

1. Main path - 01 - User experience

Status	COMPLETE
Designer	Mel Woodard
Policy approval	APPROVED
Content approval	APPROVED CHRISTINA KANE 25 Sep 2018
Spanish content	COMPLETE
Diagrams	Invision - Citizenship & Immigration: Main Path

Key	Summary	Status
Authenticate to retrieve your issues		
No issues found		

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Citizenship & immigration status

Is every person applying for coverage a U.S. citizen or U.S. national?

Most U.S. citizens, U.S. nationals, and lawfully present immigrants are eligible for coverage. (U.S. nationals are American Samoans who meet certain criteria.)
[See all immigration statuses that qualify for Marketplace coverage.](#)

☐ Yes

☐ No

75% of users will select "Yes" which means 85% of our users will select "Yes" and will not see the follow-up questions for immigration.

Save and continue

Component	English	PhraseApp	Notes
Page title	Citizenship & immigration status	citizenshipStatusTitle	
Field label (multi-applicant)	Is every person applying for coverage a U.S. citizen or U.S. national?	citizenshipStatusBooleanMultiQuestion	
Field label (single applicant)	Is {shortName} a U.S. citizen or U.S. national?	citizenshipStatusBooleanSingleQuestion	
Field hint	Most U.S. citizens, U.S. nationals, and lawfully present immigrants are eligible for coverage. (U.S. nationals are American Samoans who meet certain criteria.)	citizenshipStatusBooleanHint	
Field validation: required field	Select "Yes" or "No."		
Help drawer link	See all immigration statuses that qualify for Marketplace coverage.	citizenshipStatusBooleanHelpDrawerToggle	
Radio buttons	Yes	yes	
	No	no	
Help drawer title	See all immigration statuses that qualify for Marketplace coverage	citizenshipStatusBooleanHelpDrawerTitle	
Help drawer body		citizenshipStatusBooleanHelpDrawerBody	

A **U.S. citizen** is someone who was born in the United States (including U.S. territories, except for American Samoa), or who was born outside the U.S., including those who:

- Are naturalized as U.S. citizens.
- Have derived citizenship through the naturalization of parent(s).
- Have derived citizenship through adoption by U.S. citizen parents, provided certain conditions are met.
- Have acquired citizenship at birth because they were born to U.S. citizen parent(s).

A **U.S. national** is someone who's either a U.S. citizen or non-citizen who owes permanent allegiance to the U.S. In nearly all cases, non-citizen U.S. nationals are people born in American Samoa or abroad with one or more American Samoan parent under certain conditions.

A **lawfully present immigrant** is someone who is one of these:

- Lawful permanent resident (LPR/Green Card holder)
- Asylee
- Refugee
- Cuban/Haitian entrant
- Paroled into the U.S.
- Conditional entrant granted before 1980
- Battered spouse, child, or parent
- Victim of trafficking and his or her spouse, child, sibling, or parent
- Special Immigrant Visa holders from Iraq or Afghanistan
- Granted Withholding of Deportation or Withholding of Removal, under the immigration laws or under the Convention against Torture (CAT)
- Individual with non-immigrant status (including worker visas, student visas, and citizens of Micronesia, the Marshall Islands, and Palau)
- Temporary Protected Status (TPS)
- Deferred Enforced Departure (DED)

- Deferred Action Status (Exception: Deferred Action for Childhood Arrivals (DACA) isn't an eligible immigration status for applying for health coverage)
- Lawful temporary resident
- Granted an administrative stay of removal by the Department of Homeland Security (DHS)
- Member of a federally recognized Indian tribe or American Indian born in Canada
- Resident of American Samoa
- Special Immigrant Juvenile Status
- Applicants for these:
 - Temporary protected status with employment authorization
 - Special Immigrant Juvenile Status
 - Adjustment to LPR Status with an approved visa petition
 - Victim of trafficking visa
 - Asylum — see note below.
 - Withholding of Deportation or Withholding of Removal, under the immigration laws or under the Convention against Torture (CAT) — see note below.
 - Cancellation of Removal or Suspension of Deportation with approved employment authorization
 - Legalization under Immigration Reform and Control Act (IRCA) with approved employment authorization

	• Individuals with approved employment authorization and these: • Registry applicants • Order of supervision • Legalization under the LIFE Act • Applicant for Temporary Protected Status • Applicant for Cancellation of Removal or Suspension of Deportation • Applicant for Legalization under IRCA How this information will be used We'll use this information only to determine if the people applying for coverage are eligible for a Marketplace plan, help with costs, or coverage through Medicaid and the Children's Health Insurance Program (CHIP). We'll verify this information with trusted data sources, based on the consent you gave at the start of your application. Use of health coverage purchased through the Marketplace doesn't mean the person will be considered a public charge. [Learn more about what it means to be a public charge] (https://www.uscis.gov/greencard/public-charge). We won't use the information for immigration enforcement purposes. You don't need to provide citizenship or immigration status information for people on your application who aren't applying for health coverage.		
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If "Is every person applying for coverage a U.S. citizen or U.S. national?" = "No":

Description	English	PhraseApp	Notes
Field label	Which of these people aren't U.S. citizens or U.S. nationals?	citizenshipStatusCheckboxQuestion	
Field hint	Select all that apply. People who aren't U.S. citizens or U.S. nationals can still apply for coverage.	citizenshipStatusCheckboxHint	

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Citizenship & immigration status

Is every person applying for coverage a U.S. citizen or U.S. national?

Most U.S. citizens, U.S. nationals, and lawfully present immigrants are eligible for coverage. (U.S. nationals are American-born people who meet certain criteria.)
[See all immigration statuses that qualify for Marketplace coverage.](#)

☐ Yes

☒ No

Which of these people aren't U.S. citizens or U.S. nationals?

Select all that apply. People who aren't U.S. citizens or U.S. nationals can still apply for coverage.

☐ Morgan Weiss

☐ Joe Weiss

☐ Taylor Weiss

77% of users will select "No" which means 88% of our users will select "Yes" and will not see the follow-up questions for immigrants.

Help content assures lawfully present immigrants can qualify for coverage.

Jenny is not in this list because they are "Not Applying for Coverage."

Save and continue

Field validation: required field			
Checkboxes	{shortName}	N/A	

2. US Citizen/National Path - 01 - User experience

Status	COMPLETE
Designer	Mel Woodard
Policy approval	APPROVED
Content approval	APPROVED CHRISTINA KANE 25 Sep 2018
Spanish content	COMPLETE
Diagrams	Invision - Citizenship & Immigration: US Citizen /National Path

Key	Summary	Status
Authenticate	to retrieve your issues	
No issues found		

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Morgan

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Confirm Morgan's details

We weren't able to verify Morgan's information. Please confirm the information below is correct and try again.

Does this match the name and date of birth on Morgan's Social Security card?
[Learn what to do if the names don't match.](#)

Morgan's Name

11/6/1982

Yes

No

Re-enter Morgan's Social Security Number (SSN)

Save and continue

This screen shows up if any requested user's information could not be verified.

Many entry systems for an applicant that has had "firstStatusReason=034" returned from DSX.

For PI reasons, the SSN field will be blank and the user will need to re-enter their SSN.

Component	English	PhraseApp	Notes
Page title	Confirm {shortName}'s details	citizenshipConfirmDetailsTitle	
Yellow callout	We weren't able to verify {shortName}'s information. Please confirm the information below is correct and try again.	citizenshipConfirmDetailsAlert	
Field label	Does this match the name and date of birth on {shortName}'s Social Security Card?	citizenshipConfirmDetailsInfoMatchQuestion	
Field validation: required field	Select "Yes" or "No."		
Help drawer link	Learn what to do if the names don't match.	citizenshipConfirmDetailsInfoMatchHelpDrawerToggle	
Radio buttons	Yes	yes	
	No	no	
Field label	Re-enter {shortName}'s Social Security Number (SSN)	citizenshipConfirmDetailsSSNQuestion	
Field validation: required field	Enter an SSN.		
Help drawer title	Learn what to do if the names don't match	citizenshipConfirmDetailsInfoMatchHelpDrawerTitle	

Help drawer body	If the name on this person's Social Security card is different from the name displayed, select "No", and enter the name exactly as it appears on the Social Security card, even if there's a mistake on the card. We'll verify this information with Social Security, based on the consent you gave at the start of the application. To change the name with Social Security and get a new card, visit [socialsecurity.gov] (https://socialsecurity.gov), or call Social Security at 1-800-772-1213 (TTY: 1-800-325-0778).	citizenshipConfirmDetail InfoMatchHelpDrawerBody	
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Confirm Morgan's details

We weren't able to verify Morgan's information. Please confirm the information below is correct and try again.

Does this match the name and date of birth on Morgan's Social Security card?
[Learn what to do if the names don't match.](#)

Morgan Weiss

11/01/1982

☐ Yes

☒ No

Enter this person's information exactly as it appears on their Social Security card

First name

Middle name

Optional

Last name

Suffix

Optional

Date of birth

For example: 7 / 14 / 2018

Month Day Year

Re-enter Morgan's Social Security Number (SSN)

Save and continue

This screen shows up if any household member's information could not be verified.

Only only appears for an applicant that has the "SSNOutOfHousehold" returned from SES.

For PI requests, the SSN field will be blank and the household will be required to re-enter their SSN.

At this step, SES will verify the information again.

If "Does this match the name and date of birth on {shortName}'s Social Security Card?" = "No":

Description	English	PhraseApp	Notes
Field label	Enter this person's information exactly as it appears on their Social Security card	citizenshipConfirmDetail InfoQuestion	
Field label	First name	firstName	
Field validation: required field	Enter a first name.		
Field label	Middle name	middleName	
Field hint	Optional	optional	
Field label	Last name	lastName	
Field validation: required field	Enter a last name.		
Field label	Suffix	suffix	
Field hint	Optional	optional	
Field label	Date of birth	dob	
Field validation: required field	Enter a valid date. Example: 1/1/2018	dateValidationError	

3. Naturalized/Derived Citizen Path - 01 - User experience

Status	READY FOR TRANSLATION
Designer	Mel Woodard
Policy approval	APPROVED 21 Sep 2018
Content approval	APPROVED CHRISTINA KANE 02 Oct 2018
Spanish content	
Diagrams	Invision - Citizenship & Immigration: Naturalized/Derived Citizen Path

Key	Summary	Status
Authenticate to retrieve your issues		
No issues found		

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Morgan

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Morgan's citizenship

Is Morgan a naturalized or derived citizen?
Optional

[Learn more about naturalized or derived citizenship](#)

☐ Yes

☐ No

Save and continue

This screen shows up if the information in the configuration could not be verified.

This option will be added when the user doesn't receive any citizenship status from DHS.

Component	English	PhraseApp	Notes
Page title	{shortName}'s citizenship		
Field label	Is {shortName} a naturalized or derived citizen?		
Field hint	Optional	optional	
Help drawer link	Learn more about naturalized or derived citizenship.		
Radio buttons	Yes	yes	
	No	no	
Help drawer title	Learn more about naturalized or derived citizenship		

Help drawer body	A naturalized citizen is a foreign citizen or national who obtained U.S. citizenship by fulfilling certain requirements as established by law. A naturalized citizen wasn't born in the U.S. and didn't get U.S. citizenship automatically through his or her relationship to a U.S. citizen. A derived citizen is: • A person who derives U.S. citizenship through his or her relationship to a U.S. citizen (by operation of law). • A child who derives citizenship through the naturalization of the child's parents, through passage of certain laws, or through adoption by U.S. citizen parents. A person who acquires U.S. citizenship may have a "Certificate of Citizenship" (Form N-560 or N-561).		
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Morgan

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Morgan's citizenship

Is Morgan a naturalized or derived citizen?

Optional

Learn more about naturalized or derived citizenship.

☒ Yes

☐ No

Does Morgan have one of these documents?

Optional

Learn more about these documents.

☐ Naturalization Certificate

☐ Certificate of Citizenship

☐ None of these

Save and continue

This screen shows up if the information in the confirmation could not be verified.

This question will be asked when the user doesn't receive a Certificate of Citizenship=999.

Adding "None of these option" to match the options given when collecting documentation for eligible immigration status.

If "Is {shortName} a naturalized or derived citizen?" = "Yes":

Component	English	PhraseApp	Notes
Field label	Does {shortName} have one of these documents?		
Field hint	Optional	optional	
Help drawer link	Learn more about these documents.		
Radio buttons	Naturalization Certificate		
	Certificate of Citizenship		
	None of these		
Help drawer title	Learn more about these documents		

Help drawer body	If a person is a derived or naturalized citizen, select one of these two documents to show their status: - Naturalization Certificate. [See what this document looks like](https://www.healthcare.gov/downloads/certificate-of-naturalization.pdf). - Certificate of Citizenship. [See what this document looks like](https://www.healthcare.gov/downloads/certificate-of-citizenship.pdf). If a person doesn't have one of these documents, select "None of these." We can't electronically verify this person's status using a U.S. passport, state-issued driver's license or ID card, or birth certificate. However, if they're a naturalized or derived citizen and they don't have a "Naturalization Certificate" or "Certificate of Citizenship," you can still submit a Marketplace application and get a temporary eligibility determination. Then, you'll be asked to mail or upload a copy of their citizenship documentation later.		
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Morgan's citizenship

In Morgan's citizenship?

Optional

Yes

No

Learn more about naturalized or derived citizenship.

Does Morgan have one of these documents?

Optional

Naturalization Certificate

Morgan's Naturalization Certificate number

Learn where to find this document number.

Morgan's alien number

Optional

Learn where to find this document number.

Certificate of Citizenship

None of these

Save and continue

This screen shows up if the information in the confirmation could not be verified.

This question will be asked when the user doesn't receive a Citizenship confirmation.

At this step, SES will verify the certificate information.

If "Does {shortName} have one of these documents?" = "Naturalization Certificate" :

Description	English	PhraseApp	Notes
Field label	{shortName}'s Naturalization Certificate number		
Help drawer link	Learn where to find this document number.		
Field validation: required field			
Field label	{shortName}'s alien number		
Field hint	Optional	optional	
Help drawer link	Learn where to find this document number.		
Help drawer title	Learn where to find this document number		

Help drawer body	Try to find and enter both the alien number and the Naturalization Certificate number. This will speed up the process. If you don't see both numbers on the document, check the back side. (Some older documents may not list both numbers.) If this person only has one number, enter it and continue the application anyway. Alien number: This can be found at the top, right-hand corner of the "Naturalization Certificate" (Form N-560 or N-561). The alien number is sometimes called the "alien registration number" or "USCIS number." Alien numbers start with an "A" and end with 7-9 digits. Naturalization Certificate number: This can be found at the top, right-hand corner of the "Naturalization Certificate" (Form N-550). [See where to find these numbers](https://www.healthcare.gov/downloads/certificate-of-naturalization.pdf). For help, call the Marketplace Call Center at 1-800-318-2596 (TTY: 1-855-889-4325).		
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Morgan's citizenship

Is Morgan a naturalized or derived citizen?
Optional
[Learn more about naturalized or derived citizenship.](#)

☒ Yes
☐ No

Does Morgan have one of these documents?
Optional
[Learn more about these documents.](#)

☐ Naturalization Certificate
☒ Certificate of Citizenship

Morgan's Certificate of Citizenship number
[Learn where to find this document number.](#)

Morgan's alien number
Optional
[Learn where to find this document number.](#)

☐ None of these

[Save and continue](#)

This screen shows up if the information in the confirmation email was not verified.
This question will be asked when the user doesn't receive a CitizenshipStatusReason=006.

At this step, HHS will verify the citizenship information.

If "Does {shortName} have one of these documents?" = "Certificate of Citizenship" :

Description	English	PhraseApp	Notes
Field label	{shortName}'s Certificate of Citizenship number		
Help drawer link	Learn where to find this document number.		
Field validation: required field			
Field label	{shortName}'s alien number		
Field hint	Optional	optional	
Help drawer link	Learn where to find this document number.		
Help drawer title	Learn where to find this document number		

Help drawer body	Try to find and enter both the alien number and the Certificate of Citizenship number. This will speed up the process. If you don't see both numbers on the document, check on the back side. (Some older documents may not list both numbers.) If this person only has one number, enter it and continue the application anyway. Alien number: This can be found at the top, right-hand corner of the "Certificate of Citizenship" (Form N-560 or N-561). The alien number is sometimes called the "alien registration number" or "USCIS number." Alien numbers start with an "A" and end with 7-9 digits. Certificate of Citizenship number: This can also be found at the top, right-hand corner of the "Certificate of Citizenship" (Form N-560 or N-561). [See where to find these numbers](https://www.healthcare.gov/downloads/certificate-of-citizenship.pdf). For help, call the Marketplace Call Center at 1-800-318-2596 (TTY: 1-855-889-4325).		
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Morgan

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Confirm Morgan's certificate details

We weren't able to verify Morgan's information. Please confirm the information below is correct and try again.

Does this match the name and date of birth on Morgan's Certificate of Citizenship?
Use a photo ID to see if the names don't match.

Morgan Weiss
11/6/1982

☐ Yes
☐ No

Re-enter Morgan's Certificate of Citizenship number
Optional

Save and continue

This screen shows up if the information in the certificate could not be verified.

Specify this is a different confirmation screen than the other one and with detailed title.

Match the confirmation pattern from the IDm verification screens.

Get ID responses, the Certificate field will be blank and we will ask users to re-enter their Certificate number

Description	English	PhraseApp	Notes
Page title	Confirm {shortName}'s certificate details		
Yellow callout	We weren't able to verify {shortName}'s information. Please confirm the information below is correct and try again.		
Field label	Does this match the name and date of birth on {shortName}'s {Certificate of Citizenship}/ {Naturalization Certificate}?		
Help drawer link	Learn what to do if the names don't match.		
Review content	{firstName} {lastName} {date of birth}		

Radio buttons	Yes	yes	
	No	no	
Field label	Re-enter {shortName}'s {Certificate of Citizenship}/ {Naturalization Certificate} number		
Field hint	Optional	optional	
Help drawer title	Learn what to do if the names don't match		
Help drawer body	If the name on this person's document is different from the name displayed, select "No," and enter the name exactly as it appears on the document. We'll check the information with the Department of Homeland Security (DHS), based on the consent you gave at the start of the application. This person's information won't be used for immigration enforcement purposes.		

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Morgan

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Confirm Morgan's certificate details

We weren't able to verify Morgan's information. Please confirm the information below is correct and try again.

This screen shows up if the information in the certificate could not be verified.

Specify this is a different confirmation screen than the other listed with identical title.

Match the confirmation pattern from the SSN verification screens.

Does this match the name and date of birth on Morgan's Certificate of Citizenship?
[Learn what to do if the names don't match.](#)

Morgan Wells
1/14/1982

☐ Yes
☒ No

Enter this person's information exactly as it appears on their Certificate of Citizenship.

First name

Middle name
Optional

Last name

Suffix
Optional

Date of birth
For example: 7 / 14 / 2018
Month Day Year
 / /

Re-enter Morgan's Certificate of Citizenship number
Optional

For 911 reasons, the Certificate field will be blank and we will ask users to re-enter their Certificate number

Save and continue

If "Does this match the name and date of birth on {shortName}'s {Certificate of Citizenship}/ {Naturalization Certificate}?" = "No":

Description	English	PhraseApp	Notes
Field label	Enter this person's information exactly as it appears on their {Certificate of Citizenship}/ {Naturalization Certificate}?		
Field label	First name	firstName	
Field validation: required field	Enter a first name.		
Field label	Middle name	middleName	
Field hint	Optional	optional	
Field label	Last name	lastName	
Field validation: required field	Enter a last name.		
Field label	Suffix	suffix	
Field hint	Optional	optional	
Field label	Date of birth	dob	
Field validation: required field	Enter a valid date. Example: 1/1/2018	dateValidationError	
Field label	Re-enter {shortName}'s {Certificate of Citizenship}/ {Naturalization Certificate} number		
Field hint	Optional	optional	

4. Non-Citizen/National Path - 01 - User experience

Status	READY FOR FINAL CONTENT REVIEW
Designer	Mel Woodard
Policy approval	APPROVED 21 Sep 2018
Content approval	
Spanish content	
Diagrams	Invision - Citizenship & Immigration: Non-Citizen /National Path

Key	Summary	Status
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Authenticate to retrieve your issues

No issues found

Immigration status selection

HealthCare.gov Sign in Help

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Joe's immigration status

Does Joe have eligible immigration status?

[Not sure? See a list of eligible statuses.](#)

☐ Yes, Joe has eligible immigration status.

☐ I would like to continue the application without answering this question. I understand that if I don't answer to Joe won't be eligible for full Medicaid or Marketplace coverage and will be considered only for coverage of emergency services, including labor and delivery services.

This option cannot be for since we can't allow the user to verify if someone is an illegal immigrant.

[Save and continue](#)

Component	English	Spanish	PhraseApp	Notes
Page title	{shortName}'s immigration status			
Field label	Does {shortName} have eligible immigration status?			
Help drawer link	Not sure? See a list of eligible statuses.			
Field validation: required field				
Radio buttons	Yes, {shortName} has eligible immigration status. I would like to continue the application without answering this question. I understand that if I don't answer it, {shortName} won't be eligible for full Medicaid or Marketplace coverage and will be considered only for coverage of emergency services, including labor and delivery services.			
Help drawer title	See a list of eligible statuses			
Help drawer body	Select "Yes" if this person has any of these eligible immigration statuses:			

	• Lawful permanent resident (LPR/Green Card holder) • Asylee • Refugee • Cuban/Haitian entrant • Paroled into the U.S. • Conditional entrant granted before 1980 • Battered spouse, child, or parent • Victim of trafficking and his or her spouse, child, sibling, or parent • Special Immigrant Visa holders from Iraq or Afghanistan • Granted Withholding of Deportation or Withholding of Removal, under the immigration laws or under the Convention against Torture (CAT) • Individual with non-immigrant status (including worker visas, student visas, and citizens of Micronesia, the Marshall Islands, and Palau) • Temporary Protected Status (TPS) • Deferred Enforced Departure (DED) • Lawful temporary resident • Member of a federally-recognized Indian tribe • American Indian born in Canada • Resident of American Samoa • Special Immigrant Juvenile Status • Cancellation of Removal or Suspension of Deportation with approved employment authorization • Legalization under Immigration Reform and Control Act (IRCA) with approved employment authorization				
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Note:

- Deferred Action Status (Deferred Action for Childhood Arrivals (DACA)) **isn't** an eligible immigration status for applying for health coverage.
- Applicants for asylum or for withholding of deportation or removal under the immigration laws or under CAT are eligible for Marketplace coverage only if employment authorization has been granted, OR the person is under 14 and has had an application pending for at least 180 days.

- Individuals with approved employment authorization and these:
 - Registry applicants
 - Order of supervision
 - Legalization under the LIFE Act
 - Applicant for Temporary Protected Status
 - Applicant for Cancellation of Removal or Suspension of Deportation
 - Applicant for Legalization under IRCA

	[Learn more about these statuses](https://www.uscis.gov/tools/glossary). If you're not sure if these statuses apply to this person, call the Marketplace Call Center at 1-800-318-2596 (TTY: 1-855-889-4325).			
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HealthCare.gov

Morgan

Save

Step 1 of 6: Enter contact information

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Joe's immigration status

Does Joe have eligible immigration status?

Not sure? See a list of eligible statuses.

☐ Yes, Joe has eligible immigration status.

☒ I would like to continue the application without answering this question. I understand that if I don't answer, Joe won't be eligible for full Medicaid or Marketplace coverage and will be considered only for coverage of emergency services, including labor and delivery services.

Important: If Joe has an immigration status on this list of eligible statuses, change the answer to "Yes." If you're not sure or you need help, call the Marketplace Call Center at 1-800-318-2596 (TTY: 1-855-889-4325).

This option cannot be for someone who we can't allow the user to verify if someone is an illegal immigrant.

If the user chooses to select "I don't want to answer" then show this warning information. We let them know what happens and that if they can't answer questions, they are encouraged to.

Save and continue

If "Does {shortName} have eligible immigration status?" = "No":

Component	English	Spanish	PhraseApp	Notes
Yellow callout	Important: if Joe has an immigration status on this [list of eligible statuses] (link to <i>help drawer</i>) , change the answer to "Yes." If you're not sure or you need help, call the Marketplace Call Center at 1-800-318-2596 (TTY: 1-855-889-4325).			

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Morgan

Save

Step 1 of 6: Enter contact information

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Joe's immigration status

Does Joe have eligible immigration status?

Not sure? See a list of eligible statuses.

☐ Yes, Joe has eligible immigration status.

☒ I would like to continue the application without answering this question. I understand that if I don't answer, Joe won't be eligible for full Medicaid or Marketplace coverage and will be considered only for coverage of emergency services, including labor and delivery services.

Select the document type that corresponds with Joe's most current documentation and status.

Optional

☐ Permanent Resident Card (Green Card) or Reentry permit
I-551, temporary I-551 stamp, I-327

☐ Machine Readable Immigrant Visa
With temporary I-551 language

☐ Employment Authorization Card
I-766

☐ Arrival/Departure Record
I-94, I-94A

☐ Refugee Travel Document
I-571

☐ Nonimmigrant Student or Exchange Visitor Status
I-20, DS-2019

☐ Notice of Action
I-797

☐ Unexpired foreign passport

☐ Other document or status type

None of these

This option cannot be for someone who we can't allow the user to verify if someone is an illegal immigrant.

Use common document numbers without the full document names for easy scanning.

Proposed: Scrambling document list for improved readability, especially on mobile with call including the expanded option for Other documents

Save and continue

If "Does {shortName} have eligible immigration status?" = "Yes":

Component	English	Spanish	PhraseApp	Notes
Field label	Select the document type that corresponds with Joe's most current documentation and status.			
Field hint	Optional	Opcional	optional	
Radio button	Permanent Resident Card (Green Card) or Reentry permit			
Field hint	I-551, temporary I-551 stamp, I-327			
Radio button	Machine Readable Immigrant Visa			
Field hint	With temporary I-551 language			
Radio button	Employment Authorization Card			
Field hint	I-766			
Radio button	Arrival/Departure Record			
Field hint	I-94, I-94A			
Radio button	Refugee Travel Document			
Field hint	I-571			

Radio button	Nonimmigrant Student or Exchange Visitor Status			
Field hint	I-20, DS2019			
Radio button	Notice of Action			
Field hint	I-797			
Radio button	Unexpired foreign passport			
Radio button	Other document or status type			
Radio button	None of these			

Select the document type that corresponds with your most current documentation and status.
Optional

☒ Permanent Resident Card (Green Card) or Reentry permit
I-551, temporary I-551 stamp, I-327

☐ Matching Description: Immigration Visa

If document type ="Permanent Resident Card (Green Card) or Reentry permit":

Description	English	Spanish	PhraseApp	Notes
Dropdown	I-551 (Permanent Resident Card, "Green Card")			
	Temporary I-511 stamp (on passport or I-94)			
	I-327 (Reentry permit)			
Field validation: required field				

Select the document type that corresponds with your most current documentation and status.
Optional

☒ Permanent Resident Card (Green Card) or Reentry permit
I-551, temporary I-551 stamp, I-327

☐ I-551 (Permanent Resident Card, "Green Card")

☐ Temporary I-511 stamp (on passport or I-94)

☐ I-327 (Reentry permit)

If document type ="Arrival/Departure Record":

Description	English	Spanish	PhraseApp	Notes
Dropdown	Arrival/Departure Record (I-94/I-94A)			
	Arrival/Departure Record in foreign passport (I-94)			
Field validation: required field				

☒ Arrival/Departure Record
I-94, I-94A

☐ Returnee Travel Permit

☒ Arrival/Departure Record
I-94, I-94A

☐ Arrival/Departure Record (I-94/I-94A)

☐ Arrival/Departure Record in foreign passport (I-94)

☐ Nonimmigrant Student or Exchange Visitor Status

If document type ="Nonimmigrant Student or Exchange Visitor Status":

Description	English	Spanish	PhraseApp	Notes
Dropdown	Certificate of Eligibility for Nonimmigrant (F-1) Student Status (I-20)			
	Certificate of Eligibility for Exchange Visitor (J-1) Status			
Field validation: required field				

☒ Nonimmigrant Student or Exchange Visitor Status
I-20, DS2019

☐ Notice of Action

☒ Nonimmigrant Student or Exchange Visitor Status
I-20, DS2019

☐ Certificate of Eligibility for Nonimmigrant (F-1) Student Status (I-20)

☐ Certificate of Eligibility for Exchange Visitor (J-1) Status

☐ None of these

Immigration status input screens

I-551 (Permanent Resident Card, “Green Card”) - 01 - User experience

Status	READY FOR FINAL CONTENT REVIEW
Designer	Mel Woodard
Policy approval	APPROVED 21 Sep 2018
Content approval	
Spanish content	
Diagrams	Invision - Citizenship & Immigration: I-551

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Joe's immigration status

All questions about immigration status are optional, but answering them will make getting coverage easier.
[Learn more about entering I-551 information.](#)

Joe's alien number

Optional

Joe's card number

Optional

Does the name below match the name on the I-551?

Optional

Joe Weiss

Yes

No

Does Joe also have one of these document types or statuses?

Optional

[Learn more about these document types and statuses.](#)

☐ Documents indicating member of a federally recognized Indian tribe or American Indian born in Canada

☐ Certification from U.S. Department of Health and Human Services (HHS) Office of Refugee Resettlement (ORR)

☐ Office of Refugee Resettlement (ORR) eligibility letter (if under 18)

☐ Cuban/Haitian entrant

☐ Document indicating withholding of removal

☐ Resident of American Samoa

☐ Administrative order staying removal issued by the Department of Homeland Security (DHS)

☐ Battered spouse, child, or parent under the Violence Against Women Act

☐ Other

☐ None of these

Select this if this person doesn't have a listed document. You can continue the application without selecting a document or status type.

Save and continue

Component	English	PhraseApp	Notes
Page title	{shortName}'s immigration status		
Hint text	All questions about immigration status are optional, but answering them will make getting coverage easier.		
Help drawer link 1	Learn more about entering I-551 information.		
Field label	{shortName}'s alien number		
Field hint	Optional	optional	
Field label	{shortName}'s card number		
Field hint	Optional	optional	
Field label	Does the name below match the name on the I-551?		
Field hint	Optional	optional	
Radio buttons	Yes	yes	
	No	no	
Field label	Does {shortName} also have one of these document types or statuses?		
Field hint	Optional	optional	
Help drawer link 2	Learn more about these document types and statuses.		
Radio buttons	Document indicating member of a federally recognized Indian tribe or American Indian born in Canada		

	Certification from U.S. Department of Health and Human Services (HHS) Office of Refugee Resettlement (ORR)		
	Office of Refugee Resettlement (ORR) eligibility letter (if under 18)		
	Cuban/Haitian entrant		
	Document indicating withholding of removal		
	Resident of American Samoa		
	Administrative order staying removal issued by the Department of Homeland Security (DHS)		
	Battered spouse, child, or parent under the Violence Against Women Act		
	Other		
	None of these		
Field hint	Select this if this person doesn't have a listed document. You can continue the application without selecting a document or status type.		
Help drawer title 1	Learn more about entering I-551 information		
Help drawer body 1	Permanent Resident Cards are issued to lawful permanent residents. A lawful permanent resident (LPR) or "Green Card" recipient is a person who isn't a U.S. citizen, but who has permission to live and work permanently in the U.S. If this person is a lawful permanent resident, they should use their I-551 document information if possible. You can enter an I-551 card number without entering a Social Security Number (SSN) if this person doesn't have one yet. (It's not necessary to enter an SSN to get Marketplace coverage.) [Learn more about I-551s](https://e-verify.uscis.gov/esp/help/evhelppermrescardnumber.htm). To verify this person's status, enter both the alien number and the card number:		

- **Alien number:** This number is listed under the heading "A#" or "USCIS#." This number is sometimes called an "alien registration number" or "USCIS number." Alien numbers start with an "A" and end with 7-9 digits.

- **Card number:** This is sometimes called a receipt number. It's listed on either the front or back of the card and starts with 3 letters and ends with 10 numbers. If this person has a card number but you don't enter it, it'll take longer to verify their status.

[See where to find these numbers](<https://www.healthcare.gov/downloads/permanent-resident-green-card.pdf>).

If you're having trouble finding or entering this information

If you have trouble finding these numbers, check on the back of the card. Some older cards may not list both numbers. Try to find and enter as many fields as possible to make the process go smoother and faster.

If you know this person's alien or I-94 number, change the document type in the drop-down menu to "Other documents or status types." From the next drop-down list, select "Other." Then, enter a description of the document and this person's alien and/or I-94 number in the text field.

For help, call the Market place Call Center at 1-800-318-2596 (TTY: 1-855-889-4325).

If you're getting errors

Continue the application without entering the document numbers. You may be asked to provide a copy of the document after you submit your application.

Help drawer title 2	Learn more about these document types and statuses		
Help drawer body 2	If this person has more than one document, select one that contains an alien number, if possible. Alien numbers are sometimes called "alien registration numbers" or "USCIS numbers." Alien numbers start with an "A" and end with 7-9 digits. If this person doesn't have a document, but has an alien number or I-94 number, select "Another document or alien number / I-94 number" to enter this information. Please enter information from this person's most up-to-date documents from DHS. If you have questions or problems call your state, or DHS, or the Marketplace Call Center at 1-800-318-2596 (TTY: 1-855-889-4325). To get the record updated, they can make an InfoPass appointment with a USCIS representative or review their records, or they can submit a written request. For more information, visit [u scis.gov](https://uscis.gov) or call the USCIS National Customer Service Center at 1-800-375-5283. If this person has temporary protected status (TPS), they may have an automatic extension of their status, even if their document is expired. More information about each document type		

- Document indicating member of a federally recognized Indian tribe or American Indian born in Canada:** Several types of documents show membership in a federally recognized Indian tribe or status as an American Indian born in Canada, including membership cards, letters, and other tribal documents. For American Indians born in Canada, this could also include a birth certificate or other evidence of being born in Canada. You'll need to upload or mail this document later on in the application process.
- Certification from U. S. Department of Health and Human Services (HHS) Office of Refugee Resettlement (ORR):** This is a certification letter issued to a victim of a severe form of trafficking, stating victims are eligible for benefits and services. You'll need to upload or mail this document later on in the application process.
- Office of Refugee Resettlement (ORR) eligibility letter (if under 18):** This letter indicates a child is a victim of a severe form of trafficking, and states victims are eligible for benefits and services. You'll need to upload this document later on in the application process.
- Cuban/Haitian entrant:** "Cuban or Haitian entrants" must be Cuban or Haitian and:
 - Be granted parole into the U.S.
 - Have an application for asylum pending with USCIS.
 - Be granted special status under the immigration laws for nationals of Cuba or Haiti.

- Be a subject of removal proceedings.
- If this person is Cuban or Haitian or they're not sure, select this, and we'll check our data sources.

- **Document indicating withholding of removal (or "withholding of deportation"):** There are several documents that might show withholding of removal or deportation.

- **Resident of American Samoa:** A document showing this person is a resident of, or lives in, American Samoa. You'll need to submit this document later on in the application process.

- **Violence Against Women Act:** Select this if this person is a battered spouse, child, or parent who filed a petition based on the Violence Against Women Act (VAWA).

- **I have another document or alien number / I-94 number:** If you don't see the document or status type listed, select this option, then enter this information:

- **Description:** Describe or enter the name of another type of immigration document issued by U.S. Citizenship and Immigration Services, Immigration and Customs Enforcement, or Customs and Border Protection.

	• I-94 number: This number (also called the admission number) is printed on the I-94 or I-94A. This is an 11-digit number and is usually found at the top, left-hand side of the document. Note: In some cases, Customs and Border Protection may have struck out the pre-printed I-94 number and hand-written a different number on the form. If this is the case, enter the hand-written number. • Alien number: This number is sometimes called an "alien registration number" or "USCIS number." This number is listed under the heading "A#" or "USCIS#." Alien numbers start with an "A" and end with 7-9 digits. If you're having trouble finding or entering this information If you have trouble finding this number, check on the back of the card. Try to find and enter as many fields as possible to make the process go smoother and faster. For help, call the Marketplace Call Center at 1-800-318-2596 (TTY: 1-855-889-4325). If you're getting errors Continue the application without entering the document numbers. You may be asked to provide a copy of the document after you submit your application.		
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If "Does the name below match the name on the I-551?" = "No":

Component	English	PhraseApp	Notes
Field label	Update {shortName}'s information so that it matches their I-551		

Does the name below match the name on the 15517

Optional

Joe Weiss

☐ Yes

☒ No

Update Joe's information so that it matches their 1551

First name

Joseph

Middle name

Optional

Last name

Topen

Suffix

Optional

Does Joe also have one of these document types or statuses?

Field label	First name	firstName	
Field validation: required field	Enter a first name.		
Field label	Middle name	middleName	
Field hint	Optional	optional	
Field label	Last name	lastName	
Field validation: required field	Enter a last name.		
Field label	Suffix	suffix	
Field hint	Optional	optional	

Temporary I-551 Stamp (on passport or I-94) - 01 - User experience

Status	READY FOR FINAL CONTENT REVIEW
Designer	Mel Woodard
Policy approval	APPROVED 21 Sep 2018
Content approval	
Spanish content	
Diagrams	Invision - Citizenship & Immigration: Temporary I-551 Stamp

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Joe's immigration status

All questions about immigration status are optional, but answering them will make getting coverage easier.

Learn more about entering temporary I-551 stamp information.

Joe's alien number

Optional

Fields for collecting Temporary I-551 stamp (on passport or I-94)

1231234567

Does Joe also have one of these document types or statuses?

Optional

Learn more about these document types and statuses.

☐ Document indicating member of a federally recognized Indian tribe or American Indian born in Canada

☐ Certification from U.S. Department of Health and Human Services (HHS) Office of Refugee Resettlement (ORR)

☐ Office of Refugee Resettlement (ORR) eligibility letter (if under 18)

☐ Cuban/Haitian entrant

☐ Document indicating withholding of removal

☐ Resident of American Samoa

☐ Administrative order staying removal issued by the Department of Homeland Security (DHS)

☐ Other

☐ None of these

Select this if this person doesn't have a listed document. You can continue the application without selecting a document or status type.

Save and continue

Component	English	PhraseApp	Notes
Page title	{shortName}'s immigration status		
Hint text	All questions about immigration status are optional, but answering them will make getting coverage easier.		
Help drawer link 1	Learn more about entering temporary I-551 stamp information.		
Field label	{shortName}'s alien number		
Field hint	Optional	optional	
Field label	Does {shortName} also have one of these document types or statuses?		
Field hint	Optional	optional	
Help drawer link 2	<i>Same as I-551</i>		
Radio buttons	<i>Same as I-551</i>		
Field hint	Select this if this person doesn't have a listed document. You can continue the application without selecting a document or status type.		
Help drawer title 1	Learn more about entering temporary I-551 stamp information		

Help drawer body 1	Temporary I-551 stamps can be used to attest to permanent resident status. A temporary I-551 stamp will have a handwritten or stamped issue date and a "valid until" date. This stamp can be found on the front of an I-94 form or in the foreign passport. Enter the alien number, which is sometimes called an "alien registration number" or "USCIS number." This number is listed under the heading "A#" or "USCIS#." Alien numbers start with an "A" and end with 7-9 digits. [See where to find this number](https://www.healthcare.gov/downloads/temporary-i-551-stamp.pdf). If you're having trouble finding or entering this information If you have trouble finding this number, check on the back of the card. Some older cards may not list both numbers. Try to find and enter as many fields as possible to make the process go smoother and faster. If you know this person's alien or I-94 number, change the document type in the drop-down menu to "Other documents or status types." From the next drop-down list, select "Other." Then, enter a description of the document and this person's alien and/or I-94 number in the text field. For help, call the Market place Call Center at 1-800-318-2596 (TTY: 1-855-889-4325). If you're getting errors Continue the application without entering the document numbers. You may be asked to provide a copy of the document after you submit your application.		
Help drawer title 2	<i>Same as I-551</i>		
Help drawer body 2	<i>Same as I-551</i>		

Machine Readable Immigrant Visa (with temporary I-551 language) - 01 - User experience

Status	READY FOR FINAL CONTENT REVIEW
Designer	Mel Woodard
Policy approval	APPROVED 21 Sep 2018
Content approval	
Spanish content	
Diagrams	Invision - Citizenship & Immigration: Machine Readable Immigrant Visa

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Joe's immigration status

All questions about immigration status are optional, but answering them will make getting coverage easier.

Learn more about entering machine-readable visa information.

Joe's alien number

Optional

1231231234

Fields for collecting Machine-readable immigrant visa with temporary I-551 language.

Joe's passport number

Optional

1231231234

Select the country that issued Joe's passport.

Optional

Canada

Does the name below match the name on the passport?

Optional

Joe White

☒ Yes

☐ No

Does Joe also have one of these document types or statuses?

Optional

Learn more about these document types and statuses.

☐ Document indicating member of a federally recognized Indian tribe or American Indian born in Canada

☐ Certification from U.S. Department of Health and Human Services (HHS) Office of Refugee Resettlement (ORR) eligibility letter (if under 18)

☐ Cuban/Haitian entrant

☐ Document indicating withholding of removal

☐ Resident of American Samoa

☐ Administrative order staying removal issued by the Department of Homeland Security (DHS)

☐ Other

None of these

Select this if this person doesn't have a listed document. You can continue the application without selecting a document or status type.

Save and continue

Component	English	PhraseApp	Notes
Page title	{shortName}'s immigration status		
Hint text	All questions about immigration status are optional, but answering them will make getting coverage easier.		
Help drawer link 1	Learn more about entering machine-readable visa information.		
Field label	{shortName}'s alien number		
Field hint	Optional	optional	
Field label	{shortName}'s passport number		
Field hint	Optional	optional	
Field label	Select the country that issued {shortName}'s passport		
Field hint	Optional	optional	
Dropdown	(list of countries)		
Field label	Does the name below match the name on the passport?		
Field hint	Optional	optional	
Radio buttons	Yes	yes	
	No	no	
Field label	Does {shortName} also have one of these document types or statuses?		
Field hint	Optional	optional	
Help drawer link 2	Same as I-551		

Radio buttons	<i>Same as I-551</i>		
Field hint	Select this if this person doesn't have a listed document. You can continue the application without selecting a document or status type.		
Help drawer title 1	Learn more about entering machine readable visa information		

Help drawer body 1	Machine readable immigrant visas (MRIVs) (with temporary I-551 language) are documents indicating permanent resident status. Enter this information: • Alien number: This number is listed under the heading "A#" or "USCIS#." This number is sometimes called an "alien registration number" or "USCIS number." Alien numbers start with an "A" and end with 7-9 digits. • Passport number • Country of issuance of your document [See where to find these numbers](https://www.healthcare.gov/downloads/machine-readable-immigrant-visa.pdf). If you're having trouble finding or entering this information If you have trouble finding these numbers, check on the back of the card. Try to find and enter as many fields as possible to make the process go smoother and faster. If you know this person's alien or I-94 number, change the document type in the drop-down menu to "Other documents or status types." From the next drop-down list, select "Other." Then, enter a description of the document and this person's alien and/or I-94 number in the text field. For help, call the Market place Call Center at 1-800-318-2596 (TTY: 1-855-889-4325). If you're getting errors Continue the application without entering the document numbers. You may be asked to provide a copy of the document after you submit your application.		
Help drawer title 2	<i>Same as I-551</i>		

Help drawer body 2	<i>Same as I-551</i>		
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Does the name below match the name on the passport?
Cancel

Joe Weiss

☐ Yes

☒ No

Update Joe's information so that it matches their passport

First name

Middle name

Last name

Suffix

Please use this form only if there's a discrepancy.

If "Does the name below match the name on the passport?" = "No":

Component	English	PhraseApp	Notes
Field label	Update {shortName}'s information so that it matches their passport		
Field label	First name	firstName	
Field validation: required field	Enter a first name.		
Field label	Middle name	middleName	
Field hint	Optional	optional	
Field label	Last name	lastName	
Field validation: required field	Enter a last name.		
Field label	Suffix	suffix	
Field hint	Optional	optional	

I-327 (Reentry permit) - 01 - User experience

Status	READY FOR FINAL CONTENT REVIEW
Designer	Mel Woodard
Policy approval	APPROVED 21 Sep 2018
Content approval	
Spanish content	
Diagrams	Invision - Citizenship & Immigration: Reentry permit

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Joe's immigration status

All questions about immigration status are optional, but answering them will make getting coverage easier.
[Learn more about entering I-327 information.](#)

Joe's alien number
Optional

Fields for collecting Reentry permit (I-327)

Does Joe also have one of these document types or statuses?
Optional
[Learn more about these document types and statuses.](#)

☐ Document indicating member of a federally recognized Indian tribe or American Indian born in Canada
☐ Certification from U.S. Department of Health and Human Services (PHS)
☐ Office of Refugee Resettlement (ORR)
☐ Office of Refugee Resettlement (ORR) eligibility letter (if under 18)
☐ Cuban/Haitian entrant
☐ Document indicating withholding of removal
☐ Resident of American Samoa
☐ Administrative order staying removal issued by the Department of Homeland Security (DHS)
☐ Other

☐ None of these
 Select this if this person doesn't have a listed document. You can continue the application without selecting a document or status type.

[Save and continue](#)

Component	English	PhraseApp	Notes
Page title	{shortName}'s immigration status		
Hint text	All questions about immigration status are optional, but answering them will make getting coverage easier.		
Help drawer link 1	Learn more about entering I-327 information.		
Field label	{shortName}'s alien number		
Field hint	Optional	optional	
Field label	Does {shortName} also have one of these document types or statuses?		
Field hint	Optional	optional	
Help drawer link 2	<i>Same as I-551</i>		
Radio buttons	<i>Same as I-551</i>		
Field hint	Select this if this person doesn't have a listed document. You can continue the application without selecting a document or status type.		
Help drawer title 1	Learn more about entering I-327 information		

Help drawer body 1	Reentry permits allow permanent residents to leave and reenter the U. S. These permits are located in booklets called "U.S. Travel Documents." Enter the alien number, which is sometimes called an "alien registration number" or "USCIS number." This number is listed under the heading "A#" or "USCIS#." This number is located on the right-hand side of the document. Alien numbers start with an "A" and end with 7-9 digits. See where to find these numbers. If you're having trouble finding or entering this information If you have trouble finding this number, check on the back of the card. Try to find and enter as many fields as possible to make the process go smoother and faster. If you know this person's alien or I-94 number, change the document type in the drop-down menu to "Other documents or status types." From the next drop-down list, select "Other." Then, enter a description of the document and this person's alien and/or I-94 number in the text field. For help, call the Market place Call Center at 1-800-318-2596 (TTY: 1-855-889-4325). If you're getting errors Continue the application without entering the document numbers. You may be asked to provide a copy of the document after you submit your application.		
Help drawer title 2	<i>Same as I-551</i>		
Help drawer body 2	<i>Same as I-551</i>		

I-766 (Employment Authorization Card) - 01 - User experience

Status	READY FOR FINAL CONTENT REVIEW
Designer	Mel Woodard
Policy approval	APPROVED 21 Sep 2018
Content approval	
Spanish content	
Diagrams	Invision - Citizenship & Immigration: Employment Authorization Card

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Joe's immigration status

All questions about immigration status are optional, but answering them will make getting coverage easier.
[Learn more about entering employment authorization card information.](#)

Joe's alien number
Optional

Joe's card number
Optional

Document expiration date
For document: 7/15/2018
Month Day Year
 / /

Category code
Optional

Does the name below match the name on the card?
Optional
☒ Yes
☐ No

Does Joe also have one of these document types or statuses?
Optional
[Learn more about these document types and statuses.](#)

☐ Document indicating member of a federally recognized Indian tribe or American Indian born in Canada

☐ Certification from U.S. Department of Health and Human Services (HHS) Office of Refugee Resettlement (ORR)

☐ Office of Refugee Resettlement (ORR) eligibility letter (if under 18)

☐ Cuban/Haitian entrant

☐ Document indicating withholding of removal

☐ Resident of American Samoa

☐ Administrative order staying removal issued by the Department of Homeland Security (DHS)

☐ Other

☐ None of these
Select this if this person doesn't have a listed document. You can continue the application without selecting a document or status type.

[Save and continue](#)

Component	English	PhraseApp	Notes
Page title	{shortName}'s immigration status		
Hint text	All questions about immigration status are optional, but answering them will make getting coverage easier.		
Help drawer link 1	Learn more about entering employment authorization card information.		
Field label	{shortName}'s alien number		
Field hint	Optional	optional	
Field label	{shortName}'s card number		
Field hint	Optional	optional	
Date field label	Document expiration date		
Field label	Category code		
Field hint	Optional	optional	
Field label	Does the name below match the name on the card?		
Field hint	Optional	optional	
Radio buttons	Yes	yes	
	No	no	
Field label	Does {shortName} also have one of these document types or statuses?		
Field hint	Optional	optional	
Help drawer link 2	<i>Same as I-551</i>		

Radio buttons	<i>Same as I-551</i>		
Field hint	Select this if this person doesn't have a listed document. You can continue the application without selecting a document or status type.		
Help drawer title 1	Learn more about entering employment authorization card information		
Help drawer body 1	Employment authorization documents are issued to some people who are authorized to work temporarily in the U.S. Enter this information: • Alien number: This number is listed under the heading "A#" or "USCIS#." This number is sometimes called an "alien registration number" or "USCIS number." Alien numbers start with an "A" and end with 7-9 digits. • Card number: If this person has a card number but don't enter it, it'll take longer to verify your status. • Expiration date • Category code: The 3-digit code listed on the employment authorization document. This code starts with an A, B, or C. [See where to find this information](https://www.healthcare.gov/downloads/employment-authorization-card.pdf). If the document is expired If you have trouble finding this information, check on the back of the card. Try to find and enter as many fields as possible to make the process go smoother and faster. If this person has an expired copy of their I-766 but they've renewed it, enter all the document information they have, including information from the expired card. If you're having trouble finding or entering this information		

	If you have trouble finding this information, check on the back of the card. Try to find and enter as many fields as possible to make the process go smoother and faster. If you know this person's alien or I-94 number, change the document type in the drop-down menu to "Other documents or status types." From the next drop-down list, select "Other." Then, enter a description of the document and this person's alien and/or I-94 number in the text field. For help, call the Market place Call Center at 1-800-318-2596 (TTY: 1-855-889-4325). If you're getting errors Continue the application without entering the document numbers. You may be asked to provide a copy of the document after you submit your application.		
Help drawer title 2	<i>Same as I-551</i>		
Help drawer body 2	<i>Same as I-551</i>		

Does the name below match the name on the card?
Optional

Joe Weiss

☐ Yes
☒ No

Update Joe's information so that it matches their card

First name
Optional

Middle name
Optional

Last name
Optional

Suffix
Optional

Please fix this before you click the document button or document?

If "Does the name below match the name on the card?" = "No":

Component	English	PhraseApp	Notes
Field label	Update {shortName}'s information so that it matches their card		
Field label	First name	firstName	
Field validation: required field	Enter a first name.		
Field label	Middle name	middleName	
Field hint	Optional	optional	
Field label	Last name	lastName	
Field validation: required field	Enter a last name.		
Field label	Suffix	suffix	
Field hint	Optional	optional	

I-571 (Refugee Travel Document) - 01 - User experience

Status	READY FOR FINAL CONTENT REVIEW
Designer	Mel Woodard
Policy approval	APPROVED 21 Sep 2018
Content approval	
Spanish content	
Diagrams	Invision - Citizenship & Immigration: Refugee travel document



APPIII-2356 - [Authenticate](#) to see issue details

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Joe's immigration status

All questions about immigration status are optional, but answering them will make getting coverage easier.

[Learn more about entering I-571 information.](#)

Joe's alien number

Optional

Fields for collecting Refugee Travel Documents.

Does Joe also have one of these document types or statuses?

Optional

[Learn more about these document types and statuses.](#)

☐ Document indicating member of a federally recognized Indian tribe or American Indian born in Canada

☐ Certification from U.S. Department of Health and Human Services (HHS) Office of Refugee Resettlement (ORR)

☐ Office of Refugee Resettlement (ORR) eligibility letter (if under 18)

☐ Cuban/Haitian entrant

☐ Document indicating withholding of removal

☐ Resident of American Samoa

☐ Administrative order staying removal issued by the Department of Homeland Security (DHS)

☐ Other

None of these

Select this if this person doesn't have a listed document. You can continue the application without selecting a document or status type.

Save and continue

Component	English	PhraseApp	Notes
Page title	{shortName}'s immigration status		
Hint text	All questions about immigration status are optional, but answering them will make getting coverage easier.		
Help drawer link 1	Learn more about entering I-571 information.		
Field label	{shortName}'s alien number		
Field hint	Optional	optional	
Field label	Does {shortName} also have one of these document types or statuses?		
Field hint	Optional	optional	
Help drawer link 2	<i>Same as I-551</i>		
Radio buttons	<i>Same as I-551</i>		
Field hint	Select this if this person doesn't have a listed document. You can continue the application without selecting a document or status type.		
Help drawer title 1	Learn more about entering I-571 information		

Help drawer body 1	Refugee Travel Documents may be issued to refugees and asylees (and lawful permanent residents who adjusted from refugee/asylee status) for travel purposes. These permits should be located in booklets called "U.S. Travel Documents." Enter the alien number, which is sometimes called an "alien registration number" or "USCIS number." This number is listed under the heading "A#" or "USCIS#." This number is located on the right-hand side of the document. Alien numbers start with an "A" and end with 7-9 digits. [See where to find this number](https://www.healthcare.gov/downloads/refuge-travel-document.pdf). If you're having trouble finding or entering this information If you have trouble finding this number, check on the back of the card. Try to find and enter as many fields as possible to make the process go smoother and faster. If you know this person's alien or I-94 number, change the document type in the drop-down menu to "Other documents or status types." From the next drop-down list, select "Other." Then, enter a description of the document and this person's alien and/or I-94 number in the text field. For help, call the Market place Call Center at 1-800-318-2596 (TTY: 1-855-889-4325). If you're getting errors Continue the application without entering the document numbers. You may be asked to provide a copy of the document after you submit your application.		
Help drawer title 2	<i>Same as I-551</i>		
Help drawer body 2	<i>Same as I-551</i>		

I-94/I-94A (Arrival/Departure Record) - 01 - User experience

Status	READY FOR FINAL CONTENT REVIEW
Designer	Mel Woodard
Policy approval	APPROVED 21 Sep 2018
Content approval	
Spanish content	
Diagrams	Invision - Citizenship & Immigration: Arrival/Departure Record

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Joe's immigration status

All questions about immigration status are optional, but answering them will make getting coverage easier.

Learn more about entering I-94/I-94A information.

Joe's I-94 number

Optional

Fields for collecting Arrival/Departure Record I-94.

123456789

Does Joe also have one of these document types or statuses?

Optional

Learn more about these document types and statuses.

☐ Document indicating member of a federally recognized Indian tribe or American Indian born in Canada

☐ Certification from U.S. Department of Health and Human Services (HHS) Office of Refugee Resettlement (ORR)

☐ Office of Refugee Resettlement (ORR) eligibility letter (if under 18)

☐ Cuban/Haitian entrant

☐ Document indicating withholding of removal

☐ Resident of American Samoa

☐ Administrative order staying removal issued by the Department of Homeland Security (DHS)

☐ Other

None of these

Select this if this person doesn't have a listed document. You can continue the application without selecting a document or status type.

Save and continue

Component	English	PhraseApp	Notes
Page title	{shortName}'s immigration status		
Hint text	All questions about immigration status are optional, but answering them will make getting coverage easier.		
Help drawer link 1	Learn more about entering I-94/I-94A information.		
Field label	{shortName}'s alien number		
Field hint	Optional	optional	
Field label	Does {shortName} also have one of these document types or statuses?		
Field hint	Optional	optional	
Help drawer link 2	Same as I-551		
Radio buttons	Same as I-551		
Field hint	Select this if this person doesn't have a listed document. You can continue the application without selecting a document or status type.		
Help drawer title 1	Learn more about entering I-94/I-94A information		
Help drawer body 1			

I-94 Arrival/Departure Records are issued in either paper or electronic formats to foreign travelers when they enter the U.S. The bottom portion of the paper I-94 should be stapled to the foreign passport. If a person doesn't have a paper version of the I-94, they can get a copy at cbp.gov/I94 (<https://cbp.gov/I94>).

Enter the I-94 number.

This 11-digit number (also called the admission number) is printed on the I-94 or I-94A. It's usually found at the top, left-hand side of the document. Note: In some cases, Customs and Border Protection may have struck out the pre-printed I-94 number and hand-written a different number on the form. If so, enter the hand-written number.

[See where to find this information] (<https://www.healthcare.gov/downloads/arrival-departure-record.pdf>).

If you're having trouble finding or entering this information

If you have trouble finding this information, check on the back of the card. Try to find and enter as many fields as possible to make the process go smoother and faster.

If you know this person's alien or I-94 number, change the document type in the drop-down menu to "Other documents or status types." From the next drop-down list, select "Other." Then, enter a description of the document and this person's alien and/or I-94 number in the text field.

For help, call the Marketplace Call Center at 1-800-318-2596 (TTY: 1-855-889-4325).

If you're getting errors

	Continue the application without entering the document numbers. You may be asked to provide a copy of the document after you submit your application.		
Help drawer title 2	<i>Same as I-551</i>		
Help drawer body 2	<i>Same as I-551</i>		

I-94/I-94A (Arrival/Departure record) in unexpired foreign passport - 01 - User experience

Status	READY FOR FINAL CONTENT REVIEW
Designer	Mel Woodard
Policy approval	APPROVED 21 Sep 2018
Content approval	
Spanish content	
Diagrams	Invision - Citizenship & Immigration: Arrival/Departure record in foreign passport

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Joe's immigration status

All questions about immigration status are optional, but answering them will make getting coverage easier.
[Learn more about entering I-94/I-94A information.](#)

Joe's I-94 number

Optional

Fields for collecting Arrival/Departure Record in foreign passport.

Joe's passport number

Optional

Document expiration date

For example: 7 Jul 2018

Month Day Year

Select the country that issued Joe's passport.

Optional

Does the name below match the name on the passport?

Optional

☒ Joe Waks

☐ Yes

☐ No

Does Joe also have one of these document types or statuses?

Optional

[Learn more about these document types and statuses.](#)

☐ Document indicating member of a federally recognized Indian tribe or American Indian born in Canada

☐ Certification from U.S. Department of Health and Human Services (HHS) Office of Refugee Resettlement (ORR)

☐ Office of Refugee Resettlement (ORR) eligibility letter (if under 18)

☐ Cuban/Haitian entrant

☐ Document indicating withholding of removal

☐ Resident of American Samoa

☐ Administrative order staying removal issued by the Department of Homeland Security (DHS)

☐ Other

☐ None of these

Select this if this person doesn't have a listed document. You can continue the application without selecting a document or status type.

Save and continue

Component	English	PhraseApp	Notes
Page title	{shortName}'s immigration status		
Hint text	All questions about immigration status are optional, but answering them will make getting coverage easier.		
Help drawer link 1	Learn more about entering I-94/I-94A information.		
Field label	{shortName}'s I-94 number		
Field hint	Optional	optional	
Field label	{shortName}'s passport number		
Field hint	Optional	optional	
Date field label	Document expiration date		
Field label	Select the country that issued {shortName}'s passport		
Field hint	Optional	optional	
Dropdown	(list of countries)		
Field label	Does the name below match the name on the passport?		
Field hint	Optional	optional	
Radio buttons	Yes	yes	
	No	no	
Field label	Does {shortName} also have one of these document types or statuses?		
Field hint	Optional	optional	

Help drawer link 2	<i>Same as I-551</i>		
Radio buttons	<i>Same as I-551</i>		
Field hint	Select this if this person doesn't have a listed document. You can continue the application without selecting a document or status type.		
Help drawer title 1	Learn more about entering I-94/I-94A information		
Help drawer body 1	I-94 Arrival/Departure Records are issued in either paper or electronic formats to foreign travelers when they enter the U.S. The bottom portion of the paper I-94 should be stapled to the foreign passport. If a person doesn't have a paper version of the I-94, they can get a copy at cbp.gov/I94. Enter this information: • I-94 number: This 11-digit number (also called the admission number) is printed on the I-94 or I-94A. It's usually found at the top, left-hand side of the document. Note: In some cases, Customs and Border Protection may have struck out the pre-printed I-94 number and hand-written a different number on the form. If so, enter the hand-written number. • Passport number • Expiration date • Country of issuance [See where to find this information](https://www.healthcare.gov/downloads/arrival-departure-record-in-foreign-passport.pdf). If you're having trouble finding or entering this information If you have trouble finding these numbers, check on the back of the card. Try to find and enter as many fields as possible to make the process go smoother and faster.		

	If you know this person's alien or I-94 number, change the document type in the drop-down menu to "Other documents or status types." From the next drop-down list, select "Other." Then, enter a description of the document and this person's alien and/or I-94 number in the text field. For help, call the Market place Call Center at 1-800-318-2596 (TTY: 1-855-889-4325). If you're getting errors Continue the application without entering the document numbers. You may be asked to provide a copy of the document after you submit your application.		
Help drawer title 2	<i>Same as I-551</i>		
Help drawer body 2	<i>Same as I-551</i>		

Does the name below match the name on the passport?
Optional

☐ Yes
☒ No

Update Joe's information so that it matches their passport

First name
Optional

Middle name
Optional

Last name

Suffix
Optional

Please have the name area of the document match as indicated

If "Does the name below match the name on the passport?" = "No":

Component	English	PhraseApp	Notes
Field label	Update {shortName}'s information so that it matches their passport		
Field label	First name	firstName	
Field validation: required field	Enter a first name.		
Field label	Middle name	middleName	
Field hint	Optional	optional	
Field label	Last name	lastName	
Field validation: required field	Enter a last name.		
Field label	Suffix	suffix	
Field hint	Optional	optional	

Unexpired foreign passport - 01 - User experience

Status	READY FOR FINAL CONTENT REVIEW
Designer	Mel Woodard
Policy approval	APPROVED 21 Sep 2018
Content approval	
Spanish content	
Diagrams	Invision - Citizenship & Immigration: Unexpired foreign passport

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Joe's immigration status

All questions about immigration status are optional, but answering them will make getting coverage easier.

[Learn more about entering foreign passport information.](#)

Joe's passport number

Optional

1231231234

Fields for collecting Foreign Passport.

Document expiration date

For example: 7 / 14 / 2018

Month: 11 / Day: 5 / Year: 2003

Select the country that issued Joe's passport.

Optional

Canada

Does the name below match the name on the passport?

Optional

Joe Weiss

☒ Yes

☐ No

Does Joe also have one of these document types or statuses?

Optional

[Learn more about these document types and statuses.](#)

☐ Document indicating member of a federally recognized Indian tribe or American Indian born in Canada

☐ Certification from U.S. Department of Health and Human Services (PHS) Office of Refugee Resettlement (ORR)

☐ Office of Refugee Resettlement (ORR) eligibility letter (I under 18)

☐ Cuban/Haitian entrant

☐ Document indicating withholding of removal

☐ Resident of American Samoa

☐ Administrative order staying removal issued by the Department of Homeland Security (DHS)

☐ Other

☐ None of these

Select this if this person doesn't have a listed document. You can continue the application without selecting a document or status type.

Save and continue

Component	English	PhraseApp	Notes
Page title	{shortName}'s immigration status		
Hint text	All questions about immigration status are optional, but answering them will make getting coverage easier.		
Help drawer link 1	Learn more about entering foreign passport information.		
Field label	{shortName}'s passport number		
Field hint	Optional	optional	
Date field label	Document expiration date		
Field label	Select the country that issued {shortName}'s passport		
Field hint	Optional	optional	
Dropdown	<i>(list of countries)</i>		
Field label	Does the name below match the name on the passport?		
Field hint	Optional	optional	
Radio buttons	Yes	yes	
	No	no	
Field label	Does {shortName} also have one of these document types or statuses?		
Field hint	Optional	optional	
Help drawer link 2	<i>Same as I-551</i>		
Radio buttons	<i>Same as I-551</i>		

Field hint	Select this if this person doesn't have a listed document. You can continue the application without selecting a document or status type.		
Help drawer title 1	Learn more about entering foreign passport information		
Help drawer body 1	Passports from foreign countries are used when entering the U.S. Enter this information: • Passport number • Expiration date • Country of issuance [See where to find this information](https://www.healthcare.gov/downloads/foreign-passport.pdf). If you're having trouble finding or entering this information If you have trouble finding these numbers, check on the back of the card. Try to find and enter as many fields as possible to make the process go smoother and faster. If you know this person's alien or I-94 number, change the document type in the drop-down menu to "Other documents or status types." From the next drop-down list, select "Other." Then, enter a description of the document and this person's alien and/or I-94 number in the text field. For help, call the Market place Call Center at 1-800-318-2596 (TTY: 1-855-889-4325). If you're getting errors Continue the application without entering the document numbers. You may be asked to provide a copy of the document after you submit your application.		
Help drawer title 2	<i>Same as I-551</i>		
Help drawer body 2	<i>Same as I-551</i>		

If "Does the name below match the name on the passport?" = "No":

Component	English	PhraseApp	Notes
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Does the name below match the name on the passport?
Optional

Joe Weiss

☐ Yes

☒ No

Update Joe's information so that it matches their passport

First name

Joseph

Middle name

Optional

Last name

Taylor

Suffix

Optional

Please keep this form one of three documents listed on the screen

Field label	Update {shortName}'s information so that it matches their passport		
Field label	First name	firstName	
Field validation: required field	Enter a first name.		
Field label	Middle name	middleName	
Field hint	Optional	optional	
Field label	Last name	lastName	
Field validation: required field	Enter a last name.		
Field label	Suffix	suffix	
Field hint	Optional	optional	

I-20 (Certificate of Eligibility for Non-Immigrant (F-1) Student Status) - 01 - User experience

Status	READY FOR FINAL CONTENT REVIEW
Designer	Mel Woodard
Policy approval	APPROVED 21 Sep 2018
Content approval	
Spanish content	
Diagrams	Invision - Citizenship & Immigration: Non-Immigrant Student Status

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Joe's immigration status

All questions about immigration status are optional, but answering them will make getting coverage easier.

[Learn more about entering I-20 information.](#)

Joe's SEVIS ID number

Optional

Fields for collecting Certificate of Eligibility for Nonimmigrant (F-1) Student Status (I-20)

Does Joe also have one of these document types or statuses?

Optional

[Learn more about these document types and statuses.](#)

☐ Document indicating member of a federally recognized Indian tribe or American Indian born in Canada
☐ Certification from U.S. Department of Health and Human Services (HHS) Office of Refugee Resettlement (ORR)
☐ Office of Refugee Resettlement (ORR) eligibility letter (if under 18)
☐ Cuban/Haitian entrant
☐ Document indicating withholding of removal
☐ Resident of American Samoa
☐ Administrative order staying removal issued by the Department of Homeland Security (DHS)
☐ Other

☐ None of these
 Select this if this person doesn't have a listed document. You can continue the application without selecting a document or status type.

[Save and continue](#)

Component	English	PhraseApp	Notes
Page title	{shortName}'s immigration status		
Hint text	All questions about immigration status are optional, but answering them will make getting coverage easier.		
Help drawer link 1	Learn more about entering I-20 information.		
Field label	{shortName}'s SEVIS ID number		
Field hint	Optional	optional	
Field label	Does {shortName} also have one of these document types or statuses?		
Field hint	Optional	optional	
Help drawer link 2	<i>Same as I-551</i>		
Radio buttons	<i>Same as I-551</i>		
Field hint	Select this if this person doesn't have a listed document. You can continue the application without selecting a document or status type.		
Help drawer title 1	Learn more about entering I-20 information		

Help drawer body 1	I-20 Certificates of Eligibility for Nonimmigrant Student Status support applications for student visa statuses (for M visas). Enter the SEVIS ID number, which is located at the top, right-hand side of the document. [See where to find this number](https://www.healthcare.gov/downloads/certificate-of-eligibility-for-nonimmigrant-student-status.pdf). If you're having trouble finding or entering this information If you have trouble finding this number, check on the back of the card. Try to find and enter as many fields as possible to make the process go smoother and faster. If you know this person's alien or I-94 number, change the document type in the drop-down menu to "Other documents or status types." From the next drop-down list, select "Other." Then, enter a description of the document and this person's alien and/or I-94 number in the text field. For help, call the Market place Call Center at 1-800-318-2596 (TTY: 1-855-889-4325). If you're getting errors Continue the application without entering the document numbers. You may be asked to provide a copy of the document after you submit your application.		
Help drawer title 2	<i>Same as I-551</i>		
Help drawer body 2	<i>Same as I-551</i>		

DS2019 (Certificate of Eligibility for Exchange Visitor (J-1) Status) - 01 - User experience

Status	READY FOR FINAL CONTENT REVIEW
Designer	Mel Woodard
Policy approval	APPROVED 21 Sep 2018
Content approval	
Spanish content	
Diagrams	Invision - Citizenship & Immigration: Exchange Visitor Status

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Joe's immigration status

All questions about immigration status are optional, but answering them will make getting coverage easier.
[Learn more about entering DS2019 information.](#)

Joe's SEVIS ID number
Optional

Fields for collecting Certificate of Eligibility for Exchange Visitor Status (DS2019)

Does Joe also have one of these document types or statuses?
Optional
[Learn more about these document types and statuses.](#)

☐ Document indicating member of a federally recognized Indian tribe or American Indian born in Canada
☐ Certification from U.S. Department of Health and Human Services (HHS) Office of Refugee Resettlement (ORR)
☐ Office of Refugee Resettlement (ORR) eligibility letter (if under 18)
☐ Cuban/Haitian entrant
☐ Document indicating withholding of removal
☐ Resident of American Samoa
☐ Administrative order staying removal issued by the Department of Homeland Security (DHS)
☐ Other

☐ None of these
 Select this if this person doesn't have a listed document. You can continue the application without selecting a document or status type.

[Save and continue](#)

Component	English	PhraseApp	Notes
Page title	{shortName}'s immigration status		
Hint text	All questions about immigration status are optional, but answering them will make getting coverage easier.		
Help drawer link 1	Learn more about entering DS2019 information.		
Field label	{shortName}'s SEVIS ID number		
Field hint	Optional	optional	
Field label	Does {shortName} also have one of these document types or statuses?		
Field hint	Optional	optional	
Help drawer link 2	<i>Same as I-551</i>		
Radio buttons	<i>Same as I-551</i>		
Field hint	Select this if this person doesn't have a listed document. You can continue the application without selecting a document or status type.		
Help drawer title 1	Learn more about entering DS2019 information		

Help drawer body 1	Certificates of Eligibility for Exchange Visitor Status (DS-2019s) are the documents that support applications for exchange visitor visa statuses (J-1s or J-2s). Enter the SEVIS ID number, which is located at the top, right-hand side of the document. [See where to find this number](https://www.healthcare.gov/downloads/certificate-of-eligibility-for-exchange-visitor-status.pdf). If you're having trouble finding or entering this information If you have trouble finding this number, check on the back of the card. Try to find and enter as many fields as possible to make the process go smoother and faster. If you know this person's alien or I-94 number, change the document type in the drop-down menu to "Other documents or status types." From the next drop-down list, select "Other." Then, enter a description of the document and this person's alien and/or I-94 number in the text field. For help, call the Market place Call Center at 1-800-318-2596 (TTY: 1-855-889-4325). If you're getting errors Continue the application without entering the document numbers. You may be asked to provide a copy of the document after you submit your application.		
Help drawer title 2	<i>Same as I-551</i>		
Help drawer body 2	<i>Same as I-551</i>		

I-797 (Notice of Action) - 01 - User experience

Status	READY FOR FINAL CONTENT REVIEW
Designer	Mel Woodard
Policy approval	APPROVED 21 Sep 2018
Content approval	
Spanish content	
Diagrams	Invision - Citizenship & Immigration: Notice of Action

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Joe's immigration status

All questions about immigration status are optional, but answering them will make getting coverage easier.
[Learn more about entering I-797 information.](#)

Joe's alien number
Optional

Joe's I-94 number
Optional

Does Joe also have one of these document types or statuses?
Optional
[Learn more about these document types and statuses.](#)

☐ Document indicating member of a federally recognized Indian tribe or American Indian born in Canada
☐ Certification from U.S. Department of Health and Human Services (DHHS) Office of Refugee Resettlement (ORR)
☐ Office of Refugee Resettlement (ORR) eligibility letter (if under 18)
☐ Cuban/Haitian entrant
☐ Document indicating withholding of removal
☐ Resident of American Samoa
☐ Administrative order staying removal issued by the Department of Homeland Security (DHS)
☐ Other

☐ None of these
Select this if this person doesn't have a listed document. You can continue the application without selecting a document or status type.

[Save and continue](#)

Component	English	PhraseApp	Notes
Page title	{shortName}'s immigration status		
Hint text	All questions about immigration status are optional, but answering them will make getting coverage easier.		
Help drawer link 1	Learn more about entering I-797 information.		
Field label	{shortName}'s alien number		
Field hint	Optional	optional	
Field label	{shortName}'s I-94 number		
Field hint	Optional	optional	
Field label	Does {shortName} also have one of these document types or statuses?		
Field hint	Optional	optional	
Help drawer link 2	<i>Same as I-551</i>		
Radio buttons	<i>Same as I-551</i>		
Field hint	Select this if this person doesn't have a listed document. You can continue the application without selecting a document or status type.		
Help drawer title 1	Learn more about entering I-797 information		
Help drawer body 1			

Notices of Action are communications from U. S. Citizenship and Immigration Services about immigration benefits. I-797s can be used for different purposes, like an approval notice, receipt notice, or a replacement for an I-94. Sometimes these notices have other documents attached to them, like I-360s (petitions for Amerasian, widow(er), or special immigrant statuses).

Enter this information:

- **I-94 number:** This number (also called the admission number) is printed on the I-94 or I-94A. This is an 11-digit number and is usually found at the top, left-hand side of the document. Note: In some cases, Customs and Border Protection may have struck out the pre-printed I-94 number and hand-written a different number on the form. If this is the case, enter the hand-written number.
- **Alien number:** This number is sometimes called an "alien registration number" or "USCIS number." This number is listed under the heading "A#" or "USCIS#." Alien numbers start with an "A" and end with 7-9 digits.

[See where to find this information](<https://www.healthcare.gov/downloads/notice-of-action.pdf>).

If the document has been re-issued

If this person has been issued a new immigration benefit or had the duration of their stay in the U.S. extended, they'll be issued an I-797 with a tear-away I-94 at the bottom. Enter the I-94 number.

If you're having trouble finding or entering this information

	If you have trouble finding this number, check on the back of the card. Try to find and enter as many fields as possible to make the process go smoother and faster. If you know this person's alien or I-94 number, change the document type in the drop-down menu to "Other documents or status types." From the next drop-down list, select "Other." Then, enter a description of the document and this person's alien and/or I-94 number in the text field. For help, call the Market place Call Center at 1-800-318-2596 (TTY: 1-855-889-4325). If you're getting errors Continue the application without entering the document numbers. You may be asked to provide a copy of the document after you submit your application.		
Help drawer title 2	<i>Same as I-551</i>		
Help drawer body 2	<i>Same as I-551</i>		

Other/None of these documents - 01 - User experience

Status	READY FOR FINAL CONTENT REVIEW
Designer	Mel Woodard
Policy approval	APPROVED 21 Sep 2018
Content approval	
Spanish content	
Diagrams	Invision - Citizenship & Immigration: Other/none of these documents

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Joe's immigration status

All questions about immigration status are optional, but answering them will make getting coverage easier.

Optional

[Learn more about these document types and statuses.](#)

Fields for collecting Other / None of these.

Does Joe have one of these document types or statuses?

☐ Document indicating member of a federally recognized Indian tribe or American Indian born in Canada

☐ Certification from U.S. Department of Health and Human Services (HHS) Office of Refugee Resettlement (ORR)

☐ Office of Refugee Resettlement (ORR) eligibility letter (if under 18)

☐ Cuban/Haitian entrant

☐ Document indicating withholding of removal

☐ Resident of American Samoa

☐ Administrative order staying removal issued by the Department of Homeland Security (DHS)

☐ Another document or Joe's alien number (I-94 number)

☐ None of these

Select this if this person doesn't have a listed document. You can continue the application without selecting a document or status type.

[Save and continue](#)

Component	English	PhraseApp	Notes
Page title	{shortName}'s immigration status		
Hint text	All questions about immigration status are optional, but answering them will make getting coverage easier.		
Field label	Does {shortName} have one of these document types or statuses?		
Field hint	Optional	optional	
Help drawer link	Learn more about these document types and statuses.		
Radio buttons	Document indicating member of a federally recognized Indian tribe or American Indian born in Canada		
	Certification from U.S. Department of Health and Human Services (HHS) Office of Refugee Resettlement (ORR)		
	Office of Refugee Resettlement (ORR) eligibility letter (if under 18)		
	Cuban/Haitian entrant		
	Document indicating withholding of removal		
	Resident of American Samoa		
	Administrative order staying removal issued by the Department of Homeland Security (DHS)		

	Battered spouse, child, or parent under the Violence Against Women Act		
	Another document or Joe's alien number / I-94 number		
	None of these		
Field hint	Select this if this person doesn't have a listed document. You can continue the application without selecting a document or status type.		
Help drawer title	Learn more about these document types and statuses		
Help drawer body	Select the document type this person has, then enter this information: • I-94 number: This number (also called the admission number) is printed on the I-94 or I-94A. This is an 11-digit number and is usually found at the top, left-hand side of the document. Note: In some cases, Customs and Border Protection may have struck out the pre-printed I-94 number and hand-written a different number on the form. If this is the case, enter the hand-written number. • Alien number: This number is sometimes called an "alien registration number" or "USCIS number." This number is listed under the heading "A#" or "USCIS#." Alien numbers start with an "A" and end with 7-9 digits. More information about each document type		

- Document indicating member of a federally recognized Indian tribe or American Indian born in Canada:** Several types of documents show membership in a federally recognized Indian tribe or status as an American Indian born in Canada, including membership cards, letters, and other tribal documents. For American Indians born in Canada, this could also include a birth certificate or other evidence of being born in Canada. You'll need to upload or mail this document later on in the application process.
- Certification from U. S. Department of Health and Human Services (HHS) Office of Refugee Resettlement (ORR):** This is a certification letter issued to a victim of a severe form of trafficking, stating victims are eligible for benefits and services. You'll need to upload or mail this document later on in the application process.
- Office of Refugee Resettlement (ORR) eligibility letter (if under 18):** This letter indicates a child is a victim of a severe form of trafficking, and states victims are eligible for benefits and services. You'll need to upload this document later on in the application process.
- Cuban/Haitian entrant:** "Cuban or Haitian entrants" must be Cuban or Haitian and:
 - Be granted parole into the U.S.
 - Have an application for asylum pending with USCIS.
 - Be granted special status under the immigration laws for nationals of Cuba or Haiti.

- Be a subject of removal proceedings.
- If this person is Cuban or Haitian or they're not sure, select this, and we'll check our data sources.

- **Document indicating withholding of removal (or "withholding of deportation"):** There are several documents that might show withholding of removal or deportation.

- **Resident of American Samoa:** A document showing this person is a resident of, or lives in, American Samoa. You'll need to submit this document later on in the application process.

- **Violence Against Women Act:** Select this if this person is a battered spouse, child, or parent who filed a petition based on the Violence Against Women Act (VAWA).

- **Another document or alien number / I-94 number:** If you don't see the document or status type listed, select this option, then enter this information:

- **Description:** Describe or enter the name of another type of immigration document issued by U.S. Citizenship and Immigration Services, Immigration and Customs Enforcement, or Customs and Border Protection.

	• I-94 number: This number (also called the admission number) is printed on the I-94 or I-94A. This is an 11-digit number and is usually found at the top, left-hand side of the document. Note: In some cases, Customs and Border Protection may have struck out the pre-printed I-94 number and hand-written a different number on the form. If this is the case, enter the hand-written number. • Alien number: This number is sometimes called an "alien registration number" or "USCIS number." This number is listed under the heading "A#" or "USCIS#." Alien numbers start with an "A" and end with 7-9 digits. If you're having trouble finding or entering this information If you have trouble finding this number, check on the back of the card. Try to find and enter as many fields as possible to make the process go smoother and faster. For help, call the Market place Call Center at 1-800-318-2596 (TTY: 1-855-889-4325). If you're getting errors Continue the application without entering the document numbers. You may be asked to provide a copy of the document after you submit your application.		
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✓ Another document or Joe's alien number / I-94 number

Document description

Optional

Joe's alien number

Optional

Joe's I-94 number

Optional

None of these

If "Does Joe have one of these document types or statuses?" = "Another document or Joe's alien number / I-94 number":

Component	English	PhraseApp	Notes
Field label	Document description		
Field hint	Optional	optional	

Field label	{shortName}'s alien number		
Field hint	Optional	optional	
Field label	{shortName}'s I-94 number		
Field hint	Optional	optional	

Confirm I-551 details - 01 - User experience

Status	READY FOR TRANSLATION
Designer	Mel Woodard
Policy approval	APPROVED
Content approval	APPROVED CHRISTINA KANE 25 Sep 2018
Spanish content	
Diagrams	Invision - Citizenship & Immigration: Confirm I-551 details

 **APPIII-2360** - [Authenticate](#) to see issue details

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Step 1 of 5: Enter contact information

Step 2/3

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Confirm Joe's I-551 details

If anything below isn't correct, update their information so it matches their I-551.

First name

Conditional verification screen that only shows up for small group of users.

Middle name

Last name

Suffix

Date of birth

For document: 11/14/2018

Month

Day

Year

I-551 Permanent Resident Card number

Save and continue

Component	English	PhraseApp	Notes
Page title	Confirm {shortName}'s I-551 details	citizenshipConfirmDetailsTitle	
Hint text	If anything below isn't correct, update their information so it matches their I-551.	citizenshipConfirmDetailsAlert	
Field label	First name	firstName	
Field validation: required field	Enter a first name.		
Field label	Middle name	middleName	
Field hint	Optional	optional	
Field label	Last name	lastName	
Field validation: required field	Enter a last name.		
Field label	Suffix	suffix	
Field hint	Optional	optional	
Field label	I-551 Permanent Resident Card number		
Field validation: required field			

SEVIS ID - 01 - User experience

Status	READY FOR FINAL CONTENT REVIEW
Designer	Mel Woodard
Policy approval	APPROVED 21 Sep 2018
Content approval	
Spanish content	
Diagrams	Invision - Citizenship & Immigration: SEVIS ID

 **APPIII-2361** - Authenticate to see issue details

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Step 1 of 5: Enter student information | 00000000 | Morgan | [Cancel](#)

• [Back](#)

Joe's immigration status

Does Joe have a Student and Exchange Visitor Information System (SEVIS) ID?
Optional

[Learn more about SEVIS IDs](#)

☐ Yes
☐ No

[Save and continue](#)

Conditional question that only shows up for small group of users.

Only ask this question if SEE form returned a SAVE Step 1b.

Component	English	PhraseApp	Notes
Page title	{shortName}'s immigration status		
Field label	Does {shortName} have a Student and Exchange Visitor Information System (SEVIS) ID?		
Field hint	Optional	optional	
Help drawer link	Learn more about SEVIS IDs.		
Radio buttons	Yes		
	No		
Help drawer title	Learn more about SEVIS IDs		
Help drawer body	You can find this person's SEVIS ID by looking at their "Certificate of Eligibility for Exchange Visitor Status" (DS-2019). These are documents that support applications for exchange visitor visa statuses (J visa). Enter the SEVIS ID number, which is located at the top, right-hand side of the document. [See where to find this information](https://www.healthcare.gov/downloads/certificate-of-eligibility-for-exchange-visitor-status.pdf).		

Does Joe have a Student and Exchange Visitor Information System (SEVIS) ID?
Optional

[Learn more about SEVIS IDs](#)

☒ Yes
☐ No

Joe's SEVIS ID number
Optional

If "Does {shortName} have a Student and Exchange Visitor Information System (SEVIS) ID?" = "Yes":

Component	English	PhraseApp	Notes
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Field label	{shortName}'s SEVIS ID number		
Field hint	Optional	optional	

Immigration status grant date - 01 - User experience

Status	READY FOR TRANSLATION
Designer	Mel Woodard
Policy approval	APPROVED
Content approval	APPROVED CHRISTINA KANE 25 Sep 2018
Spanish content	
Diagrams	Invision - Citizenship & Immigration: Immigration status grant date

 **APPIII-2362** - [Authenticate](#) to see issue details

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Sign in

Step 1 of 5: Enter contact information

View steps

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Joe's immigration status

When did Joe get their current immigration status?
Optional. Enter the date Joe was granted their most current immigration status. For example: 7 / 4 / 1970

Month Day Year

Conditional question that only shows up for small group of users.

Only ask this if DHS (DHS HHS) determines that the first year has expired, but can't determine if it has not.

Save and continue

Component	English	PhraseApp	Notes
Page title	{shortName}'s immigration status		
Date field label	When did {shortName} get their current immigration status?		
Date field hint	Optional. Enter the date Joe was granted their most current immigration status. For example: 7 / 4 / 1970		

Five year bar - 01 - User experience

Status	READY FOR FINAL CONTENT REVIEW
Designer	Mel Woodard
Policy approval	APPROVED 21 Sep 2018
Content approval	
Spanish content	
Diagrams	Invision - Citizenship & Immigration: Five year bar

Key	Summary	Status
Authenticate to retrieve your issues		
No issues found		

HealthCare.gov

Step 1 of 5: Enter contact information 2018-09-20

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Joe's immigration status

Has Joe lived in the U.S. since 1996?

Optional

Learn more about how to answer this question.

Conditional question that only shows up for small group of users.

Ask only if applicant was born before 8/22/1996.

☐ Yes

☐ No

Save and continue

Component	English	PhraseApp	Notes
Page title	{shortName}'s immigration status		
Field label	Has {shortName} lived in the U.S. since 1996?		
Field hint	Optional	optional	
Help drawer link	Learn more about how to answer this question.		
Radio buttons	Yes		
	No		
Help drawer title	Learn more about how to answer this question		
Help drawer body	Select "Yes" if this person came to live in the U.S. before August 22, 1996 and has taken trips outside the U.S. for less than 30 days per trip, or less than 90 days total.		

HealthCare.gov

Step 1 of 5: Enter contact information 2018-09-20

Back

Your household

Are any of these people an honorably discharged veteran or active-duty member of the military?

Optional

Learn more about how to answer this question.

☐ Joe Weiss

☐ None of these people

Save and continue

Conditional question that only shows up for small group of users.

Only ask this if:

Dynamic List

If Applicant is agent for other PHNS

If Applicant is married (name of Applicant's spouse)

If Applicant is married, and spouse dependent of their parent's name of Applicant's parent is

If Applicant is not married, and is a tax dependent of a parent living with Applicant's parent is

If Applicant is not married and over age 14 PHNS's deceased spouse

If "Does {shortName} have a Student and Exchange Visitor Information System (SEVIS) ID?" = "Yes":

Component	English	PhraseApp	Notes
Page title	Your household		

Field label	Are any of these people an honorably discharged veteran or active-duty member of the military?		
Field hint	Optional	optional	
Help drawer link	Learn more about how to answer this question.		
Checkbox	{firstName lastName}		
Checkbox	None of these people		
Help drawer title	Learn more about how to answer this question		
Help drawer body	Select a person's name if this person, their current spouse, or their parent (if they're an unmarried, independent child) is an honorably discharged or active-duty member of the military, or if they're an unmarried surviving spouse of an honorably discharged or active-duty member of the military.		