

Cost-sharing Reduction (CSR) Reconciliation Technical Assistance

May 16, 2016



CSR Reconciliation Technical Assistance Series

Update

QHP ID Issue Corrected

- We previously identified an issue with how the validation is working related to Error Code CSRIFIL67, invalid QHP ID in the Policy Detail (03) record. The validation was not working correctly. However, the validation of QHP ID in the Plan level (02) records had been working correctly.
- Accordingly, issuers may have previously received an error (CSRIFIL37) on their Plan level (02) QHP ID but not their Policy Detail level (03) QHP ID.
 - This also means that the CSR Provided in the 03 record with the invalid QHP ID may have been incorrectly counted in the “Valid CSR Amount at the Policy Detail Level” although it should not have been counted.
- This issue was corrected over the weekend as affected files were reprocessed (the most recent “Accepted” or “Accepted with Errors” file an issuer submitted for each HIOS ID and benefit year was reprocessed).

Reminder/Note: The QHP ID validation confirms that advance payments were provided for the QHP ID the issuer reported in their CSR reconciliation submission.

Update

Exchange Assigned Subscriber ID Corrected

- We previously identified an issue with how the validation is working related to error code CSRIFIL50, invalid Exchange Assigned Subscriber ID in the Policy Detail (03) record. The validation was not taking into account the associated QHP ID that the issuer has reported for the Exchange Assigned Subscriber ID when validating the Subscriber ID in FEPS.
- This issue was corrected over the weekend as affected files were reprocessed (as mentioned before, the most recent “Accepted” or “Accepted with Errors” file an issuer submitted for each HIOS ID and benefit year was reprocessed).

Update

- State-based marketplace (SBM) plans were not reprocessed since we do not validate the Subscriber ID for SBM plans.
- Following these fixes, the Subscriber ID validation ensures Subscriber IDs are associated with any CSR variant plan.
- Please note if you have received Error Code CSRIFIL50, you should still investigate and try to resolve the error(s). It is possible that when the issue is fixed, more errors rather than less will be generated.
- Please reach out to us with the name of the file with errors if you believe you've received errors incorrectly, and CMS will investigate the issue.

Update

- Issuers should have received notifications and updated reports.
- CMS received additional files on Sunday. Reprocessing for these files is ongoing and will be completed by Tuesday, May 17, 2016.
- Please note that issuers whose most recent file was rejected will need to resubmit.

Update

- We are now also accepting negative values for Total Actual CSR at issuer level. If issuers previously received this error they should resubmit and will no longer receive this error.

Reminders

- If you have not been receiving summary/error reports in your EFT, you may want to touch base with your IT team to see if there is a script in place that is re-routing the report to a specific location/folder on your end.
 - The reports may be in your 820/payment folder.
- Some issuers are receiving a higher volume of errors related to the format of CSR Provided (CSRIFIL64, 65).
 - This data element must be in the format “0.00” (two decimal place precision required).
 - Negative amounts are permitted (example: “-1.00”).

Questions?

To submit questions by phone:

- *Dial '14' on your phone's keypad*
 - *Dial '13' to withdraw your question*

To submit questions by webinar:

- *Type your question in the text box under the 'Q&A' tab*

Locating CSR Reconciliation Documents in REGTAP

Stakeholders can access additional documents at <https://www.REGTAP.info> in the REGTAP Library.

Under Program Area, select “Payment-CSR Reconciliation”

The screenshot shows the REGTAP Library interface. On the left, a 'Program Area' dropdown menu is open, listing various categories. 'Payments-CSR Reconciliation' is highlighted with a red box, and a red arrow points from the text 'Under Program Area, select “Payment-CSR Reconciliation”' to this selection. The main content area displays a table of documents related to CSR Reconciliation.

Program Area	Resource Type	Download
Payments-CSR Reconciliation	FAQ	Download
Payments-CSR Reconciliation	FAQ	Download
Payments-CSR Reconciliation	FAQ	Download
Payments-CSR Reconciliation	Supporting Documents	Download
Payments-CSR Reconciliation	Supporting Documents	Download
Payments-CSR Reconciliation	Presentation Slides	Download
Payments-CSR Reconciliation	Supporting	Download

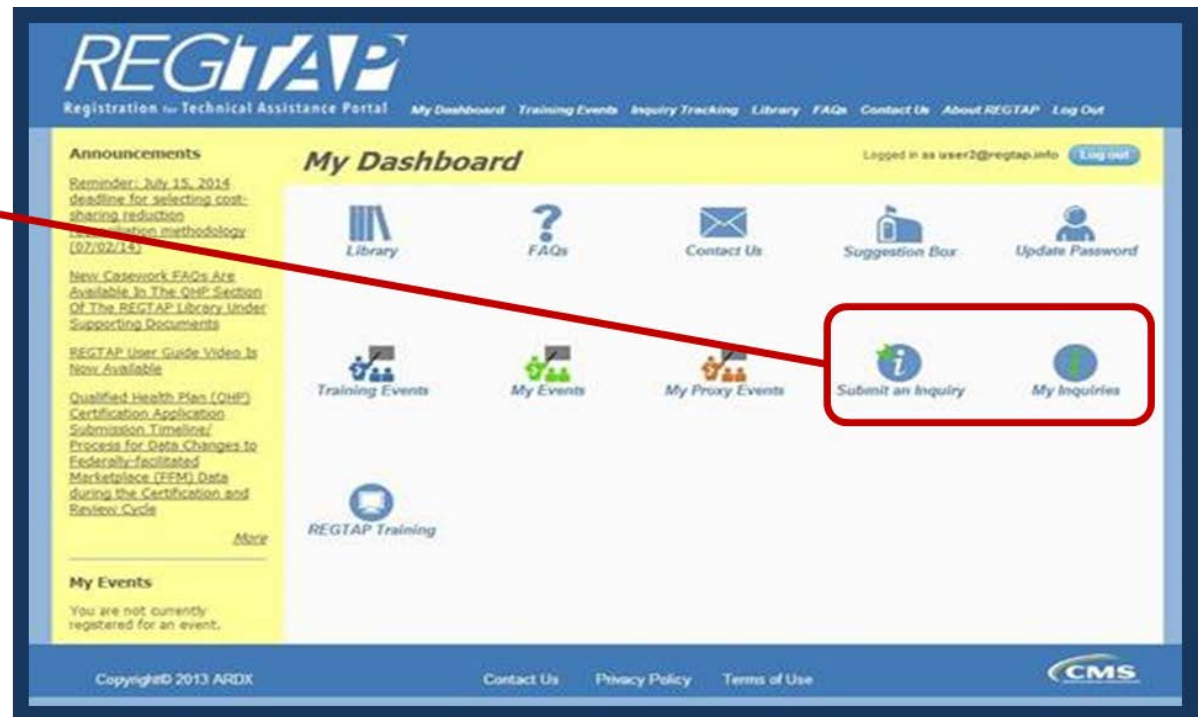
Resources

Resource	Resource Link
U.S. Department of Health & Human Services	http://www.hhs.gov/
Centers for Medicare & Medicaid Services (CMS)	http://www.cms.gov/
The Center for Consumer Information & Insurance Oversight (CCIIO) web page	http://www.cms.gov/ccio
Consumer website on Health Reform	http://www.healthcare.gov/
Registration for Technical Assistance Portal (REGTAP) - presentations, FAQs	https://www.REGTAP.info

Inquiry Tracking and Management System (ITMS)

Stakeholders can submit inquiries to <https://www.REGTAP.info> through ITMS.

Select 'Submit an Inquiry' from My Dashboard.



Note: Enter only one (1) question per submission.

FAQ Database on REGTAP

My Dashboard



The FAQ Database allows users to search FAQs by FAQ ID, Keyword/Phrase, Program Area, Primary and Secondary categories, and Publish Date.

FAQ Database is available at
<https://www.regtap.info/>

FAQ Search

FAQ ID Enter numeric FAQ ID only

Keyword/Phrase

Program Area

Select All
Agent Broker
Distributed Data Collection for RI and RA/Edge Server
Enrollment and Eligibility
Event Registration and Logistics

Primary Category

Secondary Category

Publish Date

Start Date

End Date

Search

Clear Search

Closing Remarks