



**MEDICARE-MEDICAID COORDINATION OFFICE**

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**DATE:** August 12, 2025

**TO:** Massachusetts Applicable Integrated Plan (AIP) D-SNPs

**FROM:** Kerry Branick  
Deputy Director, Medicare-Medicaid Coordination Office

**SUBJECT:** Massachusetts AIP D-SNPs: Updates to Contract Year 2026 Model Materials

CMS and the state of Massachusetts have revised a few CY 2026 models for use by applicable integrated plan (AIP) dual eligible special needs plans (D-SNPs) operating in Massachusetts, including the Member Handbook Chapters 2 and 4 for both Massachusetts One Care and Senior Care Options plans and Chapter 10 for Senior Care Options. The updated models, which accompany this memorandum, replace the models previously issued on June 17, 2025. These models include the following updates listed below. Plans should update these materials prior to submission to CMS and the state of Massachusetts for review.

These updates include:

**Senior Care Options Member Handbook**

- **Chapter 2**
  - Page 9- updated information to reflect change from Kepro to Acentra Health including contact information.
  - Deleted inadvertent table headers for tables on several that read, “contract type” in 3 point font at the top of the table.
- **Chapter 4**
  - Added additional behavioral health diversionary services
  - Expanded definition of services to include MassHealth (Medicaid) benefits
- **Chapter 10**
  - Including updated version without track changes. No updates have been made to the text.

**One Care Member Handbook**

- **Chapter 2**

- Page 9- updated information to reflect change from Kepro to Acentra Health including contact information.
- Deleted inadvertent table headers for tables on several that read, “contract type” in 3 point font at the top of the table.
- **Chapter 4**
  - Removed demonstration services from benefits table
  - Added additional behavioral health diversionary services
  - Expanded definition of services to include MassHealth (Medicaid) benefits

This memorandum and the attached models will also be posted to the Medicare-Medicaid Coordination Office’s “D-SNPs: Integration & Unified Appeals & Grievance Requirements” webpage at <https://www.cms.gov/medicaid-chip/medicare-coordination/qualified-beneficiary-program/d-snps-integration-unified-appeals-grievance-requirements> grouped alphabetically by state under the “Model Materials” heading.

If you have any questions about the contents of this memorandum, please contact the Medicare-Medicaid Coordination Office at [MMCO\\_DSNPOperations@cms.hhs.gov](mailto:MMCO_DSNPOperations@cms.hhs.gov).