Service Area Template

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Qualified Health Plan (QHP) Issuer Conference

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Service Area Template General Information

- 45 CFR 155.1055 requires Exchanges to evaluate QHP service areas to ensure they meet specified criteria.

Service Area Template Tips

- The PY19 Service Area Template is the same as the previous year.

- Issuers of both medical QHPs and stand-alone dental plan (SADP) QHPs must create and use different service area IDs for the two types of QHPs, and the service areas for SADP QHPs should contain the word "Dental" in their names.

- If requesting a partial county, use the US Postal Service as a reference for zip codes.

Partial County Service Area

- It is only in rare circumstances that partial county service areas will be approved.

- For each requested exception, the issuer must submit a detailed supplemental response documenting why the entire county will not be served.

  – The issuer must justify that the partial county service area is necessary, non-discriminatory, and in the best interests of potential enrollees, consistent with 45 CFR 155.1055.

Partial County Service Area (continued)

- CMS has a Service Area Partial County Supplemental Response form that we recommend issuers use and it can be found on CMS' Qualified Health Plan Website.

- Issuers submitting in the Health Insurance Oversight System (HIOS) must include written evidence from the appropriate state regulator showing that the partial county is approved by the state.

- Issuers submitting in the System for Electronic Rate and Form Filing (SERFF) should consult with their state regulator, but successful transmission of data will indicate state approval.

Partial County Service Area (continued)

- Upload the partial county justification into the Benefits & Service Area module.

- Select **Service Area Justification** from the *Document Type* drop-down menu.

Service Area Demo

Questions

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