

DEPARTMENT OF HEALTH & HUMAN SERVICES  
Centers for Medicare & Medicaid Services  
7500 Security Boulevard  
Baltimore, Maryland 21244-1850



**CENTER FOR MEDICARE**

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**DATE:** October 25, 2019

**TO:** All Prescription Drug Plans, Medicare Advantage-Prescription Drug Plans, Section 1876 Cost Plans, Medicare-Medicaid Plans, and PACE plans

**FROM:** Amy Larrick Chavez-Valdez  
Director, Medicare Drug Benefit and C&D Data Group

**SUBJECT:** Part D Coordination of Benefits Update

This memorandum informs Medicare Part D sponsors (sponsors) of a new report called the Pharmacy Benefit Manager Financial Information Reporting (PBM FIR) Reject Aging Report that will be available beginning January 2, 2020. The report has been developed to improve sponsors' ability to manage (FIR) transactions which are part of the Automated True Out-Of-Pocket (TrOOP) Balance Transfers (ATBT).

The Part D Transaction Facilitator will use the same data to produce both the new PBM FIR and the existing Daily Cumulative FIR Aging reports, however the PBM FIR will exclude protected health information (PHI)<sup>1</sup>. The PBM FIR report will include unresolved FIR transactions for the current and three prior calendar years. An authorized PBM will be able to use the report's Transaction Identifier to locate and resolve FIR rejects. For more information on the PBM FIR Reject Aging Report please go to <https://medifacd.mckesson.com/fir/reports/>.

Each Part D plan is encouraged to designate a PBM contact to receive the PBM FIR Aging report by submitting a point of contact (POC) form called "Annual PBM Reject Aging Report Distribution email list." The form can be found at <https://medifacd.mckesson.com/fir/setting-up-points-of-contact-for-a-contract-id/> and must be submitted to [TBTSupport@relayhealth.com](mailto:TBTSupport@relayhealth.com) by a plan representative.

Please note that the form to request access to the PBM Reject Agent Report is different from those used to authorize access to either the annual ATBT or Supplemental Payer (Nx) reports.

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<sup>1</sup> FIR Reject Aging report will not include Group, Cardholder ID, DOB, Gender, HICN, MBI and MBI effective and termination dates.