennifer (CDC/OCOO/OCIO/DSO) <[jsc8@cdc.gov](mailto:jsc8@cdc.gov)>; Baty, Kit L. (CDC/OCOO/OCIO/DSO) <[gtl2@cdc.gov](mailto:gtl2@cdc.gov)>; Carter, Kerey (CDC/OCOO/OCIO/CSPO) <[kvc2@cdc.gov](mailto:kvc2@cdc.gov)>; Humphreys, Ned (CDC/OCOO/OCIO/DSO) <[nbh6@cdc.gov](mailto:nbh6@cdc.gov)>  
**Cc:** Hardy, LaTonya (CDC/OCOO/OCIO/DSO) <[lth1@cdc.gov](mailto:lth1@cdc.gov)>; Boucher, Robert Joseph (CDC/OCOO/OCIO/DSO) <[an05@cdc.gov](mailto:an05@cdc.gov)>; Volk, Nathan (CDC/OCOO/OCIO/CSPO) <[ent1@cdc.gov](mailto:ent1@cdc.gov)>; Hughes, Anderson (CDC/OCOO/OCIO/DSO) <[ikv8@cdc.gov](mailto:ikv8@cdc.gov)>  
**Subject:** RE: FOIA website

Chad,

Thank you.

Bernashi, we need to start providing access to the HHS FOIA people. I think you and IAM have already set up accounts for them, but wanted to check.

Thank you,  
Steve



## CDC FOIA UPDATE

CDC's Freedom of Information Act Office (FOIA) has been impacted by a recent Reduction in Force (RIF).

Please contact HHS for FOIA information at [FOIARequest@hhs.gov](mailto:FOIARequest@hhs.gov)

**From:** Tress, Deborah W. (CDC/OGC)  
**Sent:** Wed, 2 Apr 2025 12:01:19 +0000  
**To:** Witkofsky, Nina (CDC/IOD)  
**Cc:** Patterson, Sara S. (CDC/PHIC/OD); Lubar, Debra (CDC/OD/OPPE); Taylor, Dia (CDC/OCOO/OD)  
**Subject:** RE: FOIA Office

Hi Nina,  
Bill Holzerland with HHS/ASPA set a meeting for 9am today. Would you be available for that?  
Thanks! Deb.

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**From:** Patterson, Sara S. (CDC/PHIC/OD) <[afo0@cdc.gov](mailto:afo0@cdc.gov)>  
**Sent:** Tuesday, April 1, 2025 3:55 PM  
**To:** Lubar, Debra (CDC/OD/OPPE) <[dpl9@cdc.gov](mailto:dpl9@cdc.gov)>; Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>;  
Taylor, Dia (CDC/OCOO/OD) <[dcm4@cdc.gov](mailto:dcm4@cdc.gov)>  
**Cc:** Witkofsky, Nina (CDC/IOD) <[qlq0@cdc.gov](mailto:qlq0@cdc.gov)>  
**Subject:** RE: FOIA Office

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**To:** Taylor, Dia (CDC/OCOO/OD); Patterson, Sara S. (CDC/PHIC/OD); Lubar, Debra (CDC/OD/OPPE); Warren, Steven (CDC/OCOO/OCIO/OD)  
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Thanks! Deb.

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Thanks Steve!

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**From:** Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>  
**Sent:** Wednesday, April 2, 2025 10:08 AM  
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Deb,

We are looking into fixing the broken link and also redirecting to a friendlier page until that is done. We can redirect elsewhere when another target is identified.

Regards,  
Steve

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**Cc:** Witkofsky, Nina (CDC/IOD) <[qlq0@cdc.gov](mailto:qlq0@cdc.gov)>  
**Subject:** RE: FOIA Office

Apparently ASPA is unhappy that the FOIA website went down. If we aren't sure why/how it went down, do we know how to get it up and redirected to HHS? Adding Nina to see if she can help.

---

**From:** Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>  
**Sent:** Tuesday, April 1, 2025 3:43 PM  
**To:** Lubar, Debra (CDC/OD/OPPE) <[dpl9@cdc.gov](mailto:dpl9@cdc.gov)>; Patterson, Sara S. (CDC/PHIC/OD) <[af00@cdc.gov](mailto:af00@cdc.gov)>;  
Taylor, Dia (CDC/OCOO/OD) <[dcm4@cdc.gov](mailto:dcm4@cdc.gov)>  
**Subject:** RE: FOIA Office

Is there anyone who could add a redirect to HHS? Should I ask Nina to roll up to HHS/OC?

---

**From:** Lubar, Debra (CDC/OD/OPPE) <[dpl9@cdc.gov](mailto:dpl9@cdc.gov)>  
**Sent:** Tuesday, April 1, 2025 3:02 PM  
**To:** Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>; Patterson, Sara S. (CDC/PHIC/OD)

<[afo0@cdc.gov](mailto:afo0@cdc.gov)>; Taylor, Dia (CDC/OCOO/OD) <[dcm4@cdc.gov](mailto:dcm4@cdc.gov)>

**Subject:** RE: FOIA Office

+ Dia. I didn't direct anything like that, but our whole web team was RIFed and so was our FOIA team, so why would we have a FOIA intake page? Do they have one we can refer to at HHS?

---

**From:** Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>

**Sent:** Tuesday, April 1, 2025 3:00 PM

**To:** Lubar, Debra (CDC/OD/OPPE) <[dp19@cdc.gov](mailto:dp19@cdc.gov)>; Patterson, Sara S. (CDC/PHIC/OD) <[afo0@cdc.gov](mailto:afo0@cdc.gov)>

**Subject:** FOIA Office

Got a call from HHS FOIA. Did we decide to take down the CDC FOIA intake page? Could we put it back up for now?

*Deborah W. Tress  
CDC Legal Advisor  
HHS Office of the General Counsel  
PHD/CDC  
(404) 639-7206  
Cell: (b)(6)  
[Dew3@cdc.gov](mailto:Dew3@cdc.gov)*

**From:** Fisher, Angela H. (CDC/OCOO/OD)  
**Sent:** Fri, 2 May 2025 17:40:15 +0000  
**To:** Patterson, Sara S. (CDC/PHIC/OD); Jones, Jamila H. (CDC/OD/OC); Head, Vanessa (CDC/OCOO/OD); Stamey, Karen L. (CDC/OD/ORR/CFA)  
**Cc:** Marciano, Tim (CDC/OCOO/OD)  
**Subject:** FYSA: FOIA app

FYSA – see below re: status re: FOIA app.

-Angela

---

**From:** Allen Tchoukalov, Jessica A. (CDC/OCOO/OCIO/OD) <[ixm4@cdc.gov](mailto:ixm4@cdc.gov)>  
**Sent:** Friday, May 2, 2025 1:27 PM  
**To:** Marciano, Tim (CDC/OCOO/OD) <[dqu8@cdc.gov](mailto:dqu8@cdc.gov)>  
**Cc:** Fisher, Angela H. (CDC/OCOO/OD) <[iwg7@cdc.gov](mailto:iwg7@cdc.gov)>  
**Subject:** FW: FOIA website

The latest below. There are reason to not get rid of it outright, also HHS is using the same platform. Currently we are trying to limit access to only internal folks.

---

**From:** Humphreys, Ned (CDC/OCOO/OCIO/DSO) <[nbh6@cdc.gov](mailto:nbh6@cdc.gov)>  
**Sent:** Friday, May 2, 2025 1:18 PM  
**To:** Allen Tchoukalov, Jessica A. (CDC/OCOO/OCIO/OD) <[ixm4@cdc.gov](mailto:ixm4@cdc.gov)>  
**Subject:** RE: FOIA website

Steve agreed with removing external access since HHS is using CITGO. Chad McCown is investigating the best way to do that.



**Edgar Humphreys**  
**IT Project Manager**  
Centers for Disease Control and Prevention (CDC)  
Department of Health and Human Services (HHS)

(b)(6)

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**From:** Allen Tchoukalov, Jessica A. (CDC/OCOO/OCIO/OD) <[ixm4@cdc.gov](mailto:ixm4@cdc.gov)>  
**Sent:** Friday, May 2, 2025 11:41 AM  
**To:** Humphreys, Ned (CDC/OCOO/OCIO/DSO) <[nbh6@cdc.gov](mailto:nbh6@cdc.gov)>  
**Subject:** RE: FOIA website

OK. So they will change it on their side?

---

**From:** Humphreys, Ned (CDC/OCOO/OCIO/DSO) <[nbh6@cdc.gov](mailto:nbh6@cdc.gov)>  
**Sent:** Friday, May 2, 2025 11:27 AM

**To:** Allen Tchoukalov, Jessica A. (CDC/OCOO/OCIO/OD) <[ixm4@cdc.gov](mailto:ixm4@cdc.gov)>  
**Subject:** FW: FOIA website

Based on my conversation with Bernashi and the **email below**, I think the app needs to stay up and externally available for HHS to access it.



**Edgar Humphreys**  
**IT Project Manager**  
Centers for Disease Control and Prevention (CDC)  
Department of Health and Human Services (HHS)  
(b)(6) 

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**From:** Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>  
**Sent:** Friday, April 25, 2025 2:09 PM  
**To:** McCown, Chad (CDC/OCOO/OCIO/DSO) <[cdm5@cdc.gov](mailto:cdm5@cdc.gov)>; Johnson, Melissa R. (CDC/OCOO/OCIO/DSO) <[am09@cdc.gov](mailto:am09@cdc.gov)>; Humphreys, Ned (CDC/OCOO/OCIO/DSO) <[nbh6@cdc.gov](mailto:nbh6@cdc.gov)>; Wilson, Bernashi (CDC/OCOO/OCIO/DSO) <[guy2@cdc.gov](mailto:guy2@cdc.gov)>; Cagle, Jennifer (CDC/OCOO/OCIO/DSO) <[isc8@cdc.gov](mailto:isc8@cdc.gov)>; Baty, Kit L. (CDC/OCOO/OCIO/DSO) <[gtl2@cdc.gov](mailto:gtl2@cdc.gov)>; Carter, Kerey (CDC/OCOO/OCIO/CSPO) <[kvc2@cdc.gov](mailto:kvc2@cdc.gov)>; Humphreys, Ned (CDC/OCOO/OCIO/DSO) <[nbh6@cdc.gov](mailto:nbh6@cdc.gov)>  
**Cc:** Hardy, LaTonya (CDC/OCOO/OCIO/DSO) <[lth1@cdc.gov](mailto:lth1@cdc.gov)>; Boucher, Robert Joseph (CDC/OCOO/OCIO/DSO) <[an05@cdc.gov](mailto:an05@cdc.gov)>; Volk, Nathan (CDC/OCOO/OCIO/CSPO) <[ent1@cdc.gov](mailto:ent1@cdc.gov)>; Hughes, Anderson (CDC/OCOO/OCIO/DSO) <[ikv8@cdc.gov](mailto:ikv8@cdc.gov)>  
**Subject:** RE: FOIA website

Chad,

Thank you.

Bernashi, we need to start providing access to the HHS FOIA people. I think you and IAM have already set up accounts for them, but wanted to check.

Thank you,  
Steve

---

**From:** McCown, Chad (CDC/OCOO/OCIO/DSO) <[cdm5@cdc.gov](mailto:cdm5@cdc.gov)>  
**Sent:** Friday, April 25, 2025 2:07 PM  
**To:** Johnson, Melissa R. (CDC/OCOO/OCIO/DSO) <[am09@cdc.gov](mailto:am09@cdc.gov)>; Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>; Humphreys, Ned (CDC/OCOO/OCIO/DSO) <[nbh6@cdc.gov](mailto:nbh6@cdc.gov)>; Wilson, Bernashi (CDC/OCOO/OCIO/DSO) <[guy2@cdc.gov](mailto:guy2@cdc.gov)>; Cagle, Jennifer (CDC/OCOO/OCIO/DSO) <[isc8@cdc.gov](mailto:isc8@cdc.gov)>; Baty, Kit L. (CDC/OCOO/OCIO/DSO) <[gtl2@cdc.gov](mailto:gtl2@cdc.gov)>; Carter, Kerey (CDC/OCOO/OCIO/CSPO) <[kvc2@cdc.gov](mailto:kvc2@cdc.gov)>; Humphreys, Ned (CDC/OCOO/OCIO/DSO) <[nbh6@cdc.gov](mailto:nbh6@cdc.gov)>  
**Cc:** Hardy, LaTonya (CDC/OCOO/OCIO/DSO) <[lth1@cdc.gov](mailto:lth1@cdc.gov)>; Boucher, Robert Joseph (CDC/OCOO/OCIO/DSO) <[an05@cdc.gov](mailto:an05@cdc.gov)>  
**Subject:** RE: FOIA website

+ Boucher, Robert Joseph (CDC/OCOO/OCIO/DSO)

The team worked with FOIAxpress this AM and now has access to the system.

The two admins in the system when they started were John Brown (ZPOE0) and Joshua Jenczka (smv5), the new admins are Bernashi Wilson and DeWayne Wheaton. CDC is only licensed for two admins.

It Sound like Bruno Viana was managing the system but without admin access up to the point the office was shut down.

No one from the technical team has received any direction RE redirecting the URL.

We do have a SE that did not have access to the system but had been helping them with upgrades, patching ect. What he tells me is that they were working on migrating to an online version until a security issue was discovered over two years ago. Don't know what the issue was. It was significant enough that they started a tec refresh over two years ago that has not been completed. CDC staff changes, and change in ownership of FOIAxpress caused delays, when John Brown passed things did not speed up. Bruno started a migration to the vendor cloud early in this calendar year using the on-prem test environment but that was not completed.

They did not establish access to the test environment today, that will be addressed next Tuesday or Wednesday.



Charles (Chad) McCown II  
Shared Infrastructure Team Lead (SIT)  
Centers for Disease Control and Prevention  
(CDC)  
Department of Health and Human Services  
(HHS)  
[cdm5@cdc.gov](mailto:cdm5@cdc.gov) | 770-488-0244 (o) (b)(6)  
(b)(6)

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**From:** Johnson, Melissa R. (CDC/OCOO/OCIO/DSO) <[am09@cdc.gov](mailto:am09@cdc.gov)>

**Sent:** Tuesday, April 22, 2025 10:48 AM

**To:** Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>; Humphreys, Ned (CDC/OCOO/OCIO/DSO) <[nbh6@cdc.gov](mailto:nbh6@cdc.gov)>; Wilson, Bernashi (CDC/OCOO/OCIO/DSO) <[guy2@cdc.gov](mailto:guy2@cdc.gov)>; Cagle, Jennifer (CDC/OCOO/OCIO/DSO) <[isc8@cdc.gov](mailto:isc8@cdc.gov)>; Baty, Kit L. (CDC/OCOO/OCIO/DSO) <[gtl2@cdc.gov](mailto:gtl2@cdc.gov)>; Carter, Kerey (CDC/OCOO/OCIO/CSPO) <[kvc2@cdc.gov](mailto:kvc2@cdc.gov)>; Humphreys, Ned (CDC/OCOO/OCIO/DSO) <[nbh6@cdc.gov](mailto:nbh6@cdc.gov)>; McCown, Chad (CDC/OCOO/OCIO/DSO) <[cdm5@cdc.gov](mailto:cdm5@cdc.gov)>

**Cc:** Hardy, LaTonya (CDC/OCOO/OCIO/DSO) <[lth1@cdc.gov](mailto:lth1@cdc.gov)>

**Subject:** RE: FOIA website

No one in DSO supported FOIAxpress.

+ [@McCown, Chad \(CDC/OCOO/OCIO/DSO\)](#)

Absent login credentials can we do a server-side redirect to the HHS FOIA page? (And ask them to remove the CDC/ASTDR reference.)

---

**From:** Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>

**Sent:** Tuesday, April 22, 2025 10:12 AM

**To:** Humphreys, Ned (CDC/OCOO/OCIO/DSO) <[nbh6@cdc.gov](mailto:nbh6@cdc.gov)>; Johnson, Melissa R. (CDC/OCOO/OCIO/DSO) <[am09@cdc.gov](mailto:am09@cdc.gov)>; Wilson, Bernashi (CDC/OCOO/OCIO/DSO) <[guy2@cdc.gov](mailto:guy2@cdc.gov)>; Cagle, Jennifer (CDC/OCOO/OCIO/DSO) <[js8@cdc.gov](mailto:js8@cdc.gov)>; Baty, Kit L. (CDC/OCOO/OCIO/DSO) <[gtl2@cdc.gov](mailto:gtl2@cdc.gov)>; Carter, Kerey (CDC/OCOO/OCIO/CSPO) <[kvc2@cdc.gov](mailto:kvc2@cdc.gov)>; Humphreys, Ned (CDC/OCOO/OCIO/DSO) <[nbh6@cdc.gov](mailto:nbh6@cdc.gov)>

**Cc:** Hardy, LaTonya (CDC/OCOO/OCIO/DSO) <[lth1@cdc.gov](mailto:lth1@cdc.gov)>

**Subject:** RE: FOIA website

All,

There are a couple of things going on.

First, CSPO is working with OPEXUS to get us access to FOIAxpress, which is still on-prem in the Clifton data center. We're trying to get into the CDC instance of FOIAxpress to figure out what to do with the requests that are already there.

Second, HHS has asked FOIA requests that come into CDC be redirected to HHS FOIA's website. Given CDC's FOIA office was RIF'd entirely, HHS will pick up the triage and redaction functions.

I don't believe anybody in OCIO was supporting FOIAxpress. It's a COTS product that was in process of migration to SaaS cloud, but didn't make it before the RIFs. We don't have login credentials, which is what Kerey and Nathan are working with OPEXUS to get.

Steve

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**From:** Humphreys, Ned (CDC/OCOO/OCIO/DSO) <[nbh6@cdc.gov](mailto:nbh6@cdc.gov)>

**Sent:** Tuesday, April 22, 2025 9:56 AM

**To:** Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>; Johnson, Melissa R. (CDC/OCOO/OCIO/DSO) <[am09@cdc.gov](mailto:am09@cdc.gov)>; Wilson, Bernashi (CDC/OCOO/OCIO/DSO) <[guy2@cdc.gov](mailto:guy2@cdc.gov)>; Cagle, Jennifer (CDC/OCOO/OCIO/DSO) <[js8@cdc.gov](mailto:js8@cdc.gov)>; Baty, Kit L. (CDC/OCOO/OCIO/DSO) <[gtl2@cdc.gov](mailto:gtl2@cdc.gov)>

**Cc:** Hardy, LaTonya (CDC/OCOO/OCIO/DSO) <[lth1@cdc.gov](mailto:lth1@cdc.gov)>

**Subject:** RE: FOIA website

+Kit since this topic has now come full circle. See attached.

Seems Tim Marciano is asking about decommissioning the FOIA app. No idea who would do that though. Was a group in DSO supporting the app (versus the website) for Bruno Vianna and company?



**Edgar Humphreys**  
**IT Project Manager**  
Centers for Disease Control and Prevention (CDC)  
Department of Health and Human Services (HHS)

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**From:** Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>  
**Sent:** Wednesday, April 2, 2025 12:15 PM  
**To:** Humphreys, Ned (CDC/OCOO/OCIO/DSO) <[nbh6@cdc.gov](mailto:nbh6@cdc.gov)>; Johnson, Melissa R. (CDC/OCOO/OCIO/DSO) <[am09@cdc.gov](mailto:am09@cdc.gov)>; Wilson, Bernashi (CDC/OCOO/OCIO/DSO) <[guy2@cdc.gov](mailto:guy2@cdc.gov)>; Cagle, Jennifer (CDC/OCOO/OCIO/DSO) <[jsc8@cdc.gov](mailto:jsc8@cdc.gov)>  
**Cc:** Hardy, LaTonya (CDC/OCOO/OCIO/DSO) <[lth1@cdc.gov](mailto:lth1@cdc.gov)>  
**Subject:** RE: FOIA website

Ned,

It was a broken link from the main FOIA page to the ASP.NET webform. Looks like LaTonya was able to fix the broken link. The form stashes data somewhere in some format. That's what I need to know next. I believe, eventually, we will need to package up those requests and forward them to whatever Department team will handle FOIA for HHS.

I'm meeting with OGC at 3PM today, so I hope to have some more information of a few topics, including this one. The CDC OGC lead is on the OCOO email stream about this.

Thank you,  
Steve

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**From:** Humphreys, Ned (CDC/OCOO/OCIO/DSO) <[nbh6@cdc.gov](mailto:nbh6@cdc.gov)>  
**Sent:** Wednesday, April 2, 2025 11:49 AM  
**To:** Johnson, Melissa R. (CDC/OCOO/OCIO/DSO) <[am09@cdc.gov](mailto:am09@cdc.gov)>; Wilson, Bernashi (CDC/OCOO/OCIO/DSO) <[guy2@cdc.gov](mailto:guy2@cdc.gov)>; Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>; Cagle, Jennifer (CDC/OCOO/OCIO/DSO) <[jsc8@cdc.gov](mailto:jsc8@cdc.gov)>  
**Cc:** Hardy, LaTonya (CDC/OCOO/OCIO/DSO) <[lth1@cdc.gov](mailto:lth1@cdc.gov)>  
**Subject:** RE: FOIA website

+Jennifer and LaTonya,

I dug up an old email that seems to confirm my recollection that the MISO developed solution was **replaced** with a COTS product which I believe is called PAL Reading Room and is used extensively by many federal agencies. CDC's instance is located at <https://foia.cdc.gov/app/Home.aspx> which appears to be hosted on AHB's web servers. Looking at it now, it looks to be working properly if I click the Submit Request link, although I haven't actually tried to submit anything.

Steve, did we get a description of what is actually happening with the site?



**Edgar Humphreys**  
**IT Project Manager**  
Centers for Disease Control and Prevention (CDC)  
Department of Health and Human Services (HHS)

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**From:** Johnson, Melissa R. (CDC/OCOO/OCIO/DSO) <[am09@cdc.gov](mailto:am09@cdc.gov)>  
**Sent:** Wednesday, April 2, 2025 11:43 AM  
**To:** Humphreys, Ned (CDC/OCOO/OCIO/DSO) <[nbh6@cdc.gov](mailto:nbh6@cdc.gov)>; Wilson, Bernashi (CDC/OCOO/OCIO/DSO) <[guy2@cdc.gov](mailto:guy2@cdc.gov)>; Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>  
**Subject:** RE: FOIA website

Thanks Ned. Keep me updated.

Melissa.

---

**From:** Humphreys, Ned (CDC/OCOO/OCIO/DSO) <[nbh6@cdc.gov](mailto:nbh6@cdc.gov)>  
**Sent:** Wednesday, April 2, 2025 11:36 AM  
**To:** Johnson, Melissa R. (CDC/OCOO/OCIO/DSO) <[am09@cdc.gov](mailto:am09@cdc.gov)>; Wilson, Bernashi (CDC/OCOO/OCIO/DSO) <[guy2@cdc.gov](mailto:guy2@cdc.gov)>; Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>  
**Subject:** RE: FOIA website

We're both looking to see what can be done. It may be something more than just a website. I seem to recall the FOIA office implementing a COTS product to replace something MISO had built many years ago.



**Edgar Humphreys**  
**IT Project Manager**  
Centers for Disease Control and Prevention (CDC)  
Department of Health and Human Services (HHS)

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**From:** Johnson, Melissa R. (CDC/OCOO/OCIO/DSO) <[am09@cdc.gov](mailto:am09@cdc.gov)>  
**Sent:** Wednesday, April 2, 2025 11:27 AM  
**To:** Wilson, Bernashi (CDC/OCOO/OCIO/DSO) <[guy2@cdc.gov](mailto:guy2@cdc.gov)>; Humphreys, Ned (CDC/OCOO/OCIO/DSO) <[nbh6@cdc.gov](mailto:nbh6@cdc.gov)>  
**Subject:** FW: FOIA website

Is this Bernashi or Ned for the FOIA submit request? What's the timeline for repair?

Thanks,  
Melissa.

---

**From:** Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>  
**Sent:** Wednesday, April 2, 2025 11:25 AM  
**To:** Johnson, Melissa R. (CDC/OCOO/OCIO/DSO) <[am09@cdc.gov](mailto:am09@cdc.gov)>  
**Subject:** Fw: FOIA website

sorry, I copied Cindy twice.

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**From:** Warren, Steven (CDC/OCOO/OCIO/OD)  
**Sent:** Wednesday, April 2, 2025 10:05:38 AM  
**To:** Stoneburg, Andrew (CDC/OCOO/OCIO/DSO) <[inb6@cdc.gov](mailto:inb6@cdc.gov)>; Wilson, Bernashi (CDC/OCOO/OCIO/DSO) <[guy2@cdc.gov](mailto:guy2@cdc.gov)>  
**Cc:** Johnson, Cindy P. (CDC/OCOO/OCIO/OD) <[cap3@cdc.gov](mailto:cap3@cdc.gov)>; Hughes, Anderson (CDC/OCOO/OCIO/DSO) <[ikv8@cdc.gov](mailto:ikv8@cdc.gov)>; Johnson, Cindy P. (CDC/OCOO/OCIO/OD) <[cap3@cdc.gov](mailto:cap3@cdc.gov)>  
**Subject:** FOIA website

Hello,

For some reason yesterday, the CDC FOIA website's link to submit a FOIA request was broken. Bruno and team were RIFd and I'm not sure if any FOIA IT staff remain in place today. In the past ASB (as MISO) was involved so hoping we still have some expertise to draw on.

I need two things quickly so I CDC can report back to HHS on status:

1. The link on the page fixed so FOIA requests can again be submitted.
2. A redirect, for now, to our standard page nicely saying this page is offline but we are working on it.

I think at some point the CDC FOIA submission link will need to redirect to the HHS FOIA submission page, but I don't have that information yet.

Please report when you start working on this and when it is complete. Feel free to reach out to anybody in FOIA who may still be around.

**Steve Warren**  
Enterprise Solutions Architect

Office of the Chief Information Officer  
Centers for Disease Control and Prevention (CDC)  
[swarren@cdc.gov](mailto:swarren@cdc.gov)

**From:** Warren, Steven (CDC/OCOO/OCIO/OD)  
**Sent:** Wed, 2 Apr 2025 14:08:23 +0000  
**To:** Tress, Deborah W. (CDC/OGC); Taylor, Dia (CDC/OCOO/OD); Patterson, Sara S. (CDC/PHIC/OD); Lubar, Debra (CDC/OD/OPPE)  
**Cc:** Witkofsky, Nina (CDC/IOD); Ford, Kenya S. (CDC/OGC)  
**Subject:** RE: FOIA Office

Deb,

We are looking into fixing the broken link and also redirecting to a friendlier page until that is done. We can redirect elsewhere when another target is identified.

Regards,  
Steve

---

**From:** Tress, Deborah W. (CDC/OGC) <dew3@cdc.gov>  
**Sent:** Wednesday, April 2, 2025 9:30 AM  
**To:** Taylor, Dia (CDC/OCOO/OD) <dcm4@cdc.gov>; Patterson, Sara S. (CDC/PHIC/OD) <afo0@cdc.gov>; Lubar, Debra (CDC/OD/OPPE) <dpl9@cdc.gov>; Warren, Steven (CDC/OCOO/OCIO/OD) <scw0@cdc.gov>  
**Cc:** Witkofsky, Nina (CDC/IOD) <qlq0@cdc.gov>; Ford, Kenya S. (CDC/OGC) <kdf6@cdc.gov>  
**Subject:** RE: FOIA Office

Good morning,  
We had a call with Bill Holzerland, HHS/ASPA this morning. The current plan is to restore the CDC FOIA intake website for now. HHS will issue a general statement about FOIA processing and the proposed centralization. There are a lot of details and moving parts that will need to be worked out between the OpDivs and ASPA. Restoration of the website should be completed as soon as possible today. Please let us know if there are any impediments.  
Thanks! Deb.

---

**From:** Taylor, Dia (CDC/OCOO/OD) <[dcm4@cdc.gov](mailto:dcm4@cdc.gov)>  
**Sent:** Tuesday, April 1, 2025 4:09 PM  
**To:** Patterson, Sara S. (CDC/PHIC/OD) <[afo0@cdc.gov](mailto:afo0@cdc.gov)>; Lubar, Debra (CDC/OD/OPPE) <[dpl9@cdc.gov](mailto:dpl9@cdc.gov)>; Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>  
**Cc:** Witkofsky, Nina (CDC/IOD) <[qlq0@cdc.gov](mailto:qlq0@cdc.gov)>  
**Subject:** RE: FOIA Office

OCIO can add the re-direct link once it is confirmed.

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**From:** Patterson, Sara S. (CDC/PHIC/OD) <[afo0@cdc.gov](mailto:afo0@cdc.gov)>  
**Sent:** Tuesday, April 1, 2025 3:55 PM  
**To:** Lubar, Debra (CDC/OD/OPPE) <[dpl9@cdc.gov](mailto:dpl9@cdc.gov)>; Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>; Taylor, Dia (CDC/OCOO/OD) <[dcm4@cdc.gov](mailto:dcm4@cdc.gov)>  
**Cc:** Witkofsky, Nina (CDC/IOD) <[qlq0@cdc.gov](mailto:qlq0@cdc.gov)>  
**Subject:** RE: FOIA Office

Agree. Nina, can ASPA provide guidance on this?

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**From:** Lubar, Debra (CDC/OD/OPPE) <[dpl9@cdc.gov](mailto:dpl9@cdc.gov)>  
**Sent:** Tuesday, April 1, 2025 3:54 PM  
**To:** Patterson, Sara S. (CDC/PHIC/OD) <[afo0@cdc.gov](mailto:afo0@cdc.gov)>; Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>; Taylor, Dia (CDC/OCOO/OD) <[dcm4@cdc.gov](mailto:dcm4@cdc.gov)>  
**Cc:** Witkofsky, Nina (CDC/IOD) <[qlq0@cdc.gov](mailto:qlq0@cdc.gov)>  
**Subject:** RE: FOIA Office

OGC and Dia are aware of this. If HHS sends us where they want it to redirect, we can set that up. We can't intake FOIAs because we have no way to process them. I assumed HHS would provide a consolidated service.

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**Subject:** FOIA Office

Got a call from HHS FOIA. Did we decide to take down the CDC FOIA intake page? Could we put it back up for now?

*Deborah W. Tress  
CDC Legal Advisor  
HHS Office of the General Counsel  
PHD/CDC  
(404) 639-7206  
Cell: (b)(6)  
[Dew3@cac.gov](mailto:Dew3@cac.gov)*

**From:** Patterson, Sara S. (CDC/PHIC/OD)  
**Sent:** Thu, 1 May 2025 21:00:07 +0000  
**To:** Witkofsky, Nina (CDC/IOD); Haynes, Benjamin (CDC/OD/OC)  
**Cc:** Taylor, Dia (CDC/OCOO/OD); Stamey, Karen L. (CDC/OD/ORR/CFA)  
**Subject:** FOIA website  
**Attachments:** Re: FOIA, FW: CDC.gov/foia

Hi Nina and Ben,

I wanted to share both emails in one place that I'm getting on FOIA. What do we need to do to make these changes on the website by tomorrow morning at the latest, per Matt's direction?

Thanks,  
Sara

**From:** Buzzelli, Matthew J (Matt) (CDC/IOD)  
**Sent:** Thu, 1 May 2025 20:52:52 +0000  
**To:** Patterson, Sara S. (CDC/PHIC/OD)  
**Subject:** Re: FOIA

Hold for the link. Coming from Bill.

Matt Buzzelli  
Chief of Staff  
CDC  
U.S. Department of Health and Human Services  
(b)(6) [redacted]

**From:** Patterson, Sara S. (CDC/PHIC/OD) <[afo0@cdc.gov](mailto:afo0@cdc.gov)>  
**Sent:** Thursday, May 1, 2025 4:50:57 PM  
**To:** Buzzelli, Matthew J (Matt) (CDC/IOD) <[ay28@cdc.gov](mailto:ay28@cdc.gov)>  
**Subject:** RE: FOIA

I'm checking with Ben and Nina. This was done through them. And I don't see contact info for former employees. Where are you seeing that?

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**From:** Buzzelli, Matthew J (Matt) (CDC/IOD) <[ay28@cdc.gov](mailto:ay28@cdc.gov)>  
**Sent:** Thursday, May 1, 2025 4:49 PM  
**To:** Patterson, Sara S. (CDC/PHIC/OD) <[afo0@cdc.gov](mailto:afo0@cdc.gov)>  
**Subject:** Re: FOIA

Who approved it? Take down the contact information for the former employees please.

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Chief of Staff  
CDC  
U.S. Department of Health and Human Services  
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**Subject:** RE: FOIA

On the website? This is language that was approved/vetted with HHS.

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**Subject:** Re: FOIA

Remove the added language about the RIF immediately.

Matt Buzzelli  
Chief of Staff  
CDC  
U.S. Department of Health and Human Services

(b)(6)

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**From:** Patterson, Sara S. (CDC/PHIC/OD) <[af00@cdc.gov](mailto:af00@cdc.gov)>  
**Sent:** Thursday, May 1, 2025 4:39:53 PM  
**To:** Buzzelli, Matthew J (Matt) (CDC/IOD) <[ay28@cdc.gov](mailto:ay28@cdc.gov)>  
**Subject:** FOIA

Freedom of Information Act | FOIA | CDC

Sara Patterson  
Acting Chief Operating Officer  
Centers for Disease Control and Prevention  
Department of Health and Human Services  
Office: 770.488.1429 | Cell: (b)(6)

**From:** Holzerland, William (HHS/ASPA)  
**Sent:** Thu, 1 May 2025 20:57:50 +0000  
**To:** Buzzelli, Matthew J (Matt) (CDC/IOD)  
**Cc:** Patterson, Sara S. (CDC/PHIC/OD)  
**Subject:** FW: CDC.gov/foia

⚠️ CDC FOIA UPDATE

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Matt:

Thank you again for the call – great chatting with you.

While we expect it will take time to synthesize the messaging on all the existing FOIA pages, it would be advantageous for FOIA contact info listed on CDC.gov to mirror the Department's found on this page: [FOIA Contacts | HHS.gov](#).

I just want to ensure we're funneling requesters to the correct destination for prompt service.

Regards,  
Bill

William H. Holzerland  
Deputy Chief FOIA Officer  
Office of the Assistant Secretary for Public Affairs (ASPA)  
U.S. Department of Health and Human Services (HHS)  
Desk: (202) 260-6635 Mobile: (202) 809-7774

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**From:** Nixon, Andrew (HHS/ASPA) <Andrew.Nixon@hhs.gov>  
**Sent:** Tuesday, April 29, 2025 3:42 PM  
**To:** Holzerland, William (HHS/ASPA) <William.Holzerland@hhs.gov>; Haynes, Benjamin (CDC/OD/OC) <fxq2@cdc.gov>  
**Cc:** Nahill, Liam (HHS/ASPA) <Liam.Nahill@hhs.gov>  
**Subject:** RE: CDC.gov/foia

We just need the second sentence in that screenshot. Please remove the first.

Thank you,

Andrew G. Nixon  
Director of Communications  
U.S. Department of Health and Human Services  
Email: [andrew.nixon@hhs.gov](mailto:andrew.nixon@hhs.gov)  
Cell: (b)(6)

**From:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>  
**Sent:** Tuesday, April 29, 2025 3:32 PM  
**To:** Haynes, Benjamin (CDC/OD/OC) <[fxq2@cdc.gov](mailto:fxq2@cdc.gov)>  
**Cc:** Nahill, Liam (HHS/ASPA) <[Liam.Nahill@hhs.gov](mailto:Liam.Nahill@hhs.gov)>; Nixon, Andrew (HHS/ASPA) <[Andrew.Nixon@hhs.gov](mailto:Andrew.Nixon@hhs.gov)>  
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Hi, Ben:

I see that we've been able to edit the main CDC FOIA page, which is outstanding news. It looks like the following box is atop each of the CDC FOIA pages nested underneath the main one.

<< File: Screenshot 2025-04-29 152314.png >>

My apologies for the additional hassle, but recommend revising the new box to strike the first sentence in its entirety. It contains info that while true is irrelevant for purposes of steering visitors to the office currently handling CDC FOIA requests, which is why the page exists. Most importantly, I ask that the contact info on [this CDC page](#) mirror that listed on the Department's site, [here](#).

Looping in ASPA comms leaders for viz; I know we've been searching for the virtual "keys" to the website, so defer to the respective comms gurus to sync on that piece.

Thanks, all.

Regards,  
Bill

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U.S. Department of Health and Human Services (HHS)  
Desk: (202) 260-6635 Mobile: (202) 809-7774

**From:** Patterson, Sara S. (CDC/PHIC/OD)  
**Sent:** Tue, 1 Apr 2025 19:55:26 +0000  
**To:** Lubar, Debra (CDC/OD/OPPE); Tress, Deborah W. (CDC/OGC); Taylor, Dia (CDC/OCOO/OD)  
**Cc:** Witkofsky, Nina (CDC/IOD)  
**Subject:** RE: FOIA Office

Agree. Nina, can ASPA provide guidance on this?

---

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**Cc:** Patterson, Sara S. (CDC/PHIC/OD)  
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Matt:

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**Cc:** Nahill, Liam (HHS/ASPA) <Liam.Nahill@hhs.gov>  
**Subject:** RE: CDC.gov/foia

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Andrew G. Nixon  
Director of Communications  
U.S. Department of Health and Human Services  
Email: [andrew.nixon@hhs.gov](mailto:andrew.nixon@hhs.gov)  
Cell: (b)(6) 

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U.S. Department of Health and Human Services  
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[Freedom of Information Act | FOIA | CDC](#)

Sara Patterson  
Acting Chief Operating Officer  
Centers for Disease Control and Prevention  
Department of Health and Human Services  
Office: 770.488.1429 | Cell: (b)(6)

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Cell: (b)(6)

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**Sent:** Tuesday, April 29, 2025 3:32 PM  
**To:** Haynes, Benjamin (CDC/OD/OC) <[fxq2@cdc.gov](mailto:fxq2@cdc.gov)>  
**Cc:** Nahill, Liam (HHS/ASPA) <[Liam.Nahill@hhs.gov](mailto:Liam.Nahill@hhs.gov)>; Nixon, Andrew (HHS/ASPA) <[Andrew.Nixon@hhs.gov](mailto:Andrew.Nixon@hhs.gov)>  
**Subject:** CDC.gov/foia

Hi, Ben:

I see that we've been able to edit the main CDC FOIA page, which is outstanding news. It looks like the following box is atop each of the CDC FOIA pages nested underneath the main one.

<< File: Screenshot 2025-04-29 152314.png >>

My apologies for the additional hassle, but recommend revising the new box to strike the first sentence in its entirety. It contains info that while true is irrelevant for purposes of steering visitors to the office currently handling CDC FOIA requests, which is why the page exists. Most importantly, I ask that the contact info on [this CDC page](#) mirror that listed on the Department's site, [here](#).

Looping in ASPA comms leaders for viz; I know we've been searching for the virtual "keys" to the website, so defer to the respective comms gurus to sync on that piece.

Thanks, all.

Regards,  
Bill

William H. Holzerland  
Deputy Chief FOIA Officer  
Office of the Assistant Secretary for Public Affairs (ASPA)  
U.S. Department of Health and Human Services (HHS)  
Desk: (202) 260-6635 Mobile: (202) 809-7774

**From:** Buzzelli, Matthew J (Matt) (CDC/IOD)  
**Sent:** Thu, 1 May 2025 20:52:52 +0000  
**To:** Patterson, Sara S. (CDC/PHIC/OD)  
**Subject:** Re: FOIA

Hold for the link. Coming from Bill.  
Matt Buzzelli  
Chief of Staff  
CDC  
U.S. Department of Health and Human Services  
(b)(6) [REDACTED]

**From:** Patterson, Sara S. (CDC/PHIC/OD) <[afo0@cdc.gov](mailto:afo0@cdc.gov)>  
**Sent:** Thursday, May 1, 2025 4:50:57 PM  
**To:** Buzzelli, Matthew J (Matt) (CDC/IOD) <[ay28@cdc.gov](mailto:ay28@cdc.gov)>  
**Subject:** RE: FOIA

I'm checking with Ben and Nina. This was done through them. And I don't see contact info for former employees. Where are you seeing that?

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Remove the added language about the RIF immediately.

Matt Buzzelli  
Chief of Staff  
CDC  
U.S. Department of Health and Human Services  
(b)(6) [redacted]

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[Freedom of Information Act | FOIA | CDC](#)

Sara Patterson  
Acting Chief Operating Officer  
Centers for Disease Control and Prevention  
Department of Health and Human Services  
Office: 770.488.1429 | Cell: (b)(6) [redacted]



## CDC FOIA UPDATE

CDC's Freedom of Information Act Office (FOIA) has been impacted by a recent Reduction in Force (RIF).

Please contact HHS for FOIA information at [FOIARequest@hhs.gov](mailto:FOIARequest@hhs.gov)

**From:** Holzerland, William (HHS/ASPA)  
**Sent:** Thu, 1 May 2025 20:57:50 +0000  
**To:** Buzzelli, Matthew J (Matt) (CDC/IOD)  
**Cc:** Patterson, Sara S. (CDC/PHIC/OD)  
**Subject:** FW: CDC.gov/foia

⚠️ CDC FOIA UPDATE

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Please contact HHS for FOIA information at FOIARequest@hhs.gov

Matt:

Thank you again for the call – great chatting with you.

While we expect it will take time to synthesize the messaging on all the existing FOIA pages, it would be advantageous for FOIA contact info listed on CDC.gov to mirror the Department's found on this page: [FOIA Contacts | HHS.gov](#).

I just want to ensure we're funneling requesters to the correct destination for prompt service.

Regards,  
Bill

William H. Holzerland  
Deputy Chief FOIA Officer  
Office of the Assistant Secretary for Public Affairs (ASPA)  
U.S. Department of Health and Human Services (HHS)  
Desk: (202) 260-6635 Mobile: (202) 809-7774

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**Sent:** Tuesday, April 29, 2025 3:42 PM  
**To:** Holzerland, William (HHS/ASPA) <William.Holzerland@hhs.gov>; Haynes, Benjamin (CDC/OD/OC) <fxq2@cdc.gov>  
**Cc:** Nahill, Liam (HHS/ASPA) <Liam.Nahill@hhs.gov>  
**Subject:** RE: CDC.gov/foia

We just need the second sentence in that screenshot. Please remove the first.

Thank you,

Andrew G. Nixon  
Director of Communications  
U.S. Department of Health and Human Services  
Email: [andrew.nixon@hhs.gov](mailto:andrew.nixon@hhs.gov)  
Cell: (b)(6)

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(b)(6) [redacted]  
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CDC  
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Chief of Staff  
CDC  
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**Subject:** FOIA

[Freedom of Information Act | FOIA | CDC](#)

Sara Patterson  
Acting Chief Operating Officer  
Centers for Disease Control and Prevention  
Department of Health and Human Services  
Office: 770.488.1429 | Cell: (b)(6)

**From:** Lubar, Debra (CDC/OD/OPPE)  
**Sent:** Tue, 1 Apr 2025 19:53:35 +0000  
**To:** Patterson, Sara S. (CDC/PHIC/OD); Tress, Deborah W. (CDC/OGC); Taylor, Dia (CDC/OCOO/OD)  
**Cc:** Witkofsky, Nina (CDC/IOD)  
**Subject:** RE: FOIA Office

OGC and Dia are aware of this. If HHS sends us where they want it to redirect, we can set that up. We can't intake FOIAs because we have no way to process them. I assumed HHS would provide a consolidated service.

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**Sent:** Tuesday, April 1, 2025 3:52 PM  
**To:** Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>; Lubar, Debra (CDC/OD/OPPE) <[dpl9@cdc.gov](mailto:dpl9@cdc.gov)>; Taylor, Dia (CDC/OCOO/OD) <[dcm4@cdc.gov](mailto:dcm4@cdc.gov)>  
**Cc:** Witkofsky, Nina (CDC/IOD) <[qlq0@cdc.gov](mailto:qlq0@cdc.gov)>  
**Subject:** RE: FOIA Office

Apparently ASPA is unhappy that the FOIA website went down. If we aren't sure why/how it went down, do we know how to get it up and redirected to HHS? Adding Nina to see if she can help.

---

**From:** Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>  
**Sent:** Tuesday, April 1, 2025 3:43 PM  
**To:** Lubar, Debra (CDC/OD/OPPE) <[dpl9@cdc.gov](mailto:dpl9@cdc.gov)>; Patterson, Sara S. (CDC/PHIC/OD) <[afo0@cdc.gov](mailto:afo0@cdc.gov)>; Taylor, Dia (CDC/OCOO/OD) <[dcm4@cdc.gov](mailto:dcm4@cdc.gov)>  
**Subject:** RE: FOIA Office

Is there anyone who could add a redirect to HHS? Should I ask Nina to roll up to HHS/OC?

---

**From:** Lubar, Debra (CDC/OD/OPPE) <[dpl9@cdc.gov](mailto:dpl9@cdc.gov)>  
**Sent:** Tuesday, April 1, 2025 3:02 PM  
**To:** Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>; Patterson, Sara S. (CDC/PHIC/OD) <[afo0@cdc.gov](mailto:afo0@cdc.gov)>; Taylor, Dia (CDC/OCOO/OD) <[dcm4@cdc.gov](mailto:dcm4@cdc.gov)>  
**Subject:** RE: FOIA Office

+ Dia. I didn't direct anything like that, but our whole web team was RIFed and so was our FOIA team, so why would we have a FOIA intake page? Do they have one we can refer to at HHS?

---

**From:** Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>  
**Sent:** Tuesday, April 1, 2025 3:00 PM  
**To:** Lubar, Debra (CDC/OD/OPPE) <[dpl9@cdc.gov](mailto:dpl9@cdc.gov)>; Patterson, Sara S. (CDC/PHIC/OD) <[afo0@cdc.gov](mailto:afo0@cdc.gov)>  
**Subject:** FOIA Office

Got a call from HHS FOIA. Did we decide to take down the CDC FOIA intake page? Could we put it back up for now?

*Deborah W. Tress  
CDC Legal Advisor  
HHS Office of the General Counsel  
PHD/CDC  
(404) 639-7206  
Cell: (b)(6)  
[Dew3@cdc.gov](mailto:Dew3@cdc.gov)*

**From:** Warren, Steven (CDC/OCOO/OCIO/OD)  
**Sent:** Wed, 2 Apr 2025 14:08:23 +0000  
**To:** Tress, Deborah W. (CDC/OGC); Taylor, Dia (CDC/OCOO/OD); Patterson, Sara S. (CDC/PHIC/OD); Lubar, Debra (CDC/OD/OPPE)  
**Cc:** Witkofsky, Nina (CDC/IOD); Ford, Kenya S. (CDC/OGC)  
**Subject:** RE: FOIA Office

Deb,

We are looking into fixing the broken link and also redirecting to a friendlier page until that is done. We can redirect elsewhere when another target is identified.

Regards,  
Steve

---

**From:** Tress, Deborah W. (CDC/OGC) <dew3@cdc.gov>  
**Sent:** Wednesday, April 2, 2025 9:30 AM  
**To:** Taylor, Dia (CDC/OCOO/OD) <dcm4@cdc.gov>; Patterson, Sara S. (CDC/PHIC/OD) <afo0@cdc.gov>; Lubar, Debra (CDC/OD/OPPE) <dpl9@cdc.gov>; Warren, Steven (CDC/OCOO/OCIO/OD) <scw0@cdc.gov>  
**Cc:** Witkofsky, Nina (CDC/IOD) <qlq0@cdc.gov>; Ford, Kenya S. (CDC/OGC) <kdf6@cdc.gov>  
**Subject:** RE: FOIA Office

Good morning,  
We had a call with Bill Holzerland, HHS/ASPA this morning. The current plan is to restore the CDC FOIA intake website for now. HHS will issue a general statement about FOIA processing and the proposed centralization. There are a lot of details and moving parts that will need to be worked out between the OpDivs and ASPA. Restoration of the website should be completed as soon as possible today. Please let us know if there are any impediments.  
Thanks! Deb.

---

**From:** Taylor, Dia (CDC/OCOO/OD) <[dcm4@cdc.gov](mailto:dcm4@cdc.gov)>  
**Sent:** Tuesday, April 1, 2025 4:09 PM  
**To:** Patterson, Sara S. (CDC/PHIC/OD) <[afo0@cdc.gov](mailto:afo0@cdc.gov)>; Lubar, Debra (CDC/OD/OPPE) <[dpl9@cdc.gov](mailto:dpl9@cdc.gov)>; Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>  
**Cc:** Witkofsky, Nina (CDC/IOD) <[qlq0@cdc.gov](mailto:qlq0@cdc.gov)>  
**Subject:** RE: FOIA Office

OCIO can add the re-direct link once it is confirmed.

---

**From:** Patterson, Sara S. (CDC/PHIC/OD) <[afo0@cdc.gov](mailto:afo0@cdc.gov)>  
**Sent:** Tuesday, April 1, 2025 3:55 PM  
**To:** Lubar, Debra (CDC/OD/OPPE) <[dpl9@cdc.gov](mailto:dpl9@cdc.gov)>; Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>; Taylor, Dia (CDC/OCOO/OD) <[dcm4@cdc.gov](mailto:dcm4@cdc.gov)>  
**Cc:** Witkofsky, Nina (CDC/IOD) <[qlq0@cdc.gov](mailto:qlq0@cdc.gov)>  
**Subject:** RE: FOIA Office

Agree. Nina, can ASPA provide guidance on this?

---

**From:** Lubar, Debra (CDC/OD/OPPE) <[dpl9@cdc.gov](mailto:dpl9@cdc.gov)>  
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OGC and Dia are aware of this. If HHS sends us where they want it to redirect, we can set that up. We can't intake FOIAs because we have no way to process them. I assumed HHS would provide a consolidated service.

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**Subject:** RE: FOIA Office

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(404) 639-7206  
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Hi Nina,  
Bill Holzerland with HHS/ASPA set a meeting for 9am today. Would you be available for that?  
Thanks! Deb.

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**Subject:** RE: FOIA Office

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**Sent:** Tuesday, April 1, 2025 3:00 PM

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**Subject:** FOIA Office

Got a call from HHS FOIA. Did we decide to take down the CDC FOIA intake page? Could we put it back up for now?

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PHD/CDC  
(404) 639-7206  
Cell: (b)(6)  
[Dew3@cdc.gov](mailto:Dew3@cdc.gov)*

**From:** Warren, Steven (CDC/OCOO/OCIO/OD)  
**Sent:** Wed, 2 Apr 2025 16:12:33 +0000  
**To:** Taylor, Dia (CDC/OCOO/OD)  
**Subject:** RE: FOIA Office

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**Subject:** Re: FOIA Office

Dia and Deb,

I believe we now have an understanding of the FOIA storage space. OCIO manages the CDC-based web site, however the request form stores data in the cloud at OPEXUS' FOIAxpress PAL Reading Room. Many government agencies use this.

Given this is ubiquitous in HHS, providing access to HHS to this cloud space, when approved, would be my first choice to investigate rather than downloading, packaging, and sending back to OPEXUS.

When the time comes I can discuss options with the vendor.

Steve

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**Sent:** Wednesday, April 2, 2025 12:12 PM  
**To:** Taylor, Dia (CDC/OCOO/OD) <dcm4@cdc.gov>  
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We had a call with Bill Holzerland, HHS/ASPA this morning. The current plan is to restore the CDC FOIA intake website for now. HHS will issue a general statement about FOIA processing and the proposed centralization. There are a lot of details and moving parts that will need to be worked out between the OpDivs and ASPA. Restoration of the website should be completed as soon as possible today. Please let us know if there are any impediments.

Thanks! Deb.

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**Sent:** Tuesday, April 1, 2025 4:09 PM  
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**Cc:** Witkofsky, Nina (CDC/IOD) <[qlq0@cdc.gov](mailto:qlq0@cdc.gov)>  
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OCIO can add the re-direct link once it is confirmed.

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Agree. Nina, can ASPA provide guidance on this?

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Got a call from HHS FOIA. Did we decide to take down the CDC FOIA intake page? Could we put it back up for now?

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(404) 639-7206  
Cell: (b)(6)  
[Dew3@cdc.gov](mailto:Dew3@cdc.gov)*

**From:** Tress, Deborah W. (CDC/OGC)  
**Sent:** Thu, 3 Apr 2025 00:45:19 +0000  
**To:** Warren, Steven (CDC/OCOO/OCIO/OD); Taylor, Dia (CDC/OCOO/OD)  
**Subject:** RE: FOIA Office

Hi Steve,

Thanks for the information that's helpful. (b) (5)

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So, more

conversations to come about next steps. I will let Bill Holzerland in HHS/ASPA know about the site.

Thanks! Deb.

---

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**Sent:** Wednesday, April 2, 2025 8:16 PM  
**To:** Taylor, Dia (CDC/OCOO/OD) <[dcm4@cdc.gov](mailto:dcm4@cdc.gov)>; Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>  
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Dia and Deb,

I believe we now have an understanding of the FOIA storage space. OCIO manages the CDC-based web site, however the request form stores data in the cloud at OPEXUS' FOIAxpress PAL Reading Room. Many government agencies use this.

Given this is ubiquitous in HHS, providing access to HHS to this cloud space, when approved, would be my first choice to investigate rather than downloading, packaging, and sending back to OPEXUS.

When the time comes I can discuss options with the vendor.

Steve

---

**From:** Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>  
**Sent:** Wednesday, April 2, 2025 12:12 PM  
**To:** Taylor, Dia (CDC/OCOO/OD) <[dcm4@cdc.gov](mailto:dcm4@cdc.gov)>  
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Dia,

As you saw, the FOIA new request form is back up. An OCIO/DSO/ASB person operates the web page on behalf of the FOIA team, so she was able to fix the broken link easily. I don't know yet how the link was broken, but since the ASB person didn't do that, I assume a FOIA person did on the way out.

The FOIA system the former MISO (now ASB) built for FOIA was replaced with a COTS product used widely by federal agencies called PAL Reading Room. CDC has an instance hosted on

OCIO's consolidated public facing web servers. This system includes a ASP.NET webform used for submitting new requests. We are trying to track where those requests go and in what format now.

Regards,  
Steve

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*[Dew3@cdc.gov](mailto:Dew3@cdc.gov)*

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**To:** Warren, Steven (CDC/OCOO/OCIO/OD); Tress, Deborah W. (CDC/OGC); Patterson, Sara S. (CDC/PHIC/OD); Lubar, Debra (CDC/OD/OPPE)  
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**Subject:** RE: FOIA Office

Apparently ASPA is unhappy that the FOIA website went down. If we aren't sure why/how it went down, do we know how to get it up and redirected to HHS? Adding Nina to see if she can help.

---

**From:** Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>  
**Sent:** Tuesday, April 1, 2025 3:43 PM  
**To:** Lubar, Debra (CDC/OD/OPPE) <[dpl9@cdc.gov](mailto:dpl9@cdc.gov)>; Patterson, Sara S. (CDC/PHIC/OD) <[af00@cdc.gov](mailto:af00@cdc.gov)>;  
Taylor, Dia (CDC/OCOO/OD) <[dcm4@cdc.gov](mailto:dcm4@cdc.gov)>  
**Subject:** RE: FOIA Office

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**Sent:** Tuesday, April 1, 2025 3:02 PM  
**To:** Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>; Patterson, Sara S. (CDC/PHIC/OD)

<[afo0@cdc.gov](mailto:afo0@cdc.gov)>; Taylor, Dia (CDC/OCOO/OD) <[dcm4@cdc.gov](mailto:dcm4@cdc.gov)>

**Subject:** RE: FOIA Office

+ Dia. I didn't direct anything like that, but our whole web team was RIFed and so was our FOIA team, so why would we have a FOIA intake page? Do they have one we can refer to at HHS?

---

**From:** Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>

**Sent:** Tuesday, April 1, 2025 3:00 PM

**To:** Lubar, Debra (CDC/OD/OPPE) <[dp19@cdc.gov](mailto:dp19@cdc.gov)>; Patterson, Sara S. (CDC/PHIC/OD) <[afo0@cdc.gov](mailto:afo0@cdc.gov)>

**Subject:** FOIA Office

Got a call from HHS FOIA. Did we decide to take down the CDC FOIA intake page? Could we put it back up for now?

*Deborah W. Tress  
CDC Legal Advisor  
HHS Office of the General Counsel  
PHD/CDC  
(404) 639-7206  
Cell: (b)(6)  
[Dew3@cdc.gov](mailto:Dew3@cdc.gov)*

**From:** Taylor, Dia (CDC/OCOO/OD)  
**Sent:** Wed, 2 Apr 2025 13:48:39 +0000  
**To:** Warren, Steven (CDC/OCOO/OCIO/OD)  
**Subject:** RE: FOIA Office  
**Importance:** High

Let me know if you need anything from me to re-activate the intake website.

-Dia

---

**From:** Tress, Deborah W. (CDC/OGC) <dew3@cdc.gov>  
**Sent:** Wednesday, April 2, 2025 9:30 AM  
**To:** Taylor, Dia (CDC/OCOO/OD) <dcm4@cdc.gov>; Patterson, Sara S. (CDC/PHIC/OD) <af00@cdc.gov>; Lubar, Debra (CDC/OD/OPPE) <dpl9@cdc.gov>; Warren, Steven (CDC/OCOO/OCIO/OD) <scw0@cdc.gov>  
**Cc:** Witkofsky, Nina (CDC/IOD) <qlq0@cdc.gov>; Ford, Kenya S. (CDC/OGC) <kdf6@cdc.gov>  
**Subject:** RE: FOIA Office

Good morning,

We had a call with Bill Holzerland, HHS/ASPA this morning. The current plan is to restore the CDC FOIA intake website for now. HHS will issue a general statement about FOIA processing and the proposed centralization. There are a lot of details and moving parts that will need to be worked out between the OpDivs and ASPA. Restoration of the website should be completed as soon as possible today. Please let us know if there are any impediments.

Thanks! Deb.

---

**From:** Taylor, Dia (CDC/OCOO/OD) <[dcm4@cdc.gov](mailto:dcm4@cdc.gov)>  
**Sent:** Tuesday, April 1, 2025 4:09 PM  
**To:** Patterson, Sara S. (CDC/PHIC/OD) <[af00@cdc.gov](mailto:af00@cdc.gov)>; Lubar, Debra (CDC/OD/OPPE) <[dpl9@cdc.gov](mailto:dpl9@cdc.gov)>; Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>  
**Cc:** Witkofsky, Nina (CDC/IOD) <[qlq0@cdc.gov](mailto:qlq0@cdc.gov)>  
**Subject:** RE: FOIA Office

OCIO can add the re-direct link once it is confirmed.

---

**From:** Patterson, Sara S. (CDC/PHIC/OD) <[af00@cdc.gov](mailto:af00@cdc.gov)>  
**Sent:** Tuesday, April 1, 2025 3:55 PM  
**To:** Lubar, Debra (CDC/OD/OPPE) <[dpl9@cdc.gov](mailto:dpl9@cdc.gov)>; Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>; Taylor, Dia (CDC/OCOO/OD) <[dcm4@cdc.gov](mailto:dcm4@cdc.gov)>  
**Cc:** Witkofsky, Nina (CDC/IOD) <[qlq0@cdc.gov](mailto:qlq0@cdc.gov)>  
**Subject:** RE: FOIA Office

Agree. Nina, can ASPA provide guidance on this?

---

**From:** Lubar, Debra (CDC/OD/OPPE) <[dpl9@cdc.gov](mailto:dpl9@cdc.gov)>  
**Sent:** Tuesday, April 1, 2025 3:54 PM

**To:** Patterson, Sara S. (CDC/PHIC/OD) <[af00@cdc.gov](mailto:af00@cdc.gov)>; Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>; Taylor, Dia (CDC/OCOO/OD) <[dcm4@cdc.gov](mailto:dcm4@cdc.gov)>  
**Cc:** Witkofsky, Nina (CDC/IOD) <[qlq0@cdc.gov](mailto:qlq0@cdc.gov)>  
**Subject:** RE: FOIA Office

OGC and Dia are aware of this. If HHS sends us where they want it to redirect, we can set that up. We can't intake FOIAs because we have no way to process them. I assumed HHS would provide a consolidated service.

---

**From:** Patterson, Sara S. (CDC/PHIC/OD) <[af00@cdc.gov](mailto:af00@cdc.gov)>  
**Sent:** Tuesday, April 1, 2025 3:52 PM  
**To:** Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>; Lubar, Debra (CDC/OD/OPPE) <[dpl9@cdc.gov](mailto:dpl9@cdc.gov)>;  
Taylor, Dia (CDC/OCOO/OD) <[dcm4@cdc.gov](mailto:dcm4@cdc.gov)>  
**Cc:** Witkofsky, Nina (CDC/IOD) <[qlq0@cdc.gov](mailto:qlq0@cdc.gov)>  
**Subject:** RE: FOIA Office

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Taylor, Dia (CDC/OCOO/OD) <[dcm4@cdc.gov](mailto:dcm4@cdc.gov)>  
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**Subject:** FOIA Office

Got a call from HHS FOIA. Did we decide to take down the CDC FOIA intake page? Could we put it back up for now?

*Deborah W. Tress  
CDC Legal Advisor*

*HHS Office of the General Counsel*  
PHD/CDC  
(404) 639-7206  
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Dew[sacdc.gov](mailto:sacdc.gov)

**From:** Taylor, Dia (CDC/OCOO/OD)  
**Sent:** Tue, 1 Apr 2025 20:09:00 +0000  
**To:** Patterson, Sara S. (CDC/PHIC/OD); Lubar, Debra (CDC/OD/OPPE); Tress, Deborah W. (CDC/OGC)  
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**Cc:** Witkofsky, Nina (CDC/IOD) <[qlq0@cdc.gov](mailto:qlq0@cdc.gov)>  
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<[afo0@cdc.gov](mailto:afo0@cdc.gov)>; Taylor, Dia (CDC/OCOO/OD) <[dcm4@cdc.gov](mailto:dcm4@cdc.gov)>

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**To:** Lubar, Debra (CDC/OD/OPPE) <[dpl9@cdc.gov](mailto:dpl9@cdc.gov)>; Patterson, Sara S. (CDC/PHIC/OD) <[afo0@cdc.gov](mailto:afo0@cdc.gov)>

**Subject:** FOIA Office

Got a call from HHS FOIA. Did we decide to take down the CDC FOIA intake page? Could we put it back up for now?

*Deborah W. Tress  
CDC Legal Advisor  
HHS Office of the General Counsel  
PHD/CDC  
(404) 639-7206  
Cell: (b)(6)  
Dew3*

**From:** McCown, Chad (CDC/OCOO/OCIO/DSO)  
**Sent:** Fri, 25 Apr 2025 18:06:30 +0000  
**To:** Johnson, Melissa R. (CDC/OCOO/OCIO/DSO); Warren, Steven (CDC/OCOO/OCIO/OD); Humphreys, Ned (CDC/OCOO/OCIO/DSO); Wilson, Bernashi (CDC/OCOO/OCIO/DSO); Cagle, Jennifer (CDC/OCOO/OCIO/DSO); Baty, Kit L. (CDC/OCOO/OCIO/DSO); Carter, Kerey (CDC/OCOO/OCIO/CSPO); Humphreys, Ned (CDC/OCOO/OCIO/DSO)  
**Cc:** Hardy, LaTonya (CDC/OCOO/OCIO/DSO); Boucher, Robert Joseph (CDC/OCOO/OCIO/DSO)  
**Subject:** RE: FOIA website

+ Boucher, Robert Joseph (CDC/OCOO/OCIO/DSO)

The team worked with FOIAxpress this AM and now has access to the system.

The two admins in the system when they started were John Brown (ZPOE0) and Joshua Jenczka (smv5), the new admins are Bernashi Wilson and DeWayne Wheaton. CDC is only licensed for two admins.

It Sound like Bruno Viana was managing the system but without admin access up to the point the office was shut down.

No one from the technical team has received any direction RE redirecting the URL.

We do have a SE that did not have access to the system but had been helping them with upgrades, patching ect. What he tells me is that they were working on migrating to an online version until a security issue was discovered over two years ago. Don't know what the issue was. It was significant enough that they started a tec refresh over two years ago that has not been completed. CDC staff changes, and change in ownership of FOIAxpress caused delays, when John Brown passed things did not speed up. Bruno started a migration to the vendor cloud early in this calendar year using the on-prem test environment but that was not completed.

They did not establish access to the test environment today, that will be addressed next Tuesday or Wednesday.



Charles (Chad) McCown II  
Shared Infrastructure Team Lead (SIT)  
Centers for Disease Control and Prevention  
(CDC)  
Department of Health and Human Services  
(HHS)  
[cdm5@cdc.gov](mailto:cdm5@cdc.gov) | 770-488-0244 (o) | (b)(6)  
(b)(6)

---

**From:** Johnson, Melissa R. (CDC/OCOO/OCIO/DSO) <am09@cdc.gov>  
**Sent:** Tuesday, April 22, 2025 10:48 AM  
**To:** Warren, Steven (CDC/OCOO/OCIO/OD) <scw0@cdc.gov>; Humphreys, Ned (CDC/OCOO/OCIO/DSO) <nbh6@cdc.gov>; Wilson, Bernashi (CDC/OCOO/OCIO/DSO) <guy2@cdc.gov>; Cagle, Jennifer (CDC/OCOO/OCIO/DSO) <jsc8@cdc.gov>; Baty, Kit L. (CDC/OCOO/OCIO/DSO) <gtl2@cdc.gov>; Carter, Kerey (CDC/OCOO/OCIO/CSPO) <kvc2@cdc.gov>; Humphreys, Ned (CDC/OCOO/OCIO/DSO) <nbh6@cdc.gov>; McCown, Chad (CDC/OCOO/OCIO/DSO) <cdm5@cdc.gov>  
**Cc:** Hardy, LaTonya (CDC/OCOO/OCIO/DSO) <lth1@cdc.gov>  
**Subject:** RE: FOIA website

No one in DSO supported FOIAxpress.

+ [@McCown, Chad \(CDC/OCOO/OCIO/DSO\)](#)

Absent login credentials can we do a server-side redirect to the HHS FOIA page? (And ask them to remove the CDC/ASTDR reference.)

---

**From:** Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>  
**Sent:** Tuesday, April 22, 2025 10:12 AM  
**To:** Humphreys, Ned (CDC/OCOO/OCIO/DSO) <[nbh6@cdc.gov](mailto:nbh6@cdc.gov)>; Johnson, Melissa R. (CDC/OCOO/OCIO/DSO) <[am09@cdc.gov](mailto:am09@cdc.gov)>; Wilson, Bernashi (CDC/OCOO/OCIO/DSO) <[guy2@cdc.gov](mailto:guy2@cdc.gov)>; Cagle, Jennifer (CDC/OCOO/OCIO/DSO) <[jsc8@cdc.gov](mailto:jsc8@cdc.gov)>; Baty, Kit L. (CDC/OCOO/OCIO/DSO) <[gtl2@cdc.gov](mailto:gtl2@cdc.gov)>; Carter, Kerey (CDC/OCOO/OCIO/CSPO) <[kvc2@cdc.gov](mailto:kvc2@cdc.gov)>; Humphreys, Ned (CDC/OCOO/OCIO/DSO) <[nbh6@cdc.gov](mailto:nbh6@cdc.gov)>  
**Cc:** Hardy, LaTonya (CDC/OCOO/OCIO/DSO) <[lth1@cdc.gov](mailto:lth1@cdc.gov)>  
**Subject:** RE: FOIA website

All,

There are a couple of things going on.

First, CSPO is working with OPEXUS to get us access to FOIAxpress, which is still on-prem in the Clifton data center. We're trying to get into the CDC instance of FOIAxpress to figure out what to do with the requests that are already there.

Second, HHS has asked FOIA requests that come into CDC be redirected to HHS FOIA's website. Given CDC's FOIA office was RIF'd entirely, HHS will pick up the triage and redaction functions.

I don't believe anybody in OCIO was supporting FOIAxpress. It's a COTS product that was in process of migration to SaaS cloud, but didn't make it before the RIFs. We don't have login credentials, which is what Kerey and Nathan are working with OPEXUS to get.

Steve

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**From:** Humphreys, Ned (CDC/OCOO/OCIO/DSO) <[nbh6@cdc.gov](mailto:nbh6@cdc.gov)>  
**Sent:** Tuesday, April 22, 2025 9:56 AM  
**To:** Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>; Johnson, Melissa R.

(CDC/OCOO/OCIO/DSO) <[am09@cdc.gov](mailto:am09@cdc.gov)>; Wilson, Bernashi (CDC/OCOO/OCIO/DSO) <[guy2@cdc.gov](mailto:guy2@cdc.gov)>; Cagle, Jennifer (CDC/OCOO/OCIO/DSO) <[js8@cdc.gov](mailto:js8@cdc.gov)>; Baty, Kit L. (CDC/OCOO/OCIO/DSO) <[gtl2@cdc.gov](mailto:gtl2@cdc.gov)>  
**Cc:** Hardy, LaTonya (CDC/OCOO/OCIO/DSO) <[lth1@cdc.gov](mailto:lth1@cdc.gov)>  
**Subject:** RE: FOIA website

+Kit since this topic has now come full circle. See attached.

Seems Tim Marciano is asking about decommissioning the FOIA app. No idea who would do that though. Was a group in DSO supporting the app (versus the website) for Bruno Vianna and company?



**Edgar Humphreys**  
**IT Project Manager**  
Centers for Disease Control and Prevention (CDC)  
Department of Health and Human Services (HHS)

(b)(6)

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**From:** Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>  
**Sent:** Wednesday, April 2, 2025 12:15 PM  
**To:** Humphreys, Ned (CDC/OCOO/OCIO/DSO) <[nbh6@cdc.gov](mailto:nbh6@cdc.gov)>; Johnson, Melissa R. (CDC/OCOO/OCIO/DSO) <[am09@cdc.gov](mailto:am09@cdc.gov)>; Wilson, Bernashi (CDC/OCOO/OCIO/DSO) <[guy2@cdc.gov](mailto:guy2@cdc.gov)>; Cagle, Jennifer (CDC/OCOO/OCIO/DSO) <[js8@cdc.gov](mailto:js8@cdc.gov)>  
**Cc:** Hardy, LaTonya (CDC/OCOO/OCIO/DSO) <[lth1@cdc.gov](mailto:lth1@cdc.gov)>  
**Subject:** RE: FOIA website

Ned,

It was a broken link from the main FOIA page to the ASP.NET webform. Looks like LaTonya was able to fix the broken link. The form stashes data somewhere in some format. That's what I need to know next. I believe, eventually, we will need to package up those requests and forward them to whatever Department team will handle FOIA for HHS.

I'm meeting with OGC at 3PM today, so I hope to have some more information of a few topics, including this one. The CDC OGC lead is on the OCOO email stream about this.

Thank you,  
Steve

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**From:** Humphreys, Ned (CDC/OCOO/OCIO/DSO) <[nbh6@cdc.gov](mailto:nbh6@cdc.gov)>  
**Sent:** Wednesday, April 2, 2025 11:49 AM  
**To:** Johnson, Melissa R. (CDC/OCOO/OCIO/DSO) <[am09@cdc.gov](mailto:am09@cdc.gov)>; Wilson, Bernashi (CDC/OCOO/OCIO/DSO) <[guy2@cdc.gov](mailto:guy2@cdc.gov)>; Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>; Cagle, Jennifer (CDC/OCOO/OCIO/DSO) <[js8@cdc.gov](mailto:js8@cdc.gov)>

**Cc:** Hardy, LaTonya (CDC/OCOO/OCIO/DSO) <[lth1@cdc.gov](mailto:lth1@cdc.gov)>  
**Subject:** RE: FOIA website

+Jennifer and LaTonya,

I dug up an old email that seems to confirm my recollection that the MISO developed solution was **replaced** with a COTS product which I believe is called PAL Reading Room and is used extensively by many federal agencies. CDC's instance is located at <https://foia.cdc.gov/app/Home.aspx> which appears to be hosted on AHB's web servers. Looking at it now, it looks to be working properly if I click the Submit Request link, although I haven't actually tried to submit anything.

Steve, did we get a description of what is actually happening with the site?



**Edgar Humphreys**  
**IT Project Manager**  
Centers for Disease Control and Prevention (CDC)  
Department of Health and Human Services (HHS)

(b)(6)

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**Subject:** RE: FOIA website

Thanks Ned. Keep me updated.

Melissa.

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**From:** Humphreys, Ned (CDC/OCOO/OCIO/DSO) <[nbh6@cdc.gov](mailto:nbh6@cdc.gov)>  
**Sent:** Wednesday, April 2, 2025 11:36 AM  
**To:** Johnson, Melissa R. (CDC/OCOO/OCIO/DSO) <[am09@cdc.gov](mailto:am09@cdc.gov)>; Wilson, Bernashi (CDC/OCOO/OCIO/DSO) <[guy2@cdc.gov](mailto:guy2@cdc.gov)>; Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>  
**Subject:** RE: FOIA website

We're both looking to see what can be done. It may be something more than just a website. I seem to recall the FOIA office implementing a COTS product to replace something MISO had built many years ago.



**Edgar Humphreys**  
**IT Project Manager**  
Centers for Disease Control and Prevention (CDC)  
Department of Health and Human Services (HHS)

(b)(6)

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**From:** Johnson, Melissa R. (CDC/OCOO/OCIO/DSO) <[am09@cdc.gov](mailto:am09@cdc.gov)>

**Sent:** Wednesday, April 2, 2025 11:27 AM

**To:** Wilson, Bernashi (CDC/OCOO/OCIO/DSO) <[guy2@cdc.gov](mailto:guy2@cdc.gov)>; Humphreys, Ned (CDC/OCOO/OCIO/DSO) <[nbh6@cdc.gov](mailto:nbh6@cdc.gov)>

**Subject:** FW: FOIA website

Is this Bernashi or Ned for the FOIA submit request? What's the timeline for repair?

Thanks,  
Melissa.

---

**From:** Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>

**Sent:** Wednesday, April 2, 2025 11:25 AM

**To:** Johnson, Melissa R. (CDC/OCOO/OCIO/DSO) <[am09@cdc.gov](mailto:am09@cdc.gov)>

**Subject:** Fw: FOIA website

sorry, I copied Cindy twice.

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**From:** Warren, Steven (CDC/OCOO/OCIO/OD)

**Sent:** Wednesday, April 2, 2025 10:05:38 AM

**To:** Stoneburg, Andrew (CDC/OCOO/OCIO/DSO) <[inb6@cdc.gov](mailto:inb6@cdc.gov)>; Wilson, Bernashi (CDC/OCOO/OCIO/DSO) <[guy2@cdc.gov](mailto:guy2@cdc.gov)>

**Cc:** Johnson, Cindy P. (CDC/OCOO/OCIO/OD) <[cap3@cdc.gov](mailto:cap3@cdc.gov)>; Hughes, Anderson (CDC/OCOO/OCIO/DSO) <[ikv8@cdc.gov](mailto:ikv8@cdc.gov)>; Johnson, Cindy P. (CDC/OCOO/OCIO/OD) <[cap3@cdc.gov](mailto:cap3@cdc.gov)>

**Subject:** FOIA website

Hello,

For some reason yesterday, the CDC FOIA website's link to submit a FOIA request was broken. Bruno and team were RIFed and I'm not sure if any FOIA IT staff remain in place today. In the past ASB (as MISO) was involved so hoping we still have some expertise to draw on.

I need two things quickly so I CDC can report back to HHS on status:

1. The link on the page fixed so FOIA requests can again be submitted.
2. A redirect, for now, to our standard page nicely saying this page is offline but we are working on it.

I think at some point the CDC FOIA submission link will need to redirect to the HHS FOIA submission page, but I don't have that information yet.

Please report when you start working on this and when it is complete. Feel free to reach out to anybody in FOIA who may still be around.

**Steve Warren**

Enterprise Solutions Architect

Office of the Chief Information Officer

Centers for Disease Control and Prevention (CDC)

[swarren@cdc.gov](mailto:swarren@cdc.gov)

**From:** Wilson, Bernashi (CDC/OCOO/OCIO/DSO)  
**Sent:** Fri, 25 Apr 2025 19:36:55 +0000  
**To:** Warren, Steven (CDC/OCOO/OCIO/OD); McCown, Chad (CDC/OCOO/OCIO/DSO); Johnson, Melissa R. (CDC/OCOO/OCIO/DSO); Humphreys, Ned (CDC/OCOO/OCIO/DSO); Cagle, Jennifer (CDC/OCOO/OCIO/DSO); Baty, Kit L. (CDC/OCOO/OCIO/DSO); Carter, Kerey (CDC/OCOO/OCIO/CSPO)  
**Cc:** Hardy, LaTonya (CDC/OCOO/OCIO/DSO); Boucher, Robert Joseph (CDC/OCOO/OCIO/DSO); Volk, Nathan (CDC/OCOO/OCIO/CSPO); Hughes, Anderson (CDC/OCOO/OCIO/DSO)  
**Subject:** Re: FOIA website

Good afternoon,

The profiles and new user accounts were setup. I will confirm with IAM if access was fully provisioned for CITGO and MFA.

I will also start looking at the documentation that Kerry provided the other day on FOIAxpress.

More to come.

Sent via the CDC Mobile, please excuse any typos.

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**Sent:** Friday, April 25, 2025 2:09:12 PM  
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**Subject:** RE: FOIA website

Chad,

Thank you.

Bernashi, we need to start providing access to the HHS FOIA people. I think you and IAM have already set up accounts for them, but wanted to check.

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**Cc:** Hardy, LaTonya (CDC/OCOO/OCIO/DSO) <lth1@cdc.gov>; Boucher, Robert Joseph (CDC/OCOO/OCIO/DSO) <an05@cdc.gov>  
**Subject:** RE: FOIA website

+ Boucher, Robert Joseph (CDC/OCOO/OCIO/DSO)

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The two admins in the system when they started were John Brown (ZPOE0) and Joshua Jenczka (smv5), the new admins are Bernashi Wilson and DeWayne Wheaton. CDC is only licensed for two admins.

It Sound like Bruno Viana was managing the system but without admin access up to the point the office was shut down.

No one from the technical team has received any direction RE redirecting the URL.

We do have a SE that did not have access to the system but had been helping them with upgrades, patching ect. What he tells me is that they were working on migrating to an online version until a security issue was discovered over two years ago. Don't know what the issue was. It was significant enough that they started a tec refresh over two years ago that has not been completed. CDC staff changes, and change in ownership of FOIAxpress caused delays, when John Brown passed things did not speed up. Bruno started a migration to the vendor cloud early in this calendar year using the on-prem test environment but that was not completed.

They did not establish access to the test environment today, that will be addressed next Tuesday or Wednesday.



Charles (Chad) McCown II  
Shared Infrastructure Team Lead (SIT)  
Centers for Disease Control and Prevention  
(CDC)  
Department of Health and Human Services (HHS)  
[cdm5@cdc.gov](mailto:cdm5@cdc.gov) | 770-488-0244 (o) (b)(6)  
(b)(6) (b)(6)

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**Cc:** Hardy, LaTonya (CDC/OCOO/OCIO/DSO) <[lth1@cdc.gov](mailto:lth1@cdc.gov)>  
**Subject:** RE: FOIA website

No one in DSO supported FOIAxpress.

+ [@McCown, Chad \(CDC/OCOO/OCIO/DSO\)](#)

Absent login credentials can we do a server-side redirect to the HHS FOIA page? (And ask them to remove the CDC/ASTDR reference.)

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**Cc:** Hardy, LaTonya (CDC/OCOO/OCIO/DSO) <[lth1@cdc.gov](mailto:lth1@cdc.gov)>  
**Subject:** RE: FOIA website

All,

There are a couple of things going on.

First, CSPO is working with OPEXUS to get us access to FOIAxpress, which is still on-prem in the Clifton data center. We're trying to get into the CDC instance of FOIAxpress to figure out what to do with the requests that are already there.

Second, HHS has asked FOIA requests that come into CDC be redirected to HHS FOIA's website. Given CDC's FOIA office was RIF'd entirely, HHS will pick up the triage and redaction functions.

I don't believe anybody in OCIO was supporting FOIAxpress. It's a COTS product that was in process of migration to SaaS cloud, but didn't make it before the RIFs. We don't have login credentials, which is what Kerey and Nathan are working with OPEXUS to get.

Steve

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**From:** Humphreys, Ned (CDC/OCOO/OCIO/DSO) <[nbh6@cdc.gov](mailto:nbh6@cdc.gov)>  
**Sent:** Tuesday, April 22, 2025 9:56 AM

**To:** Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>; Johnson, Melissa R. (CDC/OCOO/OCIO/DSO) <[am09@cdc.gov](mailto:am09@cdc.gov)>; Wilson, Bernashi (CDC/OCOO/OCIO/DSO) <[guy2@cdc.gov](mailto:guy2@cdc.gov)>; Cagle, Jennifer (CDC/OCOO/OCIO/DSO) <[js8@cdc.gov](mailto:js8@cdc.gov)>; Baty, Kit L. (CDC/OCOO/OCIO/DSO) <[gtl2@cdc.gov](mailto:gtl2@cdc.gov)>  
**Cc:** Hardy, LaTonya (CDC/OCOO/OCIO/DSO) <[lth1@cdc.gov](mailto:lth1@cdc.gov)>  
**Subject:** RE: FOIA website

+Kit since this topic has now come full circle. See attached.

Seems Tim Marciano is asking about decommissioning the FOIA app. No idea who would do that though. Was a group in DSO supporting the app (versus the website) for Bruno Vianna and company?



**Edgar Humphreys**  
**IT Project Manager**  
Centers for Disease Control and Prevention (CDC)  
Department of Health and Human Services (HHS)

(b)(6)

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**From:** Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>  
**Sent:** Wednesday, April 2, 2025 12:15 PM  
**To:** Humphreys, Ned (CDC/OCOO/OCIO/DSO) <[nbh6@cdc.gov](mailto:nbh6@cdc.gov)>; Johnson, Melissa R. (CDC/OCOO/OCIO/DSO) <[am09@cdc.gov](mailto:am09@cdc.gov)>; Wilson, Bernashi (CDC/OCOO/OCIO/DSO) <[guy2@cdc.gov](mailto:guy2@cdc.gov)>; Cagle, Jennifer (CDC/OCOO/OCIO/DSO) <[js8@cdc.gov](mailto:js8@cdc.gov)>  
**Cc:** Hardy, LaTonya (CDC/OCOO/OCIO/DSO) <[lth1@cdc.gov](mailto:lth1@cdc.gov)>  
**Subject:** RE: FOIA website

Ned,

It was a broken link from the main FOIA page to the ASP.NET webform. Looks like LaTonya was able to fix the broken link. The form stashes data somewhere in some format. That's what I need to know next. I believe, eventually, we will need to package up those requests and forward them to whatever Department team will handle FOIA for HHS.

I'm meeting with OGC at 3PM today, so I hope to have some more information of a few topics, including this one. The CDC OGC lead is on the OCOO email stream about this.

Thank you,  
Steve

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**From:** Humphreys, Ned (CDC/OCOO/OCIO/DSO) <[nbh6@cdc.gov](mailto:nbh6@cdc.gov)>  
**Sent:** Wednesday, April 2, 2025 11:49 AM  
**To:** Johnson, Melissa R. (CDC/OCOO/OCIO/DSO) <[am09@cdc.gov](mailto:am09@cdc.gov)>; Wilson, Bernashi (CDC/OCOO/OCIO/DSO) <[guy2@cdc.gov](mailto:guy2@cdc.gov)>; Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>;

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Cc: Hardy, LaTonya (CDC/OCOO/OCIO/DSO) <[lth1@cdc.gov](mailto:lth1@cdc.gov)>  
Subject: RE: FOIA website

+Jennifer and LaTonya,

I dug up an old email that seems to confirm my recollection that the MISO developed solution was **replaced** with a COTS product which I believe is called PAL Reading Room and is used extensively by many federal agencies. CDC's instance is located at <https://foia.cdc.gov/app/Home.aspx> which appears to be hosted on AHB's web servers. Looking at it now, it looks to be working properly if I click the Submit Request link, although I haven't actually tried to submit anything.

Steve, did we get a description of what is actually happening with the site?



Edgar Humphreys  
IT Project Manager  
Centers for Disease Control and Prevention (CDC)  
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**Sent:** Wednesday, April 2, 2025 11:43 AM  
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**Subject:** RE: FOIA website

Thanks Ned. Keep me updated.

Melissa.

---

**From:** Humphreys, Ned (CDC/OCOO/OCIO/DSO) <[nbh6@cdc.gov](mailto:nbh6@cdc.gov)>  
**Sent:** Wednesday, April 2, 2025 11:36 AM  
**To:** Johnson, Melissa R. (CDC/OCOO/OCIO/DSO) <[am09@cdc.gov](mailto:am09@cdc.gov)>; Wilson, Bernashi (CDC/OCOO/OCIO/DSO) <[guy2@cdc.gov](mailto:guy2@cdc.gov)>; Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>  
**Subject:** RE: FOIA website

We're both looking to see what can be done. It may be something more than just a website. I seem to recall the FOIA office implementing a COTS product to replace something MISO had built many years ago.



**Edgar Humphreys**  
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**Subject:** RE: FOIA website

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+ [@McCown, Chad \(CDC/OCOO/OCIO/DSO\)](#)

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There are a couple of things going on.

First, CSPO is working with OPEXUS to get us access to FOIAxpress, which is still on-prem in the Clifton data center. We're trying to get into the CDC instance of FOIAxpress to figure out what to do with the requests that are already there.

Second, HHS has asked FOIA requests that come into CDC be redirected to HHS FOIA's website. Given CDC's FOIA office was RIF'd entirely, HHS will pick up the triage and redaction functions.

I don't believe anybody in OCIO was supporting FOIAxpress. It's a COTS product that was in process of migration to SaaS cloud, but didn't make it before the RIFs. We don't have login credentials, which is what Kerey and Nathan are working with OPEXUS to get.

Steve

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**From:** Humphreys, Ned (CDC/OCOO/OCIO/DSO) <[nbh6@cdc.gov](mailto:nbh6@cdc.gov)>  
**Sent:** Tuesday, April 22, 2025 9:56 AM  
**To:** Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>; Johnson, Melissa R. (CDC/OCOO/OCIO/DSO) <[am09@cdc.gov](mailto:am09@cdc.gov)>; Wilson, Bernashi (CDC/OCOO/OCIO/DSO) <[guy2@cdc.gov](mailto:guy2@cdc.gov)>; Cagle, Jennifer (CDC/OCOO/OCIO/DSO) <[jsc8@cdc.gov](mailto:jsc8@cdc.gov)>; Baty, Kit L. (CDC/OCOO/OCIO/DSO) <[gtl2@cdc.gov](mailto:gtl2@cdc.gov)>  
**Cc:** Hardy, LaTonya (CDC/OCOO/OCIO/DSO) <[lth1@cdc.gov](mailto:lth1@cdc.gov)>  
**Subject:** RE: FOIA website

+Kit since this topic has now come full circle. See attached.

Seems Tim Marciano is asking about decommissioning the FOIA app. No idea who would do that though. Was a group in DSO supporting the app (versus the website) for Bruno Vianna and company?



Edgar Humphreys  
IT Project Manager  
Centers for Disease Control and Prevention (CDC)  
Department of Health and Human Services (HHS)  
(b)(6)

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**From:** Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>  
**Sent:** Wednesday, April 2, 2025 12:15 PM  
**To:** Humphreys, Ned (CDC/OCOO/OCIO/DSO) <[nbh6@cdc.gov](mailto:nbh6@cdc.gov)>; Johnson, Melissa R.

(CDC/OCOO/OCIO/DSO) <[am09@cdc.gov](mailto:am09@cdc.gov)>; Wilson, Bernashi (CDC/OCOO/OCIO/DSO) <[guy2@cdc.gov](mailto:guy2@cdc.gov)>; Cagle, Jennifer (CDC/OCOO/OCIO/DSO) <[js8@cdc.gov](mailto:js8@cdc.gov)>  
**Cc:** Hardy, LaTonya (CDC/OCOO/OCIO/DSO) <[lth1@cdc.gov](mailto:lth1@cdc.gov)>  
**Subject:** RE: FOIA website

Ned,

It was a broken link from the main FOIA page to the ASP.NET webform. Looks like LaTonya was able to fix the broken link. The form stashes data somewhere in some format. That's what I need to know next. I believe, eventually, we will need to package up those requests and forward them to whatever Department team will handle FOIA for HHS.

I'm meeting with OGC at 3PM today, so I hope to have some more information of a few topics, including this one. The CDC OGC lead is on the OCOO email stream about this.

Thank you,  
Steve

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**From:** Humphreys, Ned (CDC/OCOO/OCIO/DSO) <[nbh6@cdc.gov](mailto:nbh6@cdc.gov)>  
**Sent:** Wednesday, April 2, 2025 11:49 AM  
**To:** Johnson, Melissa R. (CDC/OCOO/OCIO/DSO) <[am09@cdc.gov](mailto:am09@cdc.gov)>; Wilson, Bernashi (CDC/OCOO/OCIO/DSO) <[guy2@cdc.gov](mailto:guy2@cdc.gov)>; Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>; Cagle, Jennifer (CDC/OCOO/OCIO/DSO) <[js8@cdc.gov](mailto:js8@cdc.gov)>  
**Cc:** Hardy, LaTonya (CDC/OCOO/OCIO/DSO) <[lth1@cdc.gov](mailto:lth1@cdc.gov)>  
**Subject:** RE: FOIA website

+Jennifer and LaTonya,

I dug up an old email that seems to confirm my recollection that the MISO developed solution was **replaced** with a COTS product which I believe is called PAL Reading Room and is used extensively by many federal agencies. CDC's instance is located at <https://foia.cdc.gov/app/Home.aspx> which appears to be hosted on AHB's web servers. Looking at it now, it looks to be working properly if I click the Submit Request link, although I haven't actually tried to submit anything.

Steve, did we get a description of what is actually happening with the site?



Edgar Humphreys  
IT Project Manager  
Centers for Disease Control and Prevention (CDC)  
Department of Health and Human Services (HHS)

(b)(6)

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**From:** Johnson, Melissa R. (CDC/OCOO/OCIO/DSO) <[am09@cdc.gov](mailto:am09@cdc.gov)>  
**Sent:** Wednesday, April 2, 2025 11:43 AM

**To:** Humphreys, Ned (CDC/OCOO/OCIO/DSO) <[nbh6@cdc.gov](mailto:nbh6@cdc.gov)>; Wilson, Bernashi (CDC/OCOO/OCIO/DSO) <[guy2@cdc.gov](mailto:guy2@cdc.gov)>; Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>  
**Subject:** RE: FOIA website

Thanks Ned. Keep me updated.

Melissa.

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**From:** Humphreys, Ned (CDC/OCOO/OCIO/DSO) <[nbh6@cdc.gov](mailto:nbh6@cdc.gov)>  
**Sent:** Wednesday, April 2, 2025 11:36 AM  
**To:** Johnson, Melissa R. (CDC/OCOO/OCIO/DSO) <[am09@cdc.gov](mailto:am09@cdc.gov)>; Wilson, Bernashi (CDC/OCOO/OCIO/DSO) <[guy2@cdc.gov](mailto:guy2@cdc.gov)>; Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>  
**Subject:** RE: FOIA website

We're both looking to see what can be done. It may be something more than just a website. I seem to recall the FOIA office implementing a COTS product to replace something MISO had built many years ago.



**Edgar Humphreys**  
**IT Project Manager**  
Centers for Disease Control and Prevention (CDC)  
Department of Health and Human Services (HHS)

(b)(6)

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**From:** Johnson, Melissa R. (CDC/OCOO/OCIO/DSO) <[am09@cdc.gov](mailto:am09@cdc.gov)>  
**Sent:** Wednesday, April 2, 2025 11:27 AM  
**To:** Wilson, Bernashi (CDC/OCOO/OCIO/DSO) <[guy2@cdc.gov](mailto:guy2@cdc.gov)>; Humphreys, Ned (CDC/OCOO/OCIO/DSO) <[nbh6@cdc.gov](mailto:nbh6@cdc.gov)>  
**Subject:** FW: FOIA website

Is this Bernashi or Ned for the FOIA submit request? What's the timeline for repair?

Thanks,  
Melissa.

---

**From:** Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>  
**Sent:** Wednesday, April 2, 2025 11:25 AM  
**To:** Johnson, Melissa R. (CDC/OCOO/OCIO/DSO) <[am09@cdc.gov](mailto:am09@cdc.gov)>  
**Subject:** Fw: FOIA website

sorry, I copied Cindy twice.

---

**From:** Warren, Steven (CDC/OCOO/OCIO/OD)  
**Sent:** Wednesday, April 2, 2025 10:05:38 AM  
**To:** Stoneburg, Andrew (CDC/OCOO/OCIO/DSO) <[inb6@cdc.gov](mailto:inb6@cdc.gov)>; Wilson, Bernashi (CDC/OCOO/OCIO/DSO) <[guy2@cdc.gov](mailto:guy2@cdc.gov)>  
**Cc:** Johnson, Cindy P. (CDC/OCOO/OCIO/OD) <[cap3@cdc.gov](mailto:cap3@cdc.gov)>; Hughes, Anderson (CDC/OCOO/OCIO/DSO) <[ikv8@cdc.gov](mailto:ikv8@cdc.gov)>; Johnson, Cindy P. (CDC/OCOO/OCIO/OD) <[cap3@cdc.gov](mailto:cap3@cdc.gov)>  
**Subject:** FOIA website

Hello,

For some reason yesterday, the CDC FOIA website's link to submit a FOIA request was broken. Bruno and team were RIFd and I'm not sure if any FOIA IT staff remain in place today. In the past ASB (as MISO) was involved so hoping we still have some expertise to draw on.

I need two things quickly so I CDC can report back to HHS on status:

1. The link on the page fixed so FOIA requests can again be submitted.
2. A redirect, for now, to our standard page nicely saying this page is offline but we are working on it.

I think at some point the CDC FOIA submission link will need to redirect to the HHS FOIA submission page, but I don't have that information yet.

Please report when you start working on this and when it is complete. Feel free to reach out to anybody in FOIA who may still be around.

**Steve Warren**  
Enterprise Solutions Architect

Office of the Chief Information Officer  
Centers for Disease Control and Prevention (CDC)  
[swarren@cdc.gov](mailto:swarren@cdc.gov)

**Sent:** Tue, 15 Apr 2025 18:07:34 +0000  
**To:** Monique Ndagha; Noah Sussman  
**Cc:** Volk, Nathan (CDC/OCOO/OCIO/CSPO)  
**Subject:** CDC FOIA system access

Hello Monique or Noah. Reaching out for your guidance and assistance. Bruno is no longer at CDC. He may have been the only system administrator for the CDC FOIA FX and PAL, and for the OPEXUS cloud.



**Kerey Carter**  
**Systems Security and Privacy Officer (SSPO)**  
Centers for Disease Control and Prevention (CDC)  
Department of Health and Human Services (HHS)  
770.488.8674 (office) | (b)(6)  
IT Incident Reporting: 1.866.655.2245 | [nosc@cdc.gov](mailto:nosc@cdc.gov)

**Sent:** Fri, 9 May 2025 20:08:26 +0000  
**To:** Lancey, Brandon (OS/ASPA); Lancey, Brandon (CDC/OCOO/OCIO/DSO); Perkins, Arianne (OS/ASPA); Perkins, Arianne (CDC/OCOO/OCIO/OD)  
**Cc:** Volk, Nathan (CDC/OCOO/OCIO/CSPO)  
**Subject:** CDC FOIAxpress and NUIX

Hello Brandon, Arianne. I was the SSPO for the CDC FOIA office. I believe you now have access to the CDC FOIAxpress application and can process the FOIA requests.

Are you familiar with NUIX, an eDiscovery review platform? The CDC FOIA office has 3 virtual machines with expired NUIX licenses. We are not sure if you use NUIX in any way when you access CDC FOIAxpress?

The public CDC FOIA PAL website now automatically redirects to HHS. We are trying to gauge if the CDC FOIA PAL website can be taken offline. My understanding is the existing public CDC requests submitted from the CDC FOIA PAL website are available from within CDC FOIAxpress. What may be missing is the ability for the public users who previously set up an account and have a pending CDC FOIA request to log into CDC's PAL to view the request status.

Thanks for your assistance.



**Kerey Carter**  
Systems Security and Privacy Officer (SSPO)  
Centers for Disease Control and Prevention (CDC)  
Department of Health and Human Services (HHS)  
770.488.8674 (office) (b)(6) (mobile)  
IT Incident Reporting: 1.800.000.2245 | [nosc@cdc.gov](mailto:nosc@cdc.gov)

**To:** Wheaton, DeWayne (CDC/OCOO/OCIO/DSO) (CTR); Sizemore, Curtis W. (CDC/OCOO/OCIO/CSPO)  
**Cc:** Volk, Nathan (CDC/OCOO/OCIO/CSPO); Jean-Enard, Robert B. (CDC/OCOO/OCIO/DSO) (CTR)  
**Subject:** RE: FOIA servers running Server 2012 R2

OCOO placed a redirect on the CDC FOIA public PAL website to the HHS FOIA PAL website, at HHS' request. At <https://www.cdc.gov/foia/>, the PAL link and the submit a FOIA Request / FOIA Request Status links now redirect to <https://requests.publiclink.hhs.gov/App/Index.aspx>. So all new public requests go to the HHS site. My understanding is the existing public CDC requests submitted on PAL are available within FOIAxpress

So blocking access to the DMZ server may be viable. Dewayne, can a

 **CDC FOIA UPDATE**

If you have questions about the FOIA process, please email [FOIARequest@hhs.gov](mailto:FOIARequest@hhs.gov).  
Submit all FOIA requests to:

[FOIA Public Access Link \(PAL\)](#)

[Submit a FOIA Request / FOIA Request Status](#) 

[Learn More >](#)

**About Freedom of Information Act (FOIA)**  
This page provides information about the CDC FOIA Office program and how to access CDC records.

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**From:** Wheaton, DeWayne (CDC/OCOO/OCIO/DSO) (CTR) <[qdc4@cdc.gov](mailto:qdc4@cdc.gov)>  
**Sent:** Wednesday, May 7, 2025 2:47 PM  
**To:** Sizemore, Curtis W. (CDC/OCOO/OCIO/CSPO) <[cws3@cdc.gov](mailto:cws3@cdc.gov)>; Carter, Kerey (CDC/OCOO/OCIO/CSPO) <[kvc2@cdc.gov](mailto:kvc2@cdc.gov)>  
**Cc:** Volk, Nathan (CDC/OCOO/OCIO/CSPO) <[ent1@cdc.gov](mailto:ent1@cdc.gov)>; Jean-Enard, Robert B. (CDC/OCOO/OCIO/DSO) (CTR) <[rlj3@cdc.gov](mailto:rlj3@cdc.gov)>  
**Subject:** RE: FOIA servers running Server 2012 R2

The ARC Client was installed for the other system still running 2012 servers. After a couple of hours on the phone with Microsoft Azure support it was determined that ARC and MECM are incompatible. Since all updates are typically vetted by Pooch's team going around MECM to use "Windows Updates" was deemed to be an inviable solution.

As to blocking access to the DMZ server that could be accomplished by simply stopping IIS, which prevents public access to <https://foia.cdc.gov>, or temporarily powering off the VM, which Santhi's team could readily do. Either of those actions would have very low impact to the system overall and would allow FOIAxpress, the package used internally to respond to public requests, to continue to operate. The public facing site (DMZ server) has the sole function of receiving public requests for information. That system is called "PAL" for Public Access Link. The backend, which is FOIAxpress would have receive little to no impact, but would also not receive any further public requests for information until the DMZ server was brought back into service.



Harold DeWayne Wheaton  
Application Support Engineer  
Digital Management Inc. (DMI), Contractor  
Centers for Disease Control and Prevention  
(CDC)  
Department of Health and Human Services  
(HHS)  
[QDC4@cdc.gov](mailto:QDC4@cdc.gov) | (b)(6)

Restricted Use/All CDC Staff

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**From:** Sizemore, Curtis W. (CDC/OCOO/OCIO/CSPO) <cws3@cdc.gov>  
**Sent:** Wednesday, May 7, 2025 2:39 PM  
**To:** Wheaton, DeWayne (CDC/OCOO/OCIO/DSO) (CTR) <qdc4@cdc.gov>; Carter, Kerey (CDC/OCOO/OCIO/CSPO) <kvc2@cdc.gov>  
**Cc:** Volk, Nathan (CDC/OCOO/OCIO/CSPO) <ent1@cdc.gov>; Jean-Enard, Robert B. (CDC/OCOO/OCIO/DSO) (CTR) <rlj3@cdc.gov>  
**Subject:** RE: FOIA servers running Server 2012 R2

(b)(5)

Thanks

Curtis Sizemore

(b)(6)

**Sent:** Wed, 16 Apr 2025 20:40:25 +0000  
**To:** Volk, Nathan (CDC/OCOO/OCIO/CSPO)  
**Subject:** RE: CDC FOIA request / PAL website

Nathan, the HHS FOIA team also wanted access to the email mailboxes used by the FOIA team. These are the email mailboxes on the

Email address for FOIA requests - [FOIARequests@cdc.gov](mailto:FOIARequests@cdc.gov)  
Email address for FOIA PAL questions - [foiaitteam@cdc.gov](mailto:foiaitteam@cdc.gov)

---

**From:** Holzerland, William (HHS/ASPA) <William.Holzerland@hhs.gov>  
**Sent:** Wednesday, April 16, 2025 2:20 PM  
**To:** Carter, Kerey (CDC/OCOO/OCIO/CSPO) <kvc2@cdc.gov>  
**Cc:** Volk, Nathan (CDC/OCOO/OCIO/CSPO) <ent1@cdc.gov>; Sikandar, Nusheen (OS/ASPA) <Nusheen.Sikandar@hhs.gov>; Lancey, Brandon (OS/ASPA) <Brandon.Lancey@hhs.gov>; Perkins, Arianne (OS/ASPA) <Arianne.Perkins@hhs.gov>  
**Subject:** RE: CDC FOIA request / PAL website

Any progress on this?

Regards,  
Bill

William H. Holzerland  
Deputy Chief FOIA Officer  
Office of the Assistant Secretary for Public Affairs (ASPA)  
U.S. Department of Health and Human Services (HHS)  
Desk: (202) 260-6635 Mobile: (202) 809-7774

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**From:** Carter, Kerey (CDC/OCOO/OCIO/CSPO) <[kvc2@cdc.gov](mailto:kvc2@cdc.gov)>  
**Sent:** Friday, April 11, 2025 5:34 PM  
**To:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>  
**Cc:** Volk, Nathan (CDC/OCOO/OCIO/CSPO) <[ent1@cdc.gov](mailto:ent1@cdc.gov)>; Sikandar, Nusheen (OS/ASPA) <[Nusheen.Sikandar@hhs.gov](mailto:Nusheen.Sikandar@hhs.gov)>; Lancey, Brandon (OS/ASPA) <[Brandon.Lancey@hhs.gov](mailto:Brandon.Lancey@hhs.gov)>; Perkins, Arianne (OS/ASPA) <[Arianne.Perkins@hhs.gov](mailto:Arianne.Perkins@hhs.gov)>  
**Subject:** RE: CDC FOIA request / PAL website

Understood, thanks.

---

**From:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>  
**Sent:** Friday, April 11, 2025 5:31 PM  
**To:** Carter, Kerey (CDC/OCOO/OCIO/CSPO) <[kvc2@cdc.gov](mailto:kvc2@cdc.gov)>  
**Cc:** Volk, Nathan (CDC/OCOO/OCIO/CSPO) <[ent1@cdc.gov](mailto:ent1@cdc.gov)>; Sikandar, Nusheen (OS/ASPA) <[Nusheen.Sikandar@hhs.gov](mailto:Nusheen.Sikandar@hhs.gov)>; Lancey, Brandon (OS/ASPA) <[Brandon.Lancey@hhs.gov](mailto:Brandon.Lancey@hhs.gov)>; Perkins, Arianne (OS/ASPA) <[Arianne.Perkins@hhs.gov](mailto:Arianne.Perkins@hhs.gov)>  
**Subject:** RE: CDC FOIA request / PAL website

Roger...yes, just the small crew on the email - we are trying to keep the audience as limited as possible.

Thanks again, Kerey.

Regards,  
Bill

William H. Holzerland  
Deputy Chief FOIA Officer  
Office of the Assistant Secretary for Public Affairs (ASPA)  
U.S. Department of Health and Human Services (HHS)  
Desk: (202) 260-6635 Mobile: (202) 809-7774

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**From:** Carter, Kerey (CDC/OCOO/OCIO/CSPO) <[kvc2@cdc.gov](mailto:kvc2@cdc.gov)>  
**Sent:** Friday, April 11, 2025 5:29 PM  
**To:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>  
**Cc:** Volk, Nathan (CDC/OCOO/OCIO/CSPO) <[ent1@cdc.gov](mailto:ent1@cdc.gov)>; Sikandar, Nusheen (OS/ASPA) <[Nusheen.Sikandar@hhs.gov](mailto:Nusheen.Sikandar@hhs.gov)>; Lancey, Brandon (OS/ASPA) <[Brandon.Lancey@hhs.gov](mailto:Brandon.Lancey@hhs.gov)>; Perkins, Arianne (OS/ASPA) <[Arianne.Perkins@hhs.gov](mailto:Arianne.Perkins@hhs.gov)>  
**Subject:** RE: CDC FOIA request / PAL website

Hello Bill. No problem. Our IT leadership is aware of the HHS FOIA access request. Should have more information after IT and some of our operations and legal leads meet. Are the HHS staff included on this email the only staff who may need access?

---

**From:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>  
**Sent:** Friday, April 11, 2025 4:53 PM  
**To:** Carter, Kerey (CDC/OCOO/OCIO/CSPO) <[kvc2@cdc.gov](mailto:kvc2@cdc.gov)>  
**Cc:** Volk, Nathan (CDC/OCOO/OCIO/CSPO) <[ent1@cdc.gov](mailto:ent1@cdc.gov)>; Sikandar, Nusheen (OS/ASPA) <[Nusheen.Sikandar@hhs.gov](mailto:Nusheen.Sikandar@hhs.gov)>; Lancey, Brandon (OS/ASPA) <[Brandon.Lancey@hhs.gov](mailto:Brandon.Lancey@hhs.gov)>; Perkins, Arianne (OS/ASPA) <[Arianne.Perkins@hhs.gov](mailto:Arianne.Perkins@hhs.gov)>  
**Subject:** RE: CDC FOIA request / PAL website

Hi, Kerey:

Any progress on getting us access to FX and the email boxes below?

Thanks again – I am sure there has been a lot going on this week, so we're grateful for the assistance.

Regards,  
Bill

William H. Holzerland  
Deputy Chief FOIA Officer  
Office of the Assistant Secretary for Public Affairs (ASPA)  
U.S. Department of Health and Human Services (HHS)  
Desk: (202) 260-6635 Mobile: (202) 809-7774

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**From:** Carter, Kerey (CDC/OCOO/OCIO/CSPO) <[kvc2@cdc.gov](mailto:kvc2@cdc.gov)>  
**Sent:** Monday, April 7, 2025 11:02 AM  
**To:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>  
**Cc:** Volk, Nathan (CDC/OCOO/OCIO/CSPO) <[ent1@cdc.gov](mailto:ent1@cdc.gov)>; Sikandar, Nusheen (OS/ASPA) <[Nusheen.Sikandar@hhs.gov](mailto:Nusheen.Sikandar@hhs.gov)>; Lancey, Brandon (OS/ASPA) <[Brandon.Lancey@hhs.gov](mailto:Brandon.Lancey@hhs.gov)>; Perkins, Arianne (OS/ASPA) <[Arianne.Perkins@hhs.gov](mailto:Arianne.Perkins@hhs.gov)>  
**Subject:** RE: CDC FOIA request / PAL website

Thank you for these updates Bill. I can work with my management to help facilitate access to the data your team needs. We are trying to identify a point of contact within our larger business organization who can manage operational decisions. Look forward to partnering on this.

Bruno was updating me on the OPEXUS incident. Will look for the update on the OPEXUS contract.

Here are the CDC FOIA office contact information and email addresses for public inquiries, to my knowledge:

[Freedom of Information Act \(FOIA\) | FOIA | CDC](#)  
Email address for FOIA requests - [FOIARequests@cdc.gov](mailto:FOIARequests@cdc.gov)  
Email address for FOIA PAL questions - [foiaitteam@cdc.gov](mailto:foiaitteam@cdc.gov)

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**From:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>  
**Sent:** Monday, April 7, 2025 10:41 AM  
**To:** Carter, Kerey (CDC/OCOO/OCIO/CSPO) <[kvc2@cdc.gov](mailto:kvc2@cdc.gov)>; Perkins, Arianne (OS/ASPA) <[Arianne.Perkins@hhs.gov](mailto:Arianne.Perkins@hhs.gov)>  
**Cc:** Volk, Nathan (CDC/OCOO/OCIO/CSPO) <[ent1@cdc.gov](mailto:ent1@cdc.gov)>  
**Subject:** Re: CDC FOIA request / PAL website

Hello, Kerey:

Thank you for reaching out. I am aware of the personnel changes that occurred last week and recognize this creates some immediate practical challenges for us.

The short answer here is that my team will need access to existing FOIA data, inclusive of that contained within FX, main email addresses that may field customer service inquiries or receive requests, and info pertaining to ongoing litigation.

At the moment, we're going to focus on triaging and identifying the most urgent items in need of attention, recognizing the same process will be playing out across a number of HHS OpDivs simultaneously.

Resources are severely limited at the moment, so CDC can expect that we're going to all be flooded simultaneously as the Department reorganizes.

Adding to the complexity is the fact there exists an ongoing security incident with Opexus, the FX vendor, that may impact the status of existing contracts across HHS for this product. Expect more on that to follow this week.

Bottom line, you're in the right place. We look forward to partnering to shape the path forward.

Regards,  
Bill

William H. Holzerland  
Deputy Chief FOIA Officer  
Office of the Assistant Secretary for Public Affairs (ASPA)  
U.S. Department of Health and Human Services (HHS)  
Desk: [\(202\) 260-6635](tel:(202)260-6635) Mobile: [\(202\) 809-7774](tel:(202)809-7774)

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**From:** Carter, Kerey (CDC/OCOO/OCIO/CSPO) <[kvc2@cdc.gov](mailto:kvc2@cdc.gov)>  
**Sent:** Monday, April 7, 2025 10:22:44 AM  
**To:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>; Perkins, Arianne (OS/ASPA) <[Arianne.Perkins@hhs.gov](mailto:Arianne.Perkins@hhs.gov)>  
**Cc:** Volk, Nathan (CDC/OCOO/OCIO/CSPO) <[ent1@cdc.gov](mailto:ent1@cdc.gov)>  
**Subject:** CDC FOIA request / PAL website

Good morning. I am the systems security and privacy officer at CDC who supported our FOIA office and worked with Bruno Viana. My understanding is all CDC FOIA office staff were included in the RIF. I am attempting find out what the current FOIA request process workflow is and what should happen with the system hosting our [CDC FOIA request / PAL website](#). Will CDC FOIA requests and processing be centralized at HHS? If there is someone else I should contact, please let me know. Thanks for your assistance.



**Kerey Carter**  
**Systems Security and Privacy Officer (SSPO)**  
Centers for Disease Control and Prevention (CDC)  
Department of Health and Human Services (HHS)  
770.488.8674 (office) (b)(6)  
IT Incident Reporting: 1.866.655.2245 | [nosc@cdc.gov](mailto:nosc@cdc.gov)

**Sent:** Wed, 23 Apr 2025 20:51:20 +0000  
**To:** Volk, Nathan (CDC/OCOO/OCIO/CSPO)  
**Subject:** RE: CDC FOIA request / PAL website

Hello Nathan. I need help with how to respond to Mr. Holzerland here. I'm waiting to hear back from the vendor to schedule the call for the access attempt. I believe Steve was going to brief OGC to ensure the approval HHS staff to be granted CDC network access and emails

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**From:** Holzerland, William (HHS/ASPA) <William.Holzerland@hhs.gov>  
**Sent:** Wednesday, April 23, 2025 11:42 AM  
**To:** Carter, Kerey (CDC/OCOO/OCIO/CSPO) <kvc2@cdc.gov>  
**Cc:** Sikandar, Nusheen (OS/ASPA) <Nusheen.Sikandar@hhs.gov>; Lancey, Brandon (OS/ASPA) <Brandon.Lancey@hhs.gov>; Perkins, Arianne (OS/ASPA) <Arianne.Perkins@hhs.gov>; Volk, Nathan (CDC/OCOO/OCIO/CSPO) <ent1@cdc.gov>; Osterhues, Eric (HHS/OGC) <Eric.Osterhues@hhs.gov>  
**Subject:** RE: CDC FOIA request / PAL website

+ Eric for viz

Thanks, Kerey. I apologize for the urgency here, but in addition to the day-to-day FOIA work, we're aware of ~29 ongoing CDC FOIA lawsuits we need to integrate into our existing workload while avoiding the Department getting cited for contempt.

Time is of the essence. Please let me know if I need to enlist Departmental leadership to make calls to help clear access barriers.

Regards,  
Bill

William H. Holzerland  
Deputy Chief FOIA Officer  
Office of the Assistant Secretary for Public Affairs (ASPA)  
U.S. Department of Health and Human Services (HHS)  
Desk: (202) 260-6635 Mobile: (202) 809-7774

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**From:** Carter, Kerey (CDC/OCOO/OCIO/CSPO) <[kvc2@cdc.gov](mailto:kvc2@cdc.gov)>  
**Sent:** Tuesday, April 22, 2025 7:12 PM  
**To:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>  
**Cc:** Sikandar, Nusheen (OS/ASPA) <[Nusheen.Sikandar@hhs.gov](mailto:Nusheen.Sikandar@hhs.gov)>; Lancey, Brandon (OS/ASPA) <[Brandon.Lancey@hhs.gov](mailto:Brandon.Lancey@hhs.gov)>; Perkins, Arianne (OS/ASPA) <[Arianne.Perkins@hhs.gov](mailto:Arianne.Perkins@hhs.gov)>; Volk, Nathan (CDC/OCOO/OCIO/CSPO) <[ent1@cdc.gov](mailto:ent1@cdc.gov)>  
**Subject:** RE: CDC FOIA request / PAL website

Hello Bill. We are still working on the on-prem FOIAxpress application but have made progress toward a solution. Also awaiting an internal clearance regarding access to the FOIA email mailboxes. Will follow up once we have an update. Thanks.

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**From:** Carter, Kerey (CDC/OCOO/OCIO/CSPO)  
**Sent:** Wednesday, April 16, 2025 5:17 PM

**To:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>  
**Cc:** Sikandar, Nusheen (OS/ASPA) <[Nusheen.Sikandar@hhs.gov](mailto:Nusheen.Sikandar@hhs.gov)>; Lancey, Brandon (OS/ASPA) <[Brandon.Lancey@hhs.gov](mailto:Brandon.Lancey@hhs.gov)>; Perkins, Arianne (OS/ASPA) <[Arianne.Perkins@hhs.gov](mailto:Arianne.Perkins@hhs.gov)>; Volk, Nathan (CDC/OCOO/OCIO/CSPO) <[ent1@cdc.gov](mailto:ent1@cdc.gov)>  
**Subject:** RE: CDC FOIA request / PAL website

Hello Bill. Following up on our call. Working to support HHS FOIA here for our FOIAxpress application and for the email mailboxes. I think the key challenge is the one I described, and we are working to come up with a solution.

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**From:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>  
**Sent:** Wednesday, April 16, 2025 2:20 PM  
**To:** Carter, Kerey (CDC/OCOO/OCIO/CSPO) <[kvc2@cdc.gov](mailto:kvc2@cdc.gov)>  
**Cc:** Volk, Nathan (CDC/OCOO/OCIO/CSPO) <[ent1@cdc.gov](mailto:ent1@cdc.gov)>; Sikandar, Nusheen (OS/ASPA) <[Nusheen.Sikandar@hhs.gov](mailto:Nusheen.Sikandar@hhs.gov)>; Lancey, Brandon (OS/ASPA) <[Brandon.Lancey@hhs.gov](mailto:Brandon.Lancey@hhs.gov)>; Perkins, Arianne (OS/ASPA) <[Arianne.Perkins@hhs.gov](mailto:Arianne.Perkins@hhs.gov)>  
**Subject:** RE: CDC FOIA request / PAL website

Any progress on this?

Regards,  
Bill

William H. Holzerland  
Deputy Chief FOIA Officer  
Office of the Assistant Secretary for Public Affairs (ASPA)  
U.S. Department of Health and Human Services (HHS)  
Desk: (202) 260-6635 Mobile: (202) 809-7774

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**From:** Carter, Kerey (CDC/OCOO/OCIO/CSPO) <[kvc2@cdc.gov](mailto:kvc2@cdc.gov)>  
**Sent:** Friday, April 11, 2025 5:34 PM  
**To:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>  
**Cc:** Volk, Nathan (CDC/OCOO/OCIO/CSPO) <[ent1@cdc.gov](mailto:ent1@cdc.gov)>; Sikandar, Nusheen (OS/ASPA) <[Nusheen.Sikandar@hhs.gov](mailto:Nusheen.Sikandar@hhs.gov)>; Lancey, Brandon (OS/ASPA) <[Brandon.Lancey@hhs.gov](mailto:Brandon.Lancey@hhs.gov)>; Perkins, Arianne (OS/ASPA) <[Arianne.Perkins@hhs.gov](mailto:Arianne.Perkins@hhs.gov)>  
**Subject:** RE: CDC FOIA request / PAL website

Understood, thanks.

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**From:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>  
**Sent:** Friday, April 11, 2025 5:31 PM  
**To:** Carter, Kerey (CDC/OCOO/OCIO/CSPO) <[kvc2@cdc.gov](mailto:kvc2@cdc.gov)>  
**Cc:** Volk, Nathan (CDC/OCOO/OCIO/CSPO) <[ent1@cdc.gov](mailto:ent1@cdc.gov)>; Sikandar, Nusheen (OS/ASPA) <[Nusheen.Sikandar@hhs.gov](mailto:Nusheen.Sikandar@hhs.gov)>; Lancey, Brandon (OS/ASPA) <[Brandon.Lancey@hhs.gov](mailto:Brandon.Lancey@hhs.gov)>; Perkins, Arianne (OS/ASPA) <[Arianne.Perkins@hhs.gov](mailto:Arianne.Perkins@hhs.gov)>  
**Subject:** RE: CDC FOIA request / PAL website

Roger...yes, just the small crew on the email - we are trying to keep the audience as limited as possible.

Thanks again, Kerey.

Regards,  
Bill

William H. Holzerland  
Deputy Chief FOIA Officer  
Office of the Assistant Secretary for Public Affairs (ASPA)  
U.S. Department of Health and Human Services (HHS)  
Desk: (202) 260-6635 Mobile: (202) 809-7774

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**From:** Carter, Kerey (CDC/OCOO/OCIO/CSPO) <[kvc2@cdc.gov](mailto:kvc2@cdc.gov)>  
**Sent:** Friday, April 11, 2025 5:29 PM  
**To:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>  
**Cc:** Volk, Nathan (CDC/OCOO/OCIO/CSPO) <[ent1@cdc.gov](mailto:ent1@cdc.gov)>; Sikandar, Nusheen (OS/ASPA) <[Nusheen.Sikandar@hhs.gov](mailto:Nusheen.Sikandar@hhs.gov)>; Lancey, Brandon (OS/ASPA) <[Brandon.Lancey@hhs.gov](mailto:Brandon.Lancey@hhs.gov)>; Perkins, Arianne (OS/ASPA) <[Arianne.Perkins@hhs.gov](mailto:Arianne.Perkins@hhs.gov)>  
**Subject:** RE: CDC FOIA request / PAL website

Hello Bill. No problem. Our IT leadership is aware of the HHS FOIA access request. Should have more information after IT and some of our operations and legal leads meet. Are the HHS staff included on this email the only staff who may need access?

---

**From:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>  
**Sent:** Friday, April 11, 2025 4:53 PM  
**To:** Carter, Kerey (CDC/OCOO/OCIO/CSPO) <[kvc2@cdc.gov](mailto:kvc2@cdc.gov)>  
**Cc:** Volk, Nathan (CDC/OCOO/OCIO/CSPO) <[ent1@cdc.gov](mailto:ent1@cdc.gov)>; Sikandar, Nusheen (OS/ASPA) <[Nusheen.Sikandar@hhs.gov](mailto:Nusheen.Sikandar@hhs.gov)>; Lancey, Brandon (OS/ASPA) <[Brandon.Lancey@hhs.gov](mailto:Brandon.Lancey@hhs.gov)>; Perkins, Arianne (OS/ASPA) <[Arianne.Perkins@hhs.gov](mailto:Arianne.Perkins@hhs.gov)>  
**Subject:** RE: CDC FOIA request / PAL website

Hi, Kerey:

Any progress on getting us access to FX and the email boxes below?

Thanks again – I am sure there has been a lot going on this week, so we're grateful for the assistance.

Regards,  
Bill

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Desk: (202) 260-6635 Mobile: (202) 809-7774

---

**From:** Carter, Kerey (CDC/OCOO/OCIO/CSPO) <[kvc2@cdc.gov](mailto:kvc2@cdc.gov)>  
**Sent:** Monday, April 7, 2025 11:02 AM  
**To:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>  
**Cc:** Volk, Nathan (CDC/OCOO/OCIO/CSPO) <[ent1@cdc.gov](mailto:ent1@cdc.gov)>; Sikandar, Nusheen (OS/ASPA) <[Nusheen.Sikandar@hhs.gov](mailto:Nusheen.Sikandar@hhs.gov)>; Lancey, Brandon (OS/ASPA) <[Brandon.Lancey@hhs.gov](mailto:Brandon.Lancey@hhs.gov)>; Perkins, Arianne (OS/ASPA) <[Arianne.Perkins@hhs.gov](mailto:Arianne.Perkins@hhs.gov)>  
**Subject:** RE: CDC FOIA request / PAL website

Thank you for these updates Bill. I can work with my management to help facilitate access to the data your team needs. We are trying to identify a point of contact within our larger business organization who can manage operational decisions. Look forward to partnering on this.

Bruno was updating me on the OPEXUS incident. Will look for the update on the OPEXUS contract.

Here are the CDC FOIA office contact information and email addresses for public inquiries, to my knowledge:

[Freedom of Information Act \(FOIA\) | FOIA | CDC](#)  
Email address for FOIA requests - [FOIARequests@cdc.gov](mailto:FOIARequests@cdc.gov)  
Email address for FOIA PAL questions - [foiaitteam@cdc.gov](mailto:foiaitteam@cdc.gov)

---

**From:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>  
**Sent:** Monday, April 7, 2025 10:41 AM  
**To:** Carter, Kerey (CDC/OCOO/OCIO/CSPO) <[kvc2@cdc.gov](mailto:kvc2@cdc.gov)>; Perkins, Arianne (OS/ASPA) <[Arianne.Perkins@hhs.gov](mailto:Arianne.Perkins@hhs.gov)>  
**Cc:** Volk, Nathan (CDC/OCOO/OCIO/CSPO) <[ent1@cdc.gov](mailto:ent1@cdc.gov)>  
**Subject:** Re: CDC FOIA request / PAL website

Hello, Kerey:

Thank you for reaching out. I am aware of the personnel changes that occurred last week and recognize this creates some immediate practical challenges for us.

The short answer here is that my team will need access to existing FOIA data, inclusive of that contained within FX, main email addresses that may field customer service inquiries or receive requests, and info pertaining to ongoing litigation.

At the moment, we're going to focus on triaging and identifying the most urgent items in need of attention, recognizing the same process will be playing out across a number of HHS OpDivs simultaneously.

Resources are severely limited at the moment, so CDC can expect that we're going to all be flooded simultaneously as the Department reorganizes.

Adding to the complexity is the fact there exists an ongoing security incident with Opexus, the FX vendor, that may impact the status of existing contracts across HHS for this product. Expect more on that to follow this week.

Bottom line, you're in the right place. We look forward to partnering to shape the path forward.

Regards,  
Bill

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Desk: [\(202\) 260-6635](tel:(202)260-6635) Mobile: [\(202\) 809-7774](tel:(202)809-7774)

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**From:** Carter, Kerey (CDC/OCOO/OCIO/CSPO) <[kvc2@cdc.gov](mailto:kvc2@cdc.gov)>  
**Sent:** Monday, April 7, 2025 10:22:44 AM  
**To:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>; Perkins, Arianne (OS/ASPA) <[Arianne.Perkins@hhs.gov](mailto:Arianne.Perkins@hhs.gov)>  
**Cc:** Volk, Nathan (CDC/OCOO/OCIO/CSPO) <[ent1@cdc.gov](mailto:ent1@cdc.gov)>  
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Good morning. I am the systems security and privacy officer at CDC who supported our FOIA office and worked with Bruno Viana. My understanding is all CDC FOIA office staff were included in the RIF. I am attempting find out what the current FOIA request process workflow is and what should happen with the system hosting our [CDC FOIA request / PAL website](#). Will CDC FOIA requests and processing be centralized at HHS? If there is someone else I should contact, please let me know. Thanks for your assistance.



**Kerey Carter**  
**Systems Security and Privacy Officer (SSPO)**  
Centers for Disease Control and Prevention (CDC)  
Department of Health and Human Services (HHS)  
770.488.8674 (office) | (b)(6)  
IT Incident Reporting: 1.866.655.2245 | [nosc@cdc.gov](mailto:nosc@cdc.gov)

**Sent:** Fri, 11 Apr 2025 21:22:41 +0000  
**To:** Holzerland, William (HHS/ASPA)  
**Cc:** Volk, Nathan (CDC/OCOO/OCIO/CSPO); Sikandar, Nusheen (OS/ASPA); Lancey, Brandon (OS/ASPA); Perkins, Arianne (OS/ASPA)  
**Subject:** RE: CDC FOIA request / PAL website

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**Sent:** Friday, April 11, 2025 4:53 PM  
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Email address for FOIA PAL questions - [foaitteam@cdc.gov](mailto:foaitteam@cdc.gov)

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**Sent:** Monday, April 7, 2025 10:41 AM

**To:** Carter, Kerey (CDC/OCOO/OCIO/CSPO) <[kvc2@cdc.gov](mailto:kvc2@cdc.gov)>; Perkins, Arianne (OS/ASPA) <[Arianne.Perkins@hhs.gov](mailto:Arianne.Perkins@hhs.gov)>

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**Subject:** Re: CDC FOIA request / PAL website

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Regards,

Bill

William H. Holzerland  
Deputy Chief FOIA Officer  
Office of the Assistant Secretary for Public Affairs (ASPA)  
U.S. Department of Health and Human Services (HHS)  
Desk: [\(202\) 260-6635](tel:(202)260-6635) Mobile: [\(202\) 809-7774](tel:(202)809-7774)

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**Sent:** Monday, April 7, 2025 10:22:44 AM

**To:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>; Perkins, Arianne (OS/ASPA)

<[Arianne.Perkins@hhs.gov](mailto:Arianne.Perkins@hhs.gov)>

**Cc:** Volk, Nathan (CDC/OCOO/OCIO/CSPO) <[ent1@cdc.gov](mailto:ent1@cdc.gov)>

**Subject:** CDC FOIA request / PAL website

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**Kerey Carter**

**Systems Security and Privacy Officer (SSPO)**

Centers for Disease Control and Prevention (CDC)

Department of Health and Human Services (HHS)

770.488.8674 (office) (b)(6)

IT Incident Reporting: 1.866.655.2245 | [nosc@cdc.gov](mailto:nosc@cdc.gov)

**Sent:** Thu, 24 Apr 2025 14:18:44 +0000  
**To:** Warren, Steven (CDC/OCOO/OCIO/OD); Volk, Nathan (CDC/OCOO/OCIO/CSPO)  
**Subject:** RE: CDC FOIA request / PAL website

Good morning Steve. OPEXUS will schedule the tech support call tomorrow at 11:30, based on their support team's availability. We will include staff from the Active Directory and Database teams on the call to assist with the SSO and database configuration, along with other ISB engineers. I will send a summary afterwards.

Bernashi agreed to be a temporary application administrator. She is out tomorrow, but if we need someone else to test during the support call, I can fill in.

On a related note, I am not sure if OGC has agreed to CDC network accounts for the HHS FOIA staff. If needed, I could

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**From:** Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>  
**Sent:** Thursday, April 24, 2025 7:35 AM  
**To:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>  
**Cc:** Carter, Kerey (CDC/OCOO/OCIO/CSPO) <[kvc2@cdc.gov](mailto:kvc2@cdc.gov)>; Sikandar, Nusheen (OS/ASPA) <[Nusheen.Sikandar@hhs.gov](mailto:Nusheen.Sikandar@hhs.gov)>; Lancey, Brandon (OS/ASPA) <[Brandon.Lancey@hhs.gov](mailto:Brandon.Lancey@hhs.gov)>; Perkins, Arianne (OS/ASPA) <[Arianne.Perkins@hhs.gov](mailto:Arianne.Perkins@hhs.gov)>; Volk, Nathan (CDC/OCOO/OCIO/CSPO) <[ent1@cdc.gov](mailto:ent1@cdc.gov)>; Osterhues, Eric (HHS/OGC) <[Eric.Osterhues@hhs.gov](mailto:Eric.Osterhues@hhs.gov)>; Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>; Ford, Kenya S. (CDC/OGC) <[kdf6@cdc.gov](mailto:kdf6@cdc.gov)>; Taylor, Dia (CDC/OCOO/OD) <[dcm4@cdc.gov](mailto:dcm4@cdc.gov)>; Patterson, Sara S. (CDC/PHIC/OD) <[afo0@cdc.gov](mailto:afo0@cdc.gov)>  
**Subject:** RE: CDC FOIA request / PAL website

Bill,

I apologize for the delay. CDC's FOIA office was RIF'd and only they had administrator credentials for the OPEXUS FOIAxpress system. We are working with OPEXUS to gain access to the system, set up new administrators, and then provide access to the HHS FOIA office. We should have the next support call with the OPEXUS technical team scheduled this morning and I will keep you up to date on progress.

Regards,



**Steve Warren**  
**Director (Acting)**

Office of the Chief Information Officer (OCIO)  
Centers for Disease Control & Prevention (CDC)  
Department of Health and Human Services (HHS)  
[swarren@cdc.gov](mailto:swarren@cdc.gov)

---

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**Sent:** Wednesday, April 23, 2025 11:42 AM

**To:** Carter, Kerey (CDC/OCOO/OCIO/CSPO) <[kvc2@cdc.gov](mailto:kvc2@cdc.gov)>

**Cc:** Sikandar, Nusheen (OS/ASPA) <[Nusheen.Sikandar@hhs.gov](mailto:Nusheen.Sikandar@hhs.gov)>; Lancey, Brandon (OS/ASPA) <[Brandon.Lancey@hhs.gov](mailto:Brandon.Lancey@hhs.gov)>; Perkins, Arianne (OS/ASPA) <[Arianne.Perkins@hhs.gov](mailto:Arianne.Perkins@hhs.gov)>; Volk, Nathan (CDC/OCOO/OCIO/CSPO) <[ent1@cdc.gov](mailto:ent1@cdc.gov)>; Osterhues, Eric (HHS/OGC) <[Eric.Osterhues@hhs.gov](mailto:Eric.Osterhues@hhs.gov)>  
**Subject:** RE: CDC FOIA request / PAL website

+ Eric for viz

Thanks, Kerey. I apologize for the urgency here, but in addition to the day-to-day FOIA work, we're aware of ~29 ongoing CDC FOIA lawsuits we need to integrate into our existing workload while avoiding the Department getting cited for contempt.

Time is of the essence. Please let me know if I need to enlist Departmental leadership to make calls to help clear access barriers.

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**Sent:** Tuesday, April 22, 2025 7:12 PM  
**To:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>  
**Cc:** Sikandar, Nusheen (OS/ASPA) <[Nusheen.Sikandar@hhs.gov](mailto:Nusheen.Sikandar@hhs.gov)>; Lancey, Brandon (OS/ASPA) <[Brandon.Lancey@hhs.gov](mailto:Brandon.Lancey@hhs.gov)>; Perkins, Arianne (OS/ASPA) <[Arianne.Perkins@hhs.gov](mailto:Arianne.Perkins@hhs.gov)>; Volk, Nathan (CDC/OCOO/OCIO/CSPO) <[ent1@cdc.gov](mailto:ent1@cdc.gov)>  
**Subject:** RE: CDC FOIA request / PAL website

Hello Bill. We are still working on the on-prem FOIAxpress application but have made progress toward a solution. Also awaiting an internal clearance regarding access to the FOIA email mailboxes. Will follow up once we have an update. Thanks.

---

**From:** Carter, Kerey (CDC/OCOO/OCIO/CSPO)  
**Sent:** Wednesday, April 16, 2025 5:17 PM  
**To:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>  
**Cc:** Sikandar, Nusheen (OS/ASPA) <[Nusheen.Sikandar@hhs.gov](mailto:Nusheen.Sikandar@hhs.gov)>; Lancey, Brandon (OS/ASPA) <[Brandon.Lancey@hhs.gov](mailto:Brandon.Lancey@hhs.gov)>; Perkins, Arianne (OS/ASPA) <[Arianne.Perkins@hhs.gov](mailto:Arianne.Perkins@hhs.gov)>; Volk, Nathan (CDC/OCOO/OCIO/CSPO) <[ent1@cdc.gov](mailto:ent1@cdc.gov)>  
**Subject:** RE: CDC FOIA request / PAL website

Hello Bill. Following up on our call. Working to support HHS FOIA here for our FOIAxpress application and for the email mailboxes. I think the key challenge is the one I described, and we are working to come up with a solution.

---

**From:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>  
**Sent:** Wednesday, April 16, 2025 2:20 PM

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**Subject:** RE: CDC FOIA request / PAL website

Any progress on this?

Regards,  
Bill

William H. Holzerland  
Deputy Chief FOIA Officer  
Office of the Assistant Secretary for Public Affairs (ASPA)  
U.S. Department of Health and Human Services (HHS)  
Desk: (202) 260-6635 Mobile: (202) 809-7774

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Regards,  
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Bruno was updating me on the OPEXUS incident. Will look for the update on the OPEXUS contract.

Here are the CDC FOIA office contact information and email addresses for public inquiries, to my knowledge:

[Freedom of Information Act \(FOIA\) | FOIA | CDC](#)  
Email address for FOIA requests - [FOIARequests@cdc.gov](mailto:FOIARequests@cdc.gov)  
Email address for FOIA PAL questions - [foiaitteam@cdc.gov](mailto:foiaitteam@cdc.gov)

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**Sent:** Monday, April 7, 2025 10:41 AM  
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Adding to the complexity is the fact there exists an ongoing security incident with Opexus, the FX vendor, that may impact the status of existing contracts across HHS for this product. Expect more on that to follow this week.

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**Sent:** Monday, April 7, 2025 10:22:44 AM  
**To:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>; Perkins, Arianne (OS/ASPA) <[Arianne.Perkins@hhs.gov](mailto:Arianne.Perkins@hhs.gov)>  
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Good morning. I am the systems security and privacy officer at CDC who supported our FOIA office and worked with Bruno Viana. My understanding is all CDC FOIA office staff were included in the RIF. I am attempting find out what the current FOIA request process workflow is and what should happen with the system hosting our [CDC FOIA request / PAL website](#). Will CDC FOIA requests and processing be centralized at HHS? If there is someone else I should contact, please let me know. Thanks for your assistance.



**Kerey Carter**  
**Systems Security and Privacy Officer (SSPO)**  
Centers for Disease Control and Prevention (CDC)  
Department of Health and Human Services (HHS)  
770.488.8674 (office) | (b)(6)  
IT Incident Reporting: 1.866.655.2245 | [nosc@cdc.gov](mailto:nosc@cdc.gov)

**Sent:** Mon, 7 Apr 2025 14:46:55 +0000  
**To:** Holzerland, William (HHS/ASPA)  
**Cc:** Volk, Nathan (CDC/OCOO/OCIO/CSPO); Sikandar, Nusheen (OS/ASPA); Lancey, Brandon (OS/ASPA); Perkins, Arianne (OS/ASPA)  
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Email address for FOIA PAL questions - [foialteam@cdc.gov](mailto:foialteam@cdc.gov)

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**Sent:** Wed, 16 Apr 2025 20:31:59 +0000  
**To:** Holzerland, William (HHS/ASPA)  
**Cc:** Sikandar, Nusheen (OS/ASPA); Lancey, Brandon (OS/ASPA); Perkins, Arianne (OS/ASPA); Volk, Nathan (CDC/OCOO/OCIO/CSPO)  
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Hello Bill. Following up on our call. Working to support HHS FOIA here and find a solution for our FOIAxpress application and for the email mailboxes. This is a priority, and will let you know when we have an update.

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Desk: [\(202\) 260-6635](tel:(202)260-6635) Mobile: [\(202\) 809-7774](tel:(202)809-7774)

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**From:** Carter, Kerey (CDC/OCOO/OCIO/CSPO) <[kvc2@cdc.gov](mailto:kvc2@cdc.gov)>  
**Sent:** Monday, April 7, 2025 10:22:44 AM  
**To:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>; Perkins, Arianne (OS/ASPA) <[Arianne.Perkins@hhs.gov](mailto:Arianne.Perkins@hhs.gov)>  
**Cc:** Volk, Nathan (CDC/OCOO/OCIO/CSPO) <[ent1@cdc.gov](mailto:ent1@cdc.gov)>  
**Subject:** CDC FOIA request / PAL website

Good morning. I am the systems security and privacy officer at CDC who supported our FOIA office and worked with Bruno Viana. My understanding is all CDC FOIA office staff were included in the RIF. I am attempting find out what the current FOIA request process workflow is and what should happen with the system hosting our [CDC FOIA request / PAL website](#). Will CDC FOIA requests and processing be centralized at HHS? If there is someone else I should contact, please let me know. Thanks for your assistance.



**Kerey Carter**  
**Systems Security and Privacy Officer (SSPO)**  
Centers for Disease Control and Prevention (CDC)  
Department of Health and Human Services (HHS)  
770.488.8674 (office) (b)(6)  
IT Incident Reporting: 1.866.655.2245 | [nosc@cdc.gov](mailto:nosc@cdc.gov)

 **CDC FOIA UPDATE**

If you have questions about the FOIA process, please email [FOIARequest@hhs.gov](mailto:FOIARequest@hhs.gov).

Submit all FOIA requests to:

[FOIA Public Access Link \(PAL\)](#)

[Submit a FOIA Request](#) / [FOIA Request Status](#) 

[Learn More >](#)

**About Freedom of Information Act (FOIA)**

This page provides information about the CDC FOIA Office program and how to access CDC records.

 **CDC FOIA UPDATE**

If you have questions about the FOIA process, please email [FOIARequest@hhs.gov](mailto:FOIARequest@hhs.gov).

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[FOIA Public Access Link \(PAL\)](#)

[Submit a FOIA Request](#) / [FOIA Request Status](#) 

[Learn More >](#)

**About Freedom of Information Act (FOIA)**

This page provides information about the CDC FOIA Office program and how to access CDC records.

**To:** Volk, Nathan (CDC/OCOO/OCIO/CSPO)  
**Subject:** RE: Kerey: CDC FOIA request / PAL website  
**Attachments:** FW: Ongoing HHS FOIA operations , RE: FOIA - ISB to OPEXUS Cloud Migration Project

Acknowledged. I will attempt to identify a POC at CDC. I emailed Roger Andoh a few days ago, but no response yet, and I think he is part of the RIF. His next-level supervisor is Dia Taylor. For now, she may be the closest we have to a CDC POC for the FOIA office.

ISB had draft CRs prepared for the OPEXUS cloud migration project. Bruno asked that the project be put on hold on 3/17, before the CRs were submitted. Based on the migration steps, the on-prem FOIA production databases are still active, and the migration steps included

---

**From:** Volk, Nathan (CDC/OCOO/OCIO/CSPO) <ent1@cdc.gov>  
**Sent:** Tuesday, April 8, 2025 7:36 AM  
**To:** Carter, Kerey (CDC/OCOO/OCIO/CSPO) <kvc2@cdc.gov>  
**Subject:** Kerey: CDC FOIA request / PAL website  
**Importance:** High

Please see below, before we facilitate any access for HHS, steve wants to ensure we brief CDC leadership. If you need help finding a POC to address this, I'll ask steve to talk to them now.

---

**From:** Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>  
**Sent:** Monday, April 7, 2025 3:49 PM  
**To:** Volk, Nathan (CDC/OCOO/OCIO/CSPO) <[ent1@cdc.gov](mailto:ent1@cdc.gov)>; Johnson, Melissa R. (CDC/OCOO/OCIO/DSO) <[am09@cdc.gov](mailto:am09@cdc.gov)>  
**Subject:** RE: CDC FOIA request / PAL website

Nathan,

Thanks. I'm aware of the OPEXUS question and ASB has traced how FOIAexpress and PAL Reading Room work. While CDC hosts the externally facing FOIA page with submission form, the data is housed at OPEXUS.

Since OPEXUS operates this as SaaS, we would work with them to facilitate access. I would like to include Jennifer Bracewell, Sara Patterson, and Deb Lubar before granting access as we'll also wish to discuss with Deb Tress and Kenya Ford.

Thanks,  
Steve

---

**From:** Volk, Nathan (CDC/OCOO/OCIO/CSPO) <[ent1@cdc.gov](mailto:ent1@cdc.gov)>  
**Sent:** Monday, April 7, 2025 3:36 PM  
**To:** Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>; Johnson, Melissa R. (CDC/OCOO/OCIO/DSO) <[am09@cdc.gov](mailto:am09@cdc.gov)>  
**Subject:** FW: CDC FOIA request / PAL website

FYSA, looks like HHS will need access to FOIA data at some point.

Happy to brief you on all the issues with the IT system. The whole department was moving to the same vendor in the cloud and their fedramp authorization was rescinded due to a significant security issue.

---

**From:** Carter, Kerey (CDC/OCOO/OCIO/CSPO) <[kvc2@cdc.gov](mailto:kvc2@cdc.gov)>  
**Sent:** Monday, April 7, 2025 11:02 AM  
**To:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>  
**Cc:** Volk, Nathan (CDC/OCOO/OCIO/CSPO) <[ent1@cdc.gov](mailto:ent1@cdc.gov)>; Sikandar, Nusheen (OS/ASPA) <[Nusheen.Sikandar@hhs.gov](mailto:Nusheen.Sikandar@hhs.gov)>; Lancey, Brandon (OS/ASPA) <[Brandon.Lancey@hhs.gov](mailto:Brandon.Lancey@hhs.gov)>; Perkins, Arianne (OS/ASPA) <[Arianne.Perkins@hhs.gov](mailto:Arianne.Perkins@hhs.gov)>  
**Subject:** RE: CDC FOIA request / PAL website

Thank you for these updates Bill. I can work with my management to help facilitate access to the data your team needs. We are trying to identify a point of contact within our larger business organization who can manage operational decisions. Look forward to partnering on this.

Bruno was updating me on the OPEXUS incident. Will look for the update on the OPEXUS contract.

Here are the CDC FOIA office contact information and email addresses for public inquiries, to my knowledge:

[Freedom of Information Act \(FOIA\) | FOIA | CDC](#)  
Email address for FOIA requests - [FOIARequests@cdc.gov](mailto:FOIARequests@cdc.gov)  
Email address for FOIA PAL questions - [foiaitteam@cdc.gov](mailto:foiaitteam@cdc.gov)

---

**From:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>  
**Sent:** Monday, April 7, 2025 10:41 AM  
**To:** Carter, Kerey (CDC/OCOO/OCIO/CSPO) <[kvc2@cdc.gov](mailto:kvc2@cdc.gov)>; Perkins, Arianne (OS/ASPA) <[Arianne.Perkins@hhs.gov](mailto:Arianne.Perkins@hhs.gov)>  
**Cc:** Volk, Nathan (CDC/OCOO/OCIO/CSPO) <[ent1@cdc.gov](mailto:ent1@cdc.gov)>  
**Subject:** Re: CDC FOIA request / PAL website

Hello, Kerey:

Thank you for reaching out. I am aware of the personnel changes that occurred last week and recognize this creates some immediate practical challenges for us.

The short answer here is that my team will need access to existing FOIA data, inclusive of that contained within FX, main email addresses that may field customer service inquiries or receive requests, and info pertaining to ongoing litigation.

At the moment, we're going to focus on triaging and identifying the most urgent items in need of attention, recognizing the same process will be playing out across a number of HHS OpDivs simultaneously.

Resources are severely limited at the moment, so CDC can expect that we're going to all be flooded simultaneously as the Department reorganizes.

Adding to the complexity is the fact there exists an ongoing security incident with Opexus, the FX vendor, that may impact the status of existing contracts across HHS for this product. Expect more on that to follow this week.

Bottom line, you're in the right place. We look forward to partnering to shape the path forward.

Regards,  
Bill

William H. Holzerland  
Deputy Chief FOIA Officer  
Office of the Assistant Secretary for Public Affairs (ASPA)  
U.S. Department of Health and Human Services (HHS)  
Desk: [\(202\) 260-6635](tel:(202)260-6635) Mobile: [\(202\) 809-7774](tel:(202)809-7774)

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**From:** Carter, Kerey (CDC/OCOO/OCIO/CSPO) <[kvc2@cdc.gov](mailto:kvc2@cdc.gov)>  
**Sent:** Monday, April 7, 2025 10:22:44 AM  
**To:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>; Perkins, Arianne (OS/ASPA) <[Arianne.Perkins@hhs.gov](mailto:Arianne.Perkins@hhs.gov)>  
**Cc:** Volk, Nathan (CDC/OCOO/OCIO/CSPO) <[ent1@cdc.gov](mailto:ent1@cdc.gov)>  
**Subject:** CDC FOIA request / PAL website

Good morning. I am the systems security and privacy officer at CDC who supported our FOIA office and worked with Bruno Viana. My understanding is all CDC FOIA office staff were included in the RIF. I am attempting find out what the current FOIA request process workflow is and what should happen with the system hosting our [CDC FOIA request / PAL website](#). Will CDC FOIA requests and processing be centralized at HHS? If there is someone else I should contact, please let me know. Thanks for your assistance.



**Kerey Carter**  
**Systems Security and Privacy Officer (SSPO)**  
Centers for Disease Control and Prevention (CDC)  
Department of Health and Human Services (HHS)  
770.488.8674 (office) | (b)(6)  
IT Incident Reporting: 1.866.655.2245 | [nosc@cdc.gov](mailto:nosc@cdc.gov)

**From:** Carter, Kerey (CDC/OCOO/OCIO/CSPO)  
**Sent:** Mon, 7 Apr 2025 16:08:20 +0000  
**To:** CDC OD OCOO OCIO Security Team  
**Subject:** FW: Ongoing HHS FOIA operations

---

**From:** Holzerland, William (HHS/ASPA) <William.Holzerland@hhs.gov>  
**Sent:** Monday, April 7, 2025 12:00 PM  
**To:** Kotler, Sarah (FDA/OC) <Sarah.Kotler@fda.hhs.gov>; May, Brian (HRSA) <BMay@rsa.hhs.gov>; Daley, Garfield (ACL) <Garfield.Daley@acl.hhs.gov>; Mitchell, Carl (IHS/HQ) <Carl.Mitchell@ihs.gov>; Smith, Celeste (ACF) <Celeste.Smith@acf.hhs.gov>; Garcia-Malene, Gorka (NIH/OD) [E] <gorka.garcia-malene@nih.gov>; Tripline, Joseph (CMS/OSORA) <joseph.tripline@cms.hhs.gov>; Lampasone, Kara (SAMHSA/NMHSUPL/EXEC SEC) <Kara.Lampasone@samhsa.hhs.gov>; ARPA-H FOIA <FOIA@arpa-h.gov>; Souther, James (IHS/HQ) <James.Souther@ihs.gov>; Smith, Candrea (SAMHSA/NMHSUPL/EXEC SEC) <Candrea.Smith@samhsa.hhs.gov>; Manheim, Marianne (NIH/NHLBI) [E] <marianne.manheim@nih.gov>; ACF FOIA (ACF) <FOIA@ACF.hhs.gov>; ACL FOIA (ACL) <foia@acl.hhs.gov>; FOIA Requests (CDC) <foiarequests@cdc.gov>; HRSA FOIA <FOIA@rsa.hhs.gov>; SAMHSA FOIA <FOIA@samhsa.gov>; Klocinski, Jennifer (ACL) <Jennifer.Klocinski@acl.hhs.gov>; Davis, Candace (FDA/CDRH) <Candace.Davis@fda.hhs.gov>; Philips, Howard (FDA/CDER) <Howard.Philips@fda.hhs.gov>; Schlaifer, Meredith (FDA/OC) <Meredith.Schlaifer@fda.hhs.gov>; Bordine, Roger (NIH/OD) [E] <roger.bordine@nih.gov>; Gaynor, Desiree (CMS/OSORA) <desiree.gaynor@cms.hhs.gov>  
**Cc:** Perkins, Arianne (OS/ASPA) <Arianne.Perkins@hhs.gov>; Sikandar, Nusheen (OS/ASPA) <Nusheen.Sikandar@hhs.gov>; Lancey, Brandon (OS/ASPA) <Brandon.Lancey@hhs.gov>; Formoso, Paula (HHS/ASPA) <Paula.Formoso@hhs.gov>; Carter, Kerey (CDC/OCOO/OCIO/CSPO) <kv2@cdc.gov>; Gomes, Dominic (OS/OCIO/OIS) <Dominic.Gomes@hhs.gov>; Rollins, Dwayne (OS/OCIO/Ops) <Dwayne.Rollins@hhs.gov>; Keck, Samantha (HHS/OGC) <Samantha.Keck@hhs.gov>; Ford, Kenya S. (CDC/OGC) <kdf6@cdc.gov>  
**Subject:** Ongoing HHS FOIA operations

All:

I know we're all adjusting to sweeping personnel changes that occurred last week and that we face a challenging road ahead as the Department reorganizes.

This is a particularly difficult moment as we navigate the immediate path forward without so many respected colleagues and friends and we will be sensitive to that. I am here for you and am available to talk as we chart the path forward on business and other needs to the extent it will be helpful to lend an ear.

I've been asked to stitch the team together as we move forward with executing our FOIA mission and ensuring transparency. While I do not have a comprehensive list of the personnel changes across OpDivs and StaffDivs - whether we're talking those that impacted FOIA personnel, or those that impacted reporting chains - I want to get the conversation started surrounding how we move forward.

I apologize if I omitted parties necessary to the discussion, but please add them to the chain where necessary. I've included several colleagues from OGC and OCIO who need viz into the legal and IT aspects of the road ahead, but again, don't have a comprehensive list of necessary parties. Please make connections where necessary and we'll sort out questions as quickly as we can.

There are going to be numerous discrete issues to navigate – including those impacting day-to-day customer service, data access, ongoing litigation, and others. We're going to triage and address the most emergent items first. With respect to existing backlogs, the immediate focus must remain on logging incoming work, continuing to process on a first-in/first-out basis, starting with your 10 oldest cases, and capturing the status of ongoing litigation productions.

We're working on consistent messaging to be posted on HHS.gov and mirrored on FOIA websites enterprise-wide to acknowledge that we're adjusting business operations and to capture ongoing issues for orderly resolution. To the extent you receive press inquiries, requests for comment, and the like, please refer media outlets here: <https://hscewp.my.site.com/ASPApublics/request-for-comment>.

I'd like to talk to senior FOIA personnel that remain tomorrow to begin gathering the facts on what's happening in each existing FOIA office. I'll send a meeting invite, but please feel free to add to it as necessary; to manage expectations, I expect there will be more questions than answers at this point.

Please hang in there – we are in this together.

Regards,  
Bill

William H. Holzerland  
Deputy Chief FOIA Officer  
Office of the Assistant Secretary for Public Affairs (ASPA)  
U.S. Department of Health and Human Services (HHS)  
Desk: (202) 260-6635 Mobile: (202) 809-7774

**From:** Patterson, Sara S. (CDC/PHIC/OD)  
**Sent:** Thu, 1 May 2025 21:00:07 +0000  
**To:** Witkofsky, Nina (CDC/IOD); Haynes, Benjamin (CDC/OD/OC)  
**Cc:** Taylor, Dia (CDC/OCOO/OD); Stamey, Karen L. (CDC/OD/ORR/CFA)  
**Subject:** FOIA website  
**Attachments:** Re: FOIA, FW: CDC.gov/foia

Hi Nina and Ben,

I wanted to share both emails in one place that I'm getting on FOIA. What do we need to do to make these changes on the website by tomorrow morning at the latest, per Matt's direction?

Thanks,  
Sara

**From:** Buzzelli, Matthew J (Matt) (CDC/IOD)  
**Sent:** Thu, 1 May 2025 20:52:52 +0000  
**To:** Patterson, Sara S. (CDC/PHIC/OD)  
**Subject:** Re: FOIA

Hold for the link. Coming from Bill.  
Matt Buzzelli  
Chief of Staff  
CDC  
U.S. Department of Health and Human Services  
(b)(6)

**From:** Patterson, Sara S. (CDC/PHIC/OD) <[afo0@cdc.gov](mailto:afo0@cdc.gov)>  
**Sent:** Thursday, May 1, 2025 4:50:57 PM  
**To:** Buzzelli, Matthew J (Matt) (CDC/IOD) <[ay28@cdc.gov](mailto:ay28@cdc.gov)>  
**Subject:** RE: FOIA

I'm checking with Ben and Nina. This was done through them. And I don't see contact info for former employees. Where are you seeing that?

---

**From:** Buzzelli, Matthew J (Matt) (CDC/IOD) <[ay28@cdc.gov](mailto:ay28@cdc.gov)>  
**Sent:** Thursday, May 1, 2025 4:49 PM  
**To:** Patterson, Sara S. (CDC/PHIC/OD) <[afo0@cdc.gov](mailto:afo0@cdc.gov)>  
**Subject:** Re: FOIA

Who approved it? Take down the contact information for the former employees please.

Matt Buzzelli  
Chief of Staff  
CDC  
U.S. Department of Health and Human Services  
(b)(6)

---

**From:** Patterson, Sara S. (CDC/PHIC/OD) <[afo0@cdc.gov](mailto:afo0@cdc.gov)>  
**Sent:** Thursday, May 1, 2025 4:48:08 PM  
**To:** Buzzelli, Matthew J (Matt) (CDC/IOD) <[ay28@cdc.gov](mailto:ay28@cdc.gov)>  
**Subject:** RE: FOIA

On the website? This is language that was approved/vetted with HHS.

---

**From:** Buzzelli, Matthew J (Matt) (CDC/IOD) <[ay28@cdc.gov](mailto:ay28@cdc.gov)>  
**Sent:** Thursday, May 1, 2025 4:45 PM  
**To:** Patterson, Sara S. (CDC/PHIC/OD) <[afo0@cdc.gov](mailto:afo0@cdc.gov)>  
**Subject:** Re: FOIA

Remove the added language about the RIF immediately.

Matt Buzzelli  
Chief of Staff  
CDC  
U.S. Department of Health and Human Services  
(b)(6) 

---

**From:** Patterson, Sara S. (CDC/PHIC/OD) <[af00@cdc.gov](mailto:af00@cdc.gov)>  
**Sent:** Thursday, May 1, 2025 4:39:53 PM  
**To:** Buzzelli, Matthew J (Matt) (CDC/IOD) <[ay28@cdc.gov](mailto:ay28@cdc.gov)>  
**Subject:** FOIA

Freedom of Information Act | FOIA | CDC

Sara Patterson  
Acting Chief Operating Officer  
Centers for Disease Control and Prevention  
Department of Health and Human Services  
Office: 770.488.1429 | Cell: (b)(6) 

**From:** Holzerland, William (HHS/ASPA)  
**Sent:** Thu, 1 May 2025 20:57:50 +0000  
**To:** Buzzelli, Matthew J (Matt) (CDC/IOD)  
**Cc:** Patterson, Sara S. (CDC/PHIC/OD)  
**Subject:** FW: CDC.gov/foia

⚠️ CDC FOIA UPDATE

CDC's Freedom of Information Act Office (FOIA) has been impacted by a recent Reduction in Force (RIF).  
Please contact HHS for FOIA information at FOIARequest@hhs.gov

Matt:

Thank you again for the call – great chatting with you.

While we expect it will take time to synthesize the messaging on all the existing FOIA pages, it would be advantageous for FOIA contact info listed on CDC.gov to mirror the Department's found on this page: [FOIA Contacts | HHS.gov](#).

I just want to ensure we're funneling requesters to the correct destination for prompt service.

Regards,  
Bill

William H. Holzerland  
Deputy Chief FOIA Officer  
Office of the Assistant Secretary for Public Affairs (ASPA)  
U.S. Department of Health and Human Services (HHS)  
Desk: (202) 260-6635 Mobile: (202) 809-7774

---

**From:** Nixon, Andrew (HHS/ASPA) <Andrew.Nixon@hhs.gov>  
**Sent:** Tuesday, April 29, 2025 3:42 PM  
**To:** Holzerland, William (HHS/ASPA) <William.Holzerland@hhs.gov>; Haynes, Benjamin (CDC/OD/OC) <fxq2@cdc.gov>  
**Cc:** Nahill, Liam (HHS/ASPA) <Liam.Nahill@hhs.gov>  
**Subject:** RE: CDC.gov/foia

We just need the second sentence in that screenshot. Please remove the first.

Thank you,

Andrew G. Nixon  
Director of Communications  
U.S. Department of Health and Human Services  
Email: [andrew.nixon@hhs.gov](mailto:andrew.nixon@hhs.gov)  
Cell: (b)(6)

**From:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>  
**Sent:** Tuesday, April 29, 2025 3:32 PM  
**To:** Haynes, Benjamin (CDC/OD/OC) <[fxq2@cdc.gov](mailto:fxq2@cdc.gov)>  
**Cc:** Nahill, Liam (HHS/ASPA) <[Liam.Nahill@hhs.gov](mailto:Liam.Nahill@hhs.gov)>; Nixon, Andrew (HHS/ASPA) <[Andrew.Nixon@hhs.gov](mailto:Andrew.Nixon@hhs.gov)>  
**Subject:** CDC.gov/foia

Hi, Ben:

I see that we've been able to edit the main CDC FOIA page, which is outstanding news. It looks like the following box is atop each of the CDC FOIA pages nested underneath the main one.

<< File: Screenshot 2025-04-29 152314.png >>

My apologies for the additional hassle, but recommend revising the new box to strike the first sentence in its entirety. It contains info that while true is irrelevant for purposes of steering visitors to the office currently handling CDC FOIA requests, which is why the page exists. Most importantly, I ask that the contact info on [this CDC page](#) mirror that listed on the Department's site, [here](#).

Looping in ASPA comms leaders for viz; I know we've been searching for the virtual "keys" to the website, so defer to the respective comms gurus to sync on that piece.

Thanks, all.

Regards,  
Bill

William H. Holzerland  
Deputy Chief FOIA Officer  
Office of the Assistant Secretary for Public Affairs (ASPA)  
U.S. Department of Health and Human Services (HHS)  
Desk: (202) 260-6635 Mobile: (202) 809-7774

**From:** Fisher, Angela H. (CDC/OCOO/OD)  
**Sent:** Fri, 2 May 2025 13:42:32 +0000  
**To:** Patterson, Sara S. (CDC/PHIC/OD); Jones, Jamila H. (CDC/OD/OC); Witkofsky, Nina (CDC/IOD); Haynes, Benjamin (CDC/OD/OC)  
**Cc:** Warren, Steven (CDC/OCOO/OCIO/OD); Marciano, Tim (CDC/OCOO/OD); Head, Vanessa (CDC/OCOO/OD); Marianni, Lisa (CDC/OCOO/OCIO/OD); Jones, Katrina (CDC/OCOO/OCIO/OD); Allen Tchoukalov, Jessica A. (CDC/OCOO/OCIO/OD); Baty, Kit L. (CDC/OCOO/OCIO/DSO)  
**Subject:** LIVE -- URGENT: Updated FOIA Banner Language Needed

All, thank you! The FOIA pages have been updated and are now live. ☺

A special thank you to Kit Baty, Jessica Allen, and Tim Marciano for their technical support...!

-Angela

---

**From:** Patterson, Sara S. (CDC/PHIC/OD) <[afo0@cdc.gov](mailto:afo0@cdc.gov)>  
**Sent:** Thursday, May 1, 2025 10:01 PM  
**To:** Jones, Jamila H. (CDC/OD/OC) <[akq3@cdc.gov](mailto:akq3@cdc.gov)>; Fisher, Angela H. (CDC/OCOO/OD) <[iwg7@cdc.gov](mailto:iwg7@cdc.gov)>; Baty, Kit L. (CDC/OCOO/OCIO/DSO) <[gtl2@cdc.gov](mailto:gtl2@cdc.gov)>  
**Cc:** Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>; Haynes, Benjamin (CDC/OD/OC) <[fxq2@cdc.gov](mailto:fxq2@cdc.gov)>; Marciano, Tim (CDC/OCOO/OD) <[dqu8@cdc.gov](mailto:dqu8@cdc.gov)>; Head, Vanessa (CDC/OCOO/OD) <[tma8@cdc.gov](mailto:tma8@cdc.gov)>; Marianni, Lisa (CDC/OCOO/OCIO/OD) <[yyx8@cdc.gov](mailto:yyx8@cdc.gov)>; Jones, Katrina (CDC/OCOO/OCIO/OD) <[jhq4@cdc.gov](mailto:jhq4@cdc.gov)>; Allen Tchoukalov, Jessica A. (CDC/OCOO/OCIO/OD) <[ixm4@cdc.gov](mailto:ixm4@cdc.gov)>  
**Subject:** RE: URGENT: Updated FOIA Banner Language Needed

Yes, many thanks, all!!! Could you let me know when the updates are made so I can notify Matt Buzzelli and HHS? I very much appreciate the effort on this. Have a good evening!

---

**From:** Jones, Jamila H. (CDC/OD/OC) <[akq3@cdc.gov](mailto:akq3@cdc.gov)>  
**Sent:** Thursday, May 1, 2025 8:59 PM  
**To:** Fisher, Angela H. (CDC/OCOO/OD) <[iwg7@cdc.gov](mailto:iwg7@cdc.gov)>; Patterson, Sara S. (CDC/PHIC/OD) <[afo0@cdc.gov](mailto:afo0@cdc.gov)>; Baty, Kit L. (CDC/OCOO/OCIO/DSO) <[gtl2@cdc.gov](mailto:gtl2@cdc.gov)>  
**Cc:** Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>; Haynes, Benjamin (CDC/OD/OC) <[fxq2@cdc.gov](mailto:fxq2@cdc.gov)>; Marciano, Tim (CDC/OCOO/OD) <[dqu8@cdc.gov](mailto:dqu8@cdc.gov)>; Head, Vanessa (CDC/OCOO/OD) <[tma8@cdc.gov](mailto:tma8@cdc.gov)>; Marianni, Lisa (CDC/OCOO/OCIO/OD) <[yyx8@cdc.gov](mailto:yyx8@cdc.gov)>; Jones, Katrina (CDC/OCOO/OCIO/OD) <[jhq4@cdc.gov](mailto:jhq4@cdc.gov)>; Allen Tchoukalov, Jessica A. (CDC/OCOO/OCIO/OD) <[ixm4@cdc.gov](mailto:ixm4@cdc.gov)>  
**Subject:** RE: URGENT: Updated FOIA Banner Language Needed

Thank you all so much for your help with this request.

Jamila

---

**From:** Fisher, Angela H. (CDC/OCOO/OD) <[iwg7@cdc.gov](mailto:iwg7@cdc.gov)>  
**Sent:** Thursday, May 1, 2025 8:58 PM  
**To:** Patterson, Sara S. (CDC/PHIC/OD) <[af00@cdc.gov](mailto:af00@cdc.gov)>; Baty, Kit L. (CDC/OCOO/OCIO/DSO) <[gtl2@cdc.gov](mailto:gtl2@cdc.gov)>  
**Cc:** Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>; Jones, Jamila H. (CDC/OD/OC) <[akq3@cdc.gov](mailto:akq3@cdc.gov)>; Haynes, Benjamin (CDC/OD/OC) <[fxq2@cdc.gov](mailto:fxq2@cdc.gov)>; Marciano, Tim (CDC/OCOO/OD) <[dqu8@cdc.gov](mailto:dqu8@cdc.gov)>; Head, Vanessa (CDC/OCOO/OD) <[tma8@cdc.gov](mailto:tma8@cdc.gov)>; Marianni, Lisa (CDC/OCOO/OCIO/OD) <[yyx8@cdc.gov](mailto:yyx8@cdc.gov)>; Jones, Katrina (CDC/OCOO/OCIO/OD) <[jhq4@cdc.gov](mailto:jhq4@cdc.gov)>; Allen Tchoukalov, Jessica A. (CDC/OCOO/OCIO/OD) <[ixm4@cdc.gov](mailto:ixm4@cdc.gov)>  
**Subject:** RE: URGENT: Updated FOIA Banner Language Needed

We'll work with the OCIO team to make those updates as well. Have a good evening!

-Angela

---

**From:** Patterson, Sara S. (CDC/PHIC/OD) <[af00@cdc.gov](mailto:af00@cdc.gov)>  
**Sent:** Thursday, May 1, 2025 8:52 PM  
**To:** Fisher, Angela H. (CDC/OCOO/OD) <[iwg7@cdc.gov](mailto:iwg7@cdc.gov)>; Baty, Kit L. (CDC/OCOO/OCIO/DSO) <[gtl2@cdc.gov](mailto:gtl2@cdc.gov)>  
**Cc:** Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>; Jones, Jamila H. (CDC/OD/OC) <[akq3@cdc.gov](mailto:akq3@cdc.gov)>; Haynes, Benjamin (CDC/OD/OC) <[fxq2@cdc.gov](mailto:fxq2@cdc.gov)>; Marciano, Tim (CDC/OCOO/OD) <[dqu8@cdc.gov](mailto:dqu8@cdc.gov)>; Head, Vanessa (CDC/OCOO/OD) <[tma8@cdc.gov](mailto:tma8@cdc.gov)>; Marianni, Lisa (CDC/OCOO/OCIO/OD) <[yyx8@cdc.gov](mailto:yyx8@cdc.gov)>; Jones, Katrina (CDC/OCOO/OCIO/OD) <[jhq4@cdc.gov](mailto:jhq4@cdc.gov)>; Allen Tchoukalov, Jessica A. (CDC/OCOO/OCIO/OD) <[ixm4@cdc.gov](mailto:ixm4@cdc.gov)>  
**Subject:** Re: URGENT: Updated FOIA Banner Language Needed

Thanks all! Did you also see the note about the POCs changing?

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---

**From:** Fisher, Angela H. (CDC/OCOO/OD) <[iwg7@cdc.gov](mailto:iwg7@cdc.gov)>  
**Sent:** Thursday, May 1, 2025 8:49:12 PM  
**To:** Baty, Kit L. (CDC/OCOO/OCIO/DSO) <[gtl2@cdc.gov](mailto:gtl2@cdc.gov)>  
**Cc:** Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>; Jones, Jamila H. (CDC/OD/OC) <[akq3@cdc.gov](mailto:akq3@cdc.gov)>; Haynes, Benjamin (CDC/OD/OC) <[fxq2@cdc.gov](mailto:fxq2@cdc.gov)>; Marciano, Tim (CDC/OCOO/OD) <[dqu8@cdc.gov](mailto:dqu8@cdc.gov)>; Patterson, Sara S. (CDC/PHIC/OD) <[af00@cdc.gov](mailto:af00@cdc.gov)>; Head, Vanessa (CDC/OCOO/OD) <[tma8@cdc.gov](mailto:tma8@cdc.gov)>; Marianni, Lisa (CDC/OCOO/OCIO/OD) <[yyx8@cdc.gov](mailto:yyx8@cdc.gov)>; Jones, Katrina (CDC/OCOO/OCIO/OD) <[jhq4@cdc.gov](mailto:jhq4@cdc.gov)>; Allen Tchoukalov, Jessica A. (CDC/OCOO/OCIO/OD) <[ixm4@cdc.gov](mailto:ixm4@cdc.gov)>  
**Subject:** URGENT: Updated FOIA Banner Language Needed

Good evening, Kit. Apologies for the after-hours email...! We need to ask for your OCIO web team's support to make the following update to the FOIA web page banner asap. We'd make the edits, but don't have the rights. Many thanks!

-Angela

---

**From:** Jones, Jamila H. (CDC/OD/OC) <[akq3@cdc.gov](mailto:akq3@cdc.gov)>  
**Sent:** Thursday, May 1, 2025 8:35 PM  
**To:** Fisher, Angela H. (CDC/OCOO/OD) <[iwg7@cdc.gov](mailto:iwg7@cdc.gov)>  
**Subject:** Updated FOIA Language  
**Importance:** High

Hi Angela,  
Can you please replace the FOIA banner with the language below? Call me if you need me.  
Thank you so much!  
Jamila

FOIA requests may be submitted via the following Public Access Link  
(PAL): <https://requests.publiclink.hhs.gov/App/Index.aspx>, opens in a new tab. Please contact HHS for FOIA information at [FOIARequest@hhs.gov](mailto:FOIARequest@hhs.gov)

**Jamila H. Jones, PhD, MPH**  
Acting Deputy Director, Office of Communications  
*Centers for Disease Control and Prevention*  
*Department of Health and Human Services*

**From:** Patterson, Sara S. (CDC/PHIC/OD)  
**Sent:** Fri, 2 May 2025 13:43:49 +0000  
**To:** Fisher, Angela H. (CDC/OCOO/OD); Jones, Jamila H. (CDC/OD/OC); Witkofsky, Nina (CDC/IOD); Haynes, Benjamin (CDC/OD/OC)  
**Cc:** Warren, Steven (CDC/OCOO/OCIO/OD); Marciano, Tim (CDC/OCOO/OD); Head, Vanessa (CDC/OCOO/OD); Marianni, Lisa (CDC/OCOO/OCIO/OD); Jones, Katrina (CDC/OCOO/OCIO/OD); Allen Tchoukalov, Jessica A. (CDC/OCOO/OCIO/OD); Baty, Kit L. (CDC/OCOO/OCIO/DSO)  
**Subject:** RE: LIVE -- URGENT: Updated FOIA Banner Language Needed

Many, many, many thanks everyone!!! We greatly appreciate the quick work. Have a wonderful weekend!

Sara

---

**From:** Fisher, Angela H. (CDC/OCOO/OD) <iwg7@cdc.gov>  
**Sent:** Friday, May 2, 2025 9:43 AM  
**To:** Patterson, Sara S. (CDC/PHIC/OD) <af00@cdc.gov>; Jones, Jamila H. (CDC/OD/OC) <akq3@cdc.gov>; Witkofsky, Nina (CDC/IOD) <qlq0@cdc.gov>; Haynes, Benjamin (CDC/OD/OC) <fxq2@cdc.gov>  
**Cc:** Warren, Steven (CDC/OCOO/OCIO/OD) <scw0@cdc.gov>; Marciano, Tim (CDC/OCOO/OD) <dqu8@cdc.gov>; Head, Vanessa (CDC/OCOO/OD) <tma8@cdc.gov>; Marianni, Lisa (CDC/OCOO/OCIO/OD) <yyx8@cdc.gov>; Jones, Katrina (CDC/OCOO/OCIO/OD) <jhq4@cdc.gov>; Allen Tchoukalov, Jessica A. (CDC/OCOO/OCIO/OD) <ixm4@cdc.gov>; Baty, Kit L. (CDC/OCOO/OCIO/DSO) <gtl2@cdc.gov>  
**Subject:** LIVE -- URGENT: Updated FOIA Banner Language Needed

All, thank you! The FOIA pages have been updated and are now live. ☺

A special thank you to Kit Baty, Jessica Allen, and Tim Marciano for their technical support...!

-Angela

---

**From:** Patterson, Sara S. (CDC/PHIC/OD) <af00@cdc.gov>  
**Sent:** Thursday, May 1, 2025 10:01 PM  
**To:** Jones, Jamila H. (CDC/OD/OC) <akq3@cdc.gov>; Fisher, Angela H. (CDC/OCOO/OD) <iwg7@cdc.gov>; Baty, Kit L. (CDC/OCOO/OCIO/DSO) <gtl2@cdc.gov>  
**Cc:** Warren, Steven (CDC/OCOO/OCIO/OD) <scw0@cdc.gov>; Haynes, Benjamin (CDC/OD/OC) <fxq2@cdc.gov>; Marciano, Tim (CDC/OCOO/OD) <dqu8@cdc.gov>; Head, Vanessa (CDC/OCOO/OD) <tma8@cdc.gov>; Marianni, Lisa (CDC/OCOO/OCIO/OD) <yyx8@cdc.gov>; Jones, Katrina (CDC/OCOO/OCIO/OD) <jhq4@cdc.gov>; Allen Tchoukalov, Jessica A. (CDC/OCOO/OCIO/OD) <ixm4@cdc.gov>  
**Subject:** RE: URGENT: Updated FOIA Banner Language Needed

Yes, many thanks, all!!!! Could you let me know when the updates are made so I can notify Matt Buzzelli and HHS? I very much appreciate the effort on this. Have a good evening!

---

**From:** Jones, Jamila H. (CDC/OD/OC) <[akq3@cdc.gov](mailto:akq3@cdc.gov)>  
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**To:** Fisher, Angela H. (CDC/OCOO/OD) <[iwg7@cdc.gov](mailto:iwg7@cdc.gov)>; Patterson, Sara S. (CDC/PHIC/OD) <[af00@cdc.gov](mailto:af00@cdc.gov)>; Baty, Kit L. (CDC/OCOO/OCIO/DSO) <[gtl2@cdc.gov](mailto:gtl2@cdc.gov)>  
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**Subject:** RE: URGENT: Updated FOIA Banner Language Needed

Thank you all so much for your help with this request.

Jamila

---

**From:** Fisher, Angela H. (CDC/OCOO/OD) <[iwg7@cdc.gov](mailto:iwg7@cdc.gov)>  
**Sent:** Thursday, May 1, 2025 8:58 PM  
**To:** Patterson, Sara S. (CDC/PHIC/OD) <[af00@cdc.gov](mailto:af00@cdc.gov)>; Baty, Kit L. (CDC/OCOO/OCIO/DSO) <[gtl2@cdc.gov](mailto:gtl2@cdc.gov)>  
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-Angela

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**Subject:** Re: URGENT: Updated FOIA Banner Language Needed

Thanks all! Did you also see the note about the POCs changing?

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**Sent:** Thursday, May 1, 2025 8:49:12 PM

**To:** Baty, Kit L. (CDC/OCOO/OCIO/DSO) <[gtl2@cdc.gov](mailto:gtl2@cdc.gov)>  
**Cc:** Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>; Jones, Jamila H. (CDC/OD/OC) <[akq3@cdc.gov](mailto:akq3@cdc.gov)>; Haynes, Benjamin (CDC/OD/OC) <[fxq2@cdc.gov](mailto:fxq2@cdc.gov)>; Marciano, Tim (CDC/OCOO/OD) <[dqu8@cdc.gov](mailto:dqu8@cdc.gov)>; Patterson, Sara S. (CDC/PHIC/OD) <[af00@cdc.gov](mailto:af00@cdc.gov)>; Head, Vanessa (CDC/OCOO/OD) <[tma8@cdc.gov](mailto:tma8@cdc.gov)>; Marianni, Lisa (CDC/OCOO/OCIO/OD) <[yx8@cdc.gov](mailto:yx8@cdc.gov)>; Jones, Katrina (CDC/OCOO/OCIO/OD) <[jhq4@cdc.gov](mailto:jhq4@cdc.gov)>; Allen Tchoukalov, Jessica A. (CDC/OCOO/OCIO/OD) <[ixm4@cdc.gov](mailto:ixm4@cdc.gov)>  
**Subject:** URGENT: Updated FOIA Banner Language Needed

Good evening, Kit. Apologies for the after-hours email...! We need to ask for your OCIO web team's support to make the following update to the FOIA web page banner asap. We'd make the edits, but don't have the rights. Many thanks!

-Angela

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**From:** Jones, Jamila H. (CDC/OD/OC) <[akq3@cdc.gov](mailto:akq3@cdc.gov)>  
**Sent:** Thursday, May 1, 2025 8:35 PM  
**To:** Fisher, Angela H. (CDC/OCOO/OD) <[iwg7@cdc.gov](mailto:iwg7@cdc.gov)>  
**Subject:** Updated FIOA Language  
**Importance:** High

Hi Angela,  
Can you please replace the FOIA banner with the language below? Call me if you need me.  
Thank you so much!  
Jamila

FOIA requests may be submitted via the following Public Access Link (PAL): <https://requests.publiclink.hhs.gov/App/Index.aspx>, opens in a new tab. Please contact HHS for FOIA information at [FOIARequest@hhs.gov](mailto:FOIARequest@hhs.gov)

**Jamila H. Jones, PhD, MPH**  
Acting Deputy Director, Office of Communications  
*Centers for Disease Control and Prevention*  
*Department of Health and Human Services*

**From:** Fisher, Angela H. (CDC/OCOO/OD)  
**Sent:** Fri, 2 May 2025 13:00:21 +0000  
**To:** Jones, Jamila H. (CDC/OD/OC); Allen Tchoukalov, Jessica A. (CDC/OCOO/OCIO/OD); Baty, Kit L. (CDC/OCOO/OCIO/DSO); Patterson, Sara S. (CDC/PHIC/OD)  
**Cc:** Warren, Steven (CDC/OCOO/OCIO/OD); Haynes, Benjamin (CDC/OD/OC); Marciano, Tim (CDC/OCOO/OD); Head, Vanessa (CDC/OCOO/OD); Marianni, Lisa (CDC/OCOO/OCIO/OD); Jones, Katrina (CDC/OCOO/OCIO/OD)  
**Subject:** RE: URGENT: Updated FOIA Banner Language Needed

We're on a call now. Happy to add you in, Jamila. Working feverishly.

---

**From:** Jones, Jamila H. (CDC/OD/OC) <akq3@cdc.gov>  
**Sent:** Friday, May 2, 2025 8:59 AM  
**To:** Allen Tchoukalov, Jessica A. (CDC/OCOO/OCIO/OD) <ixm4@cdc.gov>; Baty, Kit L. (CDC/OCOO/OCIO/DSO) <gtl2@cdc.gov>; Fisher, Angela H. (CDC/OCOO/OD) <iwg7@cdc.gov>; Patterson, Sara S. (CDC/PHIC/OD) <af00@cdc.gov>  
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**Subject:** RE: URGENT: Updated FOIA Banner Language Needed

The banner looks good. Can we include the updated banner on all the FOIA pages before 10:00.

Also, there are a couple of areas where we need to update the contact information add the banner text.

[Freedom of Information Act \(FOIA\) | FOIA | CDC](#) (update contact info on this page) I'm quickly looking for other areas that urgently need to be updated.

Thank you so much!!! Call me if you need to talk through this.

Jamia

---

**From:** Allen Tchoukalov, Jessica A. (CDC/OCOO/OCIO/OD) <ixm4@cdc.gov>  
**Sent:** Friday, May 2, 2025 7:58 AM  
**To:** Baty, Kit L. (CDC/OCOO/OCIO/DSO) <gtl2@cdc.gov>; Fisher, Angela H. (CDC/OCOO/OD) <iwg7@cdc.gov>; Patterson, Sara S. (CDC/PHIC/OD) <af00@cdc.gov>; Jones, Jamila H. (CDC/OD/OC) <akq3@cdc.gov>  
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**Subject:** RE: URGENT: Updated FOIA Banner Language Needed

Hi All,

Considering the limitations of the Alert box template, I inverted the content and the latest is in the link for review. [@Fisher, Angela H. \(CDC/OCOO/OD\)](#) or [@Jones, Jamila H. \(CDC/OD/OC\)](#) please let us know if it is approved to go live.

Thanks,

**Jessica Allen Tchoukalov**

Lead Health Communications Specialist  
Centers for Disease Control and Prevention (CDC)  
U.S. Department of Health and Human Services

---

**From:** Baty, Kit L. (CDC/OCOO/OCIO/DSO) <[gtl2@cdc.gov](mailto:gtl2@cdc.gov)>  
**Sent:** Friday, May 2, 2025 6:53 AM  
**To:** Fisher, Angela H. (CDC/OCOO/OD) <[iwg7@cdc.gov](mailto:iwg7@cdc.gov)>; Patterson, Sara S. (CDC/PHIC/OD) <[afo0@cdc.gov](mailto:afo0@cdc.gov)>; Jones, Jamila H. (CDC/OD/OC) <[akq3@cdc.gov](mailto:akq3@cdc.gov)>  
**Cc:** Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>; Haynes, Benjamin (CDC/OD/OC) <[fxq2@cdc.gov](mailto:fxq2@cdc.gov)>; Marciano, Tim (CDC/OCOO/OD) <[dqu8@cdc.gov](mailto:dqu8@cdc.gov)>; Head, Vanessa (CDC/OCOO/OD) <[tma8@cdc.gov](mailto:tma8@cdc.gov)>; Marianni, Lisa (CDC/OCOO/OCIO/OD) <[yyx8@cdc.gov](mailto:yyx8@cdc.gov)>; Jones, Katrina (CDC/OCOO/OCIO/OD) <[jhq4@cdc.gov](mailto:jhq4@cdc.gov)>; Allen Tchoukalov, Jessica A. (CDC/OCOO/OCIO/OD) <[ixm4@cdc.gov](mailto:ixm4@cdc.gov)>  
**Subject:** RE: URGENT: Updated FOIA Banner Language Needed  
**Importance:** High

Good morning all.

I am working on this right now and should have it done shortly – but have one question.

Because of the nature of the “Alert Box” in the development tool, live links CAN NOT be placed in the content. We are allowed only one way to add a link, and that is placing it after the initial Alert Box content. So, I have provided both versions in the DEV page below. Unfortunately, these are our only two options. Please advise.

<https://wwwdev.cdc.gov/foia/about/index.html>

Thank you,  
Kit

---

**From:** Fisher, Angela H. (CDC/OCOO/OD) <[iwg7@cdc.gov](mailto:iwg7@cdc.gov)>  
**Sent:** Thursday, May 1, 2025 10:47 PM  
**To:** Patterson, Sara S. (CDC/PHIC/OD) <[afo0@cdc.gov](mailto:afo0@cdc.gov)>; Jones, Jamila H. (CDC/OD/OC) <[akq3@cdc.gov](mailto:akq3@cdc.gov)>; Baty, Kit L. (CDC/OCOO/OCIO/DSO) <[gtl2@cdc.gov](mailto:gtl2@cdc.gov)>  
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**Subject:** Re: URGENT: Updated FOIA Banner Language Needed

Yes!

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---

**From:** Patterson, Sara S. (CDC/PHIC/OD) <[af00@cdc.gov](mailto:af00@cdc.gov)>

**Sent:** Thursday, May 1, 2025 10:01:17 PM

**To:** Jones, Jamila H. (CDC/OD/OC) <[akq3@cdc.gov](mailto:akq3@cdc.gov)>; Fisher, Angela H. (CDC/OCOO/OD) <[iwg7@cdc.gov](mailto:iwg7@cdc.gov)>; Baty, Kit L. (CDC/OCOO/OCIO/DSO) <[gtl2@cdc.gov](mailto:gtl2@cdc.gov)>

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**Subject:** RE: URGENT: Updated FOIA Banner Language Needed

Yes, many thanks, all!!! Could you let me know when the updates are made so I can notify Matt Buzzelli and HHS? I very much appreciate the effort on this. Have a good evening!

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**Sent:** Thursday, May 1, 2025 8:59 PM

**To:** Fisher, Angela H. (CDC/OCOO/OD) <[iwg7@cdc.gov](mailto:iwg7@cdc.gov)>; Patterson, Sara S. (CDC/PHIC/OD) <[af00@cdc.gov](mailto:af00@cdc.gov)>; Baty, Kit L. (CDC/OCOO/OCIO/DSO) <[gtl2@cdc.gov](mailto:gtl2@cdc.gov)>

**Cc:** Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>; Haynes, Benjamin (CDC/OD/OC) <[fxq2@cdc.gov](mailto:fxq2@cdc.gov)>; Marciano, Tim (CDC/OCOO/OD) <[dqu8@cdc.gov](mailto:dqu8@cdc.gov)>; Head, Vanessa (CDC/OCOO/OD) <[tma8@cdc.gov](mailto:tma8@cdc.gov)>; Marianni, Lisa (CDC/OCOO/OCIO/OD) <[yyx8@cdc.gov](mailto:yyx8@cdc.gov)>; Jones, Katrina (CDC/OCOO/OCIO/OD) <[ihq4@cdc.gov](mailto:ihq4@cdc.gov)>; Allen Tchoukalov, Jessica A. (CDC/OCOO/OCIO/OD) <[ixm4@cdc.gov](mailto:ixm4@cdc.gov)>

**Subject:** RE: URGENT: Updated FOIA Banner Language Needed

Thank you all so much for your help with this request.

Jamila

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**Subject:** Re: URGENT: Updated FOIA Banner Language Needed

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**Sent:** Thursday, May 1, 2025 8:35 PM

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**Subject:** Updated FIOA Language

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**Jamila H. Jones, PhD, MPH**

Acting Deputy Director, Office of Communications

*Centers for Disease Control and Prevention*

*Department of Health and Human Services*

**From:** Fisher, Angela H. (CDC/OCOO/OD)  
**Sent:** Fri, 2 May 2025 02:46:51 +0000  
**To:** Patterson, Sara S. (CDC/PHIC/OD); Jones, Jamila H. (CDC/OD/OC); Baty, Kit L. (CDC/OCOO/OCIO/DSO)  
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Yes!

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*Centers for Disease Control and Prevention*

*Department of Health and Human Services*

**From:** Baty, Kit L. (CDC/OCOO/OCIO/DSO)  
**Sent:** Fri, 2 May 2025 10:53:14 +0000  
**To:** Fisher, Angela H. (CDC/OCOO/OD); Patterson, Sara S. (CDC/PHIC/OD); Jones, Jamila H. (CDC/OD/OC)  
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**Importance:** High

Good morning all.

I am working on this right now and should have it done shortly – but have one question.

Because of the nature of the “Alert Box” in the development tool, live links CAN NOT be placed in the content. We are allowed only one way to add a link, and that is placing it after the initial Alert Box content. So, I have provided both versions in the DEV page below. Unfortunately, these are our only two options. Please advise.

<https://wwwdev.cdc.gov/foia/about/index.html>

Thank you,  
Kit

---

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**To:** Patterson, Sara S. (CDC/PHIC/OD) <af00@cdc.gov>; Jones, Jamila H. (CDC/OD/OC) <akq3@cdc.gov>; Baty, Kit L. (CDC/OCOO/OCIO/DSO) <gtl2@cdc.gov>  
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Yes!

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Good evening, Kit. Apologies for the after-hours email...! We need to ask for your OCIO web team's support to make the following update to the FOIA web page banner asap. We'd make the edits, but don't have the rights. Many thanks!

-Angela

---

**From:** Jones, Jamila H. (CDC/OD/OC) <[akq3@cdc.gov](mailto:akq3@cdc.gov)>  
**Sent:** Thursday, May 1, 2025 8:35 PM  
**To:** Fisher, Angela H. (CDC/OCOO/OD) <[iwg7@cdc.gov](mailto:iwg7@cdc.gov)>  
**Subject:** Updated FOIA Language  
**Importance:** High

Hi Angela,  
Can you please replace the FOIA banner with the language below? Call me if you need me.  
Thank you so much!  
Jamila

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**Jamila H. Jones, PhD, MPH**  
Acting Deputy Director, Office of Communications  
*Centers for Disease Control and Prevention*  
*Department of Health and Human Services*

**From:** Jones, Jamila H. (CDC/OD/OC)  
**Sent:** Fri, 2 May 2025 00:59:11 +0000  
**To:** Fisher, Angela H. (CDC/OCOO/OD); Patterson, Sara S. (CDC/PHIC/OD); Baty, Kit L. (CDC/OCOO/OCIO/DSO)  
**Cc:** Warren, Steven (CDC/OCOO/OCIO/OD); Haynes, Benjamin (CDC/OD/OC); Marciano, Tim (CDC/OCOO/OD); Head, Vanessa (CDC/OCOO/OD); Marianni, Lisa (CDC/OCOO/OCIO/OD); Jones, Katrina (CDC/OCOO/OCIO/OD); Allen Tchoukalov, Jessica A. (CDC/OCOO/OCIO/OD)  
**Subject:** RE: URGENT: Updated FOIA Banner Language Needed

Thank you all so much for your help with this request.

Jamila

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**From:** Fisher, Angela H. (CDC/OCOO/OD) <iwg7@cdc.gov>  
**Sent:** Thursday, May 1, 2025 8:58 PM  
**To:** Patterson, Sara S. (CDC/PHIC/OD) <af00@cdc.gov>; Baty, Kit L. (CDC/OCOO/OCIO/DSO) <gtl2@cdc.gov>  
**Cc:** Warren, Steven (CDC/OCOO/OCIO/OD) <scw0@cdc.gov>; Jones, Jamila H. (CDC/OD/OC) <akq3@cdc.gov>; Haynes, Benjamin (CDC/OD/OC) <fxq2@cdc.gov>; Marciano, Tim (CDC/OCOO/OD) <dqu8@cdc.gov>; Head, Vanessa (CDC/OCOO/OD) <tma8@cdc.gov>; Marianni, Lisa (CDC/OCOO/OCIO/OD) <yyx8@cdc.gov>; Jones, Katrina (CDC/OCOO/OCIO/OD) <jhq4@cdc.gov>; Allen Tchoukalov, Jessica A. (CDC/OCOO/OCIO/OD) <ixm4@cdc.gov>  
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We'll work with the OCIO team to make those updates as well. Have a good evening!

-Angela

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**Sent:** Thursday, May 1, 2025 8:52 PM  
**To:** Fisher, Angela H. (CDC/OCOO/OD) <iwg7@cdc.gov>; Baty, Kit L. (CDC/OCOO/OCIO/DSO) <gtl2@cdc.gov>  
**Cc:** Warren, Steven (CDC/OCOO/OCIO/OD) <scw0@cdc.gov>; Jones, Jamila H. (CDC/OD/OC) <akq3@cdc.gov>; Haynes, Benjamin (CDC/OD/OC) <fxq2@cdc.gov>; Marciano, Tim (CDC/OCOO/OD) <dqu8@cdc.gov>; Head, Vanessa (CDC/OCOO/OD) <tma8@cdc.gov>; Marianni, Lisa (CDC/OCOO/OCIO/OD) <yyx8@cdc.gov>; Jones, Katrina (CDC/OCOO/OCIO/OD) <jhq4@cdc.gov>; Allen Tchoukalov, Jessica A. (CDC/OCOO/OCIO/OD) <ixm4@cdc.gov>  
**Subject:** Re: URGENT: Updated FOIA Banner Language Needed

Thanks all! Did you also see the note about the POCs changing?

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**Sent:** Thursday, May 1, 2025 8:49:12 PM  
**To:** Baty, Kit L. (CDC/OCOO/OCIO/DSO) <gtl2@cdc.gov>

**Cc:** Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>; Jones, Jamila H. (CDC/OD/OC) <[akq3@cdc.gov](mailto:akq3@cdc.gov)>; Haynes, Benjamin (CDC/OD/OC) <[fxq2@cdc.gov](mailto:fxq2@cdc.gov)>; Marciano, Tim (CDC/OCOO/OD) <[dqu8@cdc.gov](mailto:dqu8@cdc.gov)>; Patterson, Sara S. (CDC/PHIC/OD) <[af00@cdc.gov](mailto:af00@cdc.gov)>; Head, Vanessa (CDC/OCOO/OD) <[tma8@cdc.gov](mailto:tma8@cdc.gov)>; Marianni, Lisa (CDC/OCOO/OCIO/OD) <[yyx8@cdc.gov](mailto:yyx8@cdc.gov)>; Jones, Katrina (CDC/OCOO/OCIO/OD) <[jhg4@cdc.gov](mailto:jhg4@cdc.gov)>; Allen Tchoukalov, Jessica A. (CDC/OCOO/OCIO/OD) <[ixm4@cdc.gov](mailto:ixm4@cdc.gov)>

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**Subject:** Updated FIOA Language

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**Jamila H. Jones, PhD, MPH**

Acting Deputy Director, Office of Communications

*Centers for Disease Control and Prevention*

*Department of Health and Human Services*

**From:** Fisher, Angela H. (CDC/OCOO/OD)  
**Sent:** Fri, 2 May 2025 00:57:48 +0000  
**To:** Patterson, Sara S. (CDC/PHIC/OD); Baty, Kit L. (CDC/OCOO/OCIO/DSO)  
**Cc:** Warren, Steven (CDC/OCOO/OCIO/OD); Jones, Jamila H. (CDC/OD/OC); Haynes, Benjamin (CDC/OD/OC); Marciano, Tim (CDC/OCOO/OD); Head, Vanessa (CDC/OCOO/OD); Marianni, Lisa (CDC/OCOO/OCIO/OD); Jones, Katrina (CDC/OCOO/OCIO/OD); Allen Tchoukalov, Jessica A. (CDC/OCOO/OCIO/OD)  
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**Jamila H. Jones, PhD, MPH**  
Acting Deputy Director, Office of Communications  
*Centers for Disease Control and Prevention*  
*Department of Health and Human Services*

**From:** Patterson, Sara S. (CDC/PHIC/OD)  
**Sent:** Fri, 2 May 2025 00:52:00 +0000  
**To:** Fisher, Angela H. (CDC/OCOO/OD); Baty, Kit L. (CDC/OCOO/OCIO/DSO)  
**Cc:** Warren, Steven (CDC/OCOO/OCIO/OD); Jones, Jamila H. (CDC/OD/OC); Haynes, Benjamin (CDC/OD/OC); Marciano, Tim (CDC/OCOO/OD); Head, Vanessa (CDC/OCOO/OD); Marianni, Lisa (CDC/OCOO/OCIO/OD); Jones, Katrina (CDC/OCOO/OCIO/OD); Allen Tchoukalov, Jessica A. (CDC/OCOO/OCIO/OD)  
**Subject:** Re: URGENT: Updated FOIA Banner Language Needed

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**Sent:** Thursday, May 1, 2025 8:49:12 PM  
**To:** Baty, Kit L. (CDC/OCOO/OCIO/DSO) <gtl2@cdc.gov>  
**Cc:** Warren, Steven (CDC/OCOO/OCIO/OD) <scw0@cdc.gov>; Jones, Jamila H. (CDC/OD/OC) <akq3@cdc.gov>; Haynes, Benjamin (CDC/OD/OC) <fxq2@cdc.gov>; Marciano, Tim (CDC/OCOO/OD) <dqu8@cdc.gov>; Patterson, Sara S. (CDC/PHIC/OD) <af00@cdc.gov>; Head, Vanessa (CDC/OCOO/OD) <tma8@cdc.gov>; Marianni, Lisa (CDC/OCOO/OCIO/OD) <yyx8@cdc.gov>; Jones, Katrina (CDC/OCOO/OCIO/OD) <jhq4@cdc.gov>; Allen Tchoukalov, Jessica A. (CDC/OCOO/OCIO/OD) <ixm4@cdc.gov>  
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**Sent:** Thursday, May 1, 2025 8:35 PM  
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**Subject:** Updated FOIA Language  
**Importance:** High

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**Jamila H. Jones, PhD, MPH**  
Acting Deputy Director, Office of Communications

*Centers for Disease Control and Prevention  
Department of Health and Human Services*

**From:** Allen Tchoukalov, Jessica A. (CDC/OCOO/OCIO/OD)  
**Sent:** Fri, 2 May 2025 11:58:27 +0000  
**To:** Baty, Kit L. (CDC/OCOO/OCIO/DSO); Fisher, Angela H. (CDC/OCOO/OD); Patterson, Sara S. (CDC/PHIC/OD); Jones, Jamila H. (CDC/OD/OC)  
**Cc:** Warren, Steven (CDC/OCOO/OCIO/OD); Haynes, Benjamin (CDC/OD/OC); Marciano, Tim (CDC/OCOO/OD); Head, Vanessa (CDC/OCOO/OD); Marianni, Lisa (CDC/OCOO/OCIO/OD); Jones, Katrina (CDC/OCOO/OCIO/OD)  
**Subject:** RE: URGENT: Updated FOIA Banner Language Needed

Hi All,

Considering the limitations of the Alert box template, I inverted the content and the latest is in the link for review. [@Fisher, Angela H. \(CDC/OCOO/OD\)](#) or [@Jones, Jamila H. \(CDC/OD/OC\)](#) please let us know if it is approved to go live.

Thanks,

**Jessica Allen Tchoukalov**  
Lead Health Communications Specialist  
Centers for Disease Control and Prevention (CDC)  
U.S. Department of Health and Human Services

---

**From:** Baty, Kit L. (CDC/OCOO/OCIO/DSO) <gtl2@cdc.gov>  
**Sent:** Friday, May 2, 2025 6:53 AM  
**To:** Fisher, Angela H. (CDC/OCOO/OD) <iwg7@cdc.gov>; Patterson, Sara S. (CDC/PHIC/OD) <afo0@cdc.gov>; Jones, Jamila H. (CDC/OD/OC) <akq3@cdc.gov>  
**Cc:** Warren, Steven (CDC/OCOO/OCIO/OD) <scw0@cdc.gov>; Haynes, Benjamin (CDC/OD/OC) <fxq2@cdc.gov>; Marciano, Tim (CDC/OCOO/OD) <dqu8@cdc.gov>; Head, Vanessa (CDC/OCOO/OD) <tma8@cdc.gov>; Marianni, Lisa (CDC/OCOO/OCIO/OD) <yyx8@cdc.gov>; Jones, Katrina (CDC/OCOO/OCIO/OD) <jhq4@cdc.gov>; Allen Tchoukalov, Jessica A. (CDC/OCOO/OCIO/OD) <ixm4@cdc.gov>  
**Subject:** RE: URGENT: Updated FOIA Banner Language Needed  
**Importance:** High

Good morning all.

I am working on this right now and should have it done shortly – but have one question.

Because of the nature of the “Alert Box” in the development tool, live links CAN NOT be placed in the content. We are allowed only one way to add a link, and that is placing it after the initial Alert Box content. So, I have provided both versions in the DEV page below. Unfortunately, these are our only two options. Please advise.

<https://wwwdev.cdc.gov/foia/about/index.html>

Thank you,

Kit

---

**From:** Fisher, Angela H. (CDC/OCOO/OD) <[iwg7@cdc.gov](mailto:iwg7@cdc.gov)>  
**Sent:** Thursday, May 1, 2025 10:47 PM  
**To:** Patterson, Sara S. (CDC/PHIC/OD) <[afo0@cdc.gov](mailto:afo0@cdc.gov)>; Jones, Jamila H. (CDC/OD/OC) <[akq3@cdc.gov](mailto:akq3@cdc.gov)>;  
Baty, Kit L. (CDC/OCOO/OCIO/DSO) <[gtl2@cdc.gov](mailto:gtl2@cdc.gov)>  
**Cc:** Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>; Haynes, Benjamin (CDC/OD/OC)  
<[fxq2@cdc.gov](mailto:fxq2@cdc.gov)>; Marciano, Tim (CDC/OCOO/OD) <[dqu8@cdc.gov](mailto:dqu8@cdc.gov)>; Head, Vanessa (CDC/OCOO/OD)  
<[tma8@cdc.gov](mailto:tma8@cdc.gov)>; Marianni, Lisa (CDC/OCOO/OCIO/OD) <[yyx8@cdc.gov](mailto:yyx8@cdc.gov)>; Jones, Katrina  
(CDC/OCOO/OCIO/OD) <[jq4@cdc.gov](mailto:jq4@cdc.gov)>; Allen Tchoukalov, Jessica A. (CDC/OCOO/OCIO/OD)  
<[ixm4@cdc.gov](mailto:ixm4@cdc.gov)>  
**Subject:** Re: URGENT: Updated FOIA Banner Language Needed

Yes!

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---

**From:** Patterson, Sara S. (CDC/PHIC/OD) <[afo0@cdc.gov](mailto:afo0@cdc.gov)>  
**Sent:** Thursday, May 1, 2025 10:01:17 PM  
**To:** Jones, Jamila H. (CDC/OD/OC) <[akq3@cdc.gov](mailto:akq3@cdc.gov)>; Fisher, Angela H. (CDC/OCOO/OD)  
<[iwg7@cdc.gov](mailto:iwg7@cdc.gov)>; Baty, Kit L. (CDC/OCOO/OCIO/DSO) <[gtl2@cdc.gov](mailto:gtl2@cdc.gov)>  
**Cc:** Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>; Haynes, Benjamin (CDC/OD/OC)  
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<[ixm4@cdc.gov](mailto:ixm4@cdc.gov)>  
**Subject:** RE: URGENT: Updated FOIA Banner Language Needed

Yes, many thanks, all!!!! Could you let me know when the updates are made so I can notify Matt Buzzelli and HHS? I very much appreciate the effort on this. Have a good evening!

---

**From:** Jones, Jamila H. (CDC/OD/OC) <[akq3@cdc.gov](mailto:akq3@cdc.gov)>  
**Sent:** Thursday, May 1, 2025 8:59 PM  
**To:** Fisher, Angela H. (CDC/OCOO/OD) <[iwg7@cdc.gov](mailto:iwg7@cdc.gov)>; Patterson, Sara S. (CDC/PHIC/OD)  
<[afo0@cdc.gov](mailto:afo0@cdc.gov)>; Baty, Kit L. (CDC/OCOO/OCIO/DSO) <[gtl2@cdc.gov](mailto:gtl2@cdc.gov)>  
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**Sent:** Thursday, May 1, 2025 8:49:12 PM  
**To:** Baty, Kit L. (CDC/OCOO/OCIO/DSO) <[gtl2@cdc.gov](mailto:gtl2@cdc.gov)>  
**Cc:** Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>; Jones, Jamila H. (CDC/OD/OC) <[akq3@cdc.gov](mailto:akq3@cdc.gov)>; Haynes, Benjamin (CDC/OD/OC) <[fxq2@cdc.gov](mailto:fxq2@cdc.gov)>; Marciano, Tim (CDC/OCOO/OD) <[dqu8@cdc.gov](mailto:dqu8@cdc.gov)>; Patterson, Sara S. (CDC/PHIC/OD) <[afo0@cdc.gov](mailto:afo0@cdc.gov)>; Head, Vanessa (CDC/OCOO/OD) <[tma8@cdc.gov](mailto:tma8@cdc.gov)>; Marianni, Lisa (CDC/OCOO/OCIO/OD) <[yyx8@cdc.gov](mailto:yyx8@cdc.gov)>; Jones, Katrina (CDC/OCOO/OCIO/OD) <[jhq4@cdc.gov](mailto:jhq4@cdc.gov)>; Allen Tchoukalov, Jessica A. (CDC/OCOO/OCIO/OD) <[ixm4@cdc.gov](mailto:ixm4@cdc.gov)>  
**Subject:** URGENT: Updated FOIA Banner Language Needed

Good evening, Kit. Apologies for the after-hours email...! We need to ask for your OCIO web team's support to make the following update to the FOIA web page banner asap. We'd make the edits, but don't have the rights. Many thanks!

-Angela

---

**From:** Jones, Jamila H. (CDC/OD/OC) <[akq3@cdc.gov](mailto:akq3@cdc.gov)>  
**Sent:** Thursday, May 1, 2025 8:35 PM  
**To:** Fisher, Angela H. (CDC/OCOO/OD) <[iwg7@cdc.gov](mailto:iwg7@cdc.gov)>  
**Subject:** Updated FOIA Language  
**Importance:** High

Hi Angela,  
Can you please replace the FOIA banner with the language below? Call me if you need me.  
Thank you so much!  
Jamila

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(PAL): <https://requests.publiclink.hhs.gov/App/Index.aspx>, opens in a new tab. Please contact HHS for FOIA information at [FOIARequest@hhs.gov](mailto:FOIARequest@hhs.gov)

**Jamila H. Jones, PhD, MPH**  
Acting Deputy Director, Office of Communications  
*Centers for Disease Control and Prevention*  
*Department of Health and Human Services*

**From:** Jones, Jamila H. (CDC/OD/OC)  
**Sent:** Fri, 2 May 2025 12:59:01 +0000  
**To:** Allen Tchoukalov, Jessica A. (CDC/OCOO/OCIO/OD); Baty, Kit L. (CDC/OCOO/OCIO/DSO); Fisher, Angela H. (CDC/OCOO/OD); Patterson, Sara S. (CDC/PHIC/OD)  
**Cc:** Warren, Steven (CDC/OCOO/OCIO/OD); Haynes, Benjamin (CDC/OD/OC); Marciano, Tim (CDC/OCOO/OD); Head, Vanessa (CDC/OCOO/OD); Marianni, Lisa (CDC/OCOO/OCIO/OD); Jones, Katrina (CDC/OCOO/OCIO/OD)  
**Subject:** RE: URGENT: Updated FOIA Banner Language Needed

The banner looks good. Can we include the updated banner on all the FOIA pages before 10:00.

Also, there are a couple of areas where we need to update the contact information add the banner text.

[Freedom of Information Act \(FOIA\) | FOIA | CDC](#) (update contact info on this page) I'm quickly looking for other areas that urgently need to be updated.

Thank you so much!!! Call me if you need to talk through this.

Jamia

---

**From:** Allen Tchoukalov, Jessica A. (CDC/OCOO/OCIO/OD) <ixm4@cdc.gov>  
**Sent:** Friday, May 2, 2025 7:58 AM  
**To:** Baty, Kit L. (CDC/OCOO/OCIO/DSO) <gtl2@cdc.gov>; Fisher, Angela H. (CDC/OCOO/OD) <iwg7@cdc.gov>; Patterson, Sara S. (CDC/PHIC/OD) <af00@cdc.gov>; Jones, Jamila H. (CDC/OD/OC) <akq3@cdc.gov>  
**Cc:** Warren, Steven (CDC/OCOO/OCIO/OD) <scw0@cdc.gov>; Haynes, Benjamin (CDC/OD/OC) <fxq2@cdc.gov>; Marciano, Tim (CDC/OCOO/OD) <dqu8@cdc.gov>; Head, Vanessa (CDC/OCOO/OD) <tma8@cdc.gov>; Marianni, Lisa (CDC/OCOO/OCIO/OD) <yyx8@cdc.gov>; Jones, Katrina (CDC/OCOO/OCIO/OD) <jhq4@cdc.gov>  
**Subject:** RE: URGENT: Updated FOIA Banner Language Needed

Hi All,

Considering the limitations of the Alert box template, I inverted the content and the latest is in the link for review. [@Fisher, Angela H. \(CDC/OCOO/OD\)](#) or [@Jones, Jamila H. \(CDC/OD/OC\)](#) please let us know if it is approved to go live.

Thanks,

**Jessica Allen Tchoukalov**

Lead Health Communications Specialist  
Centers for Disease Control and Prevention (CDC)  
U.S. Department of Health and Human Services

---

**From:** Baty, Kit L. (CDC/OCOO/OCIO/DSO) <[gtl2@cdc.gov](mailto:gtl2@cdc.gov)>  
**Sent:** Friday, May 2, 2025 6:53 AM  
**To:** Fisher, Angela H. (CDC/OCOO/OD) <[iwg7@cdc.gov](mailto:iwg7@cdc.gov)>; Patterson, Sara S. (CDC/PHIC/OD) <[af00@cdc.gov](mailto:af00@cdc.gov)>; Jones, Jamila H. (CDC/OD/OC) <[akq3@cdc.gov](mailto:akq3@cdc.gov)>  
**Cc:** Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>; Haynes, Benjamin (CDC/OD/OC) <[fxq2@cdc.gov](mailto:fxq2@cdc.gov)>; Marciano, Tim (CDC/OCOO/OD) <[dqu8@cdc.gov](mailto:dqu8@cdc.gov)>; Head, Vanessa (CDC/OCOO/OD) <[tma8@cdc.gov](mailto:tma8@cdc.gov)>; Marianni, Lisa (CDC/OCOO/OCIO/OD) <[yyx8@cdc.gov](mailto:yyx8@cdc.gov)>; Jones, Katrina (CDC/OCOO/OCIO/OD) <[jhq4@cdc.gov](mailto:jhq4@cdc.gov)>; Allen Tchoukalov, Jessica A. (CDC/OCOO/OCIO/OD) <[ixm4@cdc.gov](mailto:ixm4@cdc.gov)>  
**Subject:** RE: URGENT: Updated FOIA Banner Language Needed  
**Importance:** High

Good morning all.

I am working on this right now and should have it done shortly – but have one question.

Because of the nature of the “Alert Box” in the development tool, live links CAN NOT be placed in the content. We are allowed only one way to add a link, and that is placing it after the initial Alert Box content. So, I have provided both versions in the DEV page below. Unfortunately, these are our only two options. Please advise.

<https://wwwdev.cdc.gov/foia/about/index.html>

Thank you,  
Kit

---

**From:** Fisher, Angela H. (CDC/OCOO/OD) <[iwg7@cdc.gov](mailto:iwg7@cdc.gov)>  
**Sent:** Thursday, May 1, 2025 10:47 PM  
**To:** Patterson, Sara S. (CDC/PHIC/OD) <[af00@cdc.gov](mailto:af00@cdc.gov)>; Jones, Jamila H. (CDC/OD/OC) <[akq3@cdc.gov](mailto:akq3@cdc.gov)>; Baty, Kit L. (CDC/OCOO/OCIO/DSO) <[gtl2@cdc.gov](mailto:gtl2@cdc.gov)>  
**Cc:** Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>; Haynes, Benjamin (CDC/OD/OC) <[fxq2@cdc.gov](mailto:fxq2@cdc.gov)>; Marciano, Tim (CDC/OCOO/OD) <[dqu8@cdc.gov](mailto:dqu8@cdc.gov)>; Head, Vanessa (CDC/OCOO/OD) <[tma8@cdc.gov](mailto:tma8@cdc.gov)>; Marianni, Lisa (CDC/OCOO/OCIO/OD) <[yyx8@cdc.gov](mailto:yyx8@cdc.gov)>; Jones, Katrina (CDC/OCOO/OCIO/OD) <[jhq4@cdc.gov](mailto:jhq4@cdc.gov)>; Allen Tchoukalov, Jessica A. (CDC/OCOO/OCIO/OD) <[ixm4@cdc.gov](mailto:ixm4@cdc.gov)>  
**Subject:** Re: URGENT: Updated FOIA Banner Language Needed

Yes!

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---

**From:** Patterson, Sara S. (CDC/PHIC/OD) <[af00@cdc.gov](mailto:af00@cdc.gov)>  
**Sent:** Thursday, May 1, 2025 10:01:17 PM  
**To:** Jones, Jamila H. (CDC/OD/OC) <[akq3@cdc.gov](mailto:akq3@cdc.gov)>; Fisher, Angela H. (CDC/OCOO/OD) <[iwg7@cdc.gov](mailto:iwg7@cdc.gov)>; Baty, Kit L. (CDC/OCOO/OCIO/DSO) <[gtl2@cdc.gov](mailto:gtl2@cdc.gov)>  
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<[ixm4@cdc.gov](mailto:ixm4@cdc.gov)>

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Thank you all so much for your help with this request.

Jamila

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(CDC/OCOO/OCIO/OD) <[yyx8@cdc.gov](mailto:yyx8@cdc.gov)>; Jones, Katrina (CDC/OCOO/OCIO/OD) <[jhq4@cdc.gov](mailto:jhq4@cdc.gov)>; Allen

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We'll work with the OCIO team to make those updates as well. Have a good evening!

-Angela

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Thanks all! Did you also see the note about the POCs changing?

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**Sent:** Thursday, May 1, 2025 8:35 PM

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**Jamila H. Jones, PhD, MPH**

Acting Deputy Director, Office of Communications

*Centers for Disease Control and Prevention*

*Department of Health and Human Services*

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**To:** Jones, Jamila H. (CDC/OD/OC); Fisher, Angela H. (CDC/OCOO/OD); Baty, Kit L. (CDC/OCOO/OCIO/DSO)  
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Acting Deputy Director, Office of Communications

*Centers for Disease Control and Prevention  
Department of Health and Human Services*

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Hi Angela,  
Can you please replace the FOIA banner with the language below? Call me if you need me.  
Thank you so much!  
Jamila

FOIA requests may be submitted via the following Public Access Link  
(PAL): <https://requests.publiclink.hhs.gov/App/Index.aspx>, opens in a new tab. Please contact HHS for FOIA information at [FOIARequest@hhs.gov](mailto:FOIARequest@hhs.gov)

**Jamila H. Jones, PhD, MPH**  
Acting Deputy Director, Office of Communications  
*Centers for Disease Control and Prevention*  
*Department of Health and Human Services*

**From:** Witkofsky, Nina (CDC/IOD)  
**Sent:** Tue, 29 Apr 2025 14:47:54 +0000  
**To:** Haynes, Benjamin (CDC/OD/OC)  
**Subject:** Fw: CDC FOIA request / PAL website

Get [Outlook for iOS](#)

**From:** Holzerland, William (HHS/ASPA) <William.Holzerland@hhs.gov>  
**Sent:** Tuesday, April 29, 2025 10:07:20 AM  
**To:** Witkofsky, Nina (CDC/IOD) <qlq0@cdc.gov>  
**Subject:** Fw: CDC FOIA request / PAL website

Thanks for the call, Nina. Below is the latest on gaining access to the CDC instance of FOIAxpress.

To the extent someone needs to physically be there to get access and start triaging, we'd make that happen immediately. This is an issue that's positively on fire from a litigation risk perspective.

Anything I can do to help CDC and mitigate that risk for the Department, consider it done.  
Regards,  
Bill

William H. Holzerland  
Deputy Chief FOIA Officer  
Office of the Assistant Secretary for Public Affairs (ASPA)  
U.S. Department of Health and Human Services (HHS)  
Desk: [\(202\) 260-6635](#) Mobile: [\(202\) 809-7774](#)  
**From:** Perkins, Arianne (OS/ASPA) <Arianne.Perkins@hhs.gov>  
**Sent:** Monday, April 28, 2025 10:03:01 AM  
**To:** Warren, Steven (CDC/OCOO/OCIO/OD) <scw0@cdc.gov>; Holzerland, William (HHS/ASPA) <William.Holzerland@hhs.gov>  
**Cc:** Carter, Kerey (CDC/OCOO/OCIO/CSPO) <kvc2@cdc.gov>; Sikandar, Nusheen (OS/ASPA) <Nusheen.Sikandar@hhs.gov>; Lancey, Brandon (OS/ASPA) <Brandon.Lancey@hhs.gov>; Volk, Nathan (CDC/OCOO/OCIO/CSPO) <ent1@cdc.gov>; Osterhues, Eric (HHS/OGC) <Eric.Osterhues@hhs.gov>; Tress, Deborah W. (CDC/OGC) <dew3@cdc.gov>; Ford, Kenya S. (CDC/OGC) <kdf6@cdc.gov>; Taylor, Dia (CDC/OCOO/OD) <dcm4@cdc.gov>; Patterson, Sara S. (CDC/PHIC/OD) <af00@cdc.gov>  
**Subject:** RE: CDC FOIA request / PAL website

Steve,

Let me know if there is anything my team can do to assist. Once you have access to the admin accounts, establishing user accounts is straightforward. We have staff that can walk you through that process if you aren't familiar with the system and creating user accounts.

Thanks,

*Arianne M. Perkins*

Director, Initial FOIA Requests  
FOI/PA Division  
Assistant Secretary for Public Affairs (ASPA)  
Office of the Secretary (OS)  
U.S. Department of Health and Human Services (HHS)  
(202) 841-2789

---

**From:** Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>  
**Sent:** Friday, April 25, 2025 2:15 PM  
**To:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>  
**Cc:** Carter, Kerey (CDC/OCOO/OCIO/CSPO) <[kvc2@cdc.gov](mailto:kvc2@cdc.gov)>; Sikandar, Nusheen (OS/ASPA) <[Nusheen.Sikandar@hhs.gov](mailto:Nusheen.Sikandar@hhs.gov)>; Lancey, Brandon (OS/ASPA) <[Brandon.Lancey@hhs.gov](mailto:Brandon.Lancey@hhs.gov)>; Perkins, Arianne (OS/ASPA) <[Arianne.Perkins@hhs.gov](mailto:Arianne.Perkins@hhs.gov)>; Volk, Nathan (CDC/OCOO/OCIO/CSPO) <[ent1@cdc.gov](mailto:ent1@cdc.gov)>; Osterhues, Eric (HHS/OGC) <[Eric.Osterhues@hhs.gov](mailto:Eric.Osterhues@hhs.gov)>; Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>; Ford, Kenya S. (CDC/OGC) <[kdf6@cdc.gov](mailto:kdf6@cdc.gov)>; Taylor, Dia (CDC/OCOO/OD) <[dcm4@cdc.gov](mailto:dcm4@cdc.gov)>; Patterson, Sara S. (CDC/PHIC/OD) <[af00@cdc.gov](mailto:af00@cdc.gov)>  
**Subject:** RE: CDC FOIA request / PAL website

Bill,

It looks like we were able to gain administrative access to the CDC FOIAxpress system this afternoon. We had already started the onboarding process to provide your people CDC accounts to get into the system, which is still on-premises in CDC's data centers.

We are establishing new administrator accounts now. CDC is licensed for only two admins so we are transferring them from the RIF'd staff to two people in my shop this afternoon.

I'll provide more progress information as we have it.

Regards,  
Steve

---

**From:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>  
**Sent:** Thursday, April 24, 2025 7:47 AM  
**To:** Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>  
**Cc:** Carter, Kerey (CDC/OCOO/OCIO/CSPO) <[kvc2@cdc.gov](mailto:kvc2@cdc.gov)>; Sikandar, Nusheen (OS/ASPA) <[Nusheen.Sikandar@hhs.gov](mailto:Nusheen.Sikandar@hhs.gov)>; Lancey, Brandon (OS/ASPA) <[Brandon.Lancey@hhs.gov](mailto:Brandon.Lancey@hhs.gov)>; Perkins, Arianne (OS/ASPA) <[Arianne.Perkins@hhs.gov](mailto:Arianne.Perkins@hhs.gov)>; Volk, Nathan (CDC/OCOO/OCIO/CSPO) <[ent1@cdc.gov](mailto:ent1@cdc.gov)>; Osterhues, Eric (HHS/OGC) <[Eric.Osterhues@hhs.gov](mailto:Eric.Osterhues@hhs.gov)>; Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>; Ford, Kenya S. (CDC/OGC) <[kdf6@cdc.gov](mailto:kdf6@cdc.gov)>; Taylor, Dia (CDC/OCOO/OD) <[dcm4@cdc.gov](mailto:dcm4@cdc.gov)>; Patterson, Sara S. (CDC/PHIC/OD) <[af00@cdc.gov](mailto:af00@cdc.gov)>  
**Subject:** Re: CDC FOIA request / PAL website

Thanks, Steve. We know it's a difficult moment generally and a challenge from the technical side.

I appreciate this update.

Regards,  
Bill

William H. Holzerland  
Deputy Chief FOIA Officer  
Office of the Assistant Secretary for Public Affairs (ASPA)  
U.S. Department of Health and Human Services (HHS)  
Desk: [\(202\) 260-6635](tel:(202)260-6635) Mobile: [\(202\) 809-7774](tel:(202)809-7774)

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**From:** Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>  
**Sent:** Thursday, April 24, 2025 7:35:08 AM  
**To:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>  
**Cc:** Carter, Kerey (CDC/OCOO/OCIO/CSPO) <[kvc2@cdc.gov](mailto:kvc2@cdc.gov)>; Sikandar, Nusheen (OS/ASPA) <[Nusheen.Sikandar@hhs.gov](mailto:Nusheen.Sikandar@hhs.gov)>; Lancey, Brandon (OS/ASPA) <[Brandon.Lancey@hhs.gov](mailto:Brandon.Lancey@hhs.gov)>; Perkins, Arianne (OS/ASPA) <[Arianne.Perkins@hhs.gov](mailto:Arianne.Perkins@hhs.gov)>; Volk, Nathan (CDC/OCOO/OCIO/CSPO) <[ent1@cdc.gov](mailto:ent1@cdc.gov)>; Osterhues, Eric (HHS/OGC) <[Eric.Osterhues@hhs.gov](mailto:Eric.Osterhues@hhs.gov)>; Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>; Ford, Kenya S. (CDC/OGC) <[kdf6@cdc.gov](mailto:kdf6@cdc.gov)>; Taylor, Dia (CDC/OCOO/OD) <[dcm4@cdc.gov](mailto:dcm4@cdc.gov)>; Patterson, Sara S. (CDC/PHIC/OD) <[afo0@cdc.gov](mailto:afo0@cdc.gov)>  
**Subject:** RE: CDC FOIA request / PAL website

Bill,

I apologize for the delay. CDC's FOIA office was RIF'd and only they had administrator credentials for the OPEXUS FOIAxpress system. We are working with OPEXUS to gain access to the system, set up new administrators, and then provide access to the HHS FOIA office. We should have the next support call with the OPEXUS technical team scheduled this morning and I will keep you up to date on progress.

Regards,



**Steve Warren**  
**Director (Acting)**  
Office of the Chief Information Officer (OCIO)  
Centers for Disease Control & Prevention (CDC)  
Department of Health and Human Services (HHS)  
[swarren@cdc.gov](mailto:swarren@cdc.gov)

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**From:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>  
**Sent:** Wednesday, April 23, 2025 11:42 AM  
**To:** Carter, Kerey (CDC/OCOO/OCIO/CSPO) <[kvc2@cdc.gov](mailto:kvc2@cdc.gov)>  
**Cc:** Sikandar, Nusheen (OS/ASPA) <[Nusheen.Sikandar@hhs.gov](mailto:Nusheen.Sikandar@hhs.gov)>; Lancey, Brandon (OS/ASPA) <[Brandon.Lancey@hhs.gov](mailto:Brandon.Lancey@hhs.gov)>; Perkins, Arianne (OS/ASPA) <[Arianne.Perkins@hhs.gov](mailto:Arianne.Perkins@hhs.gov)>; Volk, Nathan (CDC/OCOO/OCIO/CSPO) <[ent1@cdc.gov](mailto:ent1@cdc.gov)>; Osterhues, Eric (HHS/OGC) <[Eric.Osterhues@hhs.gov](mailto:Eric.Osterhues@hhs.gov)>  
**Subject:** RE: CDC FOIA request / PAL website

+ Eric for viz

Thanks, Kerey. I apologize for the urgency here, but in addition to the day-to-day FOIA work, we're aware of ~29 ongoing CDC FOIA lawsuits we need to integrate into our existing workload while avoiding the Department getting cited for contempt.

Time is of the essence. Please let me know if I need to enlist Departmental leadership to make calls to help clear access barriers.

Regards,  
Bill

William H. Holzerland  
Deputy Chief FOIA Officer  
Office of the Assistant Secretary for Public Affairs (ASPA)  
U.S. Department of Health and Human Services (HHS)  
Desk: (202) 260-6635 Mobile: (202) 809-7774

---

**From:** Carter, Kerey (CDC/OCOO/OCIO/CSPO) <[kvc2@cdc.gov](mailto:kvc2@cdc.gov)>  
**Sent:** Tuesday, April 22, 2025 7:12 PM  
**To:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>  
**Cc:** Sikandar, Nusheen (OS/ASPA) <[Nusheen.Sikandar@hhs.gov](mailto:Nusheen.Sikandar@hhs.gov)>; Lancey, Brandon (OS/ASPA) <[Brandon.Lancey@hhs.gov](mailto:Brandon.Lancey@hhs.gov)>; Perkins, Arianne (OS/ASPA) <[Arianne.Perkins@hhs.gov](mailto:Arianne.Perkins@hhs.gov)>; Volk, Nathan (CDC/OCOO/OCIO/CSPO) <[ent1@cdc.gov](mailto:ent1@cdc.gov)>  
**Subject:** RE: CDC FOIA request / PAL website

Hello Bill. We are still working on the on-prem FOIAxpress application but have made progress toward a solution. Also awaiting an internal clearance regarding access to the FOIA email mailboxes. Will follow up once we have an update. Thanks.

---

**From:** Carter, Kerey (CDC/OCOO/OCIO/CSPO)  
**Sent:** Wednesday, April 16, 2025 5:17 PM  
**To:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>  
**Cc:** Sikandar, Nusheen (OS/ASPA) <[Nusheen.Sikandar@hhs.gov](mailto:Nusheen.Sikandar@hhs.gov)>; Lancey, Brandon (OS/ASPA) <[Brandon.Lancey@hhs.gov](mailto:Brandon.Lancey@hhs.gov)>; Perkins, Arianne (OS/ASPA) <[Arianne.Perkins@hhs.gov](mailto:Arianne.Perkins@hhs.gov)>; Volk, Nathan (CDC/OCOO/OCIO/CSPO) <[ent1@cdc.gov](mailto:ent1@cdc.gov)>  
**Subject:** RE: CDC FOIA request / PAL website

Hello Bill. Following up on our call. Working to support HHS FOIA here for our FOIAxpress application and for the email mailboxes. I think the key challenge is the one I described, and we are working to come up with a solution.

---

**From:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>  
**Sent:** Wednesday, April 16, 2025 2:20 PM  
**To:** Carter, Kerey (CDC/OCOO/OCIO/CSPO) <[kvc2@cdc.gov](mailto:kvc2@cdc.gov)>  
**Cc:** Volk, Nathan (CDC/OCOO/OCIO/CSPO) <[ent1@cdc.gov](mailto:ent1@cdc.gov)>; Sikandar, Nusheen (OS/ASPA) <[Nusheen.Sikandar@hhs.gov](mailto:Nusheen.Sikandar@hhs.gov)>; Lancey, Brandon (OS/ASPA) <[Brandon.Lancey@hhs.gov](mailto:Brandon.Lancey@hhs.gov)>; Perkins, Arianne (OS/ASPA) <[Arianne.Perkins@hhs.gov](mailto:Arianne.Perkins@hhs.gov)>  
**Subject:** RE: CDC FOIA request / PAL website

Any progress on this?

Regards,  
Bill

William H. Holzerland  
Deputy Chief FOIA Officer  
Office of the Assistant Secretary for Public Affairs (ASPA)  
U.S. Department of Health and Human Services (HHS)  
Desk: (202) 260-6635 Mobile: (202) 809-7774

---

**From:** Carter, Kerey (CDC/OCOO/OCIO/CSPO) <[kvc2@cdc.gov](mailto:kvc2@cdc.gov)>  
**Sent:** Friday, April 11, 2025 5:34 PM  
**To:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>  
**Cc:** Volk, Nathan (CDC/OCOO/OCIO/CSPO) <[ent1@cdc.gov](mailto:ent1@cdc.gov)>; Sikandar, Nusheen (OS/ASPA) <[Nusheen.Sikandar@hhs.gov](mailto:Nusheen.Sikandar@hhs.gov)>; Lancey, Brandon (OS/ASPA) <[Brandon.Lancey@hhs.gov](mailto:Brandon.Lancey@hhs.gov)>; Perkins, Arianne (OS/ASPA) <[Arianne.Perkins@hhs.gov](mailto:Arianne.Perkins@hhs.gov)>  
**Subject:** RE: CDC FOIA request / PAL website

Understood, thanks.

---

**From:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>  
**Sent:** Friday, April 11, 2025 5:31 PM  
**To:** Carter, Kerey (CDC/OCOO/OCIO/CSPO) <[kvc2@cdc.gov](mailto:kvc2@cdc.gov)>  
**Cc:** Volk, Nathan (CDC/OCOO/OCIO/CSPO) <[ent1@cdc.gov](mailto:ent1@cdc.gov)>; Sikandar, Nusheen (OS/ASPA) <[Nusheen.Sikandar@hhs.gov](mailto:Nusheen.Sikandar@hhs.gov)>; Lancey, Brandon (OS/ASPA) <[Brandon.Lancey@hhs.gov](mailto:Brandon.Lancey@hhs.gov)>; Perkins, Arianne (OS/ASPA) <[Arianne.Perkins@hhs.gov](mailto:Arianne.Perkins@hhs.gov)>  
**Subject:** RE: CDC FOIA request / PAL website

Roger...yes, just the small crew on the email - we are trying to keep the audience as limited as possible.

Thanks again, Kerey.

Regards,  
Bill

William H. Holzerland  
Deputy Chief FOIA Officer  
Office of the Assistant Secretary for Public Affairs (ASPA)  
U.S. Department of Health and Human Services (HHS)  
Desk: (202) 260-6635 Mobile: (202) 809-7774

---

**From:** Carter, Kerey (CDC/OCOO/OCIO/CSPO) <[kvc2@cdc.gov](mailto:kvc2@cdc.gov)>  
**Sent:** Friday, April 11, 2025 5:29 PM  
**To:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>  
**Cc:** Volk, Nathan (CDC/OCOO/OCIO/CSPO) <[ent1@cdc.gov](mailto:ent1@cdc.gov)>; Sikandar, Nusheen (OS/ASPA) <[Nusheen.Sikandar@hhs.gov](mailto:Nusheen.Sikandar@hhs.gov)>; Lancey, Brandon (OS/ASPA) <[Brandon.Lancey@hhs.gov](mailto:Brandon.Lancey@hhs.gov)>; Perkins,

Arianne (OS/ASPA) <[Arianne.Perkins@hhs.gov](mailto:Arianne.Perkins@hhs.gov)>

**Subject:** RE: CDC FOIA request / PAL website

Hello Bill. No problem. Our IT leadership is aware of the HHS FOIA access request. Should have more information after IT and some of our operations and legal leads meet. Are the HHS staff included on this email the only staff who may need access?

---

**From:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>

**Sent:** Friday, April 11, 2025 4:53 PM

**To:** Carter, Kerey (CDC/OCOO/OCIO/CSPO) <[kvc2@cdc.gov](mailto:kvc2@cdc.gov)>

**Cc:** Volk, Nathan (CDC/OCOO/OCIO/CSPO) <[ent1@cdc.gov](mailto:ent1@cdc.gov)>; Sikandar, Nusheen (OS/ASPA)

<[Nusheen.Sikandar@hhs.gov](mailto:Nusheen.Sikandar@hhs.gov)>; Lancey, Brandon (OS/ASPA) <[Brandon.Lancey@hhs.gov](mailto:Brandon.Lancey@hhs.gov)>; Perkins,

Arianne (OS/ASPA) <[Arianne.Perkins@hhs.gov](mailto:Arianne.Perkins@hhs.gov)>

**Subject:** RE: CDC FOIA request / PAL website

Hi, Kerey:

Any progress on getting us access to FX and the email boxes below?

Thanks again – I am sure there has been a lot going on this week, so we're grateful for the assistance.

Regards,  
Bill

William H. Holzerland  
Deputy Chief FOIA Officer  
Office of the Assistant Secretary for Public Affairs (ASPA)  
U.S. Department of Health and Human Services (HHS)  
Desk: (202) 260-6635 Mobile: (202) 809-7774

---

**From:** Carter, Kerey (CDC/OCOO/OCIO/CSPO) <[kvc2@cdc.gov](mailto:kvc2@cdc.gov)>

**Sent:** Monday, April 7, 2025 11:02 AM

**To:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>

**Cc:** Volk, Nathan (CDC/OCOO/OCIO/CSPO) <[ent1@cdc.gov](mailto:ent1@cdc.gov)>; Sikandar, Nusheen (OS/ASPA)

<[Nusheen.Sikandar@hhs.gov](mailto:Nusheen.Sikandar@hhs.gov)>; Lancey, Brandon (OS/ASPA) <[Brandon.Lancey@hhs.gov](mailto:Brandon.Lancey@hhs.gov)>; Perkins,

Arianne (OS/ASPA) <[Arianne.Perkins@hhs.gov](mailto:Arianne.Perkins@hhs.gov)>

**Subject:** RE: CDC FOIA request / PAL website

Thank you for these updates Bill. I can work with my management to help facilitate access to the data your team needs. We are trying to identify a point of contact within our larger business organization who can manage operational decisions. Look forward to partnering on this.

Bruno was updating me on the OPEXUS incident. Will look for the update on the OPEXUS contract.

Here are the CDC FOIA office contact information and email addresses for public inquiries, to my knowledge:

[Freedom of Information Act \(FOIA\) | FOIA | CDC](#)

Email address for FOIA requests - [FOIARequests@cdc.gov](mailto:FOIARequests@cdc.gov)

Email address for FOIA PAL questions - [foaitteam@cdc.gov](mailto:foaitteam@cdc.gov)

---

**From:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>  
**Sent:** Monday, April 7, 2025 10:41 AM  
**To:** Carter, Kerey (CDC/OCOO/OCIO/CSPO) <[kvc2@cdc.gov](mailto:kvc2@cdc.gov)>; Perkins, Arianne (OS/ASPA) <[Arianne.Perkins@hhs.gov](mailto:Arianne.Perkins@hhs.gov)>  
**Cc:** Volk, Nathan (CDC/OCOO/OCIO/CSPO) <[ent1@cdc.gov](mailto:ent1@cdc.gov)>  
**Subject:** Re: CDC FOIA request / PAL website

Hello, Kerey:

Thank you for reaching out. I am aware of the personnel changes that occurred last week and recognize this creates some immediate practical challenges for us.

The short answer here is that my team will need access to existing FOIA data, inclusive of that contained within FX, main email addresses that may field customer service inquiries or receive requests, and info pertaining to ongoing litigation.

At the moment, we're going to focus on triaging and identifying the most urgent items in need of attention, recognizing the same process will be playing out across a number of HHS OpDivs simultaneously.

Resources are severely limited at the moment, so CDC can expect that we're going to all be flooded simultaneously as the Department reorganizes.

Adding to the complexity is the fact there exists an ongoing security incident with Opexus, the FX vendor, that may impact the status of existing contracts across HHS for this product. Expect more on that to follow this week.

Bottom line, you're in the right place. We look forward to partnering to shape the path forward.

Regards,  
Bill

William H. Holzerland  
Deputy Chief FOIA Officer  
Office of the Assistant Secretary for Public Affairs (ASPA)  
U.S. Department of Health and Human Services (HHS)  
Desk: [\(202\) 260-6635](tel:(202)260-6635) Mobile: [\(202\) 809-7774](tel:(202)809-7774)

---

**From:** Carter, Kerey (CDC/OCOO/OCIO/CSPO) <[kvc2@cdc.gov](mailto:kvc2@cdc.gov)>  
**Sent:** Monday, April 7, 2025 10:22:44 AM  
**To:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>; Perkins, Arianne (OS/ASPA) <[Arianne.Perkins@hhs.gov](mailto:Arianne.Perkins@hhs.gov)>

**Cc:** Volk, Nathan (CDC/OCOO/OCIO/CSPO) <[ent1@cdc.gov](mailto:ent1@cdc.gov)>

**Subject:** CDC FOIA request / PAL website

Good morning. I am the systems security and privacy officer at CDC who supported our FOIA office and worked with Bruno Viana. My understanding is all CDC FOIA office staff were included in the RIF. I am attempting find out what the current FOIA request process workflow is and what should happen with the system hosting our [CDC FOIA request / PAL website](#). Will CDC FOIA requests and processing be centralized at HHS? If there is someone else I should contact, please let me know. Thanks for your assistance.



**Kerey Carter**  
**Systems Security and Privacy Officer (SSPO)**  
Centers for Disease Control and Prevention (CDC)  
Department of Health and Human Services (HHS)  
770.488.8674 (office) | (b)(6)  
IT Incident Reporting: 1.866.655.2245 | [nosc@cdc.gov](mailto:nosc@cdc.gov)

The logo for the Centers for Disease Control and Prevention (CDC) features the letters "CDC" in a bold, white, sans-serif font. The letters are partially cut off on the right side. The background is a solid blue color with three white diagonal lines: one line from the top-left corner to the middle of the "C", one from the middle of the "C" to the bottom-right corner, and one from the bottom-left corner to the middle of the "D".

TM

cDC

**Sent:** Wed, 2 Apr 2025 13:29:09 +0000  
**To:** Taylor, Dia (CDC/OCOO/OD); Patterson, Sara S. (CDC/PHIC/OD); Lubar, Debra (CDC/OD/OPPE); Warren, Steven (CDC/OCOO/OCIO/OD)  
**Cc:** Witkofsky, Nina (CDC/IOD); Ford, Kenya S. (CDC/OGC)  
**Subject:** RE: FOIA Office

Good morning,

We had a call with Bill Holzerland, HHS/ASPA this morning. The current plan is to restore the CDC FOIA intake website for now. HHS will issue a general statement about FOIA processing and the proposed centralization. There are a lot of details and moving parts that will need to be worked out between the OpDivs and ASPA. Restoration of the website should be completed as soon as possible today. Please let us know if there are any impediments.

Thanks! Deb.

---

**From:** Taylor, Dia (CDC/OCOO/OD) <dcm4@cdc.gov>  
**Sent:** Tuesday, April 1, 2025 4:09 PM  
**To:** Patterson, Sara S. (CDC/PHIC/OD) <af00@cdc.gov>; Lubar, Debra (CDC/OD/OPPE) <dpl9@cdc.gov>; Tress, Deborah W. (CDC/OGC) <dew3@cdc.gov>  
**Cc:** Witkofsky, Nina (CDC/IOD) <qlq0@cdc.gov>  
**Subject:** RE: FOIA Office

OCIO can add the re-direct link once it is confirmed.

---

**From:** Patterson, Sara S. (CDC/PHIC/OD) <af00@cdc.gov>  
**Sent:** Tuesday, April 1, 2025 3:55 PM  
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**Cc:** Witkofsky, Nina (CDC/IOD) <qlq0@cdc.gov>  
**Subject:** RE: FOIA Office

Agree. Nina, can ASPA provide guidance on this?

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Dia and Deb,

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Given this is ubiquitous in HHS, providing access to HHS to this cloud space, when approved, would be my first choice to investigate rather than downloading, packaging, and sending back to OPEXUS.

When the time comes I can discuss options with the vendor.

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The FOIA system the former MISO (now ASB) built for FOIA was replaced with a COTS product used widely by federal agencies called PAL Reading Room. CDC has an instance hosted on OCIO's consolidated public facing web servers. This system includes a ASP.NET webform

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Dia and Deb,

I believe we now have an understanding of the FOIA storage space. OCIO manages the CDC-based web site, however the request form stores data in the cloud at OPEXUS' FOIAxpress PAL Reading Room. Many government agencies use this.

Given this is ubiquitous in HHS, providing access to HHS to this cloud space, when approved, would be my first choice to investigate rather than downloading, packaging, and sending back to OPEXUS.

When the time comes I can discuss options with the vendor.

Steve

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**Sent:** Wednesday, April 2, 2025 12:12 PM  
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Dia,

As you saw, the FOIA new request form is back up. An OCIO/DSO/ASB person operates the web page on behalf of the FOIA team, so she was able to fix the broken link easily. I don't know yet how the link was broken, but since the ASB person didn't do that, I assume a FOIA person did on the way out.

The FOIA system the former MISO (now ASB) built for FOIA was replaced with a COTS product used widely by federal agencies called PAL Reading Room. CDC has an instance hosted on OCIO's consolidated public facing web servers. This system includes a ASP.NET webform used for submitting new requests. We are trying to track where those requests go and in what format now.

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**Cc:** Witkofsky, Nina (CDC/IOD) <[qlq0@cdc.gov](mailto:qlq0@cdc.gov)>; Ford, Kenya S. (CDC/OGC) <[kdf6@cdc.gov](mailto:kdf6@cdc.gov)>  
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Good morning,  
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Thanks! Deb.

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**Sent:** Tuesday, April 1, 2025 4:09 PM  
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**Cc:** Witkofsky, Nina (CDC/IOD) <[qlq0@cdc.gov](mailto:qlq0@cdc.gov)>  
**Subject:** RE: FOIA Office

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Agree. Nina, can ASPA provide guidance on this?

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**Subject:** FOIA Office

Got a call from HHS FOIA. Did we decide to take down the CDC FOIA intake page? Could we put it back up for now?

*Deborah W. Tress  
CDC Legal Advisor  
HHS Office of the General Counsel  
PHD/CDC  
(404) 639-7206  
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**From:** Taylor, Dia (CDC/OCOO/OD)  
**Sent:** Wed, 2 Apr 2025 14:09:23 +0000  
**To:** Warren, Steven (CDC/OCOO/OCIO/OD); Tress, Deborah W. (CDC/OGC); Patterson, Sara S. (CDC/PHIC/OD); Lubar, Debra (CDC/OD/OPPE)  
**Cc:** Witkofsky, Nina (CDC/IOD); Ford, Kenya S. (CDC/OGC)  
**Subject:** RE: FOIA Office

Thanks Steve!

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**From:** Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>  
**Sent:** Wednesday, April 2, 2025 10:08 AM  
**To:** Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>; Taylor, Dia (CDC/OCOO/OD) <[dcm4@cdc.gov](mailto:dcm4@cdc.gov)>; Patterson, Sara S. (CDC/PHIC/OD) <[af00@cdc.gov](mailto:af00@cdc.gov)>; Lubar, Debra (CDC/OD/OPPE) <[dpl9@cdc.gov](mailto:dpl9@cdc.gov)>  
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**Subject:** RE: FOIA Office

Deb,

We are looking into fixing the broken link and also redirecting to a friendlier page until that is done. We can redirect elsewhere when another target is identified.

Regards,  
Steve

---

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**Sent:** Wednesday, April 2, 2025 9:30 AM  
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**Sent:** Tue, 1 Apr 2025 19:51:34 +0000  
**To:** Tress, Deborah W. (CDC/OGC); Lubar, Debra (CDC/OD/OPPE); Taylor, Dia (CDC/OCOO/OD)  
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**From:** Witkofsky, Nina (CDC/IOD)  
**Sent:** Wed, 2 Apr 2025 12:32:26 +0000  
**To:** Tress, Deborah W. (CDC/OGC)  
**Cc:** Hill, La'Kashia (CDC/OD/OCS) (CTR)  
**Subject:** RE: FOIA Office

Hi Deb

I'm available

---

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Hi Nina,  
Bill Holzerland with HHS/ASPA set a meeting for 9am today. Would you be available for that?  
Thanks! Deb.

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**Sent:** Tuesday, April 1, 2025 3:43 PM

**To:** Lubar, Debra (CDC/OD/OPPE) <[dpl9@cdc.gov](mailto:dpl9@cdc.gov)>; Patterson, Sara S. (CDC/PHIC/OD) <[afo0@cdc.gov](mailto:afo0@cdc.gov)>; Taylor, Dia (CDC/OCOO/OD) <[dcm4@cdc.gov](mailto:dcm4@cdc.gov)>

**Subject:** RE: FOIA Office

Is there anyone who could add a redirect to HHS? Should I ask Nina to roll up to HHS/OC?

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**Subject:** FOIA Office

Got a call from HHS FOIA. Did we decide to take down the CDC FOIA intake page? Could we put it back up for now?

*Deborah W. Tress  
CDC Legal Advisor  
HHS Office of the General Counsel  
PHD/CDC  
(404) 639-7206  
Cell: (b)(6)  
[Dew3@cdc.gov](mailto:Dew3@cdc.gov)*

**From:** Tress, Deborah W. (CDC/OGC)  
**Sent:** Wed, 2 Apr 2025 12:01:19 +0000  
**To:** Witkofsky, Nina (CDC/IOD)  
**Cc:** Patterson, Sara S. (CDC/PHIC/OD); Lubar, Debra (CDC/OD/OPPE); Taylor, Dia (CDC/OCOO/OD)  
**Subject:** RE: FOIA Office

Hi Nina,  
Bill Holzerland with HHS/ASPA set a meeting for 9am today. Would you be available for that?  
Thanks! Deb.

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**Cc:** Witkofsky, Nina (CDC/IOD) <[qlq0@cdc.gov](mailto:qlq0@cdc.gov)>  
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Agree. Nina, can ASPA provide guidance on this?

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**From:** Tress, Deborah W. (CDC/OGC)  
**Sent:** Wed, 2 Apr 2025 13:30:13 +0000  
**To:** Taylor, Dia (CDC/OCOO/OD); Patterson, Sara S. (CDC/PHIC/OD); Lubar, Debra (CDC/OD/OPPE); Warren, Steven (CDC/OCOO/OCIO/OD)  
**Cc:** Witkofsky, Nina (CDC/IOD); Ford, Kenya S. (CDC/OGC)  
**Subject:** RE: FOIA Office

Good morning,

We had a call with Bill Holzerland, HHS/ASPA this morning. The current plan is to restore the CDC FOIA intake website for now. HHS will issue a general statement about FOIA processing and the proposed centralization. There are a lot of details and moving parts that will need to be worked out between the OpDivs and ASPA. Restoration of the website should be completed as soon as possible today. Please let us know if there are any impediments.

Thanks! Deb.

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**From:** Taylor, Dia (CDC/OCOO/OD) <[dcm4@cdc.gov](mailto:dcm4@cdc.gov)>  
**Sent:** Tuesday, April 1, 2025 4:09 PM  
**To:** Patterson, Sara S. (CDC/PHIC/OD) <[af00@cdc.gov](mailto:af00@cdc.gov)>; Lubar, Debra (CDC/OD/OPPE) <[dpl9@cdc.gov](mailto:dpl9@cdc.gov)>; Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>  
**Cc:** Witkofsky, Nina (CDC/IOD) <[qlq0@cdc.gov](mailto:qlq0@cdc.gov)>  
**Subject:** RE: FOIA Office

OCIO can add the re-direct link once it is confirmed.

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**From:** Tress, Deborah W. (CDC/OGC)  
**Sent:** Wed, 2 Apr 2025 12:33:32 +0000  
**To:** Witkofsky, Nina (CDC/IOD)  
**Cc:** Hill, La'Kashia (CDC/OD/OCS) (CTR)  
**Subject:** RE: FOIA Office

Thanks! I forwarded the meeting invite.

---

**From:** Witkofsky, Nina (CDC/IOD) <qlq0@cdc.gov>  
**Sent:** Wednesday, April 2, 2025 8:32 AM  
**To:** Tress, Deborah W. (CDC/OGC) <dew3@cdc.gov>  
**Cc:** Hill, La'Kashia (CDC/OD/OCS) (CTR) <uef2@cdc.gov>  
**Subject:** RE: FOIA Office

Hi Deb

I'm available

---

**From:** Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>  
**Sent:** Wednesday, April 2, 2025 8:01 AM  
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**Sent:** Thu, 3 Apr 2025 00:45:19 +0000  
**To:** Warren, Steven (CDC/OCOO/OCIO/OD); Taylor, Dia (CDC/OCOO/OD)  
**Subject:** RE: FOIA Office

Hi Steve,

Thanks for the information that's helpful. (b)(5)

(b)(5)

So, more

conversations to come about next steps. I will let Bill Holzerland in HHS/ASPA know about the site.

Thanks! Deb.

---

**From:** Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>  
**Sent:** Wednesday, April 2, 2025 8:16 PM  
**To:** Taylor, Dia (CDC/OCOO/OD) <[dcm4@cdc.gov](mailto:dcm4@cdc.gov)>; Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>  
**Subject:** Re: FOIA Office

Dia and Deb,

I believe we now have an understanding of the FOIA storage space. OCIO manages the CDC-based web site, however the request form stores data in the cloud at OPEXUS' FOIAxpress PAL Reading Room. Many government agencies use this.

Given this is ubiquitous in HHS, providing access to HHS to this cloud space, when approved, would be my first choice to investigate rather than downloading, packaging, and sending back to OPEXUS.

When the time comes I can discuss options with the vendor.

Steve

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**From:** Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>  
**Sent:** Wednesday, April 2, 2025 12:12 PM  
**To:** Taylor, Dia (CDC/OCOO/OD) <[dcm4@cdc.gov](mailto:dcm4@cdc.gov)>  
**Subject:** RE: FOIA Office

Dia,

As you saw, the FOIA new request form is back up. An OCIO/DSO/ASB person operates the web page on behalf of the FOIA team, so she was able to fix the broken link easily. I don't know yet how the link was broken, but since the ASB person didn't do that, I assume a FOIA person did on the way out.

The FOIA system the former MISO (now ASB) built for FOIA was replaced with a COTS product used widely by federal agencies called PAL Reading Room. CDC has an instance hosted on

OCIO's consolidated public facing web servers. This system includes a ASP.NET webform used for submitting new requests. We are trying to track where those requests go and in what format now.

Regards,  
Steve

---

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**Subject:** RE: FOIA Office

Thanks Steve!

---

**From:** Warren, Steven (CDC/OCOO/OCIO/OD) <[scw0@cdc.gov](mailto:scw0@cdc.gov)>  
**Sent:** Wednesday, April 2, 2025 10:08 AM  
**To:** Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>; Taylor, Dia (CDC/OCOO/OD) <[dcm4@cdc.gov](mailto:dcm4@cdc.gov)>; Patterson, Sara S. (CDC/PHIC/OD) <[af00@cdc.gov](mailto:af00@cdc.gov)>; Lubar, Debra (CDC/OD/OPPE) <[dpl9@cdc.gov](mailto:dpl9@cdc.gov)>  
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Deb,

We are looking into fixing the broken link and also redirecting to a friendlier page until that is done. We can redirect elsewhere when another target is identified.

Regards,  
Steve

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Thanks! Deb.

---

**From:** Taylor, Dia (CDC/OCOO/OD) <[dcm4@cdc.gov](mailto:dcm4@cdc.gov)>  
**Sent:** Tuesday, April 1, 2025 4:09 PM  
**To:** Patterson, Sara S. (CDC/PHIC/OD) <[af00@cdc.gov](mailto:af00@cdc.gov)>; Lubar, Debra (CDC/OD/OPPE) <[dpl9@cdc.gov](mailto:dpl9@cdc.gov)>; Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>  
**Cc:** Witkofsky, Nina (CDC/IOD) <[qlq0@cdc.gov](mailto:qlq0@cdc.gov)>  
**Subject:** RE: FOIA Office

OCIO can add the re-direct link once it is confirmed.

---

**From:** Patterson, Sara S. (CDC/PHIC/OD) <[af00@cdc.gov](mailto:af00@cdc.gov)>  
**Sent:** Tuesday, April 1, 2025 3:55 PM  
**To:** Lubar, Debra (CDC/OD/OPPE) <[dpl9@cdc.gov](mailto:dpl9@cdc.gov)>; Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>; Taylor, Dia (CDC/OCOO/OD) <[dcm4@cdc.gov](mailto:dcm4@cdc.gov)>  
**Cc:** Witkofsky, Nina (CDC/IOD) <[qlq0@cdc.gov](mailto:qlq0@cdc.gov)>  
**Subject:** RE: FOIA Office

Agree. Nina, can ASPA provide guidance on this?

---

**From:** Lubar, Debra (CDC/OD/OPPE) <[dpl9@cdc.gov](mailto:dpl9@cdc.gov)>  
**Sent:** Tuesday, April 1, 2025 3:54 PM  
**To:** Patterson, Sara S. (CDC/PHIC/OD) <[af00@cdc.gov](mailto:af00@cdc.gov)>; Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>; Taylor, Dia (CDC/OCOO/OD) <[dcm4@cdc.gov](mailto:dcm4@cdc.gov)>  
**Cc:** Witkofsky, Nina (CDC/IOD) <[qlq0@cdc.gov](mailto:qlq0@cdc.gov)>  
**Subject:** RE: FOIA Office

OGC and Dia are aware of this. If HHS sends us where they want it to redirect, we can set that up. We can't intake FOIAs because we have no way to process them. I assumed HHS would provide a consolidated service.

---

**From:** Patterson, Sara S. (CDC/PHIC/OD) <[af00@cdc.gov](mailto:af00@cdc.gov)>  
**Sent:** Tuesday, April 1, 2025 3:52 PM  
**To:** Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>; Lubar, Debra (CDC/OD/OPPE) <[dpl9@cdc.gov](mailto:dpl9@cdc.gov)>; Taylor, Dia (CDC/OCOO/OD) <[dcm4@cdc.gov](mailto:dcm4@cdc.gov)>  
**Cc:** Witkofsky, Nina (CDC/IOD) <[qlq0@cdc.gov](mailto:qlq0@cdc.gov)>  
**Subject:** RE: FOIA Office

Apparently ASPA is unhappy that the FOIA website went down. If we aren't sure why/how it went down, do we know how to get it up and redirected to HHS? Adding Nina to see if she can help.

---

**From:** Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>  
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**To:** Lubar, Debra (CDC/OD/OPPE) <[dpl9@cdc.gov](mailto:dpl9@cdc.gov)>; Patterson, Sara S. (CDC/PHIC/OD) <[af00@cdc.gov](mailto:af00@cdc.gov)>; Taylor, Dia (CDC/OCOO/OD) <[dcm4@cdc.gov](mailto:dcm4@cdc.gov)>  
**Subject:** RE: FOIA Office

Is there anyone who could add a redirect to HHS? Should I ask Nina to roll up to HHS/OC?

---

**From:** Lubar, Debra (CDC/OD/OPPE) <[dpl9@cdc.gov](mailto:dpl9@cdc.gov)>

**Sent:** Tuesday, April 1, 2025 3:02 PM

**To:** Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>; Patterson, Sara S. (CDC/PHIC/OD)

<[afo0@cdc.gov](mailto:afo0@cdc.gov)>; Taylor, Dia (CDC/OCOO/OD) <[dcm4@cdc.gov](mailto:dcm4@cdc.gov)>

**Subject:** RE: FOIA Office

+ Dia. I didn't direct anything like that, but our whole web team was RIFed and so was our FOIA team, so why would we have a FOIA intake page? Do they have one we can refer to at HHS?

---

**From:** Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>

**Sent:** Tuesday, April 1, 2025 3:00 PM

**To:** Lubar, Debra (CDC/OD/OPPE) <[dpl9@cdc.gov](mailto:dpl9@cdc.gov)>; Patterson, Sara S. (CDC/PHIC/OD) <[afo0@cdc.gov](mailto:afo0@cdc.gov)>

**Subject:** FOIA Office

Got a call from HHS FOIA. Did we decide to take down the CDC FOIA intake page? Could we put it back up for now?

*Deborah W. Tress*

*CDC Legal Advisor*

*HHS Office of the General Counsel*

*PHD/CDC*

*(404) 639-7206*

*Cell: (b)(6)*

*[Dew3@cdc.gov](mailto:Dew3@cdc.gov)*

**From:** Holzerland, William (HHS/ASPA)  
**Sent:** Tue, 1 Apr 2025 19:02:12 +0000  
**To:** Tress, Deborah W. (CDC/OGC)  
**Subject:** my contact info

Thanks again, Deborah, and my apologies for saddling you with this issue.

If shuttering the page wasn't an active decision within CDC, I would be eternally grateful if you could point me towards the CO or someone in procurement who can get on the phone with the vendor.

Regards,  
Bill

William H. Holzerland  
Deputy Chief FOIA Officer  
Office of the Assistant Secretary for Public Affairs (ASPA)  
U.S. Department of Health and Human Services (HHS)  
Desk: (202) 260-6635 Mobile: (202) 809-7774

**From:** Holzerland, William (HHS/ASPA)  
**Sent:** Tue, 1 Apr 2025 22:25:26 +0000  
**To:** Tress, Deborah W. (CDC/OGC); Ford, Kenya S. (CDC/OGC)  
**Subject:** Re: my contact info

I totally get where you're coming from on the path forward.  
The FOIA submission web page is not something the comms people who run most of the pages would handle. I'm trying to understand whether this is something we (as in the govt) did, or dysfunction from the vendor.  
I want to help sort this out - who in IT and procurement at CDC do I need to speak with in order to get a process implemented to ensure service delivery (in as painless a manner as possible under the circumstances)?  
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**From:** Tress, Deborah W. (CDC/OGC) <dew3@cdc.gov>  
**Sent:** Tuesday, April 1, 2025 3:51:34 PM  
**To:** Holzerland, William (HHS/ASPA) <William.Holzerland@hhs.gov>; Ford, Kenya S. (CDC/OGC) <kdf6@cdc.gov>  
**Subject:** RE: my contact info

I hear you Bill, but these decisions were made by HHS, so CDC will need instructions on the plan forward. Unfortunately, the unit responsible for managing the CDC webpages was also eliminated and that function is transitioning to HHS. But, let me know which option you prefer, and I'll try to make it happen.

Thanks.

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**Sent:** Tuesday, April 1, 2025 3:47 PM  
**To:** Ford, Kenya S. (CDC/OGC) <kdf6@cdc.gov>; Tress, Deborah W. (CDC/OGC) <dew3@cdc.gov>  
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Can we do that given the 20-day time for responding? Recognizing we may not have a choice.

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**Sent:** Tuesday, April 1, 2025 3:38 PM  
**To:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>  
**Cc:** Ford, Kenya S. (CDC/OGC) <[kdf6@cdc.gov](mailto:kdf6@cdc.gov)>  
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**From:** Holzerland, William (HHS/ASPA)  
**Sent:** Tue, 1 Apr 2025 19:46:45 +0000  
**To:** Ford, Kenya S. (CDC/OGC); Tress, Deborah W. (CDC/OGC)  
**Subject:** RE: my contact info

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Desk: (202) 260-6635 Mobile: (202) 809-7774

**From:** Holzerland, William (HHS/ASPA)  
**Sent:** Wed, 2 Apr 2025 11:58:23 +0000  
**To:** Ford, Kenya S. (CDC/OGC); Tress, Deborah W. (CDC/OGC)  
**Subject:** Re: my contact info

I look forward to chatting - my apologies for the early calendar invite, but later this morning, I'm  
(b)(6) so doubt I'll be in a place to speak afterwards.

Good times all around.

Regards,

Bill

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Desk: [\(202\) 260-6635](tel:(202)260-6635) Mobile: [\(202\) 809-7774](tel:(202)809-7774)  
**From:** Ford, Kenya S. (CDC/OGC) <kdf6@cdc.gov>  
**Sent:** Tuesday, April 1, 2025 6:51:37 PM  
**To:** Holzerland, William (HHS/ASPA) <William.Holzerland@hhs.gov>; Tress, Deborah W. (CDC/OGC) <dew3@cdc.gov>  
**Subject:** Re: my contact info

Let's chat tomorrow and see if we can connect the dots in terms of POCs.

Kenya  
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**From:** Holzerland, William (HHS/ASPA) <William.Holzerland@hhs.gov>  
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**From:** Tress, Deborah W. (CDC/OGC) <dew3@cdc.gov>  
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Deputy Chief FOIA Officer  
Office of the Assistant Secretary for Public Affairs (ASPA)  
U.S. Department of Health and Human Services (HHS)  
Desk: (202) 260-6635 Mobile: (202) 809-7774

**From:** Holzerland, William (HHS/ASPA)  
**Sent:** Thu, 3 Apr 2025 13:04:14 +0000  
**To:** Tress, Deborah W. (CDC/OGC)  
**Cc:** Witkofsky, Nina (CDC/IOD); Ford, Kenya S. (CDC/OGC)  
**Subject:** Re: my contact info

Wonderful. Thanks, Deborah!

Regards,  
Bill

William H. Holzerland  
Deputy Chief FOIA Officer  
Office of the Assistant Secretary for Public Affairs (ASPA)  
U.S. Department of Health and Human Services (HHS)  
Desk: [\(202\) 260-6635](tel:(202)260-6635) Mobile: [\(202\) 809-7774](tel:(202)809-7774)  
**From:** Tress, Deborah W. (CDC/OGC) <dew3@cdc.gov>  
**Sent:** Wednesday, April 2, 2025 8:44:24 PM  
**To:** Holzerland, William (HHS/ASPA) <William.Holzerland@hhs.gov>  
**Cc:** Witkofsky, Nina (CDC/IOD) <qlq0@cdc.gov>; Ford, Kenya S. (CDC/OGC) <kdf6@cdc.gov>  
**Subject:** RE: my contact info

Hi Bill,  
Hope everything went well today! I want to confirm that the CDC FOIA intake site is live again. Happy to engage on next steps for the transition.  
Thanks, Deb.

### CDC FOIA Public Access Link-Home

*Deborah W. Tress  
CDC Legal Advisor  
HHS Office of the General Counsel  
PHD/CDC  
(404) 639-7206  
Cell: (b)(6)  
Dew3@cac.gov*

---

**From:** Holzerland, William (HHS/ASPA) <William.Holzerland@hhs.gov>  
**Sent:** Wednesday, April 2, 2025 7:58 AM  
**To:** Ford, Kenya S. (CDC/OGC) <kdf6@cdc.gov>; Tress, Deborah W. (CDC/OGC) <dew3@cdc.gov>  
**Subject:** Re: my contact info

I look forward to chatting - my apologies for the early calendar invite, but later this morning, (b)(6) so doubt I'll be in a place to speak afterwards.

Good times all around.

Regards,  
Bill

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**From:** Ford, Kenya S. (CDC/OGC) <[kdf6@cdc.gov](mailto:kdf6@cdc.gov)>  
**Sent:** Tuesday, April 1, 2025 6:51:37 PM  
**To:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>; Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>  
**Subject:** Re: my contact info

Let's chat tomorrow and see if we can connect the dots in terms of POCs.

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Kenya Ford  
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**From:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>  
**Sent:** Tuesday, April 1, 2025 6:25:26 PM  
**To:** Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>; Ford, Kenya S. (CDC/OGC) <[kdf6@cdc.gov](mailto:kdf6@cdc.gov)>  
**Subject:** Re: my contact info

I totally get where you're coming from on the path forward.

The FOIA submission web page is not something the comms people who run most of the pages would handle. I'm trying to understand whether this is something we (as in the govt) did, or dysfunction from the vendor.

I want to help sort this out - who in IT and procurement at CDC do I need to speak with in order to get a process implemented to ensure service delivery (in as painless a manner as possible under the circumstances)?

Regards,  
Bill

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**From:** Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>  
**Sent:** Tuesday, April 1, 2025 3:51:34 PM  
**To:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>; Ford, Kenya S. (CDC/OGC) <[kdf6@cdc.gov](mailto:kdf6@cdc.gov)>  
**Subject:** RE: my contact info

I hear you Bill, but these decisions were made by HHS, so CDC will need instructions on the plan forward. Unfortunately, the unit responsible for managing the CDC webpages was also eliminated and that function is transitioning to HHS. But, let me know which option you prefer, and I'll try to make it happen.

Thanks.

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**From:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>  
**Sent:** Tuesday, April 1, 2025 3:47 PM  
**To:** Ford, Kenya S. (CDC/OGC) <[kdf6@cdc.gov](mailto:kdf6@cdc.gov)>; Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>  
**Subject:** RE: my contact info

All of the options are suboptimal right now and I worry that shuttling requesters here will add a layer of confusion we do not need.

If our backlog hadn't doubled from ~3k on 10/1 to ~6k today, I'd far prefer the alternative. As it stands, we're doing lit productions and barely keeping up with that.

Trying to get clarity on the path forward, since we do not have the discretion to let requests languish.

Regards,  
Bill

William H. Holzerland

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**From:** Ford, Kenya S. (CDC/OGC) <[kdf6@cdc.gov](mailto:kdf6@cdc.gov)>  
**Sent:** Tuesday, April 1, 2025 3:43 PM  
**To:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>; Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>  
**Subject:** RE: my contact info

Can we do that given the 20-day time for responding? Recognizing we may not have a choice.

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Kenya Ford  
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**From:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>  
**Sent:** Tuesday, April 1, 2025 3:42 PM  
**To:** Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>  
**Cc:** Ford, Kenya S. (CDC/OGC) <[kdf6@cdc.gov](mailto:kdf6@cdc.gov)>  
**Subject:** RE: my contact info

The latter may make the most sense as an interim until we get this sorted.

Regards,  
Bill

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**From:** Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>  
**Sent:** Tuesday, April 1, 2025 3:38 PM  
**To:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>  
**Cc:** Ford, Kenya S. (CDC/OGC) <[kdjf6@cdc.gov](mailto:kdjf6@cdc.gov)>  
**Subject:** RE: my contact info

Not clear who made the decision, but would an alternative be to redirect to the HHS intake? Or, the CDC intake would need an automated response that there's a pause in FOIA processing.

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**From:** Holzerland, William (HHS/ASPA) <[William.Holzerland@hhs.gov](mailto:William.Holzerland@hhs.gov)>  
**Sent:** Tuesday, April 1, 2025 3:02 PM  
**To:** Tress, Deborah W. (CDC/OGC) <[dew3@cdc.gov](mailto:dew3@cdc.gov)>  
**Subject:** my contact info

Thanks again, Deborah, and my apologies for saddling you with this issue.

If shuttering the page wasn't an active decision within CDC, I would be eternally grateful if you could point me towards the CO or someone in procurement who can get on the phone with the vendor.

Regards,  
Bill

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