



**CENTER FOR MEDICARE**

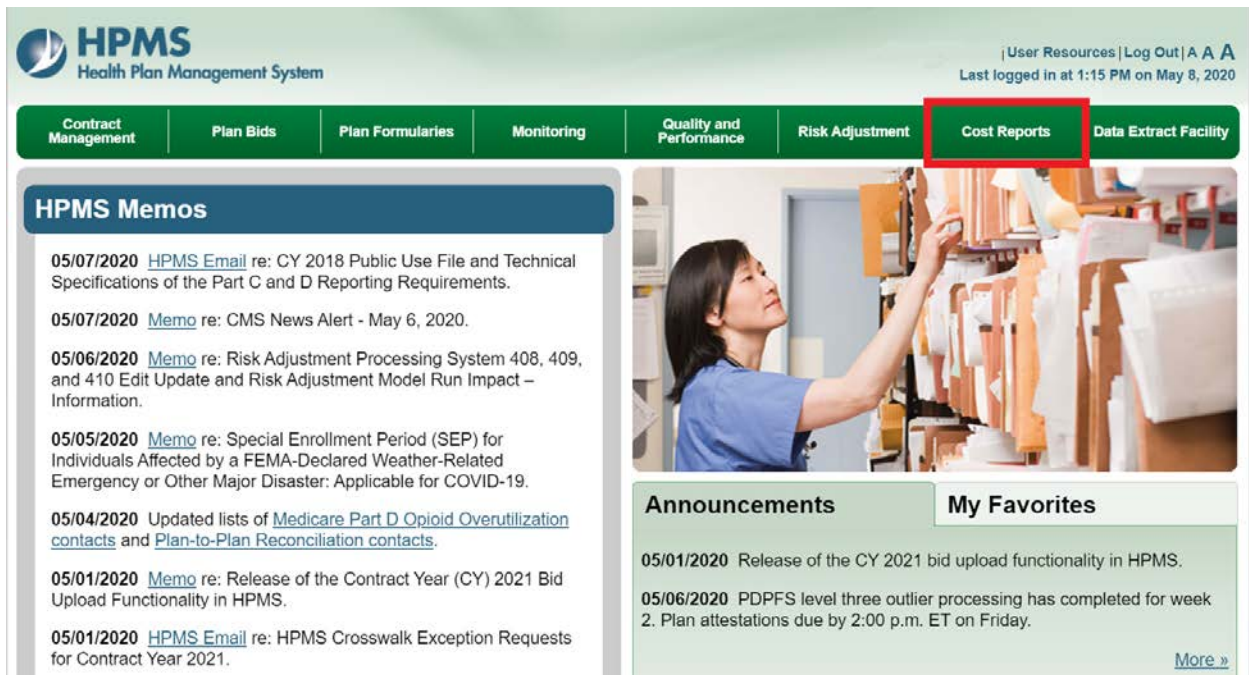
---

**DATE:** July 23, 2020  
**TO:** All HPMS Users  
**FROM:** Amy Larrick Chavez-Valdez, Director  
Medicare Drug Benefit and C & D Data Group  
**SUBJECT:** HPMS Navigation Updates

In support of the system’s modernization initiative, the Centers for Medicare & Medicaid Services (CMS) is implementing changes to the Health Plan Management System (HPMS) user interface. Because of the size and scope of HPMS, CMS is using an incremental approach to introduce these changes.

In order to set the stage for later implementation phases, CMS is rolling out navigation changes throughout the remainder of the year. The specific changes include:

**1. Retirement of the Cost Reports homepage category.**



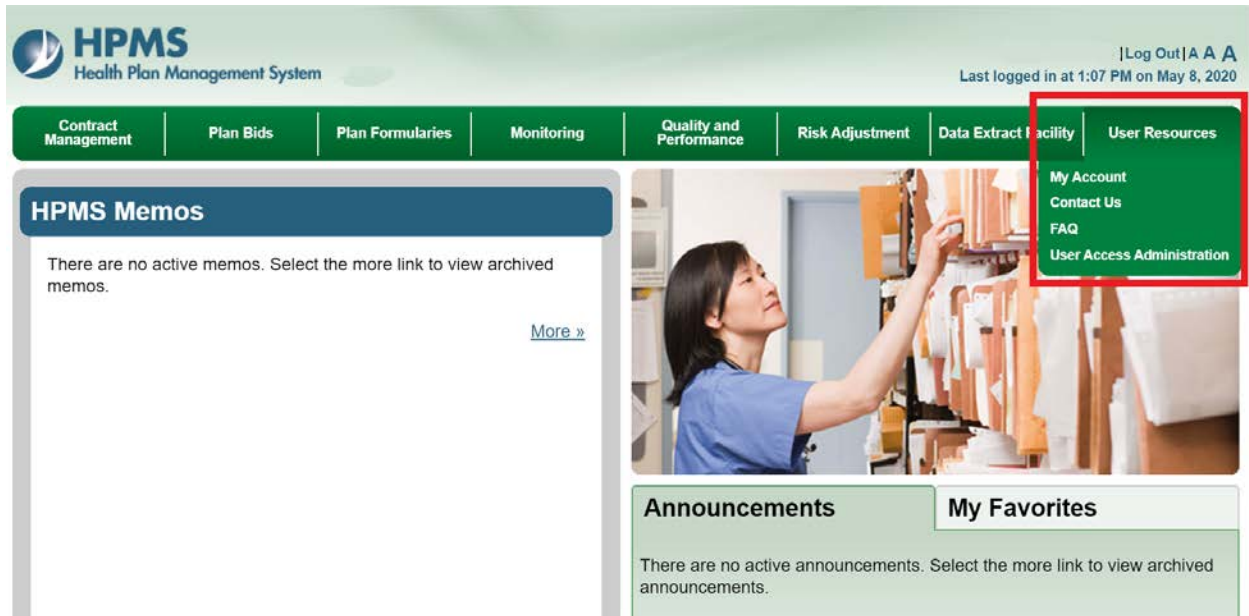
## 2. Relocation of the Cost Reports module to the Monitoring homepage category.

The screenshot shows the HPMS (Health Plan Management System) homepage. The top navigation bar includes 'Contract Management', 'Plan Bids', 'Plan Formularies', 'Monitoring', 'Quality and Performance', 'Risk Adjustment', 'Data Extract Facility', and 'User Resources'. The 'Monitoring' menu is expanded, showing a list of items: 'Marketing Review', 'Deeming', 'PACE Quality Monitoring', 'Fiscal Soundness', 'Cost Reports' (highlighted with a red box), 'Cost Report Audit', 'Complaints Tracking Module', 'AICE-FWA', 'Compliance Activity', 'Financial Audit', 'Bid Audit', 'Plan Reporting Data Validation', and 'Network Management'. The 'HPMS Memos' section contains the text: 'There are no active memos. Select the more link to view memos.' The 'Announcements' section contains the text: 'There are no active announcements. Select the more link to view archived announcements.'

## 3. Retirement of the User Resources menu as it currently appears in the top right portion of the HPMS homepage header.

The screenshot shows the HPMS (Health Plan Management System) homepage. The top navigation bar includes 'Contract Management', 'Plan Bids', 'Plan Formularies', 'Monitoring', 'Quality and Performance', 'Risk Adjustment', 'Cost Reports', and 'Data Extract Facility'. The 'User Resources' menu item is highlighted with a red box in the top right corner. The 'HPMS Memos' section contains several entries: '05/07/2020 HPMS Email re: CY 2018 Public Use File and Technical Specifications of the Part C and D Reporting Requirements.', '05/07/2020 Memo re: CMS News Alert - May 6, 2020.', '05/06/2020 Memo re: Risk Adjustment Processing System 408, 409, and 410 Edit Update and Risk Adjustment Model Run Impact – Information.', '05/05/2020 Memo re: Special Enrollment Period (SEP) for Individuals Affected by a FEMA-Declared Weather-Related Emergency or Other Major Disaster: Applicable for COVID-19.', '05/04/2020 Updated lists of Medicare Part D Opioid Overutilization contacts and Plan-to-Plan Reconciliation contacts.', '05/01/2020 Memo re: Release of the Contract Year (CY) 2021 Bid Upload Functionality in HPMS.', and '05/01/2020 HPMS Email re: HPMS Crosswalk Exception Requests for Contract Year 2021.' The 'Announcements' section contains two entries: '05/01/2020 Release of the CY 2021 bid upload functionality in HPMS.' and '05/06/2020 PDPFS level three outlier processing has completed for week 2. Plan attestations due by 2:00 p.m. ET on Friday.' A 'More »' link is visible at the bottom right of the announcements section.

4. Relocation of the modules and functions within this menu to a new User Resources homepage category.



In addition to these navigation changes, CMS will be implementing a new “look and feel” across the HPMS modules. Further information about the new framework and rollout plan will be provided under separate cover.

CMS welcomes your continued feedback on how we can improve HPMS. For questions or comments regarding this memo, please contact the HPMS Help Desk at [hpms@cms.hhs.gov](mailto:hpms@cms.hhs.gov) or 1-800-220-2028.