



CENTER FOR MEDICARE

DATE: September 7, 2021

TO: All Medicare Advantage Organizations, Prescription Drug Plans, and Section 1876 Cost Plans

FROM: Amy Larrick Chavez-Valdez
Director, Medicare Drug Benefit and C & D Data Group

SUBJECT: Second Plan Preview of 2022 Part C and D Star Ratings Data

This memo informs Part C and D sponsors that they can preview their Star Ratings data in the Health Plan Management System (HPMS) prior to display on the Medicare Plan Finder (MPF). The second plan preview will be available September 8, 2021 and will end on September 15, 2021 at 5:00 p.m. ET. We have made measure data revisions and Technical Notes updates following the first plan preview. Additionally, each contract's preliminary Star Ratings for each measure, domain, summary score, and overall score will be displayed, including any disaster adjustments. We have also added a file in HPMS with data for one Part C and one Part D measure for contracts to check the CMS programming. The 2022 Star Ratings are scheduled to be released via the MPF on Medicare.gov on or about October 7, 2021.

During this second plan preview, CMS expects Part C and D sponsors to again closely review their posted data for each measure, as well as their preliminary Star Rating assignments. Sponsors should *immediately* alert CMS of any suspected data issues or errors during the plan preview in order to allow sufficient time to investigate and process any necessary data corrections. If you print or save the data displayed on the HPMS Star Rating preview pages, please double check the current values online prior to submitting emails in case any updates have been made. Prior to the release of data on the MPF, all data in HPMS will be updated with the final 2022 Star Ratings.

Instructions for Accessing Preview Data:

- To access the Part C and D Star Ratings preview in HPMS, select: "Quality and Performance," then "Performance Metrics," then "Reports," then "Star Ratings and Display Measures," then "Star Ratings," and then select 2022 for the report period.
- The draft 2022 Part C & D Star Ratings Technical Notes are available by selecting the "Download" link, then "Technical Notes" within the Star Ratings module.

Changes from the First Plan Preview:

- Disenrollment data were updated for a small number of contracts due to a coding issue
- Part C appeals data were updated for a small number of contracts due to missing data from 12/31/2020
- Call center data were updated for a small number of contracts

Please email comments or questions to the following mailbox:

PartCandDStarRatings@cms.hhs.gov.

Please include “Plan Preview #2” and a Contract ID in the subject line. If you are emailing about multiple contracts with similar issues, please group your questions into a limited number of emails. In this case, include “Plan Preview #2” and the organization name in the subject line, and list the affected Contract IDs in the actual email and attachment.

Do not submit emails requiring CMS to log in to a website to access the questions.

If you need to share personally identifiable information (PII) with us, please contact us via regular email to discuss a safe way to transfer the data.

Comments and questions must be received no later than 5:00 p.m. ET on September 15, 2021 and will be addressed on a rolling basis.

Thank you for your continued commitment to ensure the success of the Medicare Advantage and Prescription Drug programs.