



Update on Resolved 12/31 Voluntary Termination Blocker



December 14, 2015

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The Marketplace had a temporary blocker that prevented effectuated enrollments from submitting a 12/31/15 termination date. This blocker was eliminated on 11/23/15.

The term blocker temporarily prevented enrollees from cancelling their 2016 passive reenrollment since before 12/16/15 the only way to cancel a 2016 passive reenrollment was to request a 12/31/15 (or earlier) term.

- While the blocker existed, the Marketplace Call Center opened Health Insurance Casework System (HICS) cases referencing the 500.280 blocker and communicating the 12/31/15 term date
- Issuers who receive these cases were instructed to non-renew and send an IC834 termination effective 12/31/15 for the 2015 policy
 - When the Federally-facilitated Marketplace (FFM) processes the 2015 termination, it queues up the 2016 passive reenrollment for cancellation (I-834 cancels through 12/16/15, Cancel IPAs after 12/16)
 - Alternatively, the issuer could send an IC834 cancel on the 2016 passive reenrollment
 - Any active reenrollment must be honored
- **Issuers who have HICS cases communicating 12/31/15 term dates should send the IC834 term or cancel**

There is no current blocker on 12/31/15 termination requests aside from the standard rule that a termination date generally must be 14 days in the future (12/17/15 is the last day to submit a 12/31/15 termination date)

After 12/15/15, enrollments can cancel their 2016 passive reenrollment via the Call Center or Marketplace Account; any active 2016 new plan selection associated with the BAR application/enrollment will also cancel/term the passive reenrollment.