

AGENDA

Assister Forum: Preparing for 2017 Open Enrollment & Beyond

Great Hall, Humphrey Building
200 Independence Ave, SW
Washington, DC

September 26, 2016



Health Insurance Marketplace

HealthCare.gov

- | | |
|--------------------|---|
| 8:00-9:00 | Arrival & Check-in |
| 9:00- 9:30 | Welcome & Keynote Remarks
Kevin Counihan, Marketplace CEO & Director of CCIIO |
| 9:30-10:30 | Training – Updates to Navigator Metric Reporting
Gian Johnson & Sarah Barber, Consumer Support Group, CMS/CCIIO |
| 10:30-10:45 | Break |
| 10:45-11:30 | OE4 Updates
Frances Harmatuk & Megan Reilly, Office of Communications, CMS/CCIIO |
| 11:30-12:00 | CMS Outreach and Enrollment Strategies for OE4
Joshua Peck, Office of Communications, CMS/CCIIO |
| 12:00-1:00 | Lunch |
| 1:00-1:30 | AssistConnect Best Practices
CDR Delia Jones-McHorgh, Consumer Support Group, CMS/CCIIO |
| 1:30-2:30 | Panel - Assister Strategies for a Successful OE4
Allen Gjersvig, AZ Alliance for Community Health Centers
Deepak Madala, VA Poverty Law Center
Jodi Ray, University of South Florida
Robin Stockton, Center For Family Services
Jennifer Sullivan, Enroll America |
| 2:30 -3:15 | Meet & Greet with CMS/CCIIO Leadership <i>(in East Hall)</i> |
| 3:15-4:30 | Office Hours for Project Officers with Navigator Grantees
<i>(in Conference Rooms)</i> |