

**HPMS Email:**

**Date:** February 10, 2017

**Subject:** Training webinars available on meaningful member engagement the delivery of disability competent care to Medicare-Medicaid Enrollees

**Message:**

Please find information below regarding upcoming webinars hosted by the CMS Medicare-Medicaid Coordination Office (MMCO). These webinars offer training opportunities to health plans (including Medicare-Medicaid Plans, Medicare Advantage D-SNPs, and PACE organizations) to improve the quality and delivery of care for dually eligible individuals. These webinars provide resources for health plan and PACE organization staff, including directors of medical care, care management/care coordination staff, long-term services and supports staff and behavioral health staff.

Hard-to-Reach Populations: Innovative Strategies to Engage People with Mental Health Conditions or Substance Use Disorders

Registration Link:

[https://resourcesforintegratedcare.com/MemberEngagement/2017\\_ME\\_Webinar\\_Series/Innovative\\_Strategies](https://resourcesforintegratedcare.com/MemberEngagement/2017_ME_Webinar_Series/Innovative_Strategies)

Date: Friday, February 24, 2017

Time: 12:00 pm to 1:30 pm ET

Many providers serving dually eligible individuals face challenges engaging enrollees living with mental illness or substance use disorders. Health plans and health care providers must develop innovative approaches to locate these enrollees and connect them to the primary and behavioral health care, social services, and long-term services and supports that they may need.

This webinar is intended for staff of Medicare and Medicaid plans and Dual Eligible Special Needs Plans, providers serving individuals with mental health conditions or substance abuse disorders in health plans, and other stakeholders. The webinar will present several successful strategies employed by Medicare and Medicaid plans and others to engage this population. Attendees will learn about partnering with community-based organizations, the use of community outreach staff, and the development of new treatment settings. The webinar presentations will last approximately one hour, followed by a half hour of questions and answers from the audience.

Featured Speakers:

\*Barbara Herbert, Medical Director of Addiction Services, Commonwealth Care Alliance

\*John Lovelace, President of UPMC for You

\*William Nice, Intervention Specialist, Camden Coalition of Healthcare Providers

\*Amy Joiner, Director of Outpatient Services, Trilogy, Inc.

Presented in collaboration with The Lewin Group and Community Catalyst.

2017 Disability-Competent Care Webinar Series

Registration Link:

[https://www.resourcesforintegratedcare.com/DisabilityCompetentCare/2017\\_DCC\\_Webinar\\_Series/Series\\_Overview](https://www.resourcesforintegratedcare.com/DisabilityCompetentCare/2017_DCC_Webinar_Series/Series_Overview)

Date (next webinar): Wednesday, February 15, 2017

Time: 2:00 pm to 3:00 pm ET

This series is intended for interested providers and health care professionals, front-line staff with health plans and provider practices. It will introduce and explore the many uses of the Disability-Competent Care (DCC) model. The DCC model is a resource for providers, health plans, and healthcare organizations to enhance capacity to integrate care for adults with disabilities. This series will take a fresh look at topics that are integral to the DCC model such as care coordination, access to care, long-term services and supports, and behavioral health. We aim to provide participants with valuable information and the opportunity to discuss topical questions with leading healthcare professionals and subject matter experts.

This seven-part series debuts on February 8, 2017 and will continue every Wednesday through March 22, 2017. Webinars will be delivered by leading experts with first-hand experience in dealing with industry challenges. Webinars will be posted to <https://resourcesforintegratedcare.com/> approximately 2 weeks after their original air date.

Please find below the full list of webinar topics and dates. All webinars are from 2-3 EST.

- Introduction to DCC and Disabilities: February 8  
\*to be posted the week of February 22nd.
- Disability-Competent Participant Engagement: February 15
- Disability-Competent Access: February 22
- Disability-Competent Primary Care: March 1
- Disability-Competent Care Coordination: March 8
- Disability-Competent Long-Term Services and Supports: March 15
- Disability-Competent Behavioral Health: March 22

#### Registration Information:

After registering at the links above, you will receive an email from [webinars@confertel.net](mailto:webinars@confertel.net) containing event log on information. The email also contains an attachment that, when opened, will save the event log on information to an Outlook calendar.

The log on information is unique to you. Each registration allows for only one connection, so do not share this information with anyone else. On the date of the webinar, and for subsequent webinars, please use the link, dial-in number, and passcode to join the meeting.

Please contact [RIC@lewin.com](mailto:RIC@lewin.com) or [Gretchen.Nye1@cms.hhs.gov](mailto:Gretchen.Nye1@cms.hhs.gov) with any questions.