

# Is Your Computer Healthy?



**It may not be, if you notice one or more of the following symptoms:**

- \_\_\_\_\_ Abnormally slow processing speed
- \_\_\_\_\_ Unusual and frequent system crashes
- \_\_\_\_\_ Unexplained alteration of data
- \_\_\_\_\_ Inexplicable missing data or files
- \_\_\_\_\_ Frequent inability to access resources such as: e-mail, Internet services (e.g., search engines, Web sites), or other HHS network services
- \_\_\_\_\_ Automatic misdirection of your web browser's Home Page to a different website
- \_\_\_\_\_ Changes to your system (e.g., strange characters on the screen, toolbars, features, or applications) occurring without your consent or knowledge

For HHS related concerns, please contact the ITSC Help Desk at 1-866-699-4872 as needed; for home related issues contact your computer vendor's Help Desk.