

<b>CMS Manual System</b>	<b>Department of Health &amp; Human Services (DHHS)</b>
<b>Pub 100-20 One-Time Notification</b>	<b>Centers for Medicare &amp; Medicaid Services (CMS)</b>
<b>Transmittal 13393</b>	<b>Date: September 5, 2025</b>
	<b>Change Request 14221</b>

**SUBJECT: Enhancing MCS 276/277 Claim Status Processing to Include Medicare Adjudication Portal (MAP) Claims**

**I. SUMMARY OF CHANGES:** The purpose of this Change Request (CR) is to enhance the MCS 276/277 claim response processing to: 1) use the Medicare Adjudication Portal (MAP) claims when performing the 276 claim search process, and 2) to provide a 277 claims status transaction response that consolidates MCS and MAP claim status. This work is in support of processing a subset of professional claims in MAP.

**EFFECTIVE DATE: January 1, 2026 - This change will be effective after the first claims are processed in MAP, currently planned for 12/31/2025, and for CGS J15 only. The 1/1/2026 effective date is to align with the January Release for hours only.**

*\*Unless otherwise specified, the effective date is the date of service.*

**IMPLEMENTATION DATE: January 5, 2026 - for baseline hour estimates only. The work will be implemented in production before January.**

*Disclaimer for manual changes only: The revision date and transmittal number apply only to red italicized material. Any other material was previously published and remains unchanged. However, if this revision contains a table of contents, you will receive the new/revised information only, and not the entire table of contents.*

**II. CHANGES IN MANUAL INSTRUCTIONS:** (N/A if manual is not updated)

R=REVISED, N=NEW, D=DELETED-Only One Per Row.

<b>R/N/D</b>	<b>CHAPTER / SECTION / SUBSECTION / TITLE</b>
N/A	N/A

**III. FUNDING:**

**For Medicare Administrative Contractors (MACs):**

The Medicare Administrative Contractor is hereby advised that this constitutes technical direction as defined in your contract. CMS does not construe this as a change to the MAC Statement of Work. The contractor is not obligated to incur costs in excess of the amounts allotted in your contract unless and until specifically authorized by the Contracting Officer. If the contractor considers anything provided, as described above, to be outside the current scope of work, the contractor shall withhold performance on the part(s) in question and immediately notify the Contracting Officer, in writing or by e-mail, and request formal directions regarding continued performance requirements.

**IV. ATTACHMENTS:**

**One Time Notification**

# Attachment - One-Time Notification

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## II. GENERAL INFORMATION

**A. Background:** Currently, MCS uses pending and finalized claim history to satisfy the 276 claim status search criteria that requires looking across claims in the MCS application. When CMS begins to process some claims in MAP, MCS needs to maintain a complete view of the claim's history to accurately perform the 276 claim search. Claim status transactions currently come in on a 276 transaction via MAC EDI gateways. The Combined Common Edit Module (CCEM) receives and validates the transactions and processes accepted requests. MCS provides a status response, which is packaged as a compliant 277 transaction and transmitted via CCEM back to the MAC EDI gateways. When CMS begins to process some claims in MAP, the current process will no longer support a complete response if a request involves claims that were not processed in MCS.

**B. Policy:** This CR does not implement regulation or policy.

## III. BUSINESS REQUIREMENTS TABLE

*"Shall" denotes a mandatory requirement, and "should" denotes an optional requirement.*

Number	Requirement	Responsibility								
		A/B MAC			DME MAC	Shared-System Maintainers				Other
		A	B	HHH		FISS	MCS	VMS	CWF	
14221.1	MCS shall access finalized MAP claims and update related jobs to include them in the 276 claim search process that requires claims history.						X			
14221.2	MCS shall access MAP claims and update related jobs to provide a consolidated 277 claim status response that integrates MAP and MCS						X			

Number	Requirement	Responsibility								
		A/B MAC			DME MAC	Shared-System Maintainers				Other
		A	B	HHH		FISS	MCS	VMS	CWF	
	claims.									

#### IV. PROVIDER EDUCATION

None

**Impacted Contractors:** None

#### V. SUPPORTING INFORMATION

**Section A: Recommendations and supporting information associated with listed requirements:** N/A

*"Should" denotes a recommendation.*

X-Ref Requirement Number	Recommendations or other supporting information:

**Section B: All other recommendations and supporting information:** N/A

#### VI. CONTACTS

**Pre-Implementation Contact(s):** Sumera Rownak, Sumera.Rownak@cms.hhs.gov

**Post-Implementation Contact(s):** Contact your Contracting Officer's Representative (COR).

#### VII. FUNDING

##### **Section A: For Medicare Administrative Contractors (MACs):**

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**ATTACHMENTS: 0**