

Mobility Action Group

Session 7

*August 3, 2017
12:00-1:00 pm EDT*

Audio available by call-back feature
OR by dialing (800)832-0736
Conference Room Number: *9001100#
Participant Access Code: 080317#



Welcome



Isaac Burrows, MPH
Learning and Diffusion Group
Center for Medicare & Medicaid
Innovation



Laura Maynard, M.Div.
CJR Learning System Team
The Lewin Group

Faculty



Sharon Inouye, MD, MPH

Harvard Medical School, Beth Israel Deaconess Medical Center
and Hebrew SeniorLife

Faculty



Fred Rubin, MD

Chief of Medicine Service, UPMC Presbyterian Shadyside;
Professor of Medicine, University of Pittsburgh

Faculty



Cynthia Brown, MD, MSPH

Professor and Director, Division of Gerontology, Geriatrics, and
Palliative Care, Comprehensive Center for Healthy Aging,
University of Alabama at Birmingham

Introduction to Adobe Connect

To Raise
Your Hand

To Enlarge
Presentation

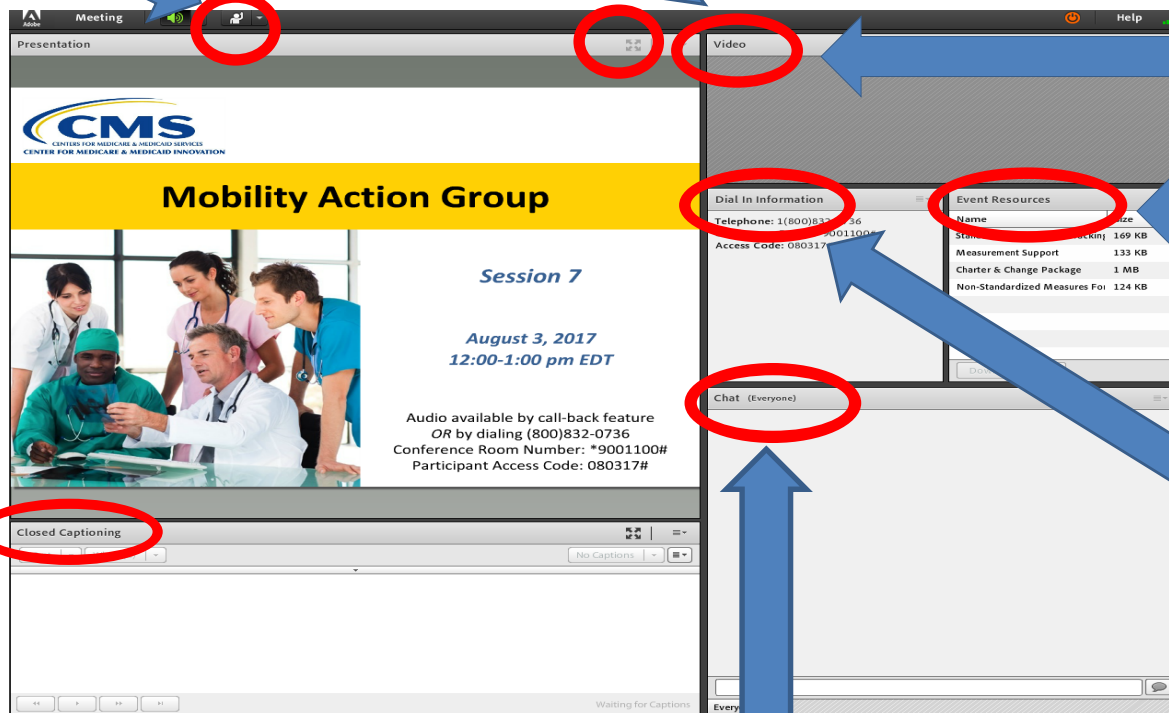
To View
the Video

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Available
Resources

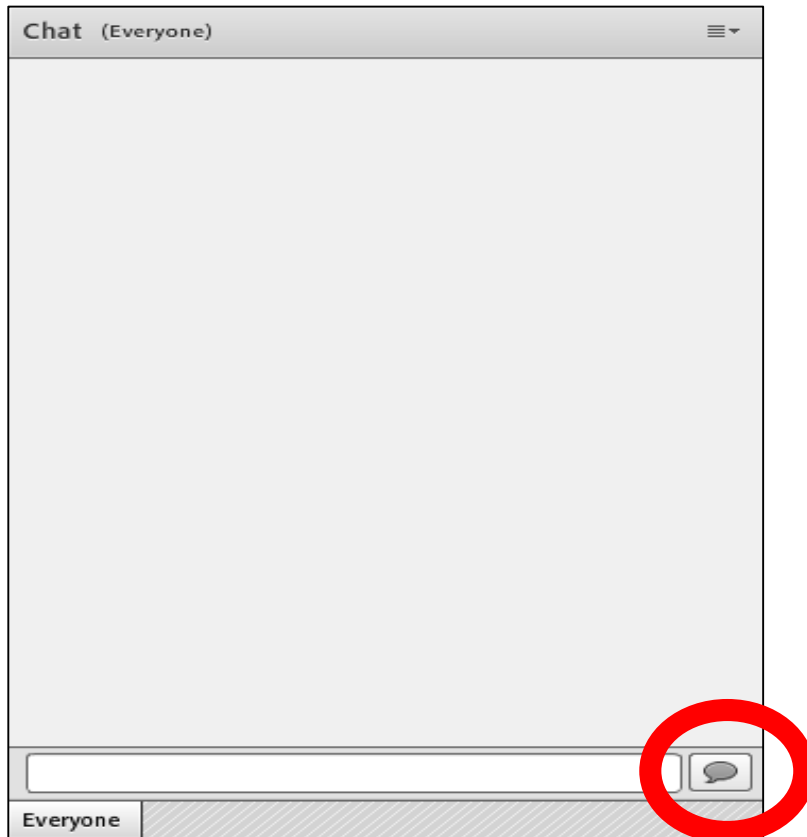
Closed
Captioning

To Dial In via
Telephone

To Ask Questions
or Send Messages



Introduction to Adobe Connect (Cont.)



- Use the Chat pod to submit any questions or comments
- Please use “@” if your question/comment is directed to a specific presenter
- Submit your question/comment by clicking the chat bubble icon

Agenda

- Welcome & Logistics
- Participant Discussion:
 - Volunteers & Non-Professional Staff as Mobility Aides
 - Organizational Readiness
 - Faculty Reflections
- Announcements & Reminders

Raise Your Hand (1)

How many of you are using volunteers in your mobility program?



Raise Your Hand (2)

How many of you are using non-professional staff as mobility aides in your mobility program?



Participant Discussion

Discussion

- All phone lines are unmuted.
- If you're not speaking, mute your line on your phone.
- Please don't put us on hold.
- Also use the chat pod; use @ to direct questions to someone.
- If you would like to speak, please click the raise hand icon, located above the slide deck – or just speak up!

Discussion: Training

- Who does the training?
- How many sessions?
- How do you assure initial competency?
- How do you monitor and reinforce ongoing competence?

Discussion: Support

- What methods do you use to build confidence in your volunteers and mobility aides?
- How do you support and recognize the mobility aides, especially volunteers?

Discussion: Risk Management

- Have you encountered any concerns from Risk Management?
- How have you addressed these concerns?

Discussion: Impact

- Have the volunteers/mobility aides increased the number or percentage of patient walks per day?
- What other positive outcomes have you seen from your mobility program?

Poll

People who work here want to implement this change. *[Select one option]*

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

Organizational Readiness

- People who work here feel confident that they can coordinate tasks so that implementation goes smoothly.
- People who work here feel confident that they can manage the politics of implementing this change.
- People who work here are committed to implementing this change.
- People who work here will do whatever it takes to implement this change.
- People who work here are motivated to implement this change.
- People who work here feel confident that they can keep track of progress in implementing this change.
- People who work here feel confident that the organization can support people as they adjust to this change.
- People who work here feel confident that they can keep the momentum going in implementing this change.
- People who work here feel confident that they can handle the challenges that might arise in implementing this change.
- People who work here want to implement this change.
- People who work here are determined to implement this change.
- People who work here feel confident that the organization can get people invested in implementing this change.

Poll: Organizational Readiness

How useful are these questions in helping you consider and plan your mobility program?

[Select one option]

- Very useful
- Useful
- Not very useful
- Don't know

Summary and Reflection

Fred Rubin, MD

Chief of Medicine Service, UPMC Presbyterian Shadyside; Professor of Medicine, University of Pittsburgh

Sharon Inouye, MD, MPH

Harvard Medical School, Beth Israel Deaconess Medical Center and Hebrew SeniorLife

Mobility Action Group on ILS Connect

The BPCI and CJR Learning System Teams



**Mobility
Action
Group**

Poll: Topics

What topics would you like the Mobility Action Group to cover in Session 8 on August 17? *[Select all that apply]*

- Developing a culture of mobility
- Increasing the percentage of patients with 3 walks per day
- Tracking mobility effectively
- Resourcing a mobility program—staffing, IT development, supplies
- Specific examples of mobility training for staff
- Other (please tell us more)

Poll: Sharing

Are you willing to share with the BPCI and CJR Learning System teams some of your suggestions for additions or modifications to the change package? *[Select one option]*

- Yes
- No
- I am not sure

Reminders

- ***Session 8***: Thursday, August 17 at 12:00 PM EDT
- Next data sharing Thursday, August 24; Email to Mobility@Lewin.com
- ***Please take a few minutes to respond to the Post-Event Survey***
- If you have any questions, send an email to Mobility@Lewin.com