

Review of CJR Monitoring Reports



Comprehensive Care for Joint Replacement Model

January 24, 2017

Audio available through computer speakers
OR by dialing (800) 832-0736
Conference Room Number: *5284563#
Participant Access Code: 012417#

Webinar Agenda

- Welcome and Meeting Logistics
- Presentation by the CJR Monitoring Team
- Questions and Answers
- Live Demonstration of Sample Report
- Questions and Answers
- Updates and Next Steps

Introduction to Adobe Connect

The screenshot shows the Adobe Connect interface. The main content area displays a slide titled "Continue Discussion on CJR Connect" with a bulleted list of instructions. The slide includes the CMS logo and the text "CJR Comprehensive Care for Joint Replacement Model". The interface also features a "Dial In Information" panel on the right, an "Event Resources" table, a "Closed Captioning" control bar at the bottom, and a "Q & A" panel. Red circles highlight the "Dial In Information" panel, the "Event Resources" table, the "Closed Captioning" control bar, and the "Q & A" panel. Blue arrows point from external text boxes to these highlighted areas.

Dial In Information
Phone: 1-800-633-3388
Conference Room Number: *5284563#
Participant Access Code: 012417#

Event Resources

Name	Size
...	12 MB
Text Alternative	15 KB

Closed Captioning
18 pt White (B) No Captions

Q & A

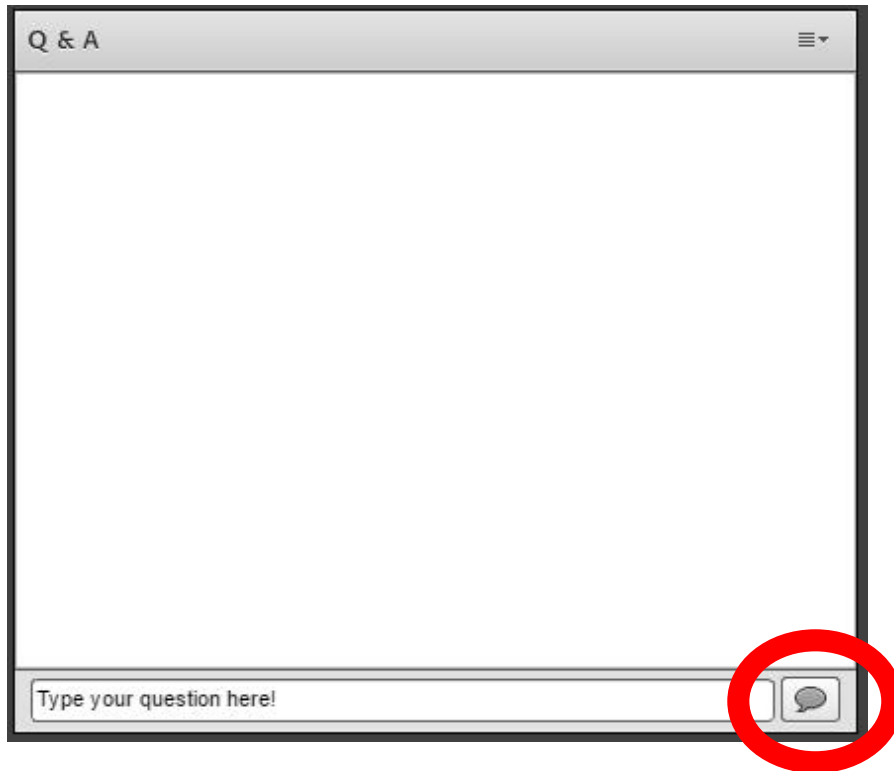
To Access Audio via Phone:

Download Available Resources

Closed Captioning

Ask a Question

Introduction to Adobe Connect (Cont.)



- Use the Q&A pod to submit any questions or comments
- Submit your question by clicking the chat bubble icon



CJR Participant Monitoring Reports

Phil Killewald

Data Scientist

Mathematica Policy Research

The CJR Monitoring Team

Outline

Introduction

- CJR Model Overview
- CJR Timeline

Participant Monitoring Reports

- Purpose and Goals
- Measures
- Design
- Accessibility

Questions and Answers

Live Demonstration

Questions and Answers

CJR

Comprehensive Care for Joint Replacement

A bundled-payment model for lower-extremity joint replacements that encourages hospitals, physicians, and post-acute care providers to work together to **improve quality** and **reduce cost** of patient care while **maintaining patients' access** to services.

CJR Program Overview

DRGs 470 & 469

with & without fracture

90-Day Episodes

including all post-acute care

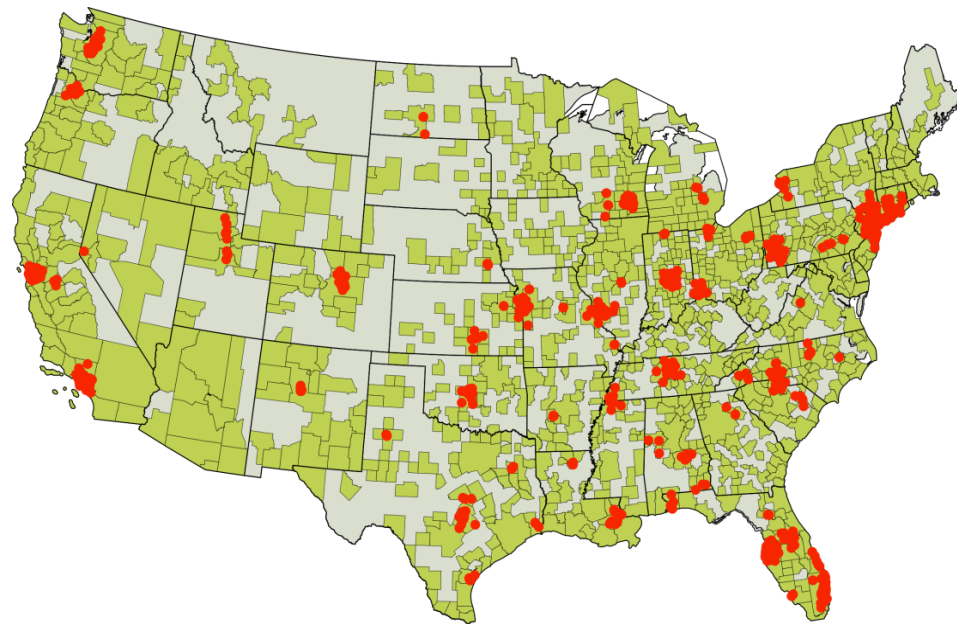
Hospital-Specific Target Prices

derived from baseline standardized payments

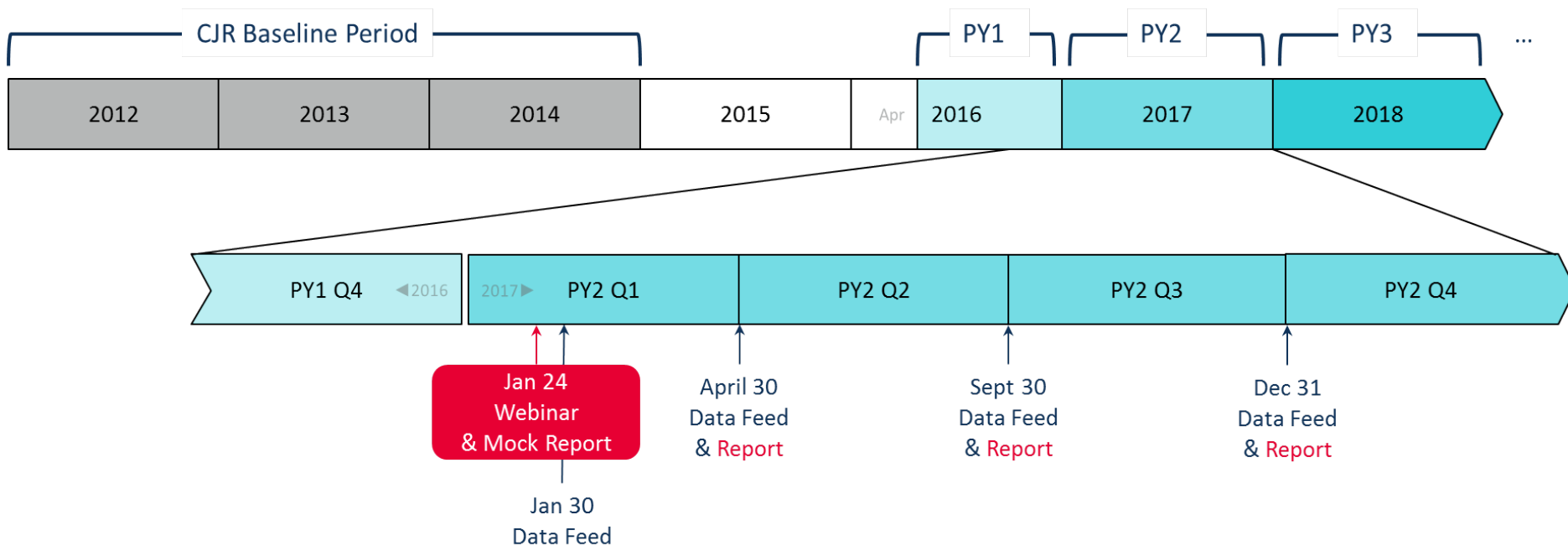
1st Year Upside-Only Risk

quality-measure adjusted, 2-sided risk phased in

Approximately 800 Participating Hospitals



CJR Timeline



Quarterly reports will be delivered through the CJR Data Portal

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Goals of Monitoring Reports

Provide feedback to CJR participant hospitals that is...

Relevant

Intuitive

Accessible

...and to alert participants of potential program compliance issues.

Participant Monitoring Reports: Relevant Information

Quarterly participant reports provide measures relevant to the three CJR target performance categories:

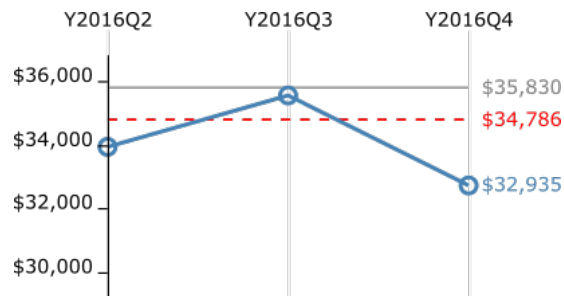
1. Lowering **Cost**
 - Total episode spending
 - Episode spending by service category
2. Improving **Quality**
 - Unfavorable outcome rates
3. Maintaining **Access**
 - Case mix
 - Patient demographics
 - Canceled episodes

More measures will be provided as more data become available

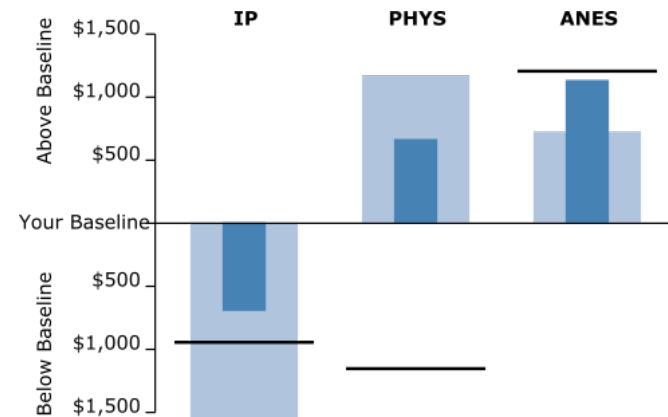
Participant Monitoring Reports: Intuitive Design

Quickly conveys the most meaningful information for each measure using simplified data visualization techniques

Time trend comparisons → line charts



Categorical comparisons → bullet gauges



More examples will be provided in the following demonstration

Participant Monitoring Reports: Accessible Format

Reports are written in HTML, and are tested to render properly in all major Internet browsers



Internet Explorer 11+



Google Chrome



Mozilla Firefox



Apple Safari

HTML format enables:

- Distribution of text, figures, and data in a single file
- Export of embedded data to standard formats
- Compliance with Section 508 requirements

Questions and Answers

- Use the Q&A pod to submit any questions

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Live Demonstration

Questions and Answers



Live Demonstration: CJR Participant Monitoring Report

Summary

- CMMI will distribute hospital-specific monitoring reports to CJR participants on a quarterly basis.
- Reports will provide feedback to participant hospitals about CJR performance with measures concerning **cost, quality, and access to services**.

The first monitoring report will be distributed to hospitals at the end of **April**, and will include information from CJR PY1.

We appreciate feedback for suggested improvements to the report.

Poll Questions

- To answer the poll questions, select the answer choice for each question that best represents your hospital in the Poll pods.
- You do **not** need to click anything after selecting your answers to record your responses.

Questions and Answers

- Use the Q&A pod to submit any questions



Updates & Next Steps

Continue Discussion on CJR Connect

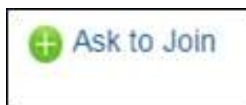
- Join the Discussion!
 - Engage with your peers on CJR Connect by liking and commenting on their posts
- If you would like to ask a question of your peers:
 - Go to the Groups tab of CJR Connect
 - Click on the group “CJR All”
 - Post your question in the group
- To request a CJR Connect account, go to:
<https://app.innovation.cms.gov/CJRConnect/CommunityLogin> and click “New User? Click Here.”

New CJR Connect Chatter Group for Small Hospitals

- The CJR Learning System team has created a new [CJR Connect](#) Chatter group called “**Small Hospitals.**” This Chatter group is for individuals who are interested in learning about and/or sharing CJR implementation strategies and challenges that are unique to small hospitals. If you are a CJR Connect user associated with a small hospital, you have already been placed into this group. To access the group’s Chatter page:
 - Log on to [CJR Connect](#)
 - Go to the Groups tab
 - Click “Small Hospitals”
 - Post your question or comment in the group

New CJR Connect Chatter Group for Small Hospitals (Cont.)

- If you are interested in participating in this group, but do not have access to CJR Connect, please go to CJR Connect and click “New User” to request access. Then, follow these directions to gain access to the group:
 - Log on to [CJR Connect](#)
 - Go to the Groups tab
 - Click the “Ask to Join” button to the right of the group titled “**Small Hospitals.**” Your group status will then change to “Requested”



- Once your request has been processed, you will receive an email notification of your access to the group

Next Steps

- Send any questions to CJRSupport@cms.hhs.gov
- Next webinar: ***The Patient Journey Series: Strategies for Utilizing Risk Stratification to Achieve Better Outcomes for CJR Beneficiaries*** on Thursday, February 9, 2017 from 2-3pm EST
- *Please take a few minutes to respond to the Post-Event Survey*