Cost-sharing Reduction (CSR) Reconciliation Technical Assistance

May 11, 2016

CSR Reconciliation Technical Assistance Series

CMS
CENTERS FOR MEDICARE & MEDICAID SERVICES

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Update

- We identified an issue with how the validation is working related to error code CSRIFIL67, invalid QHP ID in the Policy Detail (03) record. The validation is not working correctly. However, the validation of QHP ID in the Plan level (02) records has been working correctly.
- Accordingly, issuers may have received an error (CSRIFIL37) on their Plan level (02) QHP ID but not their Policy Detail level (03) QHP ID.
  - This also means that the CSR Provided in the 03 record with the invalid QHP ID may have been incorrectly counted in the "Valid CSR Amount at the Policy Detail Level" although it should not have been counted.
- We anticipate this issue to be corrected on Friday (5/13) and reprocessing of affected files to occur over the weekend (the most recent file an issuer submitted for each HIOS ID and benefit year will be reprocessed).
- CMS will follow up with updates on the next TA call.

Reminder/Note: The validation of QHP ID checks to confirm that advance CSRs were provided for the QHP ID the issuer reported in their CSR reconciliation submission. If you receive errors CSRIFIL37 and/or CSRIFIL67, you may recognize the plan as valid, but we are triggering the error because our records show that the plan did not receive advance CSRs.

Update

- We identified an issue with how the validation is working related to error code CSRIFIL50, invalid Exchange Assigned Subscriber ID in the Policy Detail (03) record. The validation is not taking into account the associated QHP ID that the issuer has reported for the Exchange Assigned Subscriber ID when validating the Subscriber ID in FEPS.

- We are working to fix this issue.

- We will follow up on the next TA call with an update about this issue.

- Please note if you have received error code CSRIFIL50, you should still investigate and try to resolve the error(s). It is possible that when the issue is fixed, more errors rather than less could be generated.

Reminders

- If you have not been receiving summary/error reports in your EFT, you may want to touch base with your IT team to see if there is a script in place that is re-routing the report to a specific location/folder on your end.
  - o The reports may be in your 820/payment folder.

- Some issuers are receiving a higher volume of errors related to the format of CSR Provided (CSRIFIL64, 65).
  - o This data element must be in the format "0.00" (two decimal place precision required).
  - o Negative amounts are permitted (example: "-1.00").

Questions?

To submit questions by phone:

- *Dial '14' on your phone's keypad*
  - *Dial '13' to withdraw your question*

To submit questions by webinar:

- *Type your question in the text box under the 'Q&A' tab*

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Locating CSR Reconciliation Documents in REGTAP

Stakeholders can access additional documents at https://www.REGTAP.info in the REGTAP Library.

Under Program Area, select "Payment-CSR Reconciliation"

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Resources

| Resource	Resource Link
U.S. Department of Health & Human Services	http://www.hhs.gov/
Centers for Medicare & Medicaid Services (CMS)	http://www.cms.gov/
The Center for Consumer Information & Insurance Oversight (CCIIO) web page	http://www.cms.gov/cciio
Consumer website on Health Reform	http://www.healthcare.gov/
Registration for Technical Assistance Portal (REGTAP) - presentations, FAQs	https://www.REGTAP.info

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Inquiry Tracking and Management System (ITMS)

Stakeholders can submit inquiries to https://www.REGTAP.info through ITMS.

Select 'Submit an Inquiry' from My Dashboard.
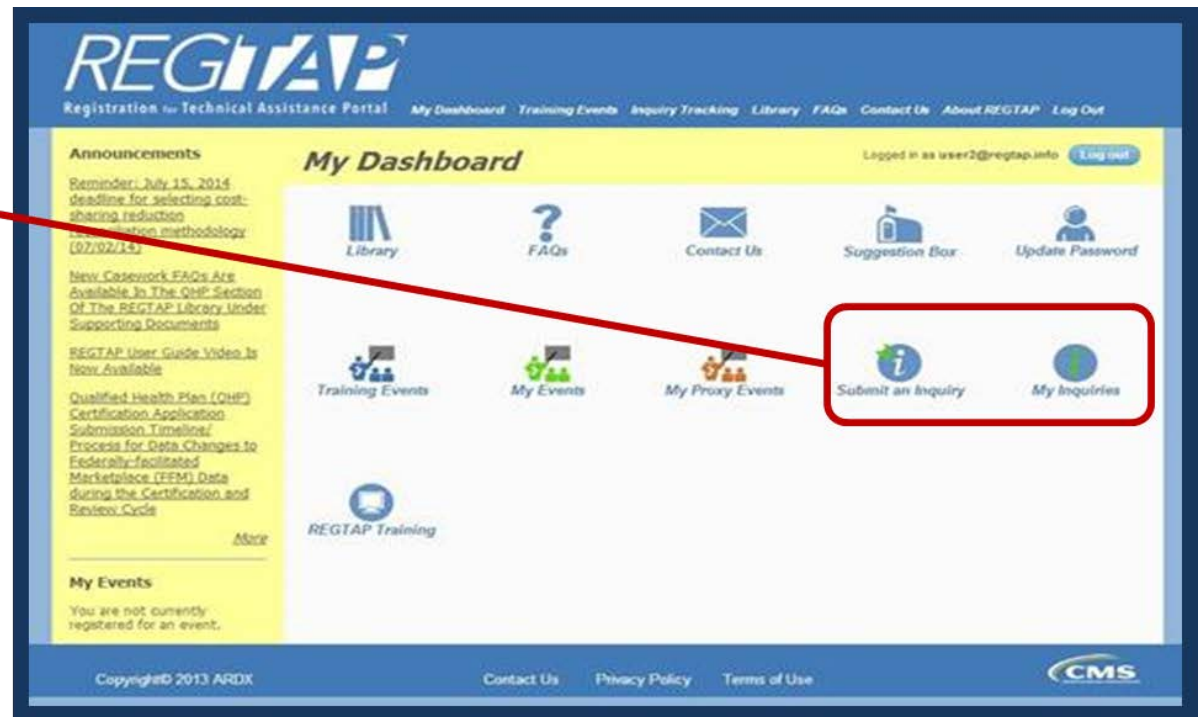
Note: Enter only one (1) question per submission.

FAQ Database on REGTAP

My Dashboard

Library FAQs Contact Us

The FAQ Database allows users to search FAQs by FAQ ID, Keyword/Phrase, Program Area, Primary and Secondary categories, and Publish Date.

FAQ Database is available at
https://www.regtap.info/

FAQ Search

FAQ ID [   ] Enter numeric FAQ ID only

Keyword/Phrase [   ]

Program Area
Select All
Agent Broker
Distributed Data Collection for RI and RA/Edge Server
Enrollment and Eligibility
Event Registration and Logistics

Primary Category [∨]

Secondary Category [∨]

Publish Date
Start Date   End Date
[   ] 📅 22   [   ] 📅 22

Search   Clear Search

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Closing Remarks