

HPMS E-Mail

Date: September 28, 2017

Subject: HPMS Single Session Update

On Friday, September 29, 2017, CMS will implement a security update that will restrict each HPMS user to one active session at any time.

Once this change has been released, users will receive the following error message when attempting to launch a second HPMS session: "You may only have one active HPMS session at a time. You must clear your prior session to continue." The web page will provide users with a button to close your prior session.

If you have questions regarding this change, please contact the HPMS Help Desk at either 1-800-220-2028 or hpms@cms.hhs.gov.