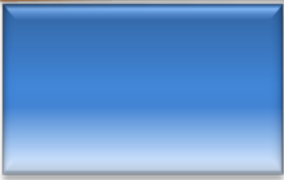


Allowable Data Changes

May 15, 2019



**Center for Consumer Information and
Insurance Oversight (CCIIO)**

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The information provided in this presentation is not intended to take the place of the statutes, regulations, and formal policy guidance that it is based upon. This presentation summarizes current policy and operations as of the date it was shared. Links to certain source documents may have been provided for your reference. We encourage persons attending the presentation to refer to the applicable statutes, regulations, and other guidance for complete and current information.

[HTTPS://WWW.REGTAP.INFO](https://www.regtap.info)

Agenda

- Session Guidelines
- Live Q&A Session
- Closing Remarks

Intended Audience

- Please be advised that this is not an open press call.
- Members of the press or a media outlet should disconnect the call at this time and contact the Centers for Medicare & Medicaid Services (CMS) Press Office for further information.

Session Guidelines

- This is a 45-minute webinar session.
- Throughout the webinar, you may submit questions via the Q&A Panel.
- We will address questions during the Q&A session at the end of the presentation.
- For questions regarding content or logistics, contact the Registration for Technical Assistance Portal (REGTAP) Registrar at registrar@regtap.info or (800) 257-9520.

Announcements

QHP Timeline Reminders

Overview

- The timeline described in this presentation apply to states in the Federally-facilitated Exchanges (FFE), states performing plan management functions, and State-based Exchanges on the Federal platform (SBE-FPs).
- Issuers in SBE-FPs are not required to submit service area data change requests. SBE-FPs should work with their issuers on any data changes guidance.

Initial Submission Deadline

- Issuers applying for QHP (including SADP) certification must submit complete and accurate QHP Applications by **June 19, 2019**.
 - For more information about what a complete QHP Application for the initial submission deadline includes, reference the [QHP Application Submission Checklist](#) on the QHP website.
- QHP Applications for new plans CMS receives after this date and plans for which significant changes to the initial submission are submitted after this date without prior CMS and state approval may not be considered for certification.

Rates Table Template & Unified Rate Review Template (URRT) Deadline

- Issuers applying for QHP certification will submit complete and accurate Rates Table Template(s) and URRT by **July 24, 2019**.
- SADP issuers do not submit a URRT. Issuers applying for SADP certification will submit complete and accurate Rates Table Template(s) by July 24, 2019.
- Issuers that submit an initial QHP Application by June 19, 2019, but do not submit a Rates Table Template(s) and URRT by July 24, 2019 may not be considered for certification.

QHP Certification Timeline

Activity	Dates
Initial QHP Application submission window	4/25/19 - 6/19/19
Optional Early Bird QHP Application submission deadline	5/22/19
2019 QHP Enrollee survey data submission deadline	5/24/19
CMS reviews Early Bird QHP Application data as of 5/22/19 and releases results	5/23/19 - 6/11/19
2019 QRS clinical data submission deadline	6/17/19
Initial QHP Application deadline	6/19/19
Initial deadline for QHP Application Rates Table Template	7/24/19
CMS reviews initial QHP Applications as of 6/19/19	6/20/19 - 8/2/19
CMS releases first correction notice	8/9/19
Service area data change request deadline	8/12/19
Issuers complete final plan confirmation in the PM Community	8/14/19 - 8/28/19

QHP Certification Timeline

Activity	Dates
Deadline for issuers to change QHP Application	8/21/19
CMS reviews QHP Applications as of 8/21/19	8/22/19 - 9/9/19
Transparency in Coverage data submission deadline	9/13/19
CMS sends QHP Certification Agreements	9/16/19
CMS releases final correction notice	9/16/19
Limited data correction window	9/19/19 - 9/20/19
Issuers return signed agreements and final plan crosswalks to CMS	9/16/19 - 9/24/19
States send CMS final plan recommendations	9/16/19 - 9/24/19
Machine Readable file posting deadline	9/27/19
CMS releases certification notice to issuers and states	10/3/19 - 10/4/19
Open Enrollment begins	11/1/19

Plan Transfers

- States performing plan management and SBE-FPs can transfer issuer data anytime between 4/25 and 8/21.
- CMS encourages frequent transfers so issuers can always see their most recent data on plan preview.
- Approval from CMS or notification to CMS is not required.

Allowable Data Changes

Key Dates for QHP Data Changes

Activity	Allowed Changes	Date
Initial Application Submission	• Issuers will submit QHP Applications for 2019 QHPs and SADPs they are seeking to certify for 2020 as well as new 2020 QHPs and SADPs. • Issuers may make any changes to their data without state or CMS authorization.	4/25/19 – 6/19/19
QHP Review and Modification	• No new plans may be submitted. Issuers may not change off-exchange plans to be on-exchange (or on- and off- exchange) • Issuers may not change plan type or market type. Child-only value cannot be changed for QHPs (excluding SADPs). • Data change requests to CMS are required for changes to service area. Issuers must submit requests by 8/12/19. • Issuers may submit plan withdrawal requests. • For all other changes, issuers are not required to submit data change requests or document state authorization to CMS. CMS will monitor all data changes and contact issuers with any concerns about changes made.	6/20/19 - 8/21/19

Key Dates for QHP Data Changes (continued)

Activity	Allowed Changes	Date
Data changes after QHP Application Deadline	• Issuers can only make corrections directed and approved by CMS or their state. • Issuers will have a final opportunity to withdraw plans during the plan confirmation process. Plan confirmations are due 8/28/19.	8/22/19 - 10/4/19 8/28/19
After Final Data Submission	• No further data changes allowed prior to certification. • CMS may allow issuers to make critical post-certification data corrections in order to correct data display errors on HealthCare.gov and to align QHP display with products and plans approved by the state. • Post-certification data corrections require data change requests and state and CMS approval. Allowed changes will occur during periodic, scheduled limited data correction windows.	10/5/19 - onward

QHP Review and Modification

- Except for adding plans, changing plan/market type or child-only value, or changing service area, issuers can make changes as needed between June 20 and August 21, 2019. Issuers are not required to ask permission from CMS.
- CMS reviews all changes made and will contact issuers if further information is needed.
- Issuers should always seek state permission before making changes. Issuers are not required to document state approval.

Service Area Changes

- Issuers who have submitted a QHP Application can request permission to make changes to their service area by submitting a service area data change request.
- This process applies to all issuers in the FFE, including issuers in states performing plan management functions.
- **Service area data change requests are due by August 12, 2019.**

What is a Service Area Data Change Request?

Examples of Service Area Data Change Requests:

- Changes to the Service Area Template
 - Changing the counties or zip codes in a service area (including from or to a partial county)
 - Moving a county from one service area to another
 - Changing the name of a service area
 - Removing or adding a service area
- Changes to the Plans and Benefits Template
 - Changing a plan's service area

Plan Withdrawals

- Issuers may withdraw plans without requesting a service area change.
- CMS encourages issuers to only submit plans for QHP certification that it intends to offer for consumers.
- Additional information on requesting plan withdrawals is available on the QHP certification website at <https://www.qhpcertification.cms.gov/s/Plan%20Withdrawal>.

Required Elements of a Service Area Data Change Request

- Data Change Request (in PM Community)
- Supplement B to the Data Change Request Worksheet
- State approval

Live Q&A

Questions

Please help us provide an accurate response by identifying your State when asking a question.

To submit or withdraw questions by phone:

- To submit a question, dial 'star(*) pound(#)' on your phone's keypad.
- To withdraw a question, dial 'star(*) pound(#)' on your phone's keypad.

To submit questions by webinar:

- Type your question in the text box under the 'Q&A' tab and click 'Send.'

If you are not able to ask your question during today's session, or if your question is best answered by subject matter experts (SMEs) outside Plan Management (PM), you may submit it via CMS_FEPS@cms.hhs.gov with the subject line "State Question."

State Regulators Webinar Session Survey

- CMS welcomes your feedback regarding this webinar series and values any suggestions that will allow us to enhance this experience for you.
- Shortly after this call, we will send a link to you for a convenient way to submit any ideas or suggestions you wish to provide that you believe would be valuable during these sessions.
- Please take time to complete the survey and provide CMS with any feedback.



Closing Remarks