

Marketplace Open Enrollment Notices and Outreach File for Enrollees at Risk of Losing Financial Assistance

Center for Consumer Information & Insurance Oversight (CCIIO)

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<https://www.regtap.info/FFENR.php>

The information provided in this presentation is not intended to take the place of the statutes, regulations, and formal policy guidance that it is based upon. This material summarizes current policy and operations as of the date it was uploaded to REGTAP. Links to certain source documents may have been provided for your reference. We encourage persons taking the course to refer to the applicable statutes, regulations, and other interpretive materials for complete and current information

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Marketplace Open Enrollment Notices (MOENs)

- Beginning the week of September 23rd, consumers enrolled in a Marketplace Qualified Health Plan will receive advance notice of the upcoming Open Enrollment (OE) Period via the Marketplace Open Enrollment Notice (MOEN).
- This notice serves as the primary announcement of OE and informs consumers about enrollment and coverage dates, the benefits of updating their application information, and the proper steps for taking necessary action.

Marketplace Open Enrollment Notices

- Even if they're still eligible for coverage, most need to take action during Open Enrollment such as updating their financial assistance by calling the Marketplace Call Center or logging into their accounts on [Healthcare.gov](https://healthcare.gov).
- Issuers can view sample MOEN notices at <https://marketplace.cms.gov/applications-and-forms/notices.html>.
- As a reminder, Batch Auto Reenrollment (BAR) is expected to begin on or around October 14.

Outreach File for Enrollees at Risk of Losing Financial Assistance (Opt-Out, Special Notice, Failure to Reconcile, and Repeat Passive Re-enrollee)

- **Issuers should expect to receive an Outreach file on or about October 2nd, 2019 (10/2/2019).**
- **The file will identify enrollees who will lose financial assistance in 2020 if they don't return to the FFM. Enrollees on the file are on one of the categories below, though the file won't indicate which:**
 - **Opt-Outs**
 - Did not authorize FFM to obtain tax return information from IRS for annual eligibility redetermination
 - **Special Notice Group**
 - Consumers have income above 500% FPL
 - **FTR**
 - Consumers received APTC but have not filed a tax return to reconcile with IRS
 - **Repeat Passive Re-enrollee**
 - Were auto-renewed without application updates for two years in a row and have no available tax data
- **CMS Issuer Communications E-mail blast will be sent prior to file being pushed out.**

Outreach File for Enrollees at Risk of Losing Financial Assistance (Opt-Out, Special Notice, Failure to Reconcile, and Repeat Passive Re-enrollee)

- The file will be sent via EFT code IOUTRC.
- The outreach file will have a date and timestamp of:
 - “TPID.IOUTRC.Dxxxxxx.Txxxxxxxxxx.P”
- File layout is posted at <https://zone.cms.gov/document/ioutrc-file-layout>
(zONE users must be logged in to access this link).

CMS encourages issuers to conduct outreach to these consumers;

- Direct them to the Marketplace to actively apply during the OE to avoid losing financial assistance.
- Check their Marketplace Open Enrollment Notice (MOEN) which will provide messaging to encourage enrollees who may be in this situation to return to the Marketplace to obtain an updated eligibility determination and select a plan.

For more information on the four categories of enrollees who are stripped of financial assistance in auto - redetermination, please refer to the Guidance on Annual Eligibility Redetermination and Re - enrollment for Marketplace Coverage, available here:

<https://www.cms.gov/CCIIO/Resources/Regulations-and-Guidance/Downloads/Updated-Federal-Standard-Notices-and-Enforcement-Safe-Harbor-for-Discontinuation-Notices-PY2020.pdf>