

# Title X Program Review – Grantee Q&A – July 14, 2016

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# Agenda

- Program Review Purpose
- Program Review Process
- Revision
- Roll Out- 1-3 Year Plan
- 5 Year Vision
- Questions

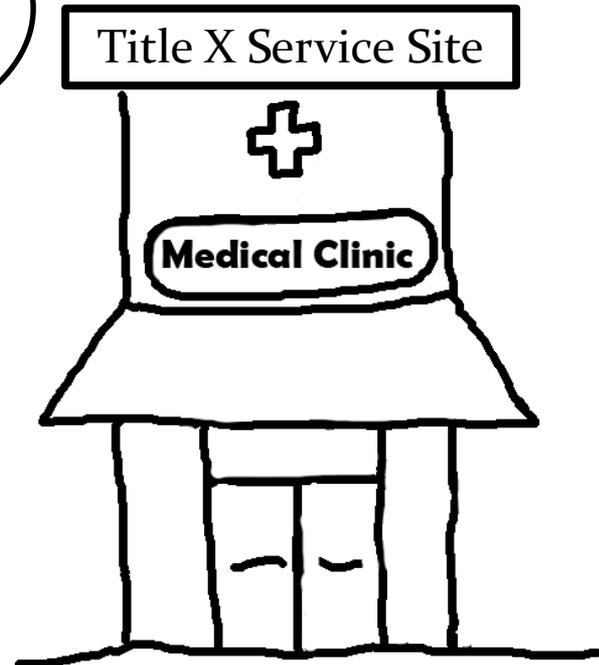
# Purpose

- Monitoring Compliance with Statute, Regulations, Policies
- Assessing Quality of Services
- Technical Assistance

# Program Review Process



Let's do a Program Review!



Title X Service Site



Medical Clinic

# Program Review Process

- Regional Project Officers
- Consultants- Fiscal, Clinical, Administrative
- Grantee and 1-2 sites
- Approximately 4-5 days on site
- Once during the project period
- Reports
- Corrective Action Plan
- Follow up & Acceptance

# Previous PRT



## Title X Family Planning Services Program Review Tool: ADMINISTRATION Section

Criteria for Title X Compliance	C	N C	Comments/Documentation/Explanation
<b>Voluntary Participation</b>			
Grantee/sub-recipient meets Title X regulations for client voluntary participation			<i>Write/Type Comments in Space Below</i>
<p>Grantee/sub-recipient Title X services are provided solely on a voluntary basis <i>Title X Statute, Sections 1001 &amp; 1007; 42 CFR 59.5 (a)(2)</i></p> <p style="text-align: right;"><b>M</b></p> <p>There is no indication that clients are subject to coercion in use of any particular method of family planning <i>42 CFR 59.5 (a)(2)</i></p> <p style="text-align: right;"><b>M</b></p>			

# Challenges-

- PRT did not align directly with regulations
- Three separate tools
- Inconsistent opinions on compliance
- No standard format for reports
- No accepted timeline for reports and corrections
- No measure of quality

# Title X Guidelines Revision-2014



## Program Requirements for Title X Funded Family Planning Projects

Version 1.0 April 2014

Centers for Disease Control and Prevention  
**MMWR**  
Recommendations and Reports / Vol. 63 / No. 4

Morbidity and Mortality Weekly Report  
April 25, 2014

### Providing Quality Family Planning Services Recommendations of CDC and the U.S. Office of Population Affairs



Continuing Education Examination available at <http://www.cdc.gov/mmwr/crns/conted.html>.



U.S. Department of Health and Human Services  
Centers for Disease Control and Prevention

# New Program Review Tool & Process-

## Tool-

- More clarity and flexibility
- Implementation strategy and evidence of compliance
- Quality assessment – links the Program Requirements to key sections in QFP

## Process-

- OPA develops review schedules, approves consultant teams
- Templates for intro letters, report format, entrance and exit conferences
- New SOP- includes timelines

# Program Review Tool

## 8. PROJECT MANAGEMENT AND ADMINISTRATION

### 8.1 Voluntary Participation

Title X Program Requirement	Implementation Strategy	Assessment
<b>8.1.1</b>		
<p>Family Planning services are to be provided solely on a voluntary basis (Sections 1001 and 1007, PHS Act; 42 CFR 59.5 (a)(2)).</p>	<p>Grantees should institutionalize administrative procedures (i.e., staff training, clinical protocols, and consent forms) to ensure clients receive services on a voluntary basis.</p>	
	<p>Evidence that this requirement has been met includes:</p>	
<p>Clients cannot be coerced to accept services or to use or not use any particular method of family planning (42 CFR 59.5 (a)(2)).</p>	<p>1. <b>A</b> Grantee has written policies and procedures that specify services are to be provided on a voluntary basis. If the grantee does not provide all services directly, and sub-contracts for services to be performed, the grantee's policies and procedures and contract language specifies that all sub-recipients provide services solely on a voluntary basis.</p>	<p>Met <input type="checkbox"/>      Not Met <input type="checkbox"/></p> <p>Comments:</p>

*More specific guidance for implementation strategy and evidence*

*Clickable box and space for comments*

# How to Assess Quality?



## Quality Assessment

<b>Highly Developed</b>	<b>All Quality Indicators Met and Evidence of Best Practices or Highly Innovative Approaches</b>
<b>Fully Developed</b>	<b>All Quality Indicators Met</b>
<b>Partially Developed</b>	<b>Half or more Quality Indicators Met</b>
<b>Being Developed</b>	<b>One or More but less than half of Quality Indicators Met</b>
<b>Needs Developed</b>	<b>No Quality Indicators Met</b>

Title X Program Requirement

Implementation Strategy

Assessment

**8.7 LINK TO QFP**

When designing evaluations, projects should follow the Recommendation for Providing Quality Family Planning Services, which defines what services to provide and how to do so and thereby provides a framework by which program evaluations can be developed. Projects should also follow the QFP that defines ‘quality’ care and describes how to conduct quality improvement processes so that performance is monitored and improved on an ongoing basis. QI activities should be overseen by the grantee and occur at both the grantee and sub-recipient levels.

Quality Assessment Score:

	Quality Rating	Quality Indicators Met
	Highly Developed	All (6)+
	Fully Developed	All (6)
	Partially Developed	Half or More (3-5)
	Being Developed	One or More but less than half (1-2)
	Needs Development	None (0)

1. **A** Grantee demonstrates use of FPAR data to calculate for grantee level the percentage of adolescent and adult women of risk of unintended pregnancy who use: (a) a most or moderately effective method of contraception, and (b) long-acting reversible methods of contraception.
2. **A** Grantee project records document the use of ongoing (i.e., at least annually) quality improvement process related to the contraceptive use measure (see #1 above).
3. **A** Grantee demonstrates use of FPAR data to calculate for all services sites within the grantee’s network the percentage of adolescent and adult women at risk of unintended pregnancy who use: (a) a most or moderately effective method of contraception, and (b) long-acting reversible methods of contraception.

	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Comments:		
	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Comments:		
	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Comments:		

# Roll Out – 1-3 year plan

- Regional Project Officers begin using tool- NOW
- Regional Project Officer Q&A Webinar- March
- Grantee Q & A Webinar- July
- Coming Soon- tool goes online
- Feedback- revisions Fall 2016
- Begin to utilize online enhanced Web TA functionality- 2-3 years

# 5 Year Vision

- Review Process Streamlined
- WebTA system optimized- improved workflow management and analytical capacity
- Tool updated- Guidelines 2.0 (2019)
- Monitoring process, review tools, and technical assistance/training are adaptable and complimentary to all areas of work across OPA

# Review

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# Questions

