

Cost-sharing Reduction (CSR) Reconciliation Technical Assistance

May 27, 2016



CSR Reconciliation Technical Assistance Series

Update

- **Invalid Actuarial Value of the Standard Plan (CSRIFIL56)**
 - o We identified an issue whereby this error was triggered incorrectly. The issue started after our last release last Friday (5/20).
 - o The issue was corrected on Wednesday (5/25).
 - o Affected files were reprocessed yesterday (5/26). We reprocessed the issuer's most recent data submission for a HIOS ID and benefit year if the file received this error.
 - o Confirmation emails and error reports have been sent to issuers.

Update (Continued)

- **Invalid Exchange Assigned Subscriber ID Errors (CSRIFIL50)**

- o As mentioned on previous TA calls, there is an issue whereby we have incorrectly triggered errors when the subscriber switched to a standard plan from a CSR variant plan.
- o We anticipate reprocessing of affected files to occur this weekend.
- o We expect that the reprocessing may also resolve some CSRIFIL50 errors that are being triggered as the result of issuer orphans.
- o We will provide another update on the status of reprocessing on the next TA call, on **Tuesday (5/31) at 4:00 p.m. EDT.**

Update (Continued)

- **Attestation Form Deadline Extension**
 - o Issuers have until **Friday, June 17th** at 11:59 EDT to submit CSR reconciliation attestation forms for the 2014 and 2015 benefit years.
 - o We encourage issuers to submit their attestation files sooner if possible.
 - o There is no extension for data files. The data submission deadline remains **June 3rd, 2016** at 11:59 p.m. EDT.

Update (Continued)

- **CMS Outreach to Issuers Confirming Status of Most Recent File Submission**
 - o On Wednesday (5/25) CMS sent an email to issuers to confirm the name and date of the issuer's most recent ACCEPTED or ACCEPTED WITH ERRORS file submission.
 - The email is an FYI for issuers who are done with their data submission.
 - If you plan to resubmit your data files, you may disregard the email.
 - o CMS also did outreach today and yesterday to issuers whose most recent file submission was rejected. If you have not already responded to us, let us know as soon as possible if you have questions or concerns about critical errors you are receiving.

Update (Continued)

- Files are processed in the order they are received. If you have not received an error report yet, do not resubmit the same file in an effort to speed up processing of your files.
- Continue to resubmit files as you normally would if you are correcting the data.

Update (Continued)

Given the Memorial Day holiday next week, we will be adding another TA call on Tuesday, May 31st at 4:00 p.m. EDT. You will receive an email from REGTAP in the next few days about registering for the call.

Reminder

Issuer Orphans

- We are working on establishing an operational workaround to ensure issuers receive reimbursement for CSRs provided to issuer orphans.
- We may ask issuers for additional information about the issuer orphans.
- We will follow up with additional guidance soon.

Reminder (Continued)

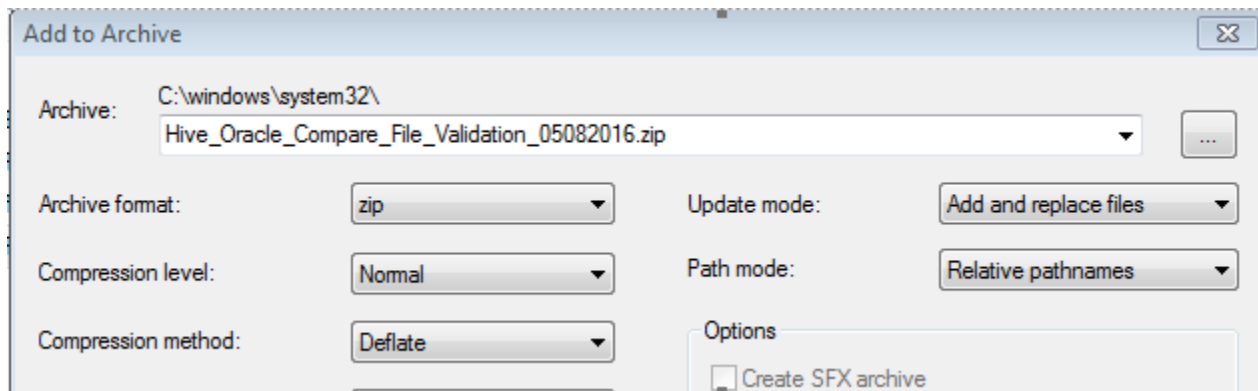
Simplified AV – Attestation Form C

- If you are using the Simplified AV methodology exclusively, you do NOT need to submit Attestation Form C.
- If you are receiving attestation file rejections with an error indicating you need to submit Form C, you should resubmit your attestation file without Form C and the error should go away.
- Email CSRreconquestions@cms.hhs.gov if you continue to receive this error.

Reminder_(Continued)

- **Zippping attestation files**

- o If your attestation file is being rejected because MIDAS can't open/unzip the file, choose "zip" for the archive format (i.e. if you are using 7-Zip to zip the files, make sure the Archive format is "zip" instead of "7z").



Reminder_(Continued)

- **Duplicate File Names**

- o We have seen a spike in files submitted with duplicate file names as files previously submitted.
- o Remember to always update the date and time stamp in your file name.
- o MIDAS will not recognize/process files submitted with duplicate file names.

Questions?

To submit or withdraw questions by phone:

- *Dial *# (star-pound) on your phone's keypad to ask a question*
 - *Dial *# (star-pound) on your phone's keypad to withdraw your question*

To submit questions by webinar:

- *Type your question in the text box under the 'Q&A' tab*

Locating CSR Reconciliation Documents in REGTAP

Stakeholders can access additional documents at <https://www.REGTAP.info> in the REGTAP Library.

Under Program Area, select “Payment-CSR Reconciliation”

The screenshot shows the REGTAP Library interface. On the left, a 'Program Area' dropdown menu is open, listing various categories. 'Payments-CSR Reconciliation' is highlighted with a red box and a red arrow points to it from the text on the left. The main content area displays a table of documents related to CSR Reconciliation.

Program Area	Resource Type	Download
Payments-CSR Reconciliation	FAQ	Download
Payments-CSR Reconciliation	FAQ	Download
Payments-CSR Reconciliation	FAQ	Download
Payments-CSR Reconciliation	Supporting Documents	Download
Payments-CSR Reconciliation	Supporting Documents	Download
Payments-CSR Reconciliation	Presentation Slides	Download
Payments-CSR Reconciliation	Supporting Documents	Download

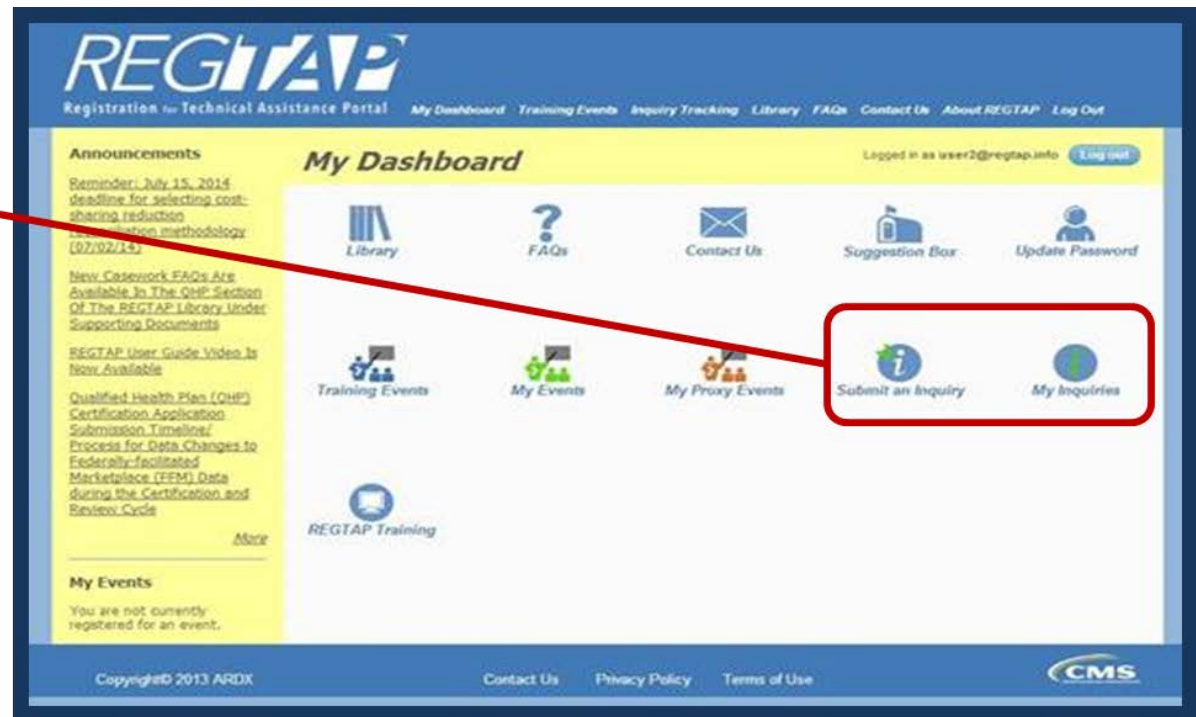
Resources

Resource	Resource Link
U.S. Department of Health & Human Services	http://www.hhs.gov/
Centers for Medicare & Medicaid Services (CMS)	http://www.cms.gov/
The Center for Consumer Information & Insurance Oversight (CCIIO) web page	http://www.cms.gov/ccio
Consumer website on Health Reform	http://www.healthcare.gov/
Registration for Technical Assistance Portal (REGTAP) - presentations, FAQs	https://www.REGTAP.info

Inquiry Tracking and Management System (ITMS)

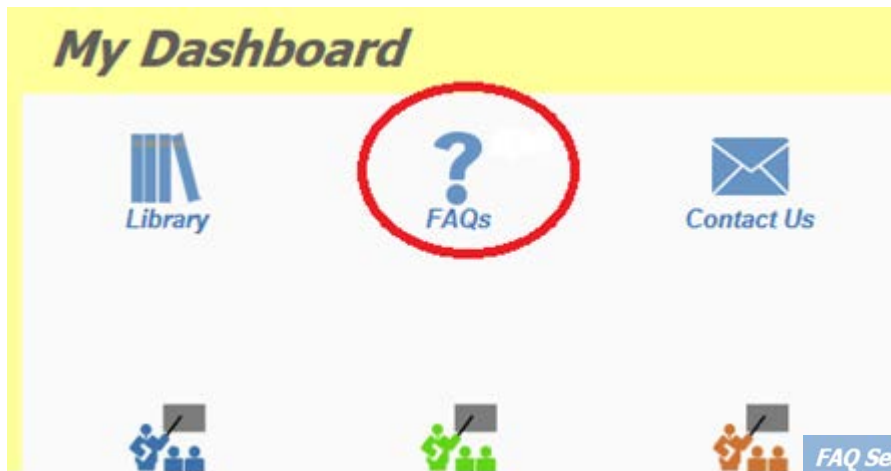
Stakeholders can submit inquiries to <https://www.REGTAP.info> through ITMS.

Select 'Submit an Inquiry' from My Dashboard.



Note: Enter only one (1) question per submission.

FAQ Database on REGTAP



The FAQ Database allows users to search FAQs by FAQ ID, Keyword/Phrase, Program Area, Primary and Secondary Categories, Benefit Year, Retired and Current FAQs and Publish Date.

FAQ Database is available at
<https://www.regtap.info/>

Closing Remarks