Cost-sharing Reduction (CSR) Reconciliation Technical Assistance

April 20, 2016

CSR Reconciliation Technical Assistance Series

HTTPS://WWW.REGTAP.INFO/

Updates

Attestation Form A, B, and C Confirmation Emails

- To look up POC email addresses for confirmation emails for attestation forms, CMS relies on the Health Insurance Oversight System (HIOS) ID provided within the attestation form(s) submitted for each HIOS ID and benefit year. **If the HIOS ID is not provided or is invalid, confirmation emails will not be sent to the issuer's POC.**
- Additionally, to process each attestation form, CMS relies on the tab name within the attestation form to identify whether the issuer submitted Form A, B, or C. **Please do not change the tab name in the attestation form(s) you submit to CMS. If the tab name is changed, the confirmation emails will not be sent to the issuer's POC.**
- CMS is considering strategies that will reduce the occurrence of issuers not receiving confirmation emails (i.e., utilizing TPID in the file name to identify issuer POC email addresses).

Updates

Format of Pipe-delimited File

- For pipe delimited data files, the file format needs to be ASCII text with the use of a CRLF as the line terminator.
- Notepad and Textpad are examples of programs that can be used to create the pipe delimited file.
- If the rules above are not followed, issuers may receive file rejections and the associated error reports will say that the file structure is invalid.

Updates

Processing Times

- In general, most files are being processed within 24 hours of submission.
- However, if CMS receives a large volume of files at the same time, and/or if there are large data files in the processing queue, processing may take somewhat longer than 24 hours.

Updates

Contacting CMS about CSR reconciliation questions

- Please do not send your questions to multiple contacts in CMS. We are trying to respond to all questions that have been sent to the CSRreconquestions@cms.hhs.gov mailbox; however, it is taking us longer to respond to open inquiries due to the number of duplicate questions we have received in the mailbox and from other POCs within CMS and our contractors. Thank you for your patience as we work to respond to your open questions.
- Continue to send your questions to CSRreconquestions@cms.hhs.gov. If you do not have a chance to ask your question on the TA calls, the chat box will be open at the end of the call for you to submit a written question (or you can submit your question to the mailbox). Written questions about general CSR reconciliation issues or policy questions submitted via the chat box will be responded to on the next TA call.

Updates

Batch #6 CSR Reconciliation FAQs have been posted

- For change in plan variation, issuers must reduce accums in the new CSR plan and new associated standard plan by the respective amount of accums in the old plans prior to adjudication and re-adjudication (FAQ 15570).
- DRG v. billed, capitated v non capitated: Issuers must ensure that discounts in the CSR plan are also discounted in the associated standard plan prior to re-adjudication. Standard plan and CSR plan benefits must be identical. (FAQs 15573 and 15574).

Questions?

To submit questions by phone:

- *dial ‘14’ on your phone’s keypad*
  - *dial ‘13’ to withdraw your question*

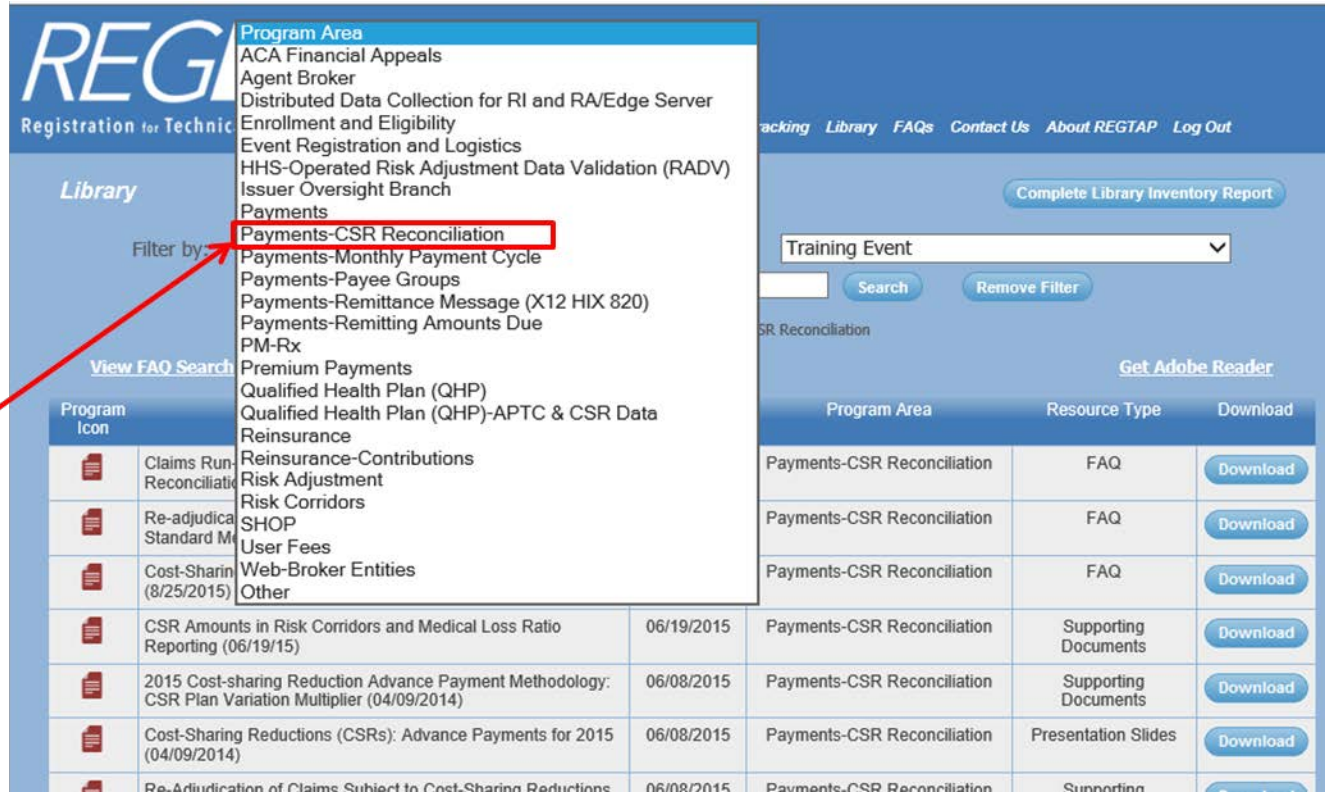
To submit questions by webinar:

- *type your question in the text box under the ‘Q&A’ tab*

Locating CSR Reconciliation Documents in REGTAP

Stakeholders can access additional documents at https://www.REGTAP.info in the REGTAP Library.

Under Program Area, select "Payment-CSR Reconciliation"



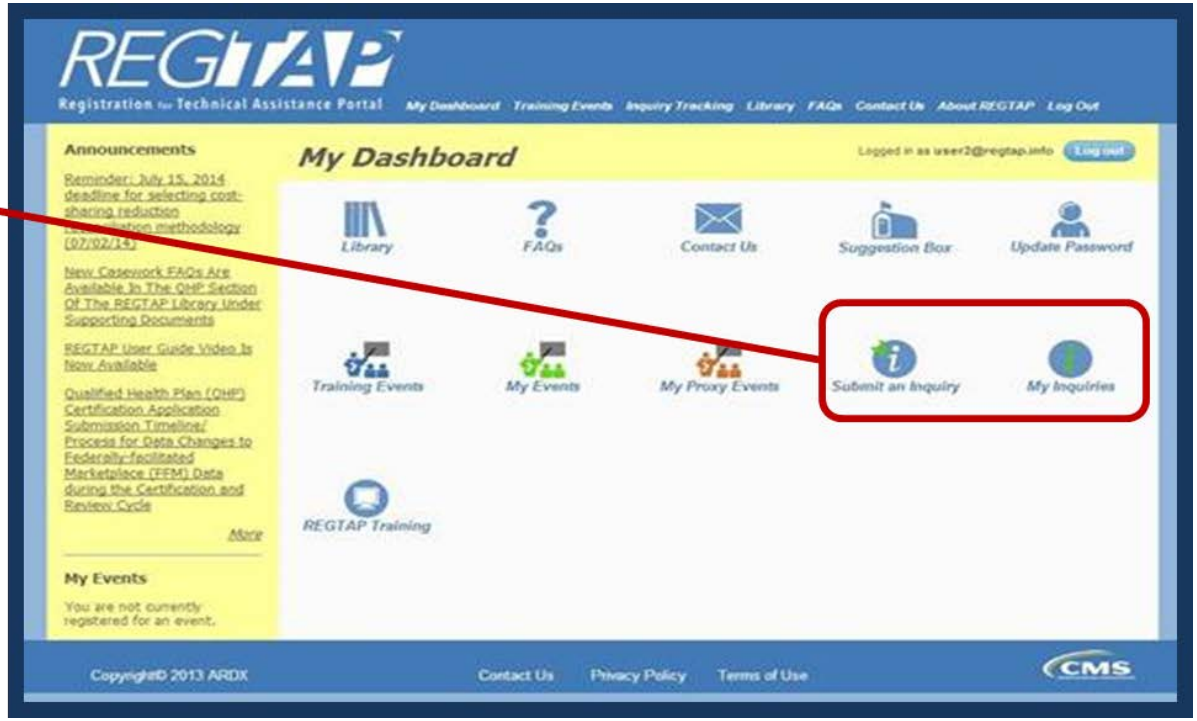
Resources

Resource	Resource Link
U.S. Department of Health & Human Services	http://www.hhs.gov/
Centers for Medicare & Medicaid Services (CMS)	http://www.cms.gov/
The Center for Consumer Information & Insurance Oversight (CCIIO) web page	http://www.cms.gov/cciio
Consumer website on Health Reform	http://www.healthcare.gov/
Registration for Technical Assistance Portal (REGTAP) - presentations, FAQs	https://www.REGTAP.info

Inquiry Tracking and Management System (ITMS)

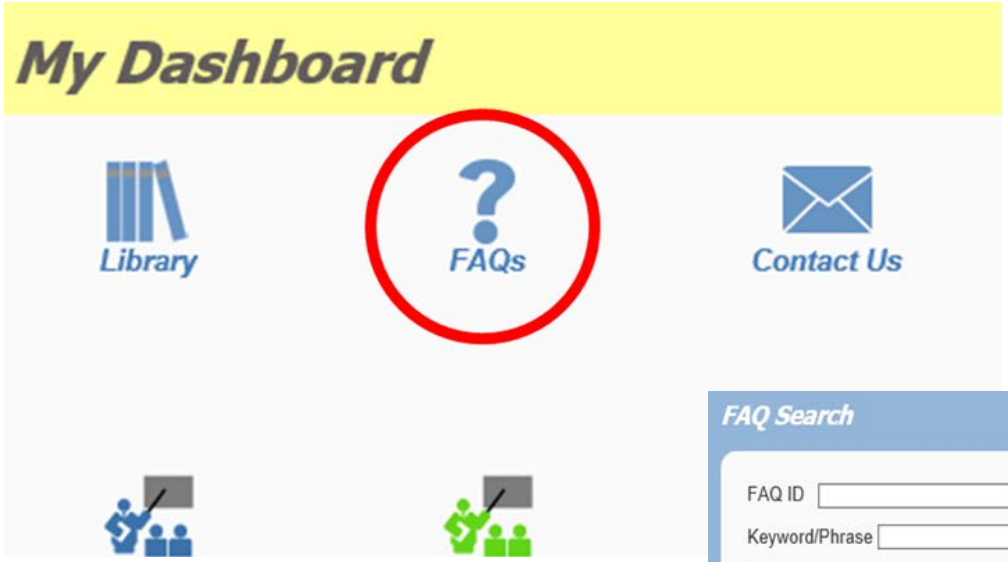
Stakeholders can submit inquiries to https://www.REGTAP.info through ITMS.

Select ‘Submit an Inquiry’ from My Dashboard.

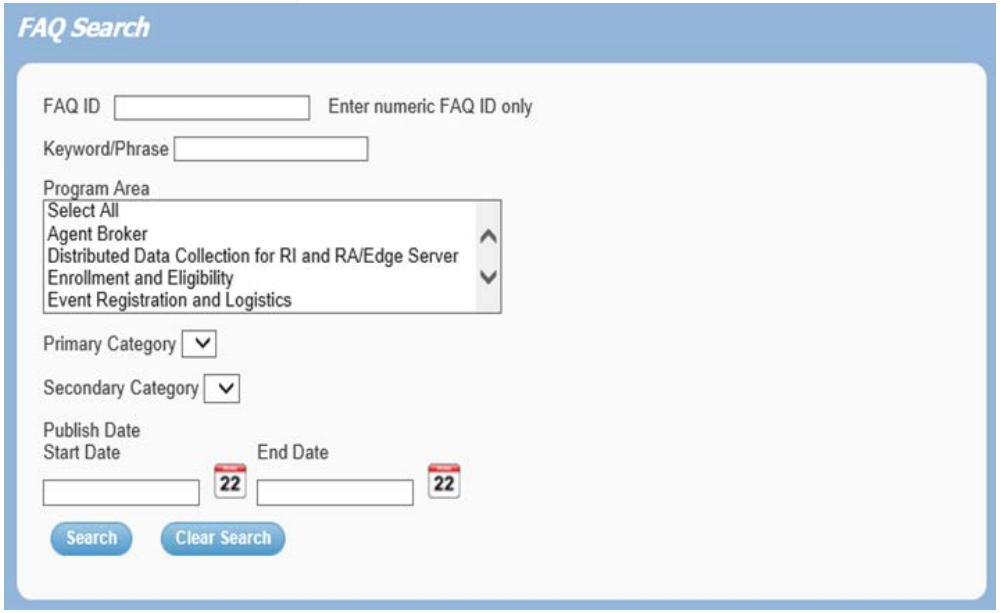


Note: Enter only one (1) question per submission.

FAQ Database on REGTAP



The FAQ Database allows users to search FAQs by FAQ ID, Keyword/Phrase, Program Area, Primary and Secondary categories, and Publish Date.



FAQ Database is available at https://www.regtap.info/

Closing Remarks

HTTPS://WWW.REGTAP.INFO/