

IC834 CANCEL-OUT-OF-AREA Additional Maintenance Reason Code (AMRC)

*Consumer Information &
Insurance Oversight (CCIIO)*

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<https://www.regtap.info/FFENR.php>

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IC834 CANCEL-OUT-OF-AREA AMRC

- **CANCEL-OUT-OF-AREA** must only be used prior to a policy's effectuation and start date.
- The Federally-facilitated Marketplace (FFM) does not send out-of-area enrollments by design, but in rare instances where a consumer in a zip code that spans multiple counties misidentifies their resident county, some out-of-area enrollments are sent, and may be canceled by the issuer.
- If an issuer believes an enrollee has moved out-of-area after effectuation, the issuer should advise the enrollee to report the change to the Marketplace.

CANCEL-OUT-OF-AREA Scenario

SCENARIO

- On December 6, 2018, an issuer receives initial enrollment information (I834) from the FFE for a new member with a start date of 1/1/19. While reviewing the member's information, the issuer notices that while the zip code on the 834 is a valid coverage area for the plan, the county which is reflected is not.
- The plan's coverage area is outside of the county listed by the member, and therefore the enrollment is not valid. The issuer sends a cancelation to the FFE using the 'AMRC' CANCEL-OUT-OF-AREA.
 - Additionally, the issuer should send a cancelation notice to the consumer explaining the reason the enrollment was canceled, and explaining they are eligible for a Special Enrollment Period (SEP) by contacting the Marketplace Call Center.