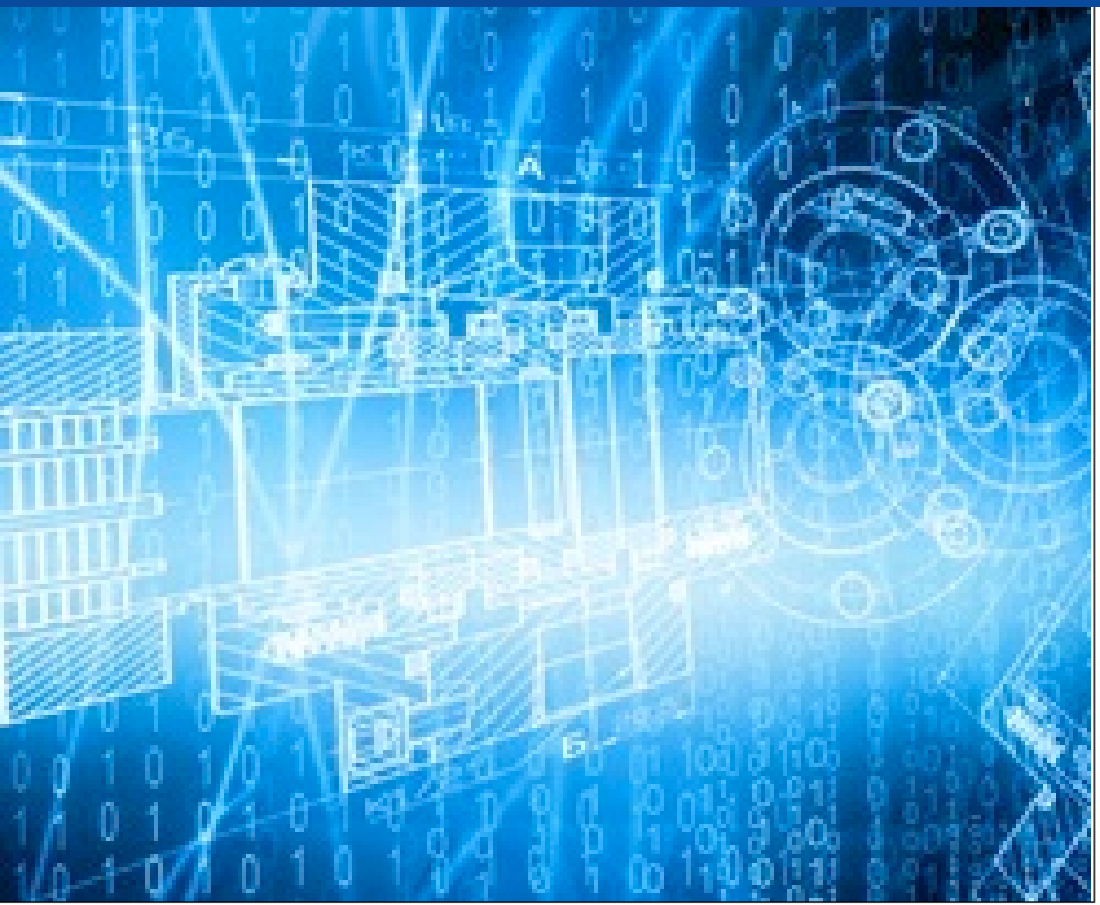
CMS
CENTERS FOR MEDICARE & MEDICAID SERVICES

Data Matching Issues (DMIs) Issuer Outreach File Delivery Information Update (8 15 18)



Consumer Information & Insurance Oversight (CCIIO)

August 6, 2018

https://www.regtap.info/FFENR.php

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Data Matching Issues (DMIs) Issuer Outreach Files Delivery

- On Wednesday, August 15, 2018, CMS delivered DMI Issuer Outreach Files for consumers who are at risk for Marketplace action in September, 2018, unless they successfully resolve their data matching issues.
- These enrollees are at risk of losing their eligibility for a Quality Health Plan (QHP) or for financial assistance at the end of September, with enrollee's eligibility adjusted effective October 1, 2018. Expiration "NLE" 834 transactions will be sent during the first two weeks of September.
  - Issuers are encouraged to conduct outreach to these identified consumers and address consumer questions they receive directly, and to advise them of the importance of timely submission of requested documentation by the Exchange, so they can get their DMIs resolved

- **Note:** Issuers should not update your systems with the information contained in the DMI files, instead 834 transactions from the FFM will be sent for issuers to adjust the coverage of impacted policies.

Data Matching Issues (DMIs) Issuer Outreach Files Delivery, Continued.

Resources

- Past DMI files were sent via the DATAM file function code, however an updated EDI File Naming Convention document can be found on CMS zONE here: https://zone.cms.gov/document/eft-file-naming-conventions-1
- Additionally, a draft DMI Outreach Letter and sample call script are posted on CMS zONE here: https://zone.cms.gov/document/data-matching-issues-consumer-outreach-sample-notice-call-center-script
  - **(CMS zONE users must be logged-in to be able to access both links)**