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# FRONT MATTER

## FM 2 – ABSTRACT

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## Table of Contents

|                      |   |
|----------------------|---|
| FRONT MATTER .....   | 1 |
| FM 2 – Abstract..... | 1 |
| Abstract .....       | 3 |

## List of Figures

No table of figures entries found.

## List of Tables

No table of figures entries found.

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## Abstract

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*The Abstract is a statement about the MITA Initiative and the MITA Framework 3.0 documentation to use as an announcement to advertise the Framework. For example, an organization could attach this abstract to an e-mail message or post it on a Web site with links to the location of the Framework documentation.*

The Medicaid IT Architecture (MITA) is an initiative of the Centers for Medicare & Medicaid Services (CMS) to establish national guidelines for technologies and processes that improve program administration for the State Medicaid Enterprise. A Medicaid Enterprise is made up of communities with interest in meeting the Medicaid mission and goals. MITA fosters nationally integrated business and information technology transformations. Collectively, each State Medicaid Enterprise shares common goals and objectives for the outcomes of the Medicaid Program. The MITA initiative includes an architecture framework, processes, and planning guidelines for enabling the State Medicaid Enterprise to meet common objectives within the MITA Framework, while supporting unique local needs.

### **The framework, processes, and planning guidelines are as follows:**

- ❖ **MITA Framework** is a consolidation of principles, models, and guidelines that combine to form a template for the States to use to develop their own enterprise architectures.
- ❖ **MITA processes** provide guidance for State Medicaid Enterprise to use in adopting the MITA Framework through shared leadership, collaboration, and reuse of solutions.
- ❖ **MITA planning guidelines** help States prepare the MITA State Self-Assessment (SS-A) and Roadmap to develop enterprise architectures to align to and advance increasingly in MITA maturity for business, architecture, and data. The guidelines serve as the basis for a state's requests for appropriate Federal Financial Participation (FFP) for their Medicaid Management Information Systems (MMIS) as well as Medicaid Information Technology (IT) system(s) projects related to eligibility determination and enrollment functions.

### **MITA has the following goals:**

- ❖ Develop seamless and integrated systems that communicate effectively to achieve common Medicaid goals through interoperability and common standards.
- ❖ Promote an environment that supports flexibility, adaptability, and rapid response to changes in programs and technology.
- ❖ Promote an enterprise view that supports enabling technologies that align with Medicaid business processes and technologies.
- ❖ Provide data that is timely, accurate, usable, and easily accessible in order to support analysis and decision making for health care management and program administration.
- ❖ Provide performance measurement for accountability and planning.
- ❖ Coordinate with public health and other partners to integrate health outcomes within the Medicaid community.

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**MITA guides the Medicaid IT transformation by the following principles:**

- ❖ **Business-Driven Enterprise Transformation** – The MITA Framework uses established enterprise architecture principles. It defines a business transformation over a short- and long-term timeframe and defines a Technical Architecture and transition strategy to enable the business transformation. This approach is common today across industries as diverse as finance, transportation, and defense, and allows States to align IT solutions with their common and unique business needs.
- ❖ **Commonality and Differences** – MITA defines processes, data, and technical solutions that are common to each State Medicaid Enterprise. The MITA Framework is adaptive and extendable to meet state-specific needs.
- ❖ **Standards First** – The MITA initiative promotes the use of data and technical standards to improve the cost effectiveness of IT development.
- ❖ **Built-in Security and Privacy** – The MITA Framework includes security and privacy capabilities throughout the architectures.
- ❖ **Data Consistency across the Enterprise** – Seeks to ensure, to the greatest extent possible, that copies of a data elements are minimal, synchronization of multiple copies (when necessary), and the official data of record is always available.

**The key concepts of MITA and their uses include the following:**

- ❖ **Maturity Model** – Describes how Medicaid operations will mature over time by defining the characteristics of five (5) levels of improvement.
- ❖ **Business Process Model** – Defines a set of common business processes for the Medicaid Enterprise.
- ❖ **Business Capability Matrix** – Defines the maturation characteristics for individual business processes. The Business Capability Matrix aligns with the Maturity Model.
- ❖ **Information Capability Matrix** – Defines the maturation characteristics for information components. The Information Capability Matrix aligns with the Maturity Model.
- ❖ **Technical Capability Matrix** – Defines the maturation of Technical Services Area and Service Classification. The Technical Capability Matrix aligns with the Maturity Model.
- ❖ **MITA Business and Technical services** – Defines a reference for a standard set of operations with standard interfaces for business processes.
- ❖ **State Self-Assessment (SS-A)** – Defines how to represent the As-Is operations and To-Be environment of Business, Information, and Technical capabilities of the State Medicaid Enterprise.

The MITA Framework, processes, and planning guidelines ensure that technology decisions align with Medicaid business needs and achieve business goals. The State Medicaid Enterprise evolves to optimize adaptability, flexibility, interoperability, and data sharing. This evolution enables major improvements in policy and decision making, as well as day-to-day operations.