

US Department of Health and Human Services

Privacy Impact Assessment

Date Signed:

09/24/2013

OPDIV:

FDA

Name:

Spider Scoreboard

PIA Unique Identifier:

P-4955435-332067

The subject of this PIA is which of the following?

Minor Application (stand-alone)

Identify the Enterprise Performance Lifecycle Phase of the system.

Implementation

Is this a FISMA-Reportable system?

No

Does the system include a Website or online application available to and for the use of the general public?

No

Identify the operator.

Agency

Is this a new or existing system?

Existing

Does the system have Security Authorization (SA)?

No

Indicate the following reason(s) for updating this PIA.

PIA Validation

Describe in further detail any changes to the system that have occurred since the last PIA.

Spider will be used in conjunction with Citrix to enforce Personal Identity Verification (PIV) authentication.

Describe the purpose of the system.

Spider is a web-based metric tracking software for creating balanced scorecards and performance dashboards regarding FDA projects and activities. The Center for Devices and Radiological Health (CDRH) uses Spider to prepare FDA TRACK (Transparency Results Accountability Credibility Knowledge-sharing) briefings and to report on goals that are tracked as part of Congressional Justification (i.e., budget) exercises. FDA TRACK is FDA's agency-wide program performance management system (Scorecard) that monitors over 100 FDA program offices through key performance measures and projects.

Describe the type of information the system will collect, maintain (store), or share.

Spider contains summary information from the CDRH Center Tracking System (CTS), the FDA Case Management System (CMS), and other FDA systems including systems used by ORA. It does not contain CDRH individual data records. The summary information includes the number of specified work products processed within a given time frame, work product processing times (process target, average & median process time, number of specified work products meeting time frame, number of work products not meeting time frame), milestone descriptions and time frames, and anecdotal information about the metrics. The summary data is used to generate scoreboards including "Key Process Indicators" (KPI), track action plan milestones, prepare reports, and store related documents. The summary information includes metrics reported to FDA TRACK Strategic Priority Metrics, and Congressional Justification goals (also known as Government Performance and Results Act [GPRA] goals).

Provide an overview of the system and describe the information it will collect, maintain (store), or share,

Spider is used to supplement the information provided to FDA TRACK and other measures for success. Data is input into Spider at both the Division and Branch levels and it rolls up to FDA TRACK. Spider is also used in support of transparency and accountability initiatives as well as our strategic priorities.

Does the system collect, maintain, use or share PII?

No