



Model Tribal System

Designed By Tribes, For Tribes

Office Automation Server Recommendations

Version 1.0

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**Department of Health and Human Services
Administration for Children and Families
Office of Child Support Enforcement**

DIVISION OF STATE AND TRIBAL SYSTEMS (DSTS)
RECOMMENDED CONFIGURATION FOR
OFFICE AUTOMATION SYSTEM SERVERS

The following table outlines DSTS Recommendations for server configurations for tribes who will not be implementing the Model Tribal System (MTS).

Component	Recommendation
Processor	Xeon Quad Core 2.66 GHz 64-bit (x64) or better
Memory	10 GB recommended (32 GB maximum)
Hard Disk	Dual 500 GB eSATA 7,200 or 10,000 rpm Hard Drives with RAID 1 controller or better
Networking	2 x 100/1000 MB Ethernet (Separate network for backup) (Wireless networks used for child support data should conform to IEEE 802.11i or later and have a minimum of WPAs-AES 128 bit encryption)
Peripherals	Mouse, keyboard, speakers, minimum 4 free USB connectors
Optical Drive	DVD±RW or better
Backup	72GB Tape/Remote Network Attached Storage (NAS) or better
UPS	1500 VA with shutdown software or better
Display	19" or larger 1280x1024 minimum resolution WSVGA monitor (16:9 aspect) with 128KB graphics memory or better
Software	Window 2011 Small Business Server (SBS) Standard - includes e-mail, Internet connectivity, internal websites, remote access, and file and printer sharing. Symantec Backup Exec or CommVault Galaxy Express or Yosemite Backup or Acronis or equivalent Norton Internet Security or McAfee Internet Security or PC-Cillin Internet Security or AVG Internet Security or equivalent
Noteworthy Comments	Baseline configuration requirements can change based on actual implementation requirements. The following references are available for installation and comparison purposes. Windows 2011 Version Comparison reference - http://www.microsoft.com/en-us/server-cloud/Windows-Small-Business-Server/editions.aspx Windows 2011 Hardware Requirements - http://technet.microsoft.com/en-us/library/gg491249.aspx

Windows 2011 Installation Worksheet –

<http://technet.microsoft.com/en-us/library/gg637877.aspx>

Windows Network Preparation Worksheet –

<http://technet.microsoft.com/en-us/library/gg637861.aspx>

Additional Server Recommendations:

- When utilizing onboard raid controllers review degradation statistics when using RAID 1. Hardware vendors use a variety of chipsets and software to support this solution. A review of this performance impact could be highly beneficial when the server will be supporting a transactional DBMS.
- Hard drive transfer rates, spindle speeds and cache all impact disk performance and will substantially dictate the overall performance of data access.
- As a rule application servers utilize memory and swap to virtual disk when memory is unavailable. Server memory is extremely important and when using Virtual Machine (VM technology the memory will be split between the host server and any VM servers being implemented. For this reason, acquiring server solutions that accommodate increasing memory to 8GB configurations or more is recommended.
- Single server configurations that will utilize VM technology will require multiple licenses of the selected operating system. Also, VM servers require a fixed amount of disk space to load additional operating systems and associated software.
- The management of sensitive data requires that security procedures to be implemented to isolate the hardware containing relevant information. If the server is to be housed in an enclosed location, ensure there is proper ventilation, fire suppression, and equipment is off of floors to minimize water and flood damage exposure. Rack mounting is acceptable.
- Backup requirements and procedures need to be followed. We recommend a minimum of three generations of backups be maintained. If a requirement for offsite backup exists or there are no technical personnel local, tape drives with autoloaders should be used to rotate daily, weekly, and monthly backups without significant user intervention. All backups, both onsite and offsite need to be kept in a secure locations, preferably in a fireproof safe or locked firebox or similarly secure housing.
- With the arrival of 64 bit operating systems inherent memory limitations imposed by a 32 bit OS have been lifted. Currently most 32 bit OS have a limit of 4 GB. Most 64 bit OS's have lifted some but not all memory limits. These limits are still impacted the OS version purchased. An example would be with Windows 2003 server x64. The standard edition allows for 32GB of memory to be addressed and the enterprise edition allows for 2TB of memory to be addressed. Keep this in mind when purchasing you server hardware and software.