

### **Centers for Medicare & Medicaid Services**

# **BY 2019 EDGE Server Status**

## **Web Form Guide**

August 2019



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# CEMS FOR MEDICARS & MEDICARD SERVICES

#### **EDGE Server Status Web Form Guide**

#### Resources

The following EDGE Server Status resources are available for review or download:

- BY 2019 EDGE Server Status Web Form: https://acapaymentoperations.secure.force.com/EDGEServerStatus
- EDGE Server Contact Database: https://acapaymentoperations.secure.force.com/EdgeContactDatabase
- EDGE Server Status webinar training materials in the REGTAP Library in the Distributed Data Collection for RI and RA/Edge Server Program Area: <a href="https://www.regtap.info">https://www.regtap.info</a>

#### New for the 2019 Benefit Year

The following updates have been made to the EDGE Server Status Web Form for benefit year (BY) 2019:

- Issuers are required to confirm the Department of Insurance (DOI) reported status for each HIOS ID and market.
- Issuers can view the data-source submission actions their company completed for each HIOS ID market.
- Issuers are required to review small group rollover information (HIOS IDs that offered small group plans in 2018 but did not offer them for new enrollment in 2019) and indicate if there are any additional standard component IDs (SCIDs) for their company's small group rollover plans, if applicable.
- Issuers can manually add Small Group Rollover HIOS IDs, if applicable.

#### 1. Introduction

The Centers for Medicare & Medicaid Services (CMS) requires all issuers offering or providing coverage through PPACA-compliant individual or small group health insurance to provide information related to their active markets and EDGE server participation. This information allows CMS to determine issuers participating for the PPACA Risk Adjustment program.

The BY 2019 EDGE Server Status Web Form is available beginning August 19, 2019 and must be completed by August 30, 2019 at 11:59 PM ET. The web form allows issuers to:

- Report the status of your company's BY 2019 EDGE server participation by market
- Report any new HIOS IDs that are subject to the HHS-operated risk adjustment program for BY 2019
- Review the data submission actions your company has completed for BY 2019



 Review and report on the status of your company's off calendar year policies with carry over coverage (i.e., Small Group Rollover Plans), if applicable

The BY 2019 EDGE Server Status Web Form link will be emailed to company CEO Designates and Alternate CEO Designates. If your company's CEO Designate or Alternate CEO Designate has changed, then you must ensure the contact information is updated in the EDGE Server Contact Database Web Form.

This document is a step-by-step guide to log in, complete, and submit the BY 2019 EDGE Server Status Web Form for the 2019 benefit year.

Note: The web form is optimized for use with Google Chrome™ or Firefox®. Some form features, such as error messaging, may not function properly in Internet Explorer®.

## 2. Welcome Page

Upon selecting the web form link in the invitation email, the system directs to the *Welcome* page. Refer to Table 1: Log In Selection to determine how to proceed in the web form.

If	Then
You have an EDGE Server Contact Database Access Code,	Proceed to <u>Section 2.1.1</u> to log in with the Access Code.
You have not created an EDGE Server Contact Database Access Code OR you need to reset your Access Code,	Select the EDGE Server Contact Database web form link to create or reset your Access Code.
You have forgotten your EDGE Server Contact Database Access Code,	Select the Forgot Access Code link to reset your Access Code.

**Table 1: Log In Selection** 

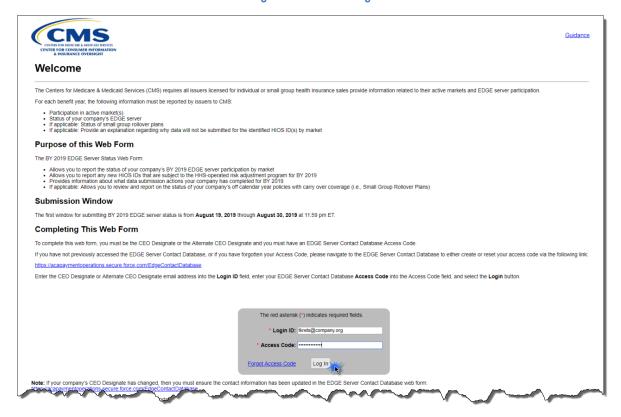
#### 2.1. Log In With Access Code

Follow these steps to log into the web form using your EDGE Server Database Access Code, as shown in Figure 1:

- 1. Enter the CEO Designate or Alternate CEO Designate email address in the Login ID field.
- 2. Enter your EDGE Server Contact Database Access Code in the Access Code field.
- 3. Select the Log In button to navigate as indicated in Table 2:



Figure 1: Welcome Page



**Table 2: Web Form Navigation** 

If	Then	Proceed to
Your company has small group rollover plans	The web form navigates to the <i>Small Group Rollover SCIDs/HIOS IDs</i> page.	Section 3
Your company does not have small group rollover plans	The web form navigates to the <i>Contact Information</i> page.	Section 4

## 3. Small Group Rollover SCIDs/HIOS IDs Page

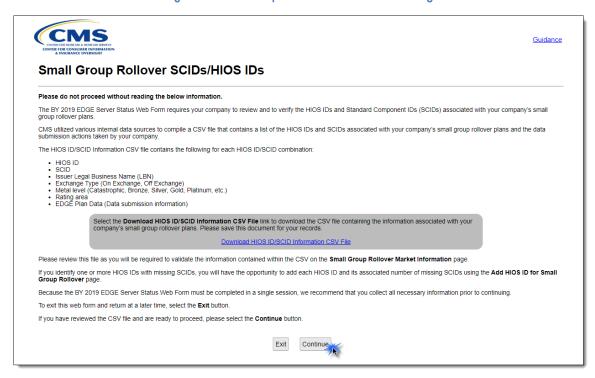
The *Small Group Rollover SCIDs/HIOS IDs* page (Figure 2) provides information associated with your company's small group rollover plans. The CSV file contains information about each HIOS/SCID combination's small group rollover status and the data submission actions taken by your company. Follow these steps to complete the *Small Group Rollover SCIDs/HIOS IDs* page:

Note: The Small Group Rollover SCIDs/HIOS IDs page is only available if your company has small group rollover plans.



- 1. Select the **Download HIOS/SCID Information CSV File** link to download the CSV file.
- 2. Select the **Continue** button. The system directs to the *Contact Information* page.

Figure 2: Small Group Rollover SCIDs/HIOS IDs Page



## 4. Contact Information Page

The *Contact Information* page (Figure 3) collects Alternate Contact information. The Submitter contact information is pulled from the EDGE Server Contact Database and will be displayed with the Alternate Contact information on the *Summary* page.

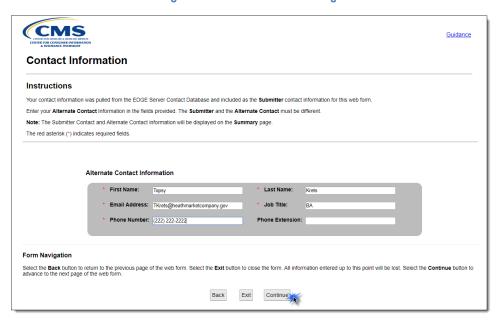
- 1. Enter the Alternate Contact Information:
  - First Name
  - Last Name
  - Email Address
  - Job Title
  - Phone Number
  - Phone Extension (optional)

Note: The Alternate Contact and Submitter Contact information must be different.

2. Select the **Continue** button. The system navigates to the *BY 2019 Market Participation/EDGE Server Status* page.



**Figure 3: Contact Information Page** 

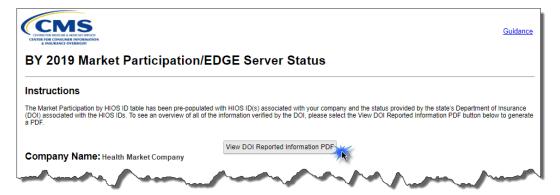


## 5. BY 2019 EDGE Market Participation/EDGE Server Status Page

The 2019 EDGE Market Participation/EDGE Server Status page contains the Market Participation by HIOS ID table, which has been pre-populated with HIOS ID(s) associated with your company and the BY 2019 market participation status provided by the state's Department of Insurance (DOI) associated with the HIOS IDs. The page also allows you to download a PDF containing an overview of all the information verified by the DOI. Follow these steps to complete the BY 2019 Market Participation/EDGE Server Status page:

1. Select the View DOI Reported Information PDF button to generate a PDF (optional).

Figure 4: DOI Reported Information PDF Button



2. For each HIOS ID listed, select *Yes* or *No* to indicate whether you agree with the DOI's Market Participation Status. You may also select the **Yes to All** button to populate the entire



column if the DOI Reported Market Participation Status is correct for all HIOS IDs and markets.

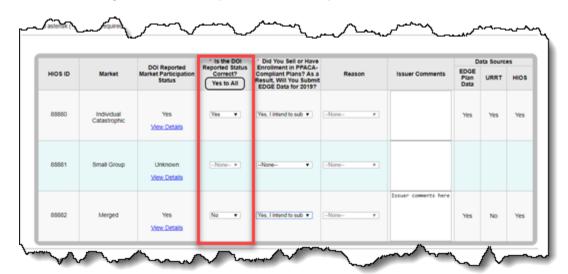


Figure 5: Is the DOI Reported Market Participation Status Correct Column

Note: To review the information provided by the DOI for an individual HIOS ID, select the View Details hyperlink in the DOI Reported Market Participation Status column. Select the back button to return to the HIOS ID table.

3. Select a response from the dropdown list to indicate if your company is offering PPACA-compliant plans for the 2019 benefit year and if you will submit EDGE data.

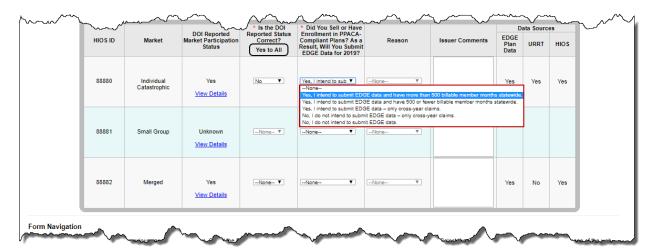


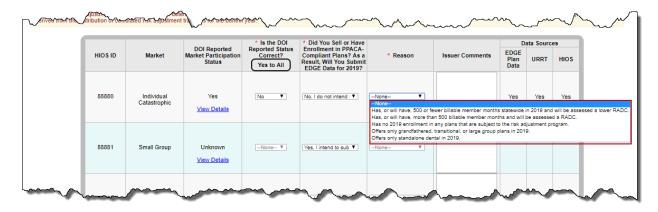
Figure 6: Dropdown List Responses



- 4. If you select *No, I do not intend to submit EDGE Data*, you must select one of the following Reason column dropdown responses:
  - Has, or will have, 500 or fewer billable member months statewide in 2018 and will be assessed a lower RADC.
  - Has, or will have, more than 500 billable member months and will be assessed a RADC.
  - Offers only grandfathered, transitional, or large group plans in 2019.
  - Offers only standalone dental in 2019.
  - Has no 2019 enrollment in any plans that are subject to the risk adjustment program.

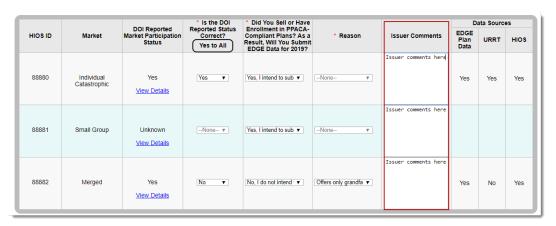
Note: The dropdown options vary based on the response to the DOI Reported Market Participation Status. Please see <u>Appendix A</u> for more detail on the dropdown responses available.

Figure 7: Reason Dropdown



5. Enter Issuer Comments as needed.

**Figure 8: Issuer Comments Field** 





6. Review the Data Sources columns, which provide information about the data submission actions your company completed. These columns are informational; however, CMS encourages issuers to ensure all data is submitted as required by applicable statutes.

A Yes indicates that CMS does have data for that data source and a No indicates that we do not have any data for that data source. For the HIOS data source only, if you have a Submitted, No Attestation this indicates that you successfully submitted your off-exchange data to HIOS' Rate and Benefit Information System (RBIS), but did not complete attestation. This means that for EDGE Server purposes, CMS has not received your RBIS data, because the EDGE team only receives data that is attested to. If you have HIOS IDs with Submitted, No Attestation, please contact EDGE Server data@cms.hhs.gov with the impacted HIOS IDs and next steps.



**Figure 9: Data Sources Columns** 

7. Select the **Continue** button. The system directs to the *Add HIOS ID* page.

Figure 10: Continue Button



## 6. Add HIOS ID Page

The Add HIOS ID page (see Figure 11) allows you to indicate whether there are additional HIOS IDs that offered or have enrollment in any PPACA-compliant plans in the individual, small group, or merged markets that was not included in the Market Participation by HIOS ID table on



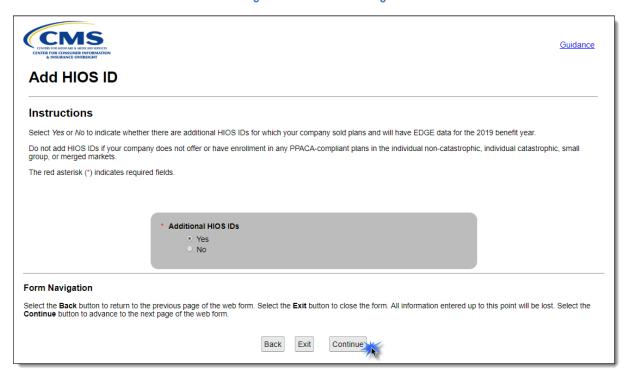
the BY 2019 EDGE Markets Participation/EDGE Server Status page. Follow these steps to complete the Add HIOS ID page:

- 1. Select Yes or No to the question, Are there additional HIOS IDs for which your company sold plans and will have EDGE data for the 2019 benefit year?
- 2. Select the **Continue** button. See Table 3 for navigation from the *Add HIOS ID* page.

**Table 3: Web Form Navigation** 

If	Then	Proceed to
Yes is selected in Step 1	The system navigates to the Additional HIOS ID page.	Section 7
<i>No</i> is selected in Step 1 AND you have small group rollover	The system navigates to the Small Group Rollover Market Information page.	Section 8
No is selected AND you do not have small group rollover	The system navigates to the Summary page.	Section 11

Figure 11: Add HIOS ID Page



## 7. Additional HIOS ID Page

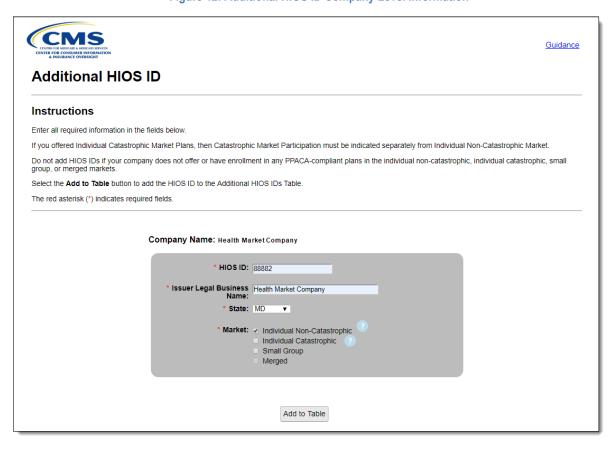
Follow these steps to complete the Additional HIOS ID page:



Note: The *Additional HIOS IDs* page is only available if you indicated that there are additional HIOS IDs for which your company sold plans and will have EDGE data for the 2019 benefit year on the *Add HIOS ID* page.

- 1. Enter all required company level HIOS ID information:
  - HIOS ID
  - Legal Business Name
  - State (select from the dropdown list)
  - Market (select all that apply)

Figure 12: Additional HIOS ID Company Level Information





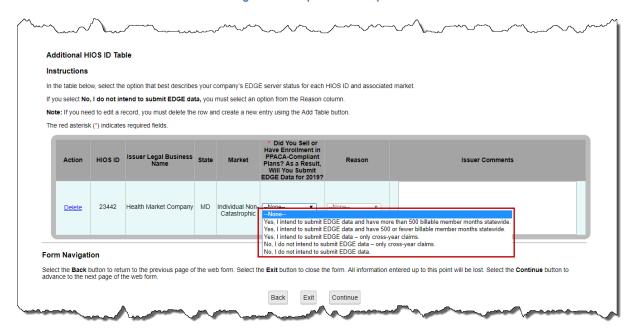
2. Select the **Add to Table** button to populate the table. This action creates a new row in the Additional HIOS ID table.

Figure 13: Add to Table Button



3. Within the Additional HIOS ID table, select an answer to the question *Did you sell or have enrollment in PPACA-compliant plans? As a result, will you submit EDGE data for 2019?* 

**Figure 14: Dropdown List Options** 

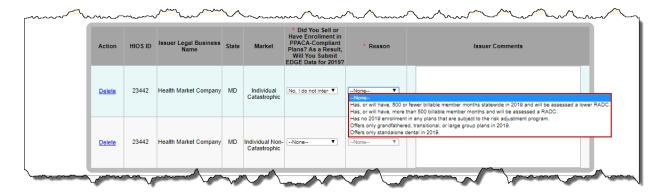


- 4. If you select *No, I do not intend to submit EDGE Data*, you must select one of the following Reason column dropdown responses:
  - Has, or will have, 500 or fewer billable member months statewide in 2018 and will be assessed a lower RADC.
  - Has, or will have, more than 500 billable member months and will be assessed a RADC.
  - Offers only grandfathered, transitional, or large group plans in 2019.
  - Offers only standalone dental in 2019.
  - Has no 2019 enrollment in any plans that are subject to the risk adjustment program.



Note: Depending on whether or not you agreed with the DOI Reported Market Participation Status only certain dropdown options will be available. Please see **Appendix A** for more detail on the available dropdown responses.

Figure 15: Reason Column



- 5. Repeat steps 1 4 as needed to add additional HIOS IDs.
- 6. Select the **Delete** button as needed to remove the HIOS ID from the table.

Figure 16: Delete Button



Note: If you need to edit a record, you must delete the row and create a new entry using the Add Table button.

7. Select the **Continue** button. The system navigates as indicated in Table 4.

**Figure 17: Continue Button** 





**Table 4: Web Form Navigation** 

If	Then	Proceed to
Your company has small group rollover plans	The web form navigates to the Small Group Rollover Market Information page.	Section 8
Your company does not have small group rollover plans	The web form navigates to the Summary page.	Section 11

## 8. Small Group Rollover Market Information Page

The Small Group Rollover Market Information page (Figure 18) contains the Small Group Rollover Market Information table, which is pre-populated with HIOS ID(s) and the corresponding number of SCIDs associated with your company that offered small group plans in 2018 but did not offer them for new enrollment in 2019. This page also allows you to download a CSV containing a more detailed list that includes exchange type, metal level, and rating area. Follow these steps to complete the Small Group Rollover Market Information page:

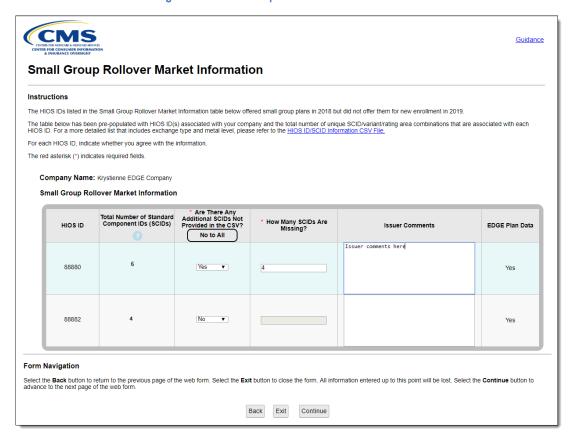
- 1. For each HIOS ID, select *Yes* or *No* to the question, *Are there any additional SCIDs not provided in the CSV*?
- 2. For each HIOS ID, respond to the question, How many SCIDs are missing?

Note: The number of SCIDs are the number of unique SCID, exchange type, metal level, and rating area combinations.

- 3. Enter Issuer Comments as needed.
- 4. Select the **Continue** button. The system navigates to the *Add HIOS IDs for Small Group Rollover Market* page.



Figure 18: Small Group Rollover Market Information



### 9. Add HIOS ID for Small Group Rollover Market Page

The Add HIOS ID for Small Group Rollover Market page (Figure 19) allows you to indicate whether there are additional HIOS IDs associated with small group rollover plans. Follow these steps to complete the Add HIOS ID for Small Group Rollover Market page:

- 1. Select *Yes* or *No* to indicate whether there are additional HIOS IDs associated with your company that offered small group plans in 2018 but did not offer them for new enrollment in 2019?
- 2. Select the **Continue** button. See Table 5 for navigation from the *Add HIOS ID* page.

Note: The Additional Small Group Rollover HIOS ID page only opens if the option to enter an additional HIOS ID was selected on the Add HIOS ID for Small Group Rollover Market page.



Figure 19: Add HIOS IDs for Small Group Rollover Market



**Table 5: Web Form Navigation** 

If	Then	Proceed to
Yes is selected in Step 1	The system navigates to the Additional Small Group Rollover HIOS ID page.	Section 10
No is selected in Step 1	The system navigates to the Summary page.	Section 11

## 10. Additional Small Group Rollover HIOS ID Page

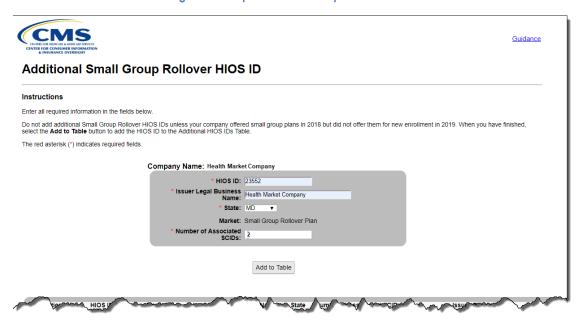
Follow these steps to complete the Additional Small Group Rollover HIOS ID page:

- 1. Enter all required company level HIOS ID information:
  - HIOS ID
  - Legal Business Name
  - State (select from the list)
  - Number of Associated SCIDs

Note: The number of SCIDs are the number of unique SCID, exchange type, metal level, and rating area combinations.



Figure 20: Required Small Group HIOS ID Fields



2. Select the **Add to Table** button to populate the table.

Figure 21: Add to Table Button



- 3. Repeat steps 1-3 as needed to add additional HIOS IDs.
- 4. To edit a HIOS ID and Number of Associated SCIDs, select the **Edit** button in the table. Select the **Delete** button to remove a specific HIOS ID.

Figure 22: Additional Small Group Rollover HIOS ID Table





5. Select the **Continue** button. The system navigates to the *Summary* page.

**Figure 23: Continue Button** 

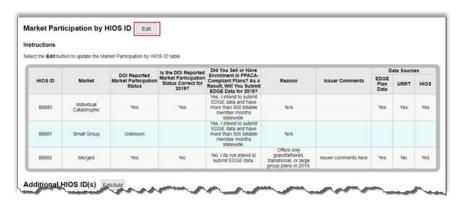


## 11. Summary Page

Review the *Summary* page in its entirety. The option to edit Market Participation by HIOS ID, Additional HIOS ID(s), Small Group Rollover Market Information, and Contact Information sections is available.

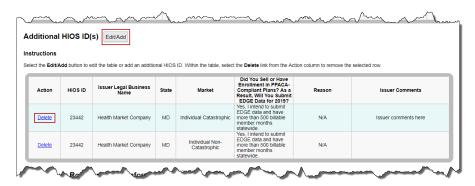
1. Review the Market Participation by HIOS ID table for accuracy. To edit this table, select the **Edit** button.

Figure 24: Summary Page 2019 EDGE Server Status Table



2. Review the Additional HIOS IDs table for accuracy, if applicable. To edit or add an additional HIOS ID, select the **Edit/Add** button. To remove a HIOS ID, select the **Delete** link in the Action column next to the HIOS ID.

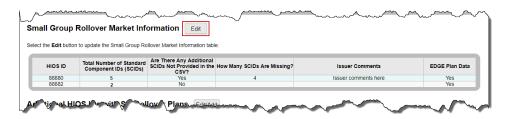
Figure 25: Summary Page Additional HIOS ID(s) Table





3. Review the Small Group Rollover Market Information table for accuracy. To edit, select the **Edit** button to update the Small Group Rollover Market Information table.

Figure 26: Small Group Rollover Market Information Table



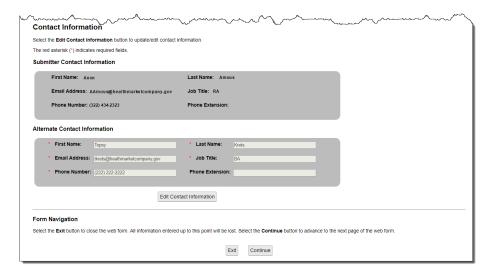
4. Review the Additional Small Group Rollover Market Plans table for accuracy, if applicable. To edit or add an additional Small Group Rollover plan, select the **Edit/Add** button.

Figure 27: Additional Small Group Rollover Market Plans Table



5. Review the Contact Information section for accuracy. Select the **Edit Contact Information** button to edit the Alternate Contact Information. If the Submitter Contact Information is incorrect, you must exit the web form and make updates in the EDGE Server Contact Database.

Figure 28: Summary Page Contact Information Section



6. Select the **Continue** button. The system navigates to the *Attestation* page.

# CENTERS FOR MEDICARE & MEDICARD SERVICES

#### **EDGE Server Status Web Form Guide**

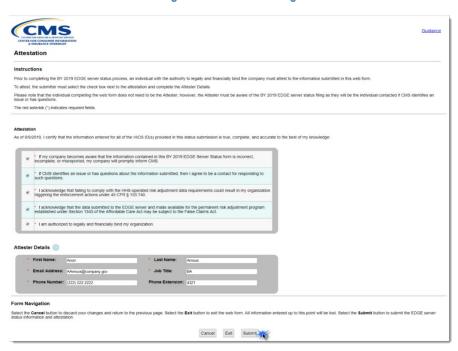
## 12. Attestation Page

Prior to completing the BY 2019 EDGE Server Status process, an individual with the authority to legally and financially bind the company must attest to the information submitted in the web form. Follow these steps to complete the Attestation page (Figure 29):

Note: The individual providing the attestation must be someone with the authority to legally and financially bind the company. This person is not required to be the Submitter, Alternate Contact, or CEO. This individual does not have to personally complete these steps; however, the Attester must be aware of the BY 2019 EDGE server status filing.

- 1. Thoroughly review the Attestation instructions and statement.
- 2. Select the check box next to the Attestation statement to indicate agreement.
- 3. Complete the Attester Details section with the following information:
  - First Name
  - Last Name
  - Email Address
  - Job Title
  - Phone Number
  - Phone Extension (optional)
- 4. Select the **Submit** button.

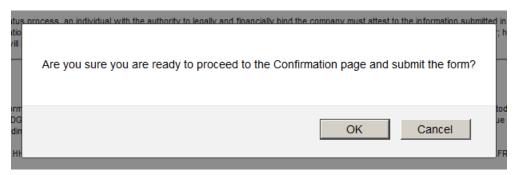
Figure 29: Attestation Page





5. On the popup window, select the **Cancel** button to return to the *Attestation* page. Select the **OK** button to continue to the *Confirmation* Page.

Figure 30: Attestation Page Popup Window

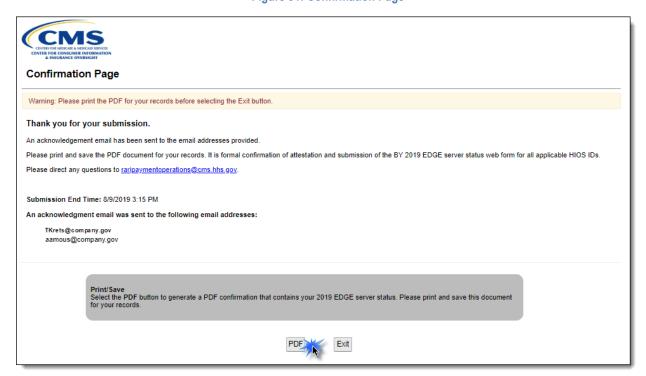


## 13. Confirmation Page

An acknowledgement email will be sent to the email addresses provided (see Figure 31). Save and print the PDF of the Confirmation for your records.

- 1. Select the **PDF** button to save/print the Confirmation for your records.
- 2. Once the Confirmation is saved and/or printed, select the **Exit** button to exit the web form.

**Figure 31: Confirmation Page** 





## Appendix A

If the DOI Reported your Market Participation Status as	And you agree (yes) /disagree (no) with the DOI Reported Status	Then, indicate whether you intend to submit EDGE Data for 2019	If you selected, No I do not intend to submit EDGE Data, in the previous column, select a reason to explain why you are not submitting data
Yes	Yes	<ul> <li>Yes, I intend to submit EDGE data and have more than 500 billable member months statewide.</li> <li>Yes, I intend to submit EDGE data and have 500 or fewer billable member months statewide.</li> <li>Yes, I intend to submit EDGE data – only cross-year claims.</li> <li>No, I do not intend to submit EDGE data – only cross-year claims.</li> <li>No, I do not intend to submit EDGE data.</li> </ul>	Because you agree with the DOI that you are participating in this market, you must select one of the reasons below to explain why you are not submitting EDGE data.  • Has, or will have, 500 or fewer billable member months statewide in 2019 and will be assessed a lower RADC.  • Has, or will have, more than 500 billable member months and will be assessed a RADC.  • Has no 2019 enrollment in any plans that are subject to the risk adjustment program.
No	Yes	<not applicable=""></not>	<not applicable=""></not>
Unknown		<ul> <li>Yes, I intend to submit EDGE data and have more than 500 billable member months statewide.</li> <li>Yes, I intend to submit EDGE data and have 500 or fewer billable member months statewide.</li> <li>Yes, I intend to submit EDGE data – only cross-year claims.</li> <li>No, I do not intend to submit EDGE data – only cross-year claims.</li> <li>No, I do not intend to submit EDGE data.</li> </ul>	Because the DOI could not confirm whether you are participating in this market, you must select one of the reasons below to explain why you are not submitting EDGE data.  • Has, or will have, 500 or fewer billable member months statewide in 2019 and will be assessed a lower RADC.  • Has, or will have, more than 500 billable member months and will be assessed a RADC.  • Has no 2019 enrollment in any plans that are subject to the risk adjustment program.



If the DOI Reported your Market Participation Status as	And you agree (yes) /disagree (no) with the DOI Reported Status	Then, indicate whether you intend to submit EDGE Data for 2019	If you selected, No I do not intend to submit EDGE Data, in the previous column, select a reason to explain why you are not submitting data  • Offers only grandfathered,
			transitional, or large group plans in 2019.  • Offers only standalone dental in 2019.
No	No	<ul> <li>Yes, I intend to submit EDGE data and have more than 500 billable member months statewide.</li> <li>Yes, I intend to submit EDGE data and have 500 or fewer billable member months statewide.</li> <li>Yes, I intend to submit EDGE data – only cross-year claims.</li> <li>No, I do not intend to submit EDGE data – only cross-year claims.</li> <li>No, I do not intend to submit EDGE data.</li> </ul>	Because you disagree with the DOI that you are not participating in this market, this indicates that you are participating in this market and as a result, you must select one of the reasons below to explain why you are not submitting EDGE data.  • Has, or will have, 500 or fewer billable member months statewide in 2019 and will be assessed a lower RADC.  • Has, or will have, more than 500 billable member months and will be assessed a RADC.  • Has no 2019 enrollment in any plans that are subject to the risk adjustment program.
Yes	No	Because you disagree with the DOI that you are participating in this market, this indicates that you are not participating in this market and as a result will not submit data to your EDGE server. As a result you must select one of the reasons below:  • No, I do not intend to submit EDGE data – only cross-year claims.  • No, I do not intend to submit EDGE data.	Because you are not participating in this market you will have no data to submit and as a result must select one of the reasons below to explain why you are not submitting EDGE data.  • Offers only grandfathered, transitional, or large group plans in 2019.  • Offers only standalone dental in 2019.