



Data Matching Issues (DMIs) Issuer Outreach File Delivery Information Update (09 13 18)

*Consumer Information &
Insurance Oversight (CCIIO)*

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<https://www.regtap.info/FFENR.php>

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Data Matching Issues (DMIs) Issuer Outreach Files Delivery

- On Thursday, September 13, 2018, CMS will deliver DMI Issuer Outreach Files for consumers who are at risk for Marketplace action in October, 2018, unless they successfully resolve their data matching issues.
- These enrollees are at risk of losing their eligibility for a Quality Health Plan (QHP) through the Marketplace or having their eligibility for financial assistance adjusted or ended at the end of October, with enrollee's eligibility adjusted effective November 1, 2018. Expiration "NLE" 834 transactions will be sent during the first two weeks of October.
 - Issuers are encouraged to conduct outreach to these identified consumers and address consumer questions they receive directly, and to advise them of the importance of timely submission of requested documentation by the Exchange, so they can get their DMIs resolved
- **Note:** Issuers should not update your systems with the information contained in the DMI files, instead 834 transactions from the FFM will be sent for issuers to adjust the coverage or application of financial assistance with respect to impacted policies.

Data Matching Issues (DMIs) Issuer Outreach Files Delivery Continued

Resources

- Past DMI files were sent via the DATAM file function code, however an updated EDI File Naming Convention document can be found on CMS zONE here: <https://zone.cms.gov/document/eft-file-naming-conventions-1>
- Additionally, a draft DMI Outreach Letter and sample call script are posted on CMSzONE here: <https://zone.cms.gov/document/data-matching-issues-consumer-outreach-sample-notice-call-center-script>
 - (CMSzONE users must be logged-in to be able to access both links)