

Plan Management (PM) Community: Review Results and Notices

May 16, 2018



Center for Consumer Information and
Insurance Oversight (CCIIO)

Agenda

- Session Guidelines
- Key Dates
- PM Community: Review Results and Notices
- Question & Answer (Q&A) Session
- Closing Remarks

Intended Audience

- Please be advised that the intended audience for this webinar is state regulators in Federally-facilitated Exchange (FFE) states performing plan management activities. This is not an open press call.
- Members of the press or a media outlet should disconnect the call at this time and contact the Centers for Medicare & Medicaid Services (CMS) Press Office for further information.

Session Guidelines

- This is a 45-minute webinar session.
- Throughout the webinar, you may submit questions via the Q&A Panel.
- We will address questions during the Q&A session at the end of the presentation.
- For questions regarding content or logistics, contact the Registration for Technical Assistance Portal (REGTAP) Registrar at registrar@regtap.info or (800) 257-9520.

Upcoming Plan Year 2019

Key Dates for Qualified Health Plan (QHP) Certification

Date	Category	Activity
May 1 – May 31, 2018	PM Community	Issuers and States provide Usernames for and Request Access to PM Community
May 9, 2018	QHP Certification	PY19 Submission Window Opens
May 31, 2018	QHP Certification	Deadline for Issuers to Submit Templates for the PY19 Early Bird Review Round
May 9 – May 31, 2018	PM Community	Issuers and States Log into PM Community to view PY19 Issuer Details and Plan Lists

Announcements

Plan Management Community: Review Results and Notices

Overview

The **CCIIO Plan Management (PM) Community** is an online platform for issuers to receive information about their Qualified Health Plan (QHP) Application and certification, and for states to receive information about the QHP Applications and certifications of issuers in their state.

The PM Community will be used by FFE states, states performing plan management functions, and State Based Exchange – Federal Platform (SBE-FP) states. In addition, all Exchange models will perform activities related to essential health benefits (EHB) in the PM Community.

Overview Cont.

- For Plan Year (PY)2019, all 39 states on the federal platform will use the PM Community to view QHP Application data for issuers in their state, including notices and documents pertaining to their state plan confirmation.
- For PY2019, issuers will participate in the PM Community to receive review results and correction notices and other communications regarding their QHP Applications.
- States will be able to view PY2019 plan data in the PM Community within 24 hours of PY2019 QHP Applications being submitted and transferred for issuers in their state to the Centers for Medicare & Medicaid (CMS) via Health Information Oversight System (HIOS) or the System for Electronic Rates & Forms Filing (SERFF).

Feature: Review Results and Notices

- New for PY2019, CMS will be posting review results on a rolling basis.
 - Review results will be released on a rolling basis for QHP Application data submitted after the Early Bird submission window (for a subset of review areas), after the initial submission deadline, and after the final submission deadline.
- States will be able to view review results for issuers in their state and download correction notices in the PM Community.
 - Issuers will also be able to view review results as they are released, and can download correction notices in the platform.

Features: Review Results

- Review results will be displayed in the PM Community on each issuer's page, before correction notices are uploaded.
- These review results will be available for states to view on a rolling basis, as each review area is completed and throughout the QHP certification process, to give issuers and states more time to address any issues.
- States will be able to view these results by clicking on the Issuers in State tab in the PM Community and then selecting a specific issuer from the list of issuers in their state.
- On each issuer's page, a state will be able to view the review results by review area laid out in a similar format to the correction notices sent for prior plan years.

Features: Notices

- Correction notices will also be posted in the PM Community for both issuers and states, on the dates outlined in the Letter to Issuers.
- Correction notice files will be downloadable summary statements of all of the review results posted to date for all the issuers in a state.
- These files will be in a similar format to correction notices received in prior plan years.
- States will be able to access all of their correction notices from the Files box on their page in the PM Community.

Timeline

Review Results and Correction Notice Activity	Dates
Initial QHP Application submission window opens	5/9/18
Early Bird Review submission deadline	5/31/18
CMS reviews complete QHP Applications as of 5/31	6/1/18-6/15/18
CMS posts a subset of review results to PM Community on a rolling basis	6/14/18-6/19/18
Initial QHP Application deadline	6/20/18
Initial deadline for QHP Application Rates Table Template	7/25/18
CMS reviews initial QHP Applications as of 6/20	6/21/18-8/3/18
CMS posts review results to PM Community on a rolling basis	7/15/18-8/7/18
CMS releases first correction notice	8/10/18
Final deadline for issuers to change QHP Application	8/22/18
CMS reviews QHP Applications as of 8/22/18	8/23/18- 9/10/18
CMS posts review results to PM Community on a rolling basis	9/10/18-9/12/18
CMS releases final correction notice	9/17/18

Frequently Asked Questions

- Where is the PM Community?
 - <https://www.qhpcertification.cms.gov/login>
- When will correction notices be posted to the PM Community for issuers in my state?
 - Correction notices will be posted to the PM Community as noted in the Timeline for QHP Certification table in the [2019 Letter to Issuers in the Federally-facilitated Exchanges](#)
- Will I be notified when notices have been posted to the PM Community for issuers in my state?
 - Yes, PM Community users and contacts will receive an email when notices have been posted to their page in the PM Community

Frequently Asked Questions

- Where do I go if I have questions about the PM Community?
 - On the home page of the PM Community, states will have access to a **user guide** that provides step-by-step instructions for all PY2019 PM Community processes.
 - The home page will also contain links to **training videos** on how to access the PM Community, manage contacts, upload and access files, and navigate and use the various tabs.
 - Email [CMS FEPS@cms.hhs.gov](mailto:CMS_FEPS@cms.hhs.gov) or call 855-CMS-1515.
 - Your State Officer or State Exchange Coordinator may also be able to assist with non-technical questions.

Next Steps

- Gaining access to the PM Community is a multi-step process:
 - Tell CMS the name of your three state users
 - Request access to Enterprise Identity Management (EIDM)
 - Request access to the Salesforce application
 - Request access to the PM Community tile
- If you need help with any of these steps, please email [CMS FEPS@cms.hhs.gov](mailto:CMS_FEPS@cms.hhs.gov) or call 855-CMS-1515.

Live Q&A

Questions

Please help us provide an accurate response by identifying your State when asking a question.

To submit or withdraw questions by phone:

- To submit a question, dial 'star(*) pound(#)' on your phone's keypad.
- To withdraw a question, dial 'star(*) pound(#)' on your phone's keypad.

To submit questions by webinar:

- Type your question in the text box under the 'Q&A' tab and click 'Send.'

If you are not able to ask your question during today's session, or if your question is best answered by subject matter experts (SMEs) outside Plan Management (PM), you may submit it via CMS_FEPS@cms.hhs.gov with the subject line "State Question."

State Regulators Webinar Session Survey

- CMS welcomes your feedback regarding this webinar series and values any suggestions that will allow us to enhance this experience for you.
- Shortly after this call, we will send a link to you for a convenient way to submit any ideas or suggestions you wish to provide that you believe would be valuable during these sessions.
- Please take time to complete the survey and provide CMS with any feedback.



Closing Remarks