

Medicare Learning Network® (MLN) Provider Compliance Products

These MLN products educate Medicare health care professionals on how to avoid common billing errors and how to prevent claim denials.

Publication Title	Learn About
Caring for Medicare Patients is a Partnership (MLN909340) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/ICN909340	 Coverage criteria Documentation requirements when providers partner to provide patient care
Creating an Effective Hospice Plan of Care (MLN9895410) https://www.cms.gov/outreach-and-educationmedicare-learning-network-mlnmlnproductsmln-publications/mln9895410	 Roles of the Interdisciplinary Group (IDG) and RN Coordinator Principles of care planning to promote quality care Common deficiencies related to POC implementation
Cochlear Devices – Educational Resources https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/Downloads/Cochlear Devices-Resources.pdf	All of the provider education resources available on the topic of cochlear devices





Publication Title	Learn About
Complying with Documentation Requirements for Laboratory Services (MLN909221) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/ICN909221.html	 Documentation requirements for Laboratory services Tips to remember for signature requirements Ordering/referring services to help avoid errors in claims submission
Complying with Medical Record Documentation Requirements (MLN909160) https://www.cms.gov/Outreach-and- Education/Medicare-Learning-Network- MLN/MLNProducts/MLN-Publications- Items/ICN909160.html	 Proper medical record documentation requirements How to provide accurate and supportive medical record documentation
Complying with Medicare Signature Requirements (MLN905364) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/CMS1246723.html	 Comprehensive Error Rate Testing (CERT) Program errors related to signature requirements Documentation needed to support a Medicare claim
HIPAA Basics for Providers: Privacy, Security, and Breach Notification Rules (MLN909001) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/ICN909001	 HIPAA rules How to comply with the rules





Publication Title	Learn About
Medical Privacy of Protected Health Information (MLN006942) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/CMS1243325	 Requirements of the HIPAA privacy rule How the rule applies to customary health care practices Tips for securing health information when using a mobile device
Medicare Billing for Cardiac Device Credits (MLN909368) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/ICN909368	 Coding and billing requirements How to reduce overpayments
Medicare DMEPOS Improper Inpatient Payments (MLN1541573) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/MLN1541573	 Federal regulations and guidance Deliveries before discharge
Medicare Documentation Job Aid for Doctors of Chiropractic (MLN1232664) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/MLN1232664	 How to respond to medical records requests Documentation to support medical necessity





MLN909307

Publication Title	Learn About
Medicare Quarterly Provider Compliance Newsletter Archive https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/Downloads/MedQtrlyCompNL_Archive.pdf	 Medicare Quarterly Provider Compliance newsletters How to address common billing errors and other claim review findings
Ordering External Breast Prostheses and Supplies (MLN3754874) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/MLN3754874	 Medical documentation required for external breast prosthesis Documentation justifying continued medical need
Outpatient Rehabilitation Therapy Services: Complying with Documentation Requirements (MLN905365) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/CMS1248602	 The Comprehensive Error Rate Testing (CERT) Program How to bill correctly for Medicare Part B outpatient PT, OT, and SLP services How to reduce common errors and overpayments
Power Mobility Devices: Documentation & Coverage Requirements (MLN905063) https://www.cms.gov/Outreach-and- Education/Medicare-Learning-Network- MLN/MLNProducts/MLN-Publications- Items/CMS1243510.html	 Basic coverage criteria Documentation requirements Detailed coverage guidelines for specific types of PMDs





Publication Title	Learn About
Provider Compliance Tips for Ambulance Services (MLN909409) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/ICN909409.html	 Reasons for claim denials How to prevent denials Coverage guidelines
Provider Compliance Tips for Canes and Crutches (MLN7226536) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/MLN7226536	 Reasonable and necessary requirements Documentation requirements How to prevent claim denials
Provider Compliance Tips for Clinic Comprehensive Outpatient Rehabilitation Facilities (CORF) (MLN4927307) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/MLN4927307-	 Required documentation Plan of treatment requirements How to prevent claim denials
Provider Compliance Tips for Clinic End-Stage Renal Disease (ESRD) Services (Part A non-DRG) (MLN909408) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/ICN909408.html	 Improper payment rates for Clinic ESRD Services (Part A non-DRG) Common reasons for claim denials How to prevent claim denials Documentation needed to submit a claim





Publication Title	Learn About
Provider Compliance Tips for Commodes, Bed Pans, & Urinals (MLN1492897) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/MLN7615743-	 Conditions of coverage Reasons for claim denials Requirements for payment
Provider Compliance Tips for Diabetic Shoes (MLN909471) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/ICN909471	 Reasons for claim denials and how to prevent them The type of order needed to submit a claim
Provider Compliance Tips for Enteral Nutrition (MLN909186) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/ICN909472	Reasons for claim denials and how to prevent them
Provider Compliance Tips for Glucose Monitors and Diabetic Accessories & Supplies (MLN909465) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/ICN909186	Reasons for claim denials and how to prevent them





Publication Title	Learn About
Provider Compliance Tips for Home Health Services (Part A non DRG) (MLN909413) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/ICN909413.html	 Reasons for claim denials and how to prevent them Plan of care requirements
Provider Compliance Tips for Hospital Based Hospice (MLN6330601) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/MLN6330601	 Certification requirements for billing, face to face encounters How to avoid claim denial
Provider Compliance Tips for Hospital Beds and Accessories (MLN909476) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/ICN909476.html	 General requirements for coverage of hospital beds How to prevent claim denials Documentation needed to submit a claim.
Provider Compliance Tips for Immunosuppressive Drugs (MLN909466) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/ICN909466.html	 Reasons for denials How to prevent claim denials Coverage requirements





Publication Title	Learn About
Provider Compliance Tips for Infusion Pumps and Related Drugs (MLN909470) https://www.cms.gov/outreach-and-educationmedicare-learning-network-mlnmlnproductsmln-publications/2020-08	 Requirements for Infusion pumps How to prevent claim denials Documentation needed to submit a claim
Provider Compliance Tips for IRF – Impatient Rehabilitation Hospitals and Inpatient Rehabilitation Units (MLN909406) https://www.cms.gov/Outreach-and- Education/Medicare-Learning-Network- MLN/MLNProducts/MLN-Publications- Items/ICN909406.html	 Improper payment rates Reasons for claims denials Documentation requirements for an IRF claim
Provider Compliance Tips for Lab Tests – Urinalysis (MLN1492897) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/MLN1492897	 Documentation requirements How an order may be placed How to prevent claim denial
Provider Compliance Tips for Laboratory Test - Routine Venipuncture (Non-Medicare Fee Schedule) (MLN2739380) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/MLN2739380	 Different ways to place an order Requirements How to prevent claim denials





Publication Title	Learn About
Provider Compliance Tips for Laboratory Tests – Bacterial Cultures (MLN909482) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/ICN904842.html	 Reasons for denials How to prevent claim denials Acceptable methods to communicate and order
Provider Compliance Tips for Laboratory Tests – Blood Counts (MLN909481) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/ICN909481.html	 Different types of blood counts How to prevent claim denials Type of order needed to submit a claim
Provider Compliance Tips for Laboratory Tests - Other (Non-Medicare Fee Schedule) (MLN909407) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/ICN909407.html	 Laboratory tests as well as other tests (urine drug screening, medication assays, genetic tests, tissues examination, blood tests, and others) Common reasons for claim denials How to prevent claim denials Documentation needed to submit a claim
Provider Compliance Tips for Lenses (MLN909483) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/MLN6223417	 Coverage guidelines Reasons for denials and how to prevent them





Publication Title	Learn About
Provider Compliance Tips for Manual Wheelchairs (MLN909473) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/ICN909473.html	 Reasons for denials How to prevent claim denials Coverage requirements
Provider Compliance Tips for Nebulizers and Related Drugs (MLN909469) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/ICN909469	 Coverage requirements Documentation How to prevent claim denials
Provider Compliance Tips for Negative Pressure Wound Therapy (MLN909484) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/ICN909484.html	 Reasons for denials How to prevent claim denials Documentation requirements
Provider Compliance Tips for Oral Anticancer Drugs and Antiemetic Drugs Used in Conjunction (MLN909479) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/ICN909479.html	 Reasons for denials and how to prevent them Documentation requirements and specific coverage criteria





MLN909307

Publication Title	Learn About
Provider Compliance Tips for Ordering Lower Limb Orthoses (MLN909467) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/ICN909467	 Differentiating factors for proper coding Reasons for claim denials and how to prevent them
Provider Compliance Tips for Ordering Lower Limb Prostheses (MLN909468) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/ICN909468	 Medical necessity determinations Reasons for claim denials and how to prevent them
Provider Compliance Tips for Ostomy Supplies (MLN909480) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/ICN909480	 Coverage requirements Reasons for claim denials and how to prevent them
Provider Compliance Tips for Parenteral Nutrition (MLN4435439) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/MLN4435439	 Reasonable and necessary requirements Qualifying conditions How to prevent claim denial





Publication Title	Learn About
Provider Compliance Tips for Patient Lifts (MLN2854773) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/MLN2854773	 Supplier requirements and coverage criteria Common reasons for claim denials and how to prevent them
Provider Compliance Tips for Polysomnography (Sleep Studies) (MLN4013531) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/MLN4013531	 Common reasons for claim denials Coverage criteria and how to prevent claim denials
Provider Compliance Tips for PAP Devices and Accessories Including CPAP (MLN909376) https://www.cms.gov/Outreach-and- Education/Medicare-Learning-Network- MLN/MLNProducts/MLN-Publications- Items/ICN909376.html	 Reasons for denials How to prevent claim denials Coverage guidance
Provider Compliance Tips for Pressure Reducing Support Surfaces (MLN9129167) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/MLN9129167	 Three groups and classifications of pressure reducing support surfaces Coverage criteria Common reasons for claim denials and how to prevent them





Publication Title	Learn About
Provider Compliance Tips for Respiratory Assistive Devices (MLN909478) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/ICN909478	 Reasons for claim denials and how to prevent them Documentation requirements
Provider Compliance Tips for Skilled Nursing Facility (SNF) Inpatient Services (MLN909414) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/ICN909414.html	 Improper payment rates What is covered under the SNF benefit Reasons for claim denials How to prevent claim denials
Provider Compliance Tips for Spinal Orthoses (MLN909187) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/ICN909187	 Improper payment rates for Spinal Orthoses How to prevent claim denials Documentation needed to submit a claim
Provider Compliance Tips for Surgical Dressings (MLN909475) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/ICN909475.html	 Reasons for denials How to prevent claim denials Documentation requirements Code specific requirements





Publication Title	Learn About
Provider Compliance Tips for Tracheostomy Supplies (MLN4835541) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/ICN909475	 Coverage criteria How to prevent denials Refill requirements
Provider Compliance Tips for Transcutaneous Electrical Nerve Stimulators (TENS) (MLN7788269) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/MLN7788269	 Coverage criteria Required documentation Common reasons for claim denials
Provider Compliance Tips for Urological Supplies (MLN909474) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/ICN909474	 Reasons for denials and how to prevent them Documentation requirements Specific criteria that must be met to quality for payment
Provider Compliance Tips for Ventilators (MLN9725344) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/MLN9725344	 Coverage criteria Required documentation Common reasons for claim denials and how to prevent them





Publication Title	Learn About
Provider Compliance Tips for Walkers (MLN909483) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/ICN909483.html	 Reasons for claim denials How to prevent denials and clinical criteria for mobile assistive equipment coverage
Provider Compliance Tips for Wheelchair Options & Accessories (MLN909477) https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/ICN909477.html	 Reasons for denials and how to prevent them Types of options and accessories

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