

Overview of Inbound834 (101)

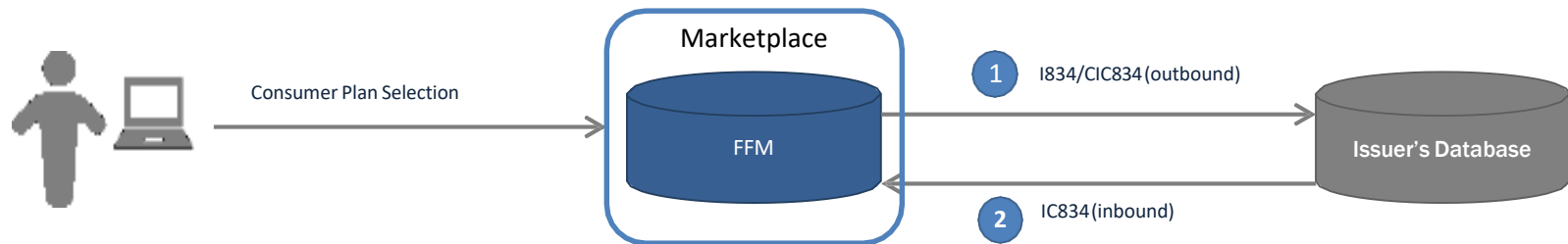


- *Introduction to IC834*
- *IC834 Submission Process*
- *Business Agreement Acknowledgement (BAA)*
- *Production Operation (PO) Reporting*

Introduction to IC834

IC834 Processing

Inbound 834 Processing (IC834) represents Issuer responses to enrollment activity in the Marketplace.

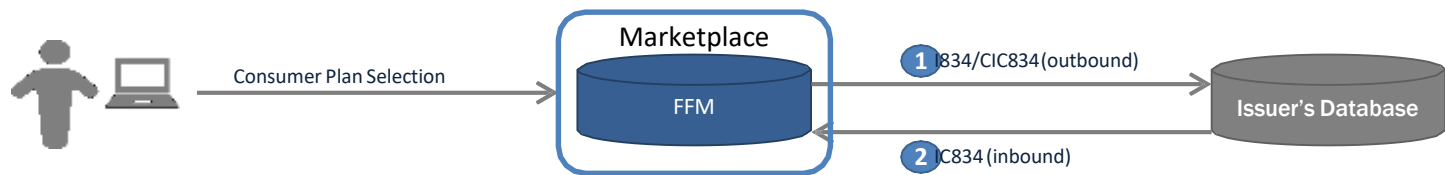


- 1 The Initial 834 (I834) transaction is the first outbound transaction from the FFM to an Issuer:
 - ASC X12 document that communicates consumer enrollment in the Marketplace (aka outbound 834, initial enrollment, initial 834)
 - Issuers will also receive a CIC834 or M834 transaction (follow up outbound transactions) from the FFM to the Issuer if a policy is updated
- 2 The associated Issuer to FFM Inbound 834 (IC834) transaction includes one of four enrollment transactions (effectuation, cancellation, termination, maintenance):
 - ASC X12 document that communicates consumer payment/non-payment in the issuer system

Introduction to IC834

User Interface Updates

- The intended result of IC834 transaction processing is a policy being updated in the FFM.
- Updates to consumer Enrollment data become visible to the consumer through the user interface of the Marketplace.



- UI in FFM after an Effectuation transaction is ingested. The status of the enrollment changes from **'Initial Enrollment'** to **'Active'**.

2015 application for Individuals & Families (ID#: 98814033) View all applications

preferences
Authorized users
Exemptions
Tax forms

Status: Initial Enrollment

QHP
QHP ID

Issuer Name
Issuer Address

VIEW PLAN BENEFITS

Base premium	\$164.72/mo.
Premium tax credit	\$0.00/mo.
You pay:	\$164.72/mo.

Members:

Subscriber Name	Start date:	End date:	Action:
	09/01/2015	12/31/2015	REMOVE

CHANGE PLANS

You can only change plans during Open Enrollment for 2015 or if you're eligible for a Special Enrollment Period.



2015 application for Individuals & Families (ID#: 98814033) View all applications

Communication preferences
Authorized users
Exemptions
Tax forms

Status: Active

QHP
QHP ID

Issuer Name
Issuer Address

VIEW PLAN BENEFITS

Base premium	\$164.72/mo.
Premium tax credit	\$0.00/mo.
You pay:	\$164.72/mo.

Members:

Subscriber Name	Start date:	End date:	Action:
	09/01/2015	12/31/2015	REMOVE

CHANGE PLANS

You can only change plans during Open Enrollment for 2015 or if you're eligible for a Special Enrollment Period.

Introduction to IC834

Transaction Type Definitions

Issuers respond to the Outbound 834s (I834) and Change in Circumstance 834s (CIC834) with a Inbound Confirmation 834 (IC834) ASC X12 document that communicates consumer initial payment/non-payment in the issuer system through one of the following transactions:

- **Effectuation Transaction:** typically generated when the Issuer has received a payment from a new subscriber and the policy has been made active
- **Cancellation Transaction:** typically generated when the enrollment is ended with no actual coverage for consumer(s) due to non-payment
- **Termination Transaction:** typically generated following an effectuation when the enrollment is ended after some period of coverage for consumer(s) due to non-payment
- **Maintenance Transaction:** typically generated following an effectuation to update the Issuer-Assigned IDs on file for the FFM policy
- **Reinstatement Transaction:** typically generated following an inadvertent or erroneous Issuer-driven termination or cancellation to re-activate coverage for an FFM policy

Introduction to IC834

Updateable Fields

Below is a complete list of fields that can be updated through IC834 submissions:

Field	Transaction Type
Issuer Assigned Member ID	Effectuations, Maintenance
Issuer Assigned Subscriber ID	Effectuations, Maintenance
Issuer Assigned Policy ID	Effectuations, Maintenance
Last Premium Paid Date	Effectuations
Premium Paid To Date End	Effectuations
Benefit End Date	Terminations, Cancellations
End of Year Termination Indicator	Terminations, Reinstatements
Superseded Indicator	Terminations

Introduction to IC834

Policy Status Update

The policy status indicator/ maintenance reason code field can be updated in the following ways:

		Existing Policy Status in FFM				
		Initial	Effectuated	Terminated		Cancelled
				Initial	Effectuated	
IC834 Transaction Type	Effectuation	Accepted	Rejected	Accepted	Rejected	Rejected
	Cancellation	Accepted	Accepted	Accepted	Accepted	Rejected
	Termination	Accepted	Accepted	Accepted*	Accepted*	Rejected
	Maintenance	Rejected	Accepted	Rejected	Accepted	Rejected
	Reinstatement	Rejected	Rejected	Accepted	Accepted	Accepted

* End date must be less than current end date

Introduction to IC834

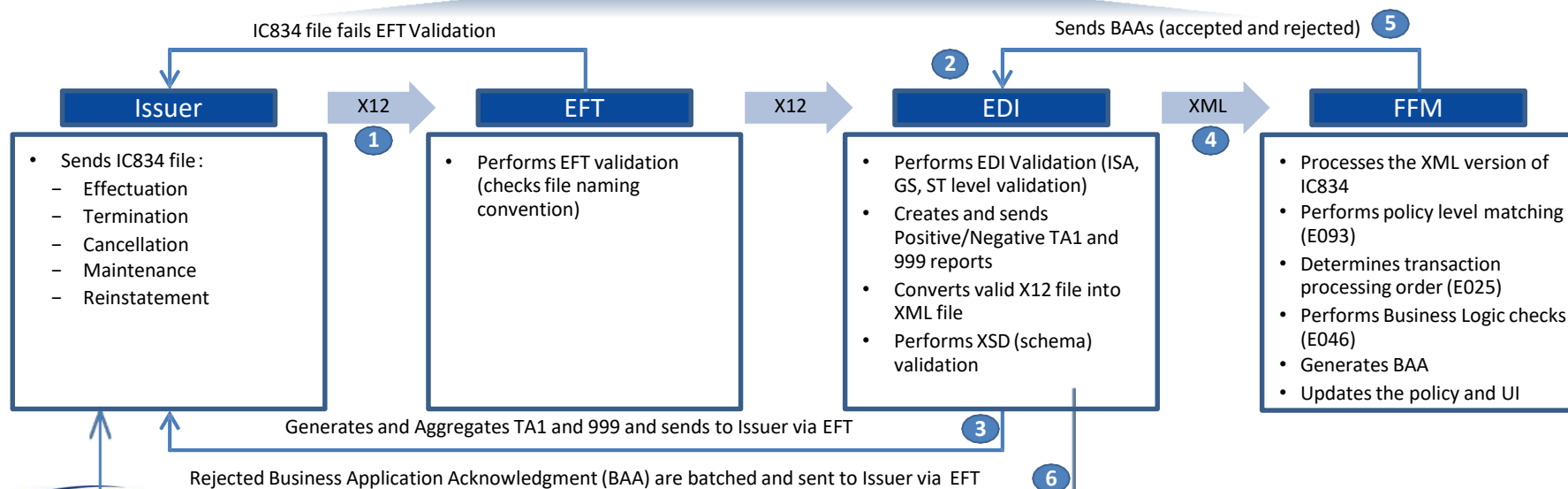
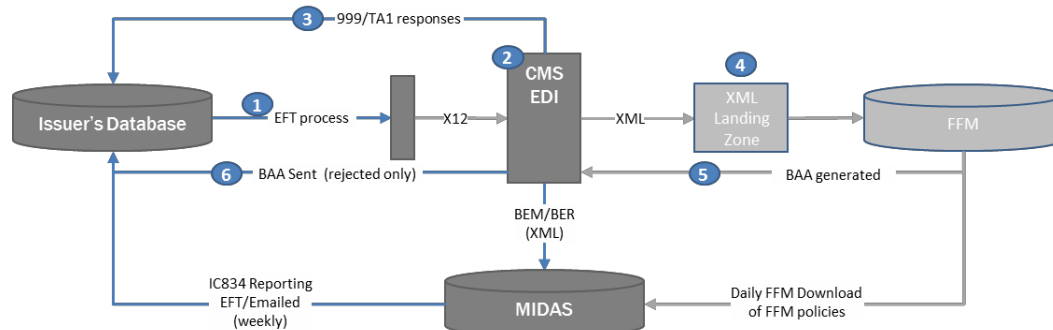
Valid Code Combinations

IF Maintenance Type Code (INS03)	AND Maintenance Reason Code (INS04)	AND Additional Maintenance Reason Code (2750 Loop)	THEN Transaction Type (derived by FFM)
021	28	CONFIRM	EFFECTUATION
024	59	CANCEL	CANCELLATION
024	14	CANCEL-FLC	CANCELLATION
024	07	CANCEL-FRD	CANCELLATION
024	07	CANCEL-RESCIND	CANCELLATION
024	59	TERM	TERMINATION
024	NULL	CANCEL-OTH	CANCELLATION
024	26	CANCEL-HICS	CANCELLATION
024	NULL	TERM-OTH	TERMINATION
024	26	TERM-HICS	TERMINATION
001	25	ISSUER MAINT	MAINTENANCE
001	NULL	NO CHANGE	MAINTENANCE
025	NULL	ISSUER – REINSTATEMENT	REINSTATEMENT
024	NULL	CANCEL-ANTIDUPLICATION	CANCELLATION
024	NULL	TERM-ANTIDUPLICATION	TERMINATION
024	NULL	CANCEL-OUT-OF-AREA	CANCELLATION

Introduction to IC834

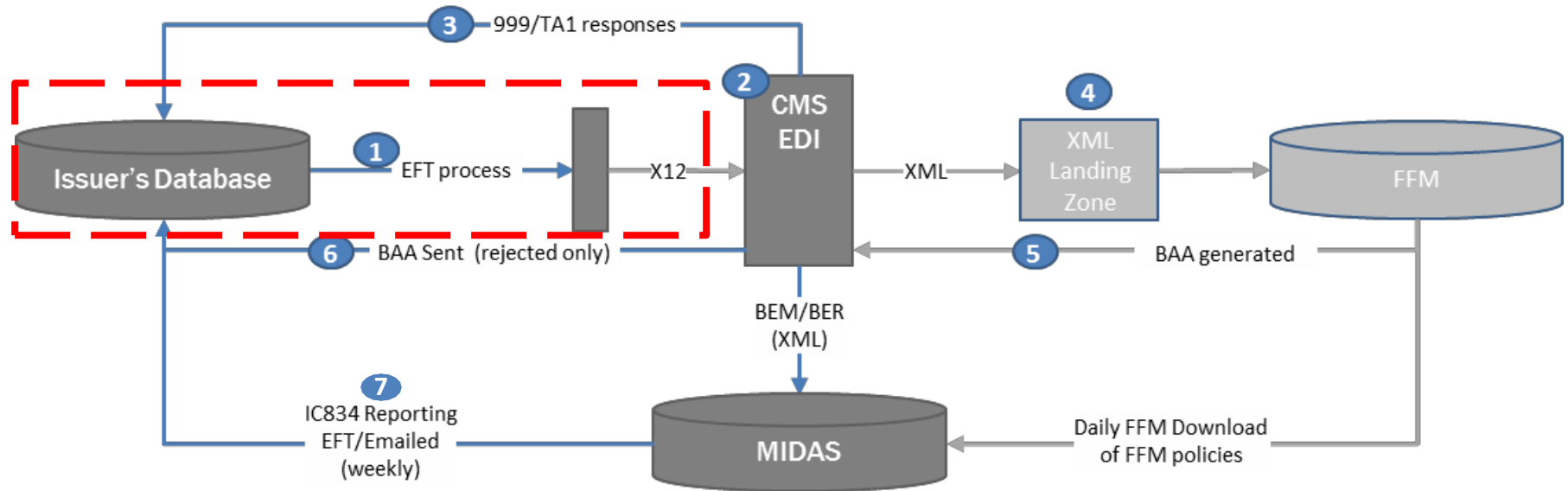
IC834 Submission Cycle

Once an Issuer submits a IC834, there are various checks along the process resulting in responses delivered to the Issuer via EFT.



IC834 Process Flow

Electronic File Transfer (EFT) Process (Step 1)



Input to Process

- Issuer submitted X12 IC834 file

Output of Process

- EFT validation completed
- X12 IC834 file submitted to EDI

EFT Process

IC834 File Submissions

The IC834 files are transmitted via EFT and must use file name standards prescribed by the CMS EFT system.

- Issuers submit IC834 files using the following naming standards:

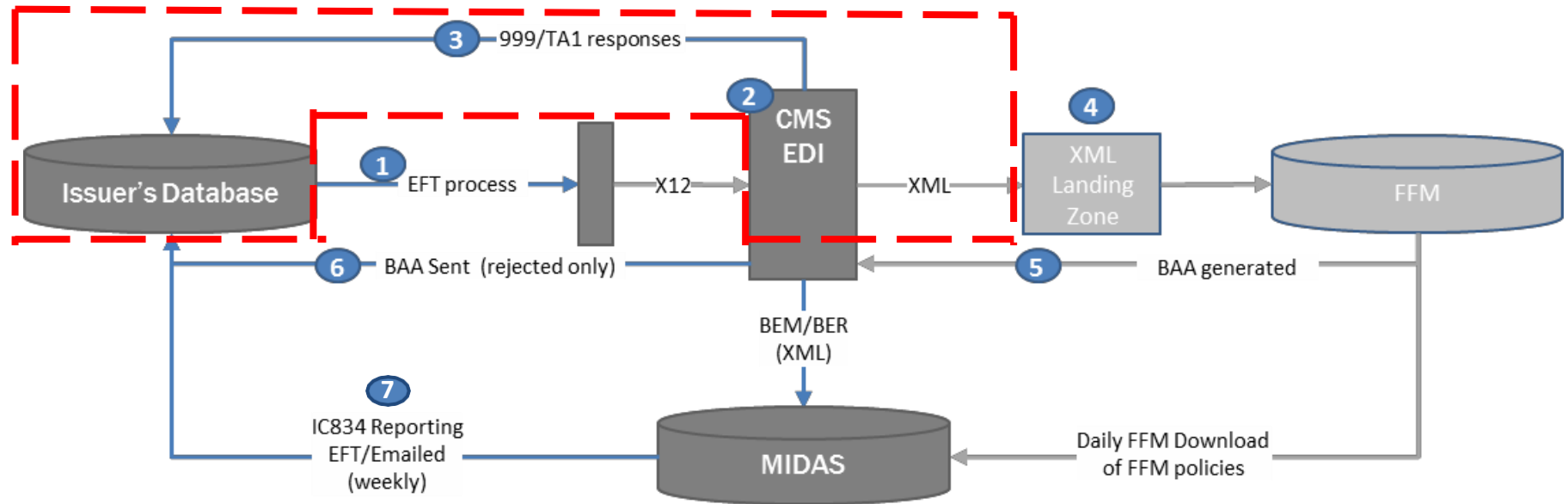
TPID.Application.Function.Date.Time.P.IN

(567891234.DSH.IC834.D130223.T145543452.P.IN)

- TPID – Trading Partner Id
- Application Id – DSH (pre-defined by CMS)
- Function Code – IC834 (pre-defined by CMS)
- Date – ‘D’ followed by file date (yyymmdd)
- Time – ‘T’ followed by HHMMSSsss
- Environment Qualifier – P: Production; T: Test (IMP1A); I: Test (IMP2)
- File Direction – IN (inbound)

IC834 Process Flow

EDI Validation (Step 2 - Step 3)



Input to Process

- EFT validated X12 IC834 file

Output of Process

- EDI validation completed
- Positive/Negative 999s generated and sent to Issuers
- Accepted/Rejected TA1s generated and sent to Issuers
- Translated XML IC834 transactions for positive 999s

EDI Validation

What is it? (Step 2)

First Level of Validation for all submitted IC834 X12 files and transactions by the Issuers.

Overview of EDI Validation:

- EDI platform performs standard WEDI SNIP Levels 1 – 7 validation on the EDI formatted data elements
- During Marketplace EDI Validation, Interchange (TA1) and Functional Group Level (999) acceptance or rejection are delivered to Issuers during validation

ACRONYMS:

-**WEDI**: Workgroup for Electronic Data Interchange
-**SNIP**: Strategic National Implementation Process Group (SNIP)

EDI Validation

Specific Data Checks

EDI processes perform presence and data checks on all IC834s.

Field Name	X12 Equivalent of the Element	Companion Guide v4.1 Reference	Additional Comments / Examples
GroupSenderID	GS02	Section 7.2	EDI Validation performed for non-null values and data check. Not converted if validation fails. Error listed in 999. <i>GS*BE*12345NE1234567*NE0*20150302*153038*123 ...~</i>
GroupReceiverID	GS03	Section 7.2	
GroupControlNumber	GS06	Section 4.1.4	
ControlNumber	ST02	Section 4.1.4	
CurrentTimeStamp	BGN03, BGN04	Section 10.2	Checked for Effectuation transactions only. No EDI validation enforced.
SourceExchangeID	2750	Section 9.6.1 Section 10.2 Table 11	
(Sponsor) TaxpayerIdentificationNumber	N104 when N103 is FI (1000A)	Table 18	Subscriber or responsible person's SSN <i>N1*P5*New Insured*FI*123456789</i>
(Sponsor) OtherIdentifier	N104 when N103 is 94 (1000A)	Table 18	When SSN is missing it is replaced with Exchange subscriber assigned ID
(Issuer/Payer) TaxpayerIdentificationNumber	1000B	Table 18	Payer/Issuer Tax Number <i>N1*IN*ABCISSUER*FI*987654321</i>
SubscriberIndicator	2000	Table 18	Referenced as Subscriber Identifier: Y=Subscriber, N=Dependent <i>INS*Y*18*021*28*A***AC</i>
Exchange Assigned SubscriberID	REF*OF (2000)	Table 18	Referenced as Subscriber Identifier REF. Subscriber ID for all Members must equals the Subscriber ID in the Subscriber loop
ExchangeAssignedMemberID	REF*17 (2000)	Table 18	Referenced as Reference Identification Qualifier. Transmitted in the Member Supplemental Identifier REF. All Member IDs in the Inbound 834 must have an associated Member ID in Exchange DB
InsuranceLineCode	HD*021**HLT	Table 18	Line of business: HLT=Health, DEN=Dental

EDI Validation

Marketplace EDI Validation Responses (Step 3)

Scenario 1 – IC834 X12 Fails Marketplace EDI Validation:

- A negative TA1* will be sent for the file
- Since a file is rejected
 - No 999s will be generated
 - No transactions are sent to FFM for processing

Scenario 2 – IC834 X12 Passes Marketplace EDI Validation:

- A positive TA1 will be sent for the file
- For accepted transactions
 - Positive 999s will be sent
 - Each transaction is converted to an internal CMS IC834 XML format and sent to FFM for processing
- For rejected transactions
 - Negative 999s will be sent
 - No X12 transaction is converted or sent to FFM for processing

*During validation, if a file accumulates more than 100 errors, the entire file is considered to have failed Marketplace EDI validation and generates a Negative TA1

EDI Validation

Example 999

999 Example with 1 Functional Group(GS) and 4 Transactions(ST)

```
ISA*00*      *00*      *ZZ*CMSFFM      *ZZ*382018957      *150812*1210*^*00501*000000001*0*P*;  
GS*FA*MI0*67183MI0030002*20150812*1210*1*X*005010X231A1  
ST*999*0001*005010X231A1  
AK1*BE*1*005010X220A1  
AK2*834*000000001*005010X220A1  
IK5*A  
AK2*834*000000002*005010X220A1  
IK5*A  
AK2*834*000000003*005010X220A1  
IK5*A  
AK2*834*000000004*005010X220A1  
IK3*QTY*4**8  
IK4*2*380*I12*1  
IK5*R*I5  
AK9*P*4*4*3  
SE*13*0001  
GE*1*1  
IEA*1*000000001
```

3 accepted (A) transactions

1 rejected (R) transaction

Note: This example is condensed and simplified to display pertinent information

EDI Validation

Example TA1

Interchange acknowledgement codes in the TA1 segment:

- A = Accepted
- R = Rejected

Positive TA1

```
ISA*00*      *00*      *ZZ*CMSFFM      *ZZ*D100000001      150824*0815*^*00501*000000001*0*P*~  
TA1*000000149*150824*0700*A*000~  
IEA*0*000000001~
```

Negative TA1

```
ISA*00*      *00*      *ZZ*CMSFFM      *ZZ*D100000001      150814*0505*^*00501*000000001*0*P*~  
TA1*000001379*150814*0024*R*024~  
IEA*0*000000001
```

Note: This example is condensed and simplified to display pertinent information

EDI Validation

Scenario Response Examples

Scenario 1 – IC834 X12 Fails Marketplace EDI Validation:

- A negative TA1* will be sent for the file with an E024 code
- Since file is rejected
 - No 999s will be generated
 - No files are sent to FFM for processing

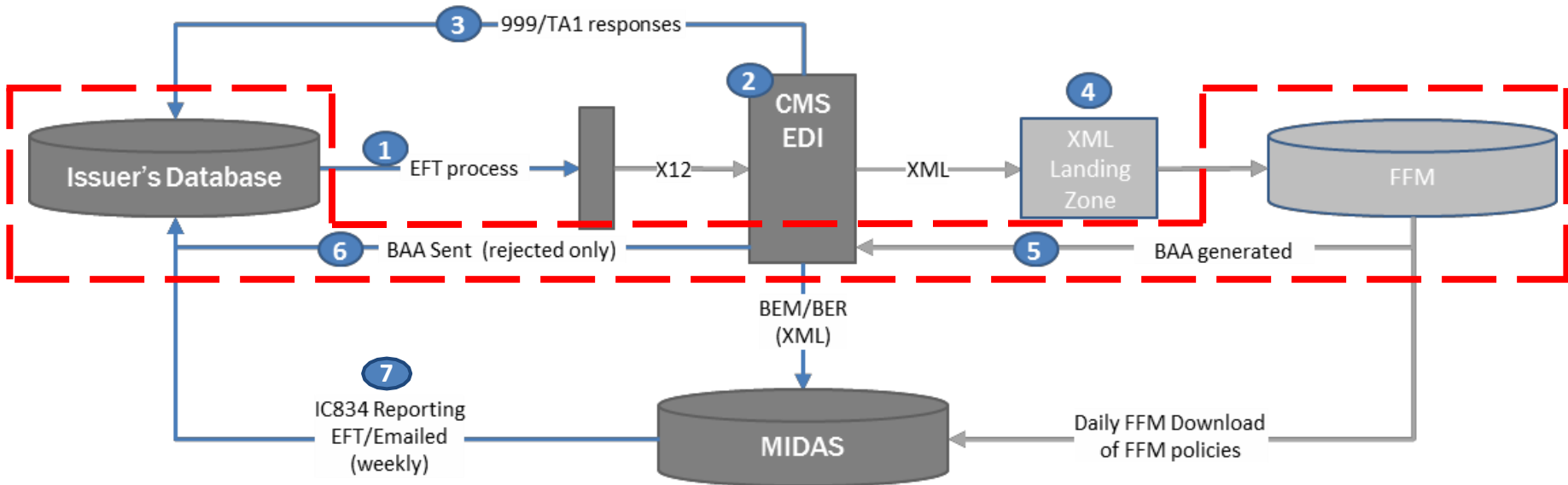
Scenario 2 – IC834 X12 Passes Marketplace EDI Validation:

- A positive TA1 will be sent for the file
- For accepted transactions
 - Positive 999s will be sent
 - Each X12 transaction converted to an internal CMS IC834 XML format and sent to FFM for processing
- For rejected transactions
 - Negative 999s will be sent
 - No XML file conversion. The file is not sent to the FFM for processing

*During validation, if a file accumulates 100 'errors', the entire file is considered to have failed Marketplace EDI validation and generates a Negative TA1

IC834 Process Flow

FFM Validation and BAAs (Step 5 and Step 6)



Input to Process

- XML IC834 transactions

Output of Process

- FFM validation completed
- Positive/Negative BAAs generated
- Negative BAAs sent to Issuers

FFM Validation and BAAs

FFM Validation Process (Step 5)

Once the FFM receives the XML transaction, the 2nd level of validation occurs.

- **FFM Primary Field Matching** is the initial validation to ensure the policy and the required action can be identified. The following items are checked:
 - The policy can be located based on 4 key/fields
 - The requested policy status update is valid
 - Required fields have been submitted
- **FFM Secondary Field Matching** is the next validation step that checks for the following:
 - The transaction passes additional business rules
 - All other critical fields are present
- Successful IC834 transactions will move forward to update the FFM database

Note: Error codes associated with primary and secondary matching will be explained in the Production Operation Reports section

FFM Validation and BAAs

BAA – What are they?

The Business Application Acknowledgement or BAA is an XML document generated by the Marketplace in response to an IC834 file from an Issuer that has passed EDI validation.

- An Inbound Functional Group from the issuer will contain enrollment transaction information for one or more policies under that given QHP (14 character)
- Issuers will receive status for each rejected ST-SE 834 within a BAA file
- Each BAA file will have the following sections:
 1. File Information
 - Non-repeating meta data information to link the BAA response to the corresponding inbound 834 file
 - Non-repeating meta data identifiers including a unique identifier, sender and receiver information, date and time, version, etc.
 2. Transaction Information
 - Repeating transactional elements that identify the subscriber corresponding to each policy that the FFM encountered an error while processing
 3. Error Information
 - Repeating error information or each erroneous data element

FFM Validation and BAAs

Example BAA (Single Error)

834BA XML Pattern

File Information

```
<?xml version="1.0" encoding="UTF-8"?>
<BusinessApplicationAcknowledgementRequest xmlns="http://aat.dsh.cms.gov">
  <FileInformation>
    <UniqueControlNumberID></UniqueControlNumberID>
    <SenderID></SenderID>
    <ReceiverID></ReceiverID>
    <TradingPartnerID></TradingPartnerID>
    <ExchangeCode></ExchangeCode>
    <EntityCode></EntityCode>
    <TransactionCode></TransactionCode>
    <VersionNumber></VersionNumber>
    <CurrentTimeStamp></CurrentTimeStamp>
    <OriginalInterchangeControlNumber></OriginalInterchangeControlNumber>
    <OriginalGroupControlNumber></OriginalGroupControlNumber>
    <OriginalGroupTimeStamp></OriginalGroupTimeStamp>
  </FileInformation>
```

ApplicationStatusCode

Accepted BAA = TA

Rejected BAA = TR

Transaction Information

```
  <OriginalTransactionInformation>
    <ApplicationStatusCode>TR</ApplicationStatusCode>
    <Identifiers>
      <OriginalTransactionControlNumber></OriginalTransactionControlNumber>
      <SubscriberID></SubscriberID>
      <ExchangeAssignedMemberID></ExchangeAssignedMemberID>
      <IssuerAssignedMemberID></IssuerAssignedMemberID>
      <IssuerAssignedSubscriberID></IssuerAssignedSubscriberID>
      <ContractCode></ContractCode>
      <GroupPolicyNumber></GroupPolicyNumber>
    </Identifiers>
```

ElementInError

States the field name that is incorrect or "N/A" if the error doesn't pertain to one field

Error Information

(this loop is only included for Rejected BAA errors)

```
  <OriginalTransactionError>
    <ElementInError>N/A</ElementInError>
    <ErrorInformation>
      <IndustryErrorCode>E095</IndustryErrorCode>
      <ErrorDescription>Business Process transaction out of sequence</ErrorDescription>
    </ErrorInformation>
  </OriginalTransactionError>
</OriginalTransactionInformation>
</BusinessApplicationAcknowledgementRequest>
```

IndustryErrorCode

E025, E095, E046, E051, E050, E047, E054, E032, E087, E030, E126, E127, E128, E129, E130, E093

ErrorDescription Examples

E025 = Duplicates

E095 = Business Process transaction out of sequence

FFM Validation and BAAs

Example BAA (Multiple Errors)

834BA XML Pattern

```
<?xml version="1.0" encoding="UTF-8"?>
<BusinessApplicationAcknowledgementRequest xmlns="http://aat.dsh.cms.gov">
  <FileInformation>
    <UniqueControlNumberID></UniqueControlNumberID>
    <SenderID></SenderID>
    <ReceiverID></ReceiverID>
    <TradingPartnerID></TradingPartnerID>
    <ExchangeCode></ExchangeCode>
    <EntityCode></EntityCode>
    <TransactionCode></TransactionCode>
    <VersionNumber></VersionNumber>
    <CurrentTimeStamp></CurrentTimeStamp>
    <OriginalInterchangeControlNumber></OriginalInterchangeControlNumber>
    <OriginalGroupControlNumber></OriginalGroupControlNumber>
    <OriginalGroupTimeStamp></OriginalGroupTimeStamp>
  </FileInformation>
  <OriginalTransactionInformation>
    <ApplicationStatusCode>TR</ApplicationStatusCode>
    <Identifiers>
      <OriginalTransactionControlNumber></OriginalTransactionControlNumber>
      <SubscriberID></SubscriberID>
      <ExchangeAssignedMemberID></ExchangeAssignedMemberID>
      <IssuerAssignedMemberID></IssuerAssignedMemberID>
      <IssuerAssignedSubscriberID></IssuerAssignedSubscriberID>
      <ContractCode></ContractCode>
      <GroupPolicyNumber></GroupPolicyNumber>
    </Identifiers>
    <OriginalTransactionError>
      <ElementInError>N/A</ElementInError>
      <ErrorInformation>
        <IndustryErrorCode>E025</IndustryErrorCode>
        <ErrorDescription>Duplicate</ErrorDescription>
      </ErrorInformation>
    </OriginalTransactionError>
    <OriginalTransactionError>
      <ElementInError>ExchangeAssignedMemberID</ElementInError>
      <ModifiedDataContent></ModifiedDataContent>
      <ErrorInformation>
        <IndustryErrorCode>E046</IndustryErrorCode>
        <ErrorDescription>Not matching</ErrorDescription>
      </ErrorInformation>
    </OriginalTransactionError>
  </OriginalTransactionInformation>
</BusinessApplicationAcknowledgementRequest>
```

```
<OriginalTransactionError>
  <ElementInError>N/A</ElementInError>
  <ErrorInformation>
    <IndustryErrorCode>E025</IndustryErrorCode>
    <ErrorDescription>Duplicate</ErrorDescription>
  </ErrorInformation>
</OriginalTransactionError>
<OriginalTransactionError>
  <ElementInError>ExchangeAssignedMemberID</ElementInError>
  <ModifiedDataContent></ModifiedDataContent>
  <ErrorInformation>
    <IndustryErrorCode>E046</IndustryErrorCode>
    <ErrorDescription>Not matching</ErrorDescription>
  </ErrorInformation>
</OriginalTransactionError>
</OriginalTransactionInformation>
</BusinessApplicationAcknowledgementRequest>
```

Note: This example is condensed and simplified to display pertinent information

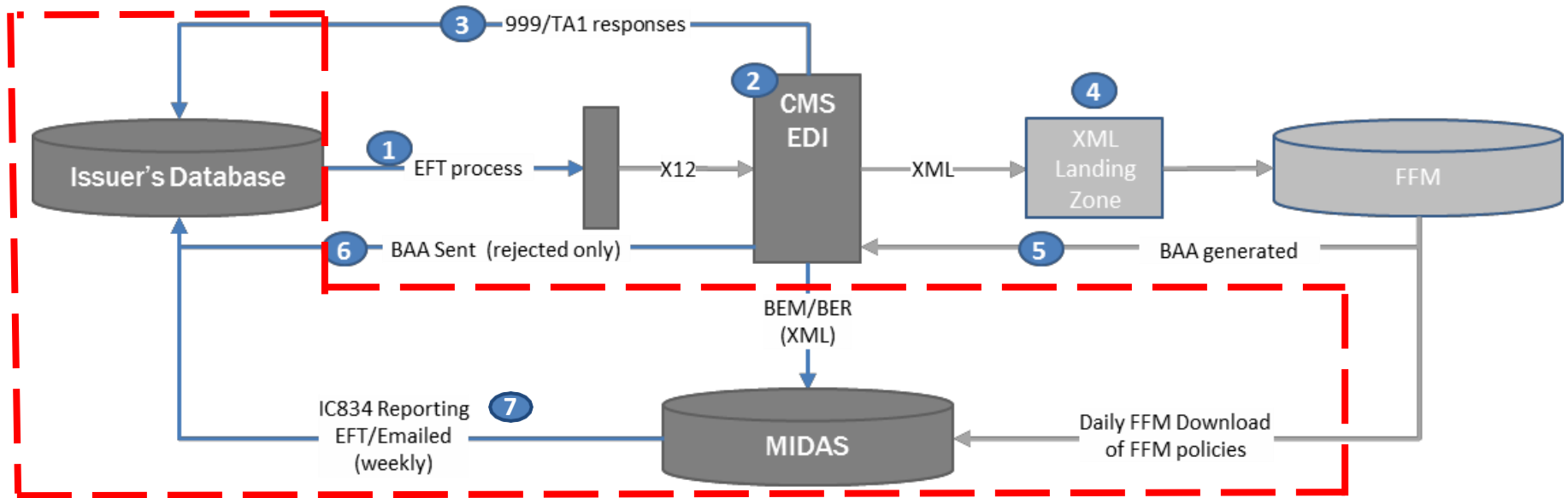
FFM Validation and BAAs

Batch Delivery (Step 6)

- After the FFM generates BAAs, both accepted and rejected BAAs are sent to the Marketplace EDI
- Marketplace EDI batches the **rejected BAAs** per ISA and GS Segments received for any IC834 transactions submitted during the previous 24 hours
- These batched rejected BAAs are sent to Issuers **daily at 2:00PM ET**

IC834 Process Flow

PO Reports (Step 7)



Input to Process

- XML IC834 transactions
- All generated BAAs

Output of Process

- PO Summary, PO Detailed (OP834T) Reports, Reinstatement Report (RI834T) delivered to Issuers

PO Reports

Reports Breakdown

The **PO (Production Operation) Report suite** is provided to Issuers to:

- Share a full list of IC834 transactions submitted (since only Rejected BAAs are sent to Issuers)
- Understand the overall IC834 submission performance
- Assist in the troubleshooting of rejected BAAs

Two weekly PO Reports are sent to Issuers:

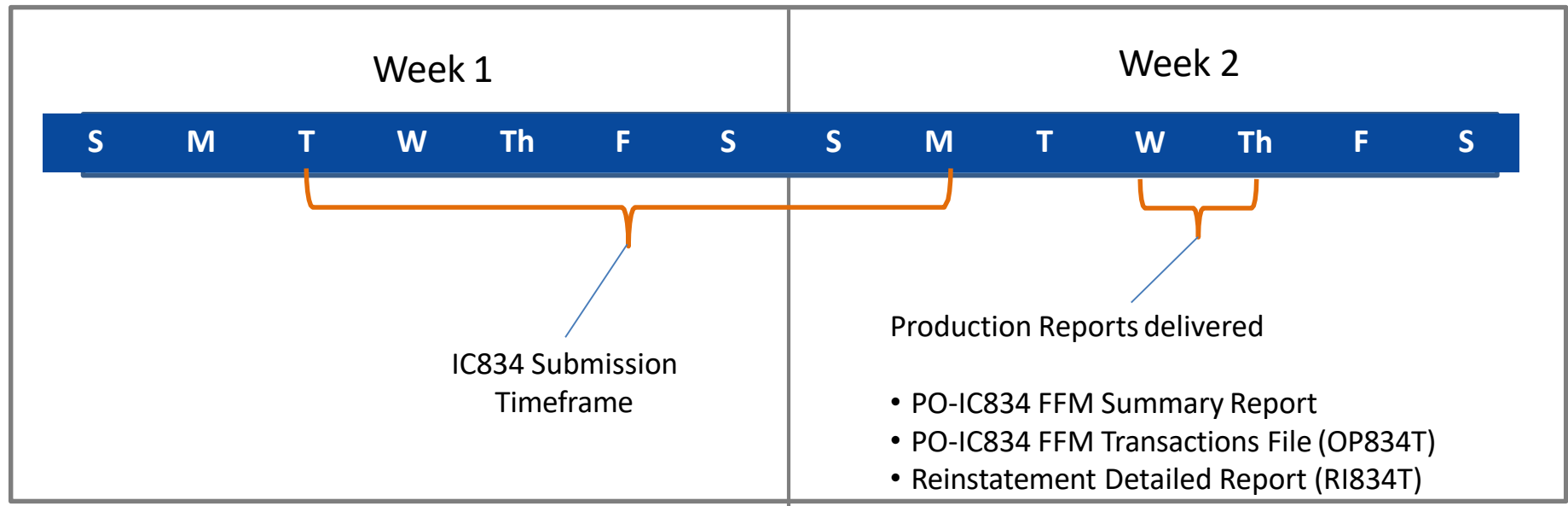
- **PO Summary Report** (via email from Inbound834@bah.com) - High-level summary of transaction count and error status (BAA)
- **PO Detailed (OP834T) Report** (via EFT) – Details for each IC834 submitted and processing results (BAA)
 - The report should tie 1:1 to the BAAs received for submissions within the same timeframe

One additional weekly report is sent to Issuers that submitted reinstatement transactions:

- **Reinstatement Detailed (RI834T) Report** (via EFT) – Details for each FFM policy as updated after IC834 reinstatement processing

Delivery Schedule

- PO reports are delivered to Issuers weekly on Wednesday/Thursday and represent the transactions for the prior week
- PO Summary Report delivered via e-mail as an Excel spreadsheet at the Issuer/Trading Partner level
- PO Detailed (OP834T) Report contains PII and is delivered via EFT at a HIOS level in an unzipped, .PSV file with function code OP834T



PO Reports

PO Summary Report

The PO Summary Report provides a high-level overview of how transactions, within the reporting period, performed in the FFM.

Coverage Year	Issuer Details				Transaction Details					Primary Matching Rejection Errors			Secondary Matching Rejection Errors*					Other	Warning
					Transaction Type	Transaction Counts				Invalid/ Missing Mandatory Fields	Policy Identification		Secondary Fields Mis-Match	Business Processing Rules					
	Hios	Issuer Name	State	TPID		% Accepted	Total	Accepted	Rejected		4 Key Mis-Match	Invalid Transaction Type		Invalid Date	Invalid Policy Status Update	Duplicate Policy Status Update			
2015	XXX	Issuer Name	XX	XXX	Cancellation	30.00%	50	15	35	10	10	-	8	-	8	5	-	9	
2015	XXX	Issuer Name	XX	XXX	Termination	80.00%	10	8	2	2	-	-	-	-	-	5	-	3	
2016	XXX	Issuer Name	XX	XXX	Effectuation	11.76%	170	20	150	20	30	-	12	40	7	50	-	-	
* A Rejected transaction could have 1 or more of these errors																			

* A Rejected transaction could have 1 or more of these errors

*Excerpt from PO-IC834 FFM Summary Report

- Transaction errors are grouped into primary matching and secondary matching fields
 - Note:** A rejected transaction can have more than 1 secondary matching error, thus total rejected transactions may not equal total errors
- Data aligns to the PO Detailed (OP834T) Report received via EFT each week
- % Accepted field (highlighted in red) indicates quality of submissions during the performance period
 - Rates below 50% should be emphasized for improvement and analyzed further to determine a fix for the associated errors

Troubleshooting Guidance: Locate the 30% accepted rate row (highlighted in yellow), note the 35 rejected transactions count, and focus first on the primary matching fields with the most errors. In this case, these are Invalid/Missing Mandatory Fields and 4-Key Mismatch. Details on these fields are found on the Summary Report's legend (next slide). Reference the OP834T report to troubleshoot errors further.

PO Reports

PO Summary Report Legend

Rejection due to Primary Matching		
Invalid/Missing Mandatory Fields	Incorrectly submitted mandatory fields that are required for transaction processing	E032, E087, E030, E126, E127, E128, E129, E130, E083, E035, E156, E159
4 Key Mis-Match	Incorrect values for the 4 Primary fields: QHPID, Exchange Assigned Policy ID, Exchange Assigned Subscriber ID, Benefit Begin Date (Effectuations Only)	E093, E046 (BenefitBeginDate) E050 (SubscriberID)
Invalid Transaction Type	Incorrectly submitted combination of the 3 Maintenance Reason Codes	E047, E098, E099, E100
Rejection due to Secondary Matching		
Secondary Fields Mis-Match	Secondary fields that are required for Matching	E046 (Except BenefitBeginDate), E135, E136, E137
Invalid Date	Incorrectly submitted policy dates	E051, E157, E162
Invalid Policy Status Update	Invalid policy status change	E095, E133, E134, E146, E154
Duplicate Policy Status Update	Update to Policy status with the same status value. Error implies that the Marketplace has the same status as the IC834 and no additional steps required to be taken	E025
Others	Any errors that do not fall into the listed categories	E028, E138, E140, E141, E142, E143, E147, E152, E153, E155, W003, W135, W136, W137, W140, W142, W143, W146

PO Reports

PO Detailed (OP834T) Report

The report provides granular data on the reason for accepted and rejected BAAs. The report provides the following:

- Issuer submitted file details (filename, HIOS, etc.)
- Issuer submitted transaction values (policy, dates, member, etc.)
- Transaction update results (status, error codes)
- For rejected transactions, all corresponding FFM values (policy, dates, member, etc.)

Notable Features:

- For all accepted transactions, since the transaction was successfully updated, only the Issuer submitted IC834 transaction values are present.
- For all rejected values, both the IC834 value and corresponding Policy FFM values are present except when the IC834 transaction fails due to failure at primary matching

PO Reports

PO Detailed (OP834T) Report Specs

The OP834T Specification document helps Issuers understand rules associated with each field in the OP834T report.

<u>Pos</u>	<u>ID</u>	<u>FIELD</u>	<u>Type</u>	<u>Min Len</u>	<u>Max Len</u>	<u>Req</u>	<u>Usage</u>
1	01	Record_Code Purpose: Record Code - Value is "01"	String	2	2	Mandatory	Required
2	02	IC834_Receipt_Date Purpose: Date when inbound IC834 is received from issuer. The Format is CCYYMMDD	String	10	10	Mandatory	Required
3	03	FFM_Extract_Date Purpose: Date when FFM snapshot data was pulled for reporting. The Format is CCYYMMDD	String	10	10	Mandatory	Required
4	04	FFM_Last_Modified_Date Purpose: Date when policy record is last updated in FFM. The Format is CCYYMMDD HH:MM:SS	String	20	20	Mandatory	Required
5	05	HIOS_ID Purpose: This is the HIOS Id associated to the Transaction	String	5	5	Mandatory	Required
6	06	Trading_Partner_ID Purpose: This is Trading Partner ID assigned for issuer.	String	5	20	Mandatory	Required
7	07	Transaction_Type	String	9	12	Mandatory	Required

Note: This a partial snapshot of the OP834T specs document