

Plan ID Crosswalk

April 29, 2020

**Qualified Health Plan (QHP)
Issuer Conference**

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The Plan ID Crosswalk Review for PY20

Plan ID Crosswalk Overview

Template Background

- Crosswalks 2020 Plan ID and service area combinations to a 2021 Plan ID for the purpose of auto re-enrollment into 2021 coverage
- Varies in complexity depending on changes in service areas and plan offerings
- Completed by individuals offering QHP and/or Stand alone Dental Plans (SADP) in 2020 through Federally-facilitated Exchanges (FEEs), State Partnership Exchanges (SPEs) and State Based Exchanges – Federal Platform (SBE-FP) states

Operational Uses

- 834 enrollment transactions from the Exchange to issuer
- Consumer support via HealthCare.gov and federal call centers
- Public Use File (PUF) for transparency and timely benefit/rate analyses

Plan ID Crosswalk Overview: Submission Process

- All issuers that offered Individual Exchange QHPs through the FFEs, SPEs and SBE-FPs for 2020 should submit Plan ID Crosswalk Template(s) and other required information to the Plan Management (PM) Community. CMS will not review plans offered through the Small Business Health Options Program (SHOP) Market.
 - Applies to SADPs
 - Submit template in eXtensible Markup Language (XML) format to the PM Community.
 - Multi-State Plan (MSP) Program issuers should also coordinate with the Office of Personnel Management (OPM) for submission instructions.
 - Crosswalk Templates must include all plans offered during PY20, regardless of if the plan will be discontinued or withdrawn and not offered during PY 21.
- Key Dates
 - Submission timeline is similar to the other QHP Application templates.
 - The Final 2021 Letter to Issuers and template instructions include more details on specific dates.

Plan ID Crosswalk Overview: Submission Process (continued)

- Error Notices
 - CMS anticipates sending stand-alone Crosswalk Template errors in a separate notice but along the same timeline as other QHP certification notices.
- State Authorization of the Plan ID Crosswalk Template
 - Issuers will submit evidence from state that the issuer is authorized to submit the Plan ID Crosswalk Template to CMS.
 - States have opportunity to review template for compliance with Patient Protection and Affordable Care Act (PPACA) market reforms such as uniform modification of coverage standards.

Plan ID Crosswalk Tool Overview

- The Plan ID Crosswalk Tool helps ensure that the Plan ID Crosswalk Template has been completed accurately, according to CMS's guidelines for the current plan year.
- The Plan ID Crosswalk Tool can be found by visiting <https://www.qhpcertification.cms.gov>
 1. Select 'Application Materials'
 2. Then 'Review Tools'
 3. Click "Automated Review Tools"
 4. A ZIP file will download
 - a) The Plan ID Crosswalk tool is an Excel file within the ZIP
 - b) Be sure to enable Macros and read instructions carefully

Plan ID Crosswalk Tool Overview

(Continued)

- Compliance with 45 C.F.R. 155.335 (j). Illustrative examples include:
 - If the same Plan ID is available in 2021, the 2020 Plan ID should be crosswalked to the same Plan ID.
 - If the same Plan ID is not available, the 2020 plan should be crosswalked to a plan with the same metal level and Product ID.
 - If the enrollee's current QHP is a silver level plan, the enrollee should be re-enrolled in a silver level QHP under a different product offered by the same QHP issuer that is most similar to the enrollee's current product.

Plan ID Crosswalk Tool Overview

(Continued)

- Consistency with submitted Service Area and Plans and Benefits Template data for both 2020 and 2021. Illustrative examples include:
 - All Federally-facilitated Marketplace (FFM) plans offered in 2020 are accounted for in the Crosswalk.
 - All counties covered in 2021 plans' service areas are accounted for in the Crosswalk.
 - All 2020 enrollment options for a 2020 plan are crosswalked to a valid 2021 plan.
 - Crosswalk reasons are consistent with plan offerings (e.g., issuer does not indicate they are discontinuing a product when 2021 plan offerings indicate otherwise).

Plan ID Crosswalk Common Errors

- Plan ID {54321FL1234567} from 2020 has been crosswalked to a plan with a different Issuer ID for 2021.
- Plan ID {54321FL1234567} from 2020 has been crosswalked to a plan at a different metal level for 2021.
 - However, a plan at the same metal level will be offered for 2021.
- The issuer have not submitted evidence of State Authorization of issuer's plan crosswalk.
 - Issuers must submit a State Authorization Form.
 - The issuer may have uploaded, but not completely submitted the form, to the PM Community.

Questions?

- To Submit or Withdraw Questions by Phone:
 - *If you are listening through your computer speakers and want to submit a question by phone, dial 1-866-391-5945 and enter your unique six-digit PIN, then dial “star(*) pound(#)” on your phone’s keypad.*
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