Medicare Periodic Data Matching Update for Issuers

Center for Consumer Information & Insurance Oversight (CCIIO)

April 25, 2022

https://regtap.cms.gov/FFENR.php

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Medicare (PDM) & Dual Term Notices

The Federally-Facilitated Exchange (FFE). FFE sent initial warning notices in mid-March notifying enrollees that our records show they are dually enrolled in Medicare and Exchange coverage and have 30 days to either end their advance payments of the premium tax credit (APTC)/Cost Sharing Reductions (CSRs) or Exchange coverage if they do not want to pay full price for their Exchange plan.

If the consumer doesn’t respond to the notice, then the FFE will either:

- End APTC/CSRs (45 CFR 155.330(e)) effective June 1, 2022; or
- End Exchange coverage if the consumer asked the Exchange on the application to act on their behalf to end coverage if later found to be dually enrolled in Medicare and the Exchange (45 CFR 155.430(b)(1)(ii)).
For dual enrollees who do not take action by late April, the FFE will send issuers the below transactions (as applicable) in late April/early May, with the change effective June 1.

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<td>STOP APTC</td>
<td>M834</td>
<td>001</td>
<td>NULL</td>
<td>FINANCIAL CHANGE</td>
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<tr>
<td>STOP QHP</td>
<td>834</td>
<td>024</td>
<td>14</td>
<td>TERM-OTH-COVERAGE</td>
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### What Issuers Should Know and How to Help

If consumers contact issuers upon receiving a Medicare PDM notice and want to end their Marketplace coverage because they aren’t sure if they’re enrolled in Medicare, issuers should refer consumers to the Marketplace to end their coverage.

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<th>If consumers contact issuers upon receiving a Medicare PDM notice...</th>
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<td>and want to end their Marketplace coverage</td>
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<td>because they aren’t sure if they’re enrolled in Medicare</td>
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You can direct consumers to change their Marketplace coverage by:
- Calling the Marketplace Call Center at **1-800-318-2596 (TTY: 1-855-889-4325)** and telling the call center representative that they want to end a Marketplace plan for someone who’s enrolled in Medicare.
Resources

Medicare PDM Notices (December 2020)

– English:

– Spanish: