

2018 Plan ID Crosswalk Template for Automatic Re-Enrollment

May 9, 2018



Center for Consumer Information and
Insurance Oversight (CCIIO)

Agenda

- Session Guidelines
- Key Dates
- 2018 Plan ID Crosswalk Template for Automatic Re-Enrollment
- Question & Answer (Q&A) Session
- Closing Remarks

Intended Audience

- Please be advised that the intended audience for this webinar is state regulators in Federally-facilitated Exchange (FFE) states performing plan management activities. This is not an open press call.
- Members of the press or a media outlet should disconnect the call at this time and contact the Centers for Medicare & Medicaid Services (CMS) Press Office for further information.

Session Guidelines

- This is a 45-minute webinar session.
- Throughout the webinar, you may submit questions via the Q&A Panel.
- We will address questions during the Q&A session at the end of the presentation.
- For questions regarding content or logistics, contact the Registration for Technical Assistance Portal (REGTAP) Registrar at registrar@regtap.info or (800) 257-9520.

Upcoming Plan Year 2019

Key Dates for Qualified Health Plan (QHP) Certification

Date	Category	Activity
May 1 – May 31, 2018	PM Community	Issuers and States provide Usernames for and Request Access to PM Community
May 9, 2018	QHP Certification	PY19 Submission Window Opens
May 31, 2018	QHP Certification	Deadline for Issuers to Submit Templates for the PY19 Early Bird Review Round
May 9 – May 31, 2018	PM Community	Issuers and States Log into PM Community to view PY19 Issuer Details and Plan Lists

Announcements

2018 Plan ID Crosswalk Template for Automatic Re-Enrollment

Plan ID Crosswalk Overview

Template Background

- Crosswalks 2018 Plan ID and service area combinations to a 2019 Plan ID for the purpose of auto re-enrollment into 2019 coverage
- Varies in complexity depending on changes in service areas and plan offerings
- Completed by Individual Market issuers offering Qualified Health Plan (QHP) and/or Stand-alone Dental Plan (SADP) plans in 2018 through Federally-facilitated Exchanges (FFE), State Partnership Exchanges (SPE), and State-based Exchanges utilizing the Federal Platform (SBE-FP) states

Operational Uses

- 834 enrollment transactions from the Exchange to issuer
- Consumer support via HealthCare.gov and federal call centers
- Public Use File (PUF) for transparency and timely benefit/rate analyses

Plan ID Crosswalk Overview: Key Changes for Plan Year (PY) 2019

- All required Plan ID Crosswalk submissions, including the Plan ID Crosswalk template, state authorization, and pertinent justification must be submitted through the Plan Management Community.
- If an issuer does not provide a crosswalk for a discontinued plan to another product within the service area, but still offers products in that same service areas, CMS, in accordance with the hierarchy established in 45 CFR 155.355(j)(2), will crosswalk the discontinued plans to another product offered by the same issuer.

Plan ID Crosswalk Overview: Submission Process

- All issuers that offered Individual Exchange QHPs through the FFEs, SPEs, and SBE-FPs for 2018 should submit Plan ID Crosswalk template(s) and other required information to the Plan Management Community. CMS will not review plans offered through the Small Business Health Options Program (SHOP) Market.
 - Applies to SADPs.
 - Submit template in eXtensible Markup Language (XML) format to the Plan Management Community.
 - Multi-State Plan (MSP) Program issuers should also coordinate with the Office of Personnel Management (OPM) for submission instructions.
 - Crosswalk templates must include all plans offered during PY 2018, regardless of if the plan will be discontinued or withdrawn and not offered during PY 2019.
- Key Dates
 - Submission timeline is similar to the other QHP Application templates.
 - The Final 2019 Letter to Issuers and template instructions include more details on specific dates.

Plan ID Crosswalk Overview: Submission Process (continued)

- Error Notices
 - CMS anticipates sending stand-alone Crosswalk Template errors to issuers and states in a separate notice but along the same timeline as other QHP certification notices.
- State Authorization of the Plan ID Crosswalk Template
 - Issuers will submit evidence from state that the issuer is authorized to submit the Plan ID Crosswalk Template to CMS.
 - States have an opportunity to review the template for compliance with Patient Protection and Affordable Care Act (PPACA) market reforms such as uniform modification of coverage standards.

Plan ID Crosswalk Tool Overview

- Compliance with 45 C.F.R. 155.335 (j). Illustrative examples include:
 - If the same Plan ID is available in 2019, the 2018 Plan ID should be crosswalked to the same Plan ID.
 - If the same Plan ID is not available, the 2018 plan should be crosswalked to a plan with the same metal level and Product ID.
 - If the enrollee's current QHP is a silver level plan, the enrollee should be re-enrolled in a silver level QHP under a different product offered by the same QHP issuer that is most similar to the enrollee's current product.
 - **NEW for PLAN YEAR 2019:** Issuers should crosswalk any discontinued PY 2018 plan to an available plan in a different product, if one exists. If an issuer does not provide a crosswalk for a discontinued plan, but still offers products in that same service area, CMS, in accordance with the hierarchy established in 45 CFR 155.335(j)(2), will crosswalk the discontinued plan to another product offered by the same issuer under the same Health Information Oversight System (HIOS) ID.

Plan ID Crosswalk Tool Overview (Continued)

- Consistency with submitted Service Area and Plans and Benefits Template data for both 2018 and 2019. Illustrative examples include:
 - All FFM plans offered in 2018 are accounted for in the crosswalk.
 - All counties covered in 2019 plans' service areas are accounted for in the Crosswalk.
 - All 2018 enrollment options for a 2018 plan are crosswalked to a valid 2019 plan.
 - Crosswalk reasons are consistent with plan offerings (e.g., issuer does not indicate they are discontinuing a product when 2019 plan offerings indicate otherwise).

Plan ID Crosswalk Common Errors

- Plan ID {54321FL1234567} from 2018 has been crosswalked to a plan with a different Issuer ID for 2019.
- Plan ID {54321FL1234567} from 2018 has been crosswalked to a plan at a different metal level for 2019.
 - However, a plan at the same metal level will be offered for 2019.
- The issuer has not submitted evidence of State Authorization of issuer's plan crosswalk.
 - Issuers must submit a State Authorization Form

Live Q&A

Questions

Please help us provide an accurate response by identifying your State when asking a question.

To submit or withdraw questions by phone:

- To submit a question, dial 'star(*) pound(#)' on your phone's keypad.
- To withdraw a question, dial 'star(*) pound(#)' on your phone's keypad.

To submit questions by webinar:

- Type your question in the text box under the 'Q&A' tab and click 'Send.'

If you are not able to ask your question during today's session, or if your question is best answered by subject matter experts (SMEs) outside Plan Management (PM), you may submit it via CMS_FEPS@cms.hhs.gov with the subject line "State Question."

State Regulators Webinar Session Survey

- CMS welcomes your feedback regarding this webinar series and values any suggestions that will allow us to enhance this experience for you.
- Shortly after this call, we will send a link to you for a convenient way to submit any ideas or suggestions you wish to provide that you believe would be valuable during these sessions.
- Please take time to complete the survey and provide CMS with any feedback.



Closing Remarks