CMS CENTERS FOR MEDICARE & MEDICAID SERVICES CENTER FOR MEDICARE & MEDICAID INNOVATION
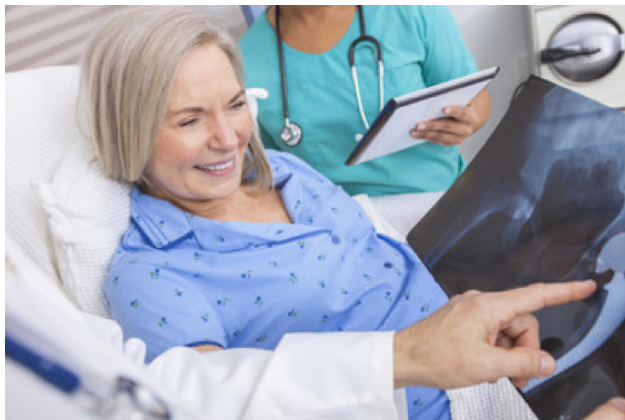
CJR News

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📢 Model Updates

Performance Year (PY) 3 target prices have been uploaded to the Data Portal.

The Centers for Medicare & Medicaid Services (CMS) has uploaded updated target prices for PY 3 to the CJR Enterprise Portal. The new target prices are for episodes that begin January through September 2019. These target prices incorporate update factors that use calendar year and fiscal year 2019 Medicare payment rules. These target prices use 100% regional blending. In addition, corrections were made to target prices for January through September 2018 and October through December 2018. These prices had previously been using an incorrect home health base rate amount. This amount has been corrected in the current file. The "Update Factor Specifications" were updated to reflect the methodology used for January through September 2019 target prices.

For more detail on changes to your files, please refer to the change log inside README & Data Dictionary.zip.

REMINDER: The updated Patient Reported Outcomes (PRO) Content Pack has been posted to CJR Connect.

For PY 4, the CJR model team has refreshed the CJR PRO Content Pack. The CJR PRO Content Pack is available on CJR Connect under the Libraries tab. As a reminder, successful submission of PRO is not required for reconciliation payment eligibility, but it does increase financial opportunity under the CJR model. If you have any questions, please contact the CJR model team at CJRSupport@cms.hhs.gov.

If hospitals have collected PRO and risk variable data from their eligible patients using the prior version of the CJR PRO Data Collection Template (available for PY 3), they can copy and paste data into the current PY 4 version for submission of PY 4 PRO data in 2019. There are several steps that need to be followed to accurately copy and paste data from one template to the other due to the macros enabled in the template.

- **Step 1:** In the earlier version of the template in which your data have been entered, copy/cut the data from columns A – D (with headers highlighted in blue) and paste the data into the same columns in the PY 4 CJR PRO Data Collection Template.

- **Step 2:** Temporarily unprotect the worksheet in the new template.
  - Click on "Review" at the top of the screen
  - Then click "Unprotect Sheet"
  - Then enter the password "core" when prompted and click OK

  If you do not unprotect the worksheet, the data you want to paste into the sheet will be rejected and you will get an error message due to the macro-enabled grayed-out cells.

- **Step 3:** Cut and paste the remaining columns of data from the older version of the template. Make sure that you are only copying completed rows of data/completed records. Do not try to copy data for rows/records that are incomplete; doing so will make the gray boxes that guide appropriate data entry disappear.

Once you have copied the data, the template will automatically protect itself again. You can now continue to enter new data into the updated CJR PRO Data Collection Template.

REMINDER: CMS has posted the Final PY 1 and Initial PY 2 Payment Data and CJR Model Target Prices for PYs 1 and 2.

CMS released a list of the providers earning final PY 1 and/or initial PY 2 reconciliation payments. PY 1 included CJR episodes beginning on or after April 1, 2016 and ending on or before December 31, 2016. PY 2 included episodes that end on or before December 31, 2017. PY 1 final reconciliation amounts are final and are not subject to change (see 42 CFR 510.305). CJR participant hospitals also received initial PY 2 reconciliation payments. Note these reconciliation amounts are not final and are subject to change as a result of the final reconciliation, which will be done next spring. CMS is also releasing the target prices for each CJR hospital for PYs 1 and 2.

In addition, CMS has posted the performance percentiles included in the CJR model as of PY 2 initial reconciliation for the Total Hip Arthroplasty and/or Total Knee Arthroplasty Complications measure (NQF #1550) and the Hospital Consumer Assessment of Healthcare Providers and Systems Survey measure.

Helpful Resources on CJR Connect

This article highlights helpful resources that could be used to create an introductory package for new staff members joining your CJR model implementation team or to refresh current staff. These resources are available on CJR Connect and are listed below.

Request a CJR Connect Account

If you do not currently have an account but would like to obtain one, please register for CJR Connect.
- **Stay informed** about upcoming events and activities
- **Explore** resources and recorded events
- **Engage** in conversations with peers

CJR Welcome Packet

This content pack includes the documents from the CJR Welcome Packet that can be sent to new participants when they enter the model. The documents include the Welcome Letter, the Provider and Technical Fact Sheet, the Data Request and Attestation Form, the Overview of the CJR Learning System, the CJR Model Resources, and the CJR FAQs. The documents in this content pack were last updated on April 1, 2018.

CJR Model Implementation Toolkit

This document showcases best practices across four primary drivers for success from the CJR Model Driver Diagram. The four primary drivers for success are efficient inpatient operations, data-driven continuous quality improvement, coordination across the care continuum, and right care, right time.

CJR Model at a Glance Resource Guide: Technical Webinar Resources

This document contains short summaries of the CJR Learning System webinars that cover technical and regulatory aspects of the CJR model. Webinar topics include general model information, financial arrangements and alternative payment model track selection, target prices and claims data, monitoring reports, quality measures, patient-reported outcomes and risk variable data, and reconciliation.

Common Strategies for Implementing the CJR Model: Highlights Reported by Participant Hospitals (2018)

This document highlights common CJR implementation strategies reported by participant hospitals during interviews conducting in Q1 2018. Highlighted topics include beneficiary education, care navigation, changing or standardizing care protocols, data and dashboards, beneficiary tracking, risk assessment, and cost reduction efforts.

Participant Uploaded Resources

This content pack includes peer-provided resources that were shared by CJR Connect users. Please note that while these resources are not validated by CMMI, they are available via the CJR Connect Libraries to make it easier for you to find resources that may be useful to your organization as you continue in your CJR implementation efforts.

CJR News

This content pack includes all editions of the CJR News to date.

CJR Connect Fast Facts

This content pack contains tips and tricks for how to best navigate the CJR Connect site.

Webinar News

Upcoming Event

January 17, 2019
2-3 PM EST
Register

Using Data to Drive Improvement: Addressing Social Determinants of Health

This webinar will feature CJR participant hospitals sharing their experiences using data to drive performance improvement in CJR model implementation by addressing social determinants of health (SDoH). During the webinar, attendees will learn to:

- Identify data sources to gain further insight into health-related social needs impacting CJR model outcomes
- Use data to identify social factors that affect CJR beneficiaries
- Recognize potential solutions to barriers in addressing SDoH

Teresa Lambert, MBA, BSN, RN, OCN, Clinical Director of Nursing at CHI St. Vincent in Hot Springs, Arkansas, and Elizabeth Trent, CMA (AAMA), AAS, Orthopedic Navigator at the Diamond Care Program at Forbes Hospital in Monroeville, Pennsylvania, will share their organizations' methods for using data to identify and address health-related social needs of their CJR patients.

Following the presentations, webinar participants will have the opportunity to ask questions and offer insights during the question-and-answer session.

All physicians, clinical staff, senior leadership, administrators, care coordinators and navigators, quality staff, social workers, and data staff are encouraged to join.

On-Demand Events

Click on the links below to access these recordings:

- Driving Success Among CJR Participant Hospitals: Introducing the CJR Model Implementation Toolkit 10 25 18
- The CJR Model as an Advanced Alternative Payment Model: Financial Arrangement List and Clinician Engagement List Submission Requirements and Instructions Review 11 07 18

The Campaign for Meds Management (CMM) and CJR Participant Hospitals

Introduction to the CMM Resource Center and Available Resources

The CMM was started through a collaboration between the Centers for Medicare & Medicaid Services (CMS) and the Quality Innovation Network National Coordinating Center (QIN NCC). The CMM team has assembled an online resource center containing assistance sites, checklists, templates, toolkits, fact sheets, testimonial videos, and other documents to support both patients and providers in managing medications. These materials are available for opioids, anticoagulants, diabetes, and general meds management. The Chronic Care Management (CCM) Health Care Professional Toolkit, one of the available resources related to general meds management, may help CJR model participants in addressing CCM.

CCM Health Care Professional Toolkit

The CCM Health Care Professional Toolkit, created by CMS as part of their *Connected Care* initiative, is a resource for health care professionals to learn more about CCM implementation and service payment. This toolkit includes information about implementation of a CCM program, billing codes and payment for CCM, discussions with staff and patients regarding CCM, and other helpful resources related to CCM.

CCM is an arrangement of coordinated care services for patients who have two or more chronic health conditions that are expected to last at least 12 months or until death. Since 2015, physicians, certain non-physician practitioners, and some healthcare facilities are allowed to bill for time spent on activities to manage and coordinate care for these Medicare beneficiaries. Activities that count toward the minimum monthly service time to bill for CCM include, but are not limited to:

- Comprehensive care management for patients by phone or secure email (e.g., telephone communication, review of medical records and test results, self-management education and support)
- Coordination and exchange of health information with other practitioners and health care professionals
- Managing care transitions
- Coordination with home- and community-based clinical service providers

There are multiple benefits of providing a CCM program including improved care for patients and increased payment for coordinated CCM services provided. For patients requiring non-complex care, an additional 20 minutes per month is dedicated to care coordination services, and additional time and services are given to patients requiring complex care.

To access additional resources related to general meds management, including CCM, please visit the CMM Resource Center. To learn more about the CMM, please visit the CMM website.

((( ))) CMMI Update

The CMS Innovation Center website contains useful resources and announcements about CMS's innovative health care payment and service delivery models. Below is a recent noteworthy update.

CMS has posted the Part D Enhanced Medication Therapy Management Model's First Year Performance Based Payment Results Fact Sheet.

The Part D Enhanced Medication Therapy Management (MTM) model tests whether providing Part D sponsors with additional payment incentives and regulatory flexibilities promotes enhancements in the MTM program, leading to improved therapeutic outcomes, while reducing net Medicare expenditures. The model is an opportunity for stand-alone basic Part D plans to right-size their investments in MTM services, identify and implement innovative strategies to optimize medication use, improve care coordination, and strengthen health care system linkages. CMS has posted the "First Year Performance Based Payment Results Fact Sheet." Find out more about the Part D Enhanced Medication Therapy Management model here.

What's New on CJR Connect

New Resources in Libraries

The following resources are now available in the CJR Connect Libraries. To access these resources directly, log into CJR Connect, then copy and paste the link into your browser:

- [CJR News](#) (This content pack has been updated to include the CJR News from December 11, 2018.)
- [PRO Data Collection](#) (This content pack has been updated to include the following resources: PY4 CJR PRO Data Collection FAQs, PY4 CJR PRO Data Collection Overview, PY4 CJR PRO Data Collection Template, PY4 PRO Data Collection Template User Guide, PY4 CJR PRO Data Dictionary, PY4 PRO Data Dictionary User Guide, PY4 CJR PRO Guidance for Secure File Transfer, PY4 CJR PRO Performance Year 4 Overview.)

Chatter Post Highlight: "Care Coordination And Navigation"

Below is a [CJR Connect](#) Chatter post about care coordination and navigation. To participate in the discussion, select "Topics" from the top left sidebar on your Chatter feed and enter "Care Coordination And Navigation" in the Search bar.

> My name is Denise Addis and I am the Director of Value Based Quality at Excela Health. We shared some of my organization's implementation strategies during the "Driving Success Among CJR Participant Hospitals: Introducing the CJR Model Implementation Toolkit" webinar held on October 25th. I wanted to continue the discussion and share some of our lessons learned through the implementation process. Excela Health. Key to success was having nurse navigators embedded in the ortho practices. They meet the pt. when the decision to have surgery is made and are their point of contact thru their journey. They assure the pt. has been scheduled for either on-line or class room education, assure medical clearance is obtained, and serve as a point of contact for the pt. and / or next caregiver to contact with questions or concerns.
>
> Topics: Care Coordination And Navigation
>
> Comment · Like · Share · November 12, 2018 at 1:54 PM

For questions, assistance, suggestions for Learning System events, or to be added to the CJR News distribution list, please contact **CJRSupport@cms.hhs.gov**.