Cost-sharing Reduction (CSR) Reconciliation Technical Assistance

June 3, 2016

CSR Reconciliation Technical Assistance Series

CMS
CENTERS FOR MEDICARE & MEDICAID SERVICES

HTTPS://WWW.REGTAP.INFO/

Updates

- Several issuers received an e-mail indicating their file was rejected when their file was actually accepted and processed or accepted with errors. The Centers for Medicare & Medicaid Services (CMS) has already communicated with the affected issuers.
- CMS is reprocessing affected files and will send out new confirmation e-mails and error reports by tomorrow morning.

Reminders

- The most recent file submission is considered your submission on record even if it is in rejected status and previously was in accepted status.
- The deadline to submit a data file is 06/03/2016 at 11:59 pm EDT.
- Attestation forms are due 06/17/2016 at 11:59 pm EDT.

Reminders (Continued)

- We are currently prioritizing helping issuers in rejected status. If you are having issues submitting attestation forms please e-mail CSRreconquestions@cms.hhs.gov.
- Please be patient as we work to provide you with a response.
- CMS will provide more guidance on the discrepancy process after the data file submission period ends.
- Submitting multiple tickets will not result in CMS responding faster. Please be patient as we investigate your issue.

Reminders (Continued)

- We are planning to schedule a TA call sometime mid-next week. Look out for an announcement from Registration for Technical Assistance Portal (REGTAP) about the call.

Questions?

To submit or withdraw questions by phone:

- *Dial ***#** (star-pound) on your phone's keypad to ask a question*
  - *Dial ***#** (star-pound) on your phone's keypad to withdraw your question*

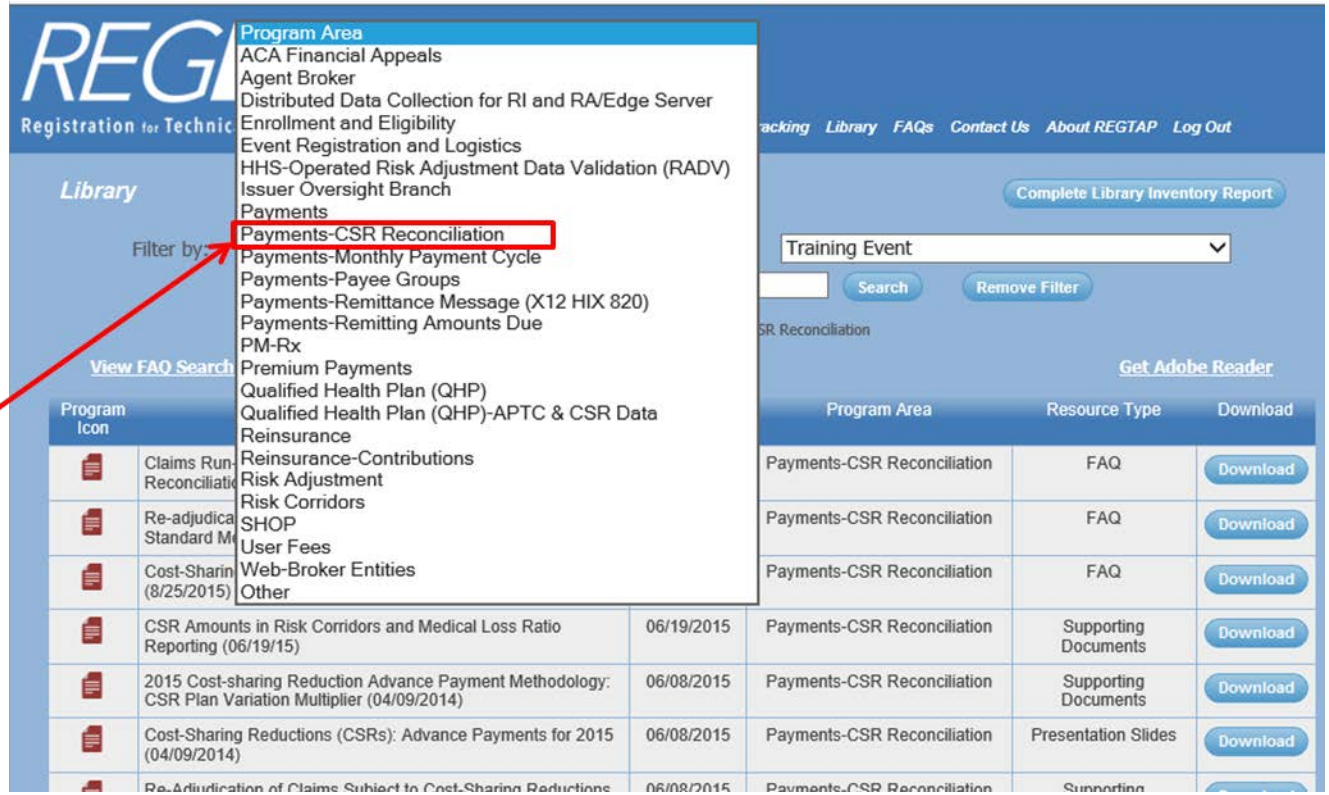
To submit questions by webinar:

- *Type your question in the text box under the 'Q&A' tab*

Locating CSR Reconciliation Documents in REGTAP

Stakeholders can access additional documents at https://www.REGTAP.info in the REGTAP Library.

Under Program Area, select "Payment-CSR Reconciliation"



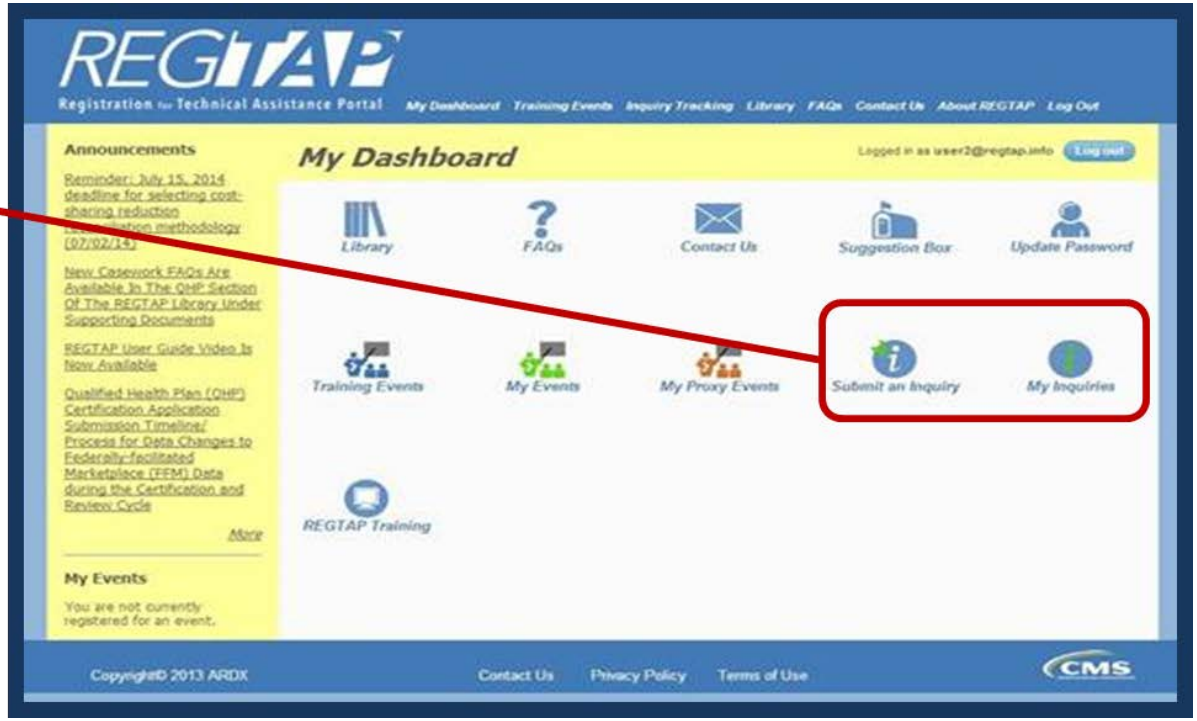
Resources

Resource	Resource Link
U.S. Department of Health & Human Services	http://www.hhs.gov/
Centers for Medicare & Medicaid Services (CMS)	http://www.cms.gov/
The Center for Consumer Information & Insurance Oversight (CCIIO) web page	http://www.cms.gov/cciio
Consumer website on Health Reform	http://www.healthcare.gov/
Registration for Technical Assistance Portal (REGTAP) - presentations, FAQs	https://www.REGTAP.info

Inquiry Tracking and Management System (ITMS)

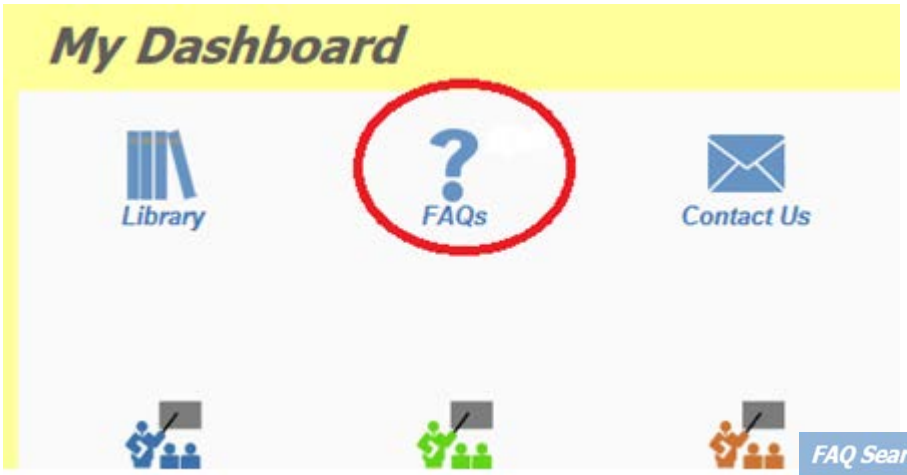
Stakeholders can submit inquiries to https://www.REGTAP.info through ITMS.

Select ‘Submit an Inquiry’ from My Dashboard.



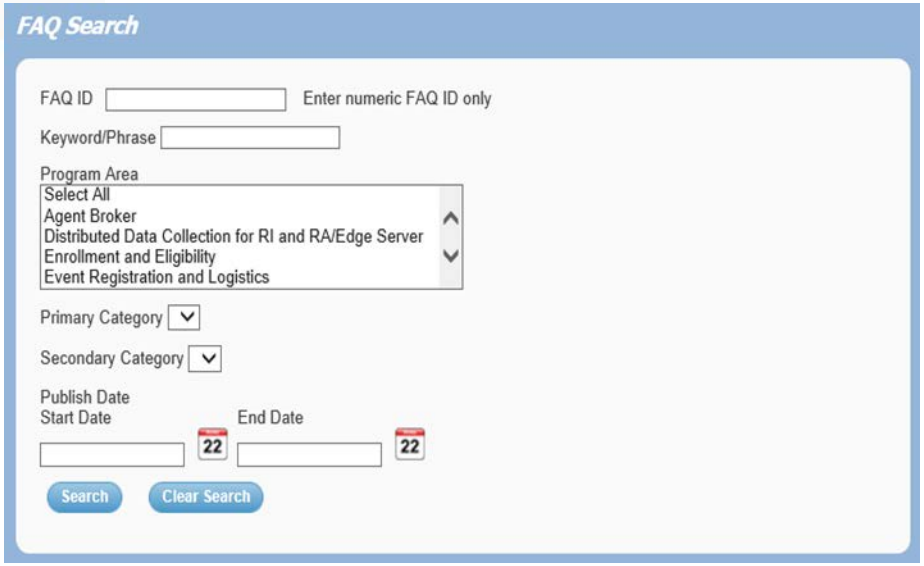
Note: Enter only one (1) question per submission.

FAQ Database on REGTAP



The FAQ Database allows users to search FAQs by FAQ ID, Keyword/Phrase, Program Area, Primary and Secondary Categories, Benefit Year, Retired and Current FAQs and Publish Date.

FAQ Database is available at https://www.regtap.info/



Closing Remarks