#### **Summary of HPMS Releases**

For the week ending August 1, 2008

### Title: Access to Patient Safety Analysis Website Date: 7/28/08

**Summary:** To support the President's Agenda on health care transparency, CMS has developed performance and quality measures to ensure that Medicare beneficiaries have data necessary to make informed decisions in order to receive the best healthcare and prescription drug coverage available. The plan ratings are available on the Medicare Prescription Drug Plan Finder (MPDPF). Beginning in November 2008 for the 2009 open enrollment period, CMS expects to include a patient safety quality measure as part of the Part D plan ratings.

# **Title: Updated Complaint Tracking Module (CTM) Guidance on Standard Operating Procedures**

#### Date: 7/28/08

**Summary:** The Centers for Medicare and Medicaid Services (CMS) is pleased to share the updated Part C and D Plan User Standard Operating Procedures (SOP) and Frequently Asked Questions (FAQ) for the Complaints Tracking Module (CTM) with all Medicare Part C and D Plan Sponsors. The attached documents supersede all prior versions of the SOP and FAQ.

## Title: CORRECTION: Access to Patient Safety Analysis Website Date: 7/28/08

**Summary:** Please note that this memo is being resent to correct the date Medicare Compliance Officers (MCOs) must complete the user authorization process. MCOs must complete the user authorization process by August 4, 2008.

#### **Title: Medicare Prescription Drug Benefit Manual – Draft Chapter 13 Date: 7/31/08**

**Summary:** Today, we are releasing for comment the draft of Chapter 13 of the Medicare Prescription Drug Benefit Manual. The draft of Chapter 13 consolidates previous guidance, questions and answers, and HPMS memoranda regarding the eligibility for, and administration of the Federal low-income subsidy program. Comments on the draft of Chapter 13 must be received by CMS no later <u>than 5:00pm EST</u>, <u>Monday</u>, <u>August 11</u>, 2008.