

EDE Technical Update: EDE User-Id Tracking (1 of 2)

EDE User-Id Tracking: CMS is currently in the process of evaluating making the below changes for Enhanced Direct Enrollment (EDE) in the near future. While these plans are subject to change, we are sharing with EDE partners in order for them to make the required changes that will enable them to continue testing EDE functionality once deployed to the UAT0 EDE testing environment (and later in the Production environment, pending our analysis of this functionality).

CMS will send a follow-up blast e-mail if and when this change is deployed to the testing environment, and cover during our Tuesday afternoon all-issuer/partner technical webinar.

General Description: CMS is looking at requiring additional tracking based on User-Id for all Enhanced Direct Enrollment (EDE) API's. The following changes could require updates on the Partner side. If the Partner's current implementation does not support the updates, future API calls could result in API errors.

- **User-Id:** EDE Partners will now be required to include the User-Id of the requester in the header as part of each EDE API call
 - For Agent/Brokers (A/Bs), the User-Id EDE Partners provide must **directly match** the A/B FFM User Id
 - For Consumers, the User-Id should be the EDE website account User Id, or a distinct identifier of the Consumer if the Partner is not utilizing an account structure
 - **Estimated Timing:** Pending finalization, this change may be deployed to the UAT0 EDE testing environment as early as Friday, November 2 and to Production as early as Friday, November 11

(See next slide on additional details) →

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- **Role-Id:** Role-Id will continue to be required by the EDE APIs.
 - EDE Partners should continue providing CONSUMER_DE or AGENT_BROKER as the Role-Id in the header, as applicable, based on the channel that is being used
 - The Get Enrollment API will be updated to enforce the standard values of CONSUMER_DE and AGENT_BROKER for the EDE flow. This change will be in UAT0 on 11/9 and Production on 11/11 at the earliest
- **A/B User-Id Validation:** The FFM will be validating the User-Id for Agent/Brokers against a daily list of EIDM registered Agent/Brokers.
 - If a User-Id provided is not present on the list, either because it is incorrect, expired, or no longer allowed to access the EDE APIs, the request will fail
 - This change will be in UAT0 on 11/9 and Production on 11/11 at the earliest
- **A/B ID Proofing:** EDE entities are now required to ID Proof all Agents/Brokers, prior to the A/Bs using their EDE pathway. EDE entities can:
 - Use our RIDP/FARS services to remotely ID proof Agent/Brokers; or
 - Manually ID proof Agent/Brokers following the guidelines outlined in the document “Acceptable Documentation for Identity Proofing” (available on CMSzONE at <https://zone.cms.gov/document/enhanced-direct-enrollment-edo-documents-and-materials>)
- **A/B NIPR Verification:** EDE entities are now required to validate Agent/Broker NPNs using <https://www.nipr.com/>, prior to A/Bs using their EDE pathway

We will send a follow-up e-mail blast if and when we confirm deployment of these changes, and cover in our weekly Tuesday afternoon all-issuer/partner technical webinar.