

Cost-sharing Reduction (CSR) Reconciliation Technical Assistance

April 22, 2016



CSR Reconciliation Technical Assistance Series

Updates

Error Codes for Reprocessing:

- CSRIFIL68 and CSRIFIL65— Not Matching the Total CSR Amount in the Issuer Summary (01) with CSR amounts in the policy detail level (03).
 - o Previously a critical error, this error will no longer fail the file
- CSRIFIL25—Total Number Of CSR Variant Plans Per HIOS ID does not match count in 02 Record.
 - o System defect that was causing some unintended errors has been identified and will be fixed

Updates

Enhancements to Error Logs:

- Issuers that have file structure validation problems that cause file failure currently only receive error reports with a few rows of information.
- File structure validation error codes CSRIFIL01 through CSRIFIL10 will be added to the new error reports to help issuers better identify which errors are triggering file structure rejections.
- Files will be reprocessed over the weekend and issuers can expect new error reports to be generated by April 25th, or shortly thereafter.

Updates

Files for Reprocessing

- Files that generated certain error codes will be reprocessed over the weekend. Most new error reports will be generated by April 25th COB.
- Large files may take longer to reprocess, causing error reports to be generated by April 27th.

Updates

Updated Error Code List

- CMS expects to publish an updated error code list with failure thresholds and detailed descriptions specific to each error code
- Code list to be published on the CCIIO website early the week of April 25th

Reminder

Contacting CMS about CSR Reconciliation Questions

- Please do not send your questions to multiple contacts in CMS. We are trying to respond to all questions that have been sent to the CSRreconquestions@cms.hhs.gov mailbox, but a large volume of duplicate inquiries results in longer response times.
- Thank you for your patience as we work to respond to your open questions.

Questions?

To submit questions by phone:

- *dial '14' on your phone's keypad*
 - *dial '13' to withdraw your question*

To submit questions by webinar:

- *type your question in the text box under the 'Q&A' tab*

Locating CSR Reconciliation Documents in REGTAP

Stakeholders can access additional documents at <https://www.REGTAP.info> in the REGTAP Library.

Under Program Area, select “Payment-CSR Reconciliation”

REGTAP
Registration for Technicians

Library

Filter by:

Program Area

- ACA Financial Appeals
- Agent Broker
- Distributed Data Collection for RI and RA/Edge Server
- Enrollment and Eligibility
- Event Registration and Logistics
- HHS-Operated Risk Adjustment Data Validation (RADV)
- Issuer Oversight Branch
- Payments
- Payments-CSR Reconciliation**
- Payments-Monthly Payment Cycle
- Payments-Payee Groups
- Payments-Remittance Message (X12 HIX 820)
- Payments-Remitting Amounts Due
- PM-Rx
- Premium Payments
- Qualified Health Plan (QHP)
- Qualified Health Plan (QHP)-APTC & CSR Data
- Reinsurance
- Reinsurance-Contributions
- Risk Adjustment
- Risk Corridors
- SHOP
- User Fees
- Web-Broker Entities
- Other

Program Icon

Program Icon	Program Area	Resource Type	Download
	Claims Run Reconciliation	FAQ	Download
	Re-adjudication Standard M	FAQ	Download
	Cost-Sharing (8/25/2015)	FAQ	Download
	CSR Amounts in Risk Corridors and Medical Loss Ratio Reporting (06/19/15)	Supporting Documents	Download
	2015 Cost-sharing Reduction Advance Payment Methodology: CSR Plan Variation Multiplier (04/09/2014)	Supporting Documents	Download
	Cost-Sharing Reductions (CSRs): Advance Payments for 2015 (04/09/2014)	Presentation Slides	Download
	Re-Adjudication of Claims Subject to Cost-Sharing Reductions	Supporting	Download

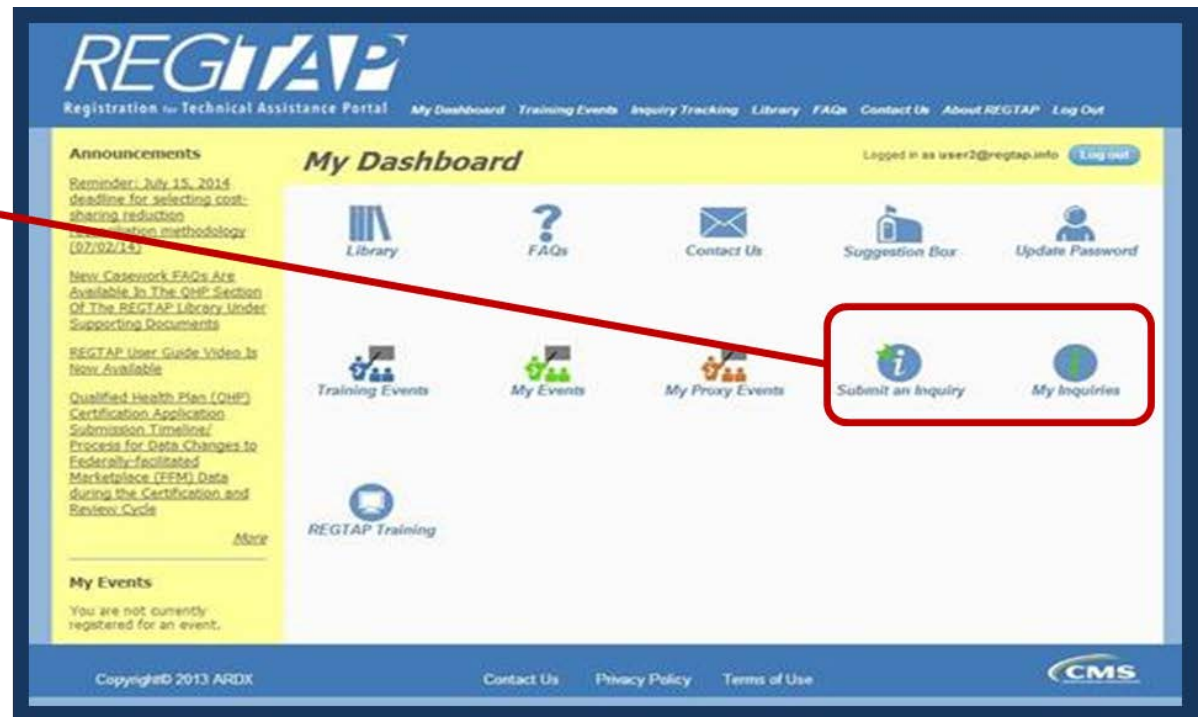
Resources

Resource	Resource Link
U.S. Department of Health & Human Services	http://www.hhs.gov/
Centers for Medicare & Medicaid Services (CMS)	http://www.cms.gov/
The Center for Consumer Information & Insurance Oversight (CCIIO) web page	http://www.cms.gov/ccio
Consumer website on Health Reform	http://www.healthcare.gov/
Registration for Technical Assistance Portal (REGTAP) - presentations, FAQs	https://www.REGTAP.info

Inquiry Tracking and Management System (ITMS)

Stakeholders can submit inquiries to <https://www.REGTAP.info> through ITMS.

Select 'Submit an Inquiry' from My Dashboard.



Note: Enter only one (1) question per submission.

FAQ Database on REGTAP

My Dashboard



The FAQ Database allows users to search FAQs by FAQ ID, Keyword/Phrase, Program Area, Primary and Secondary categories, and Publish Date.

FAQ Database is available at
<https://www.regtap.info/>

FAQ Search

FAQ ID Enter numeric FAQ ID only

Keyword/Phrase

Program Area

Select All
Agent Broker
Distributed Data Collection for RI and RA/Edge Server
Enrollment and Eligibility
Event Registration and Logistics

Primary Category

Secondary Category

Publish Date

Start Date

End Date

Search

Clear Search

Closing Remarks