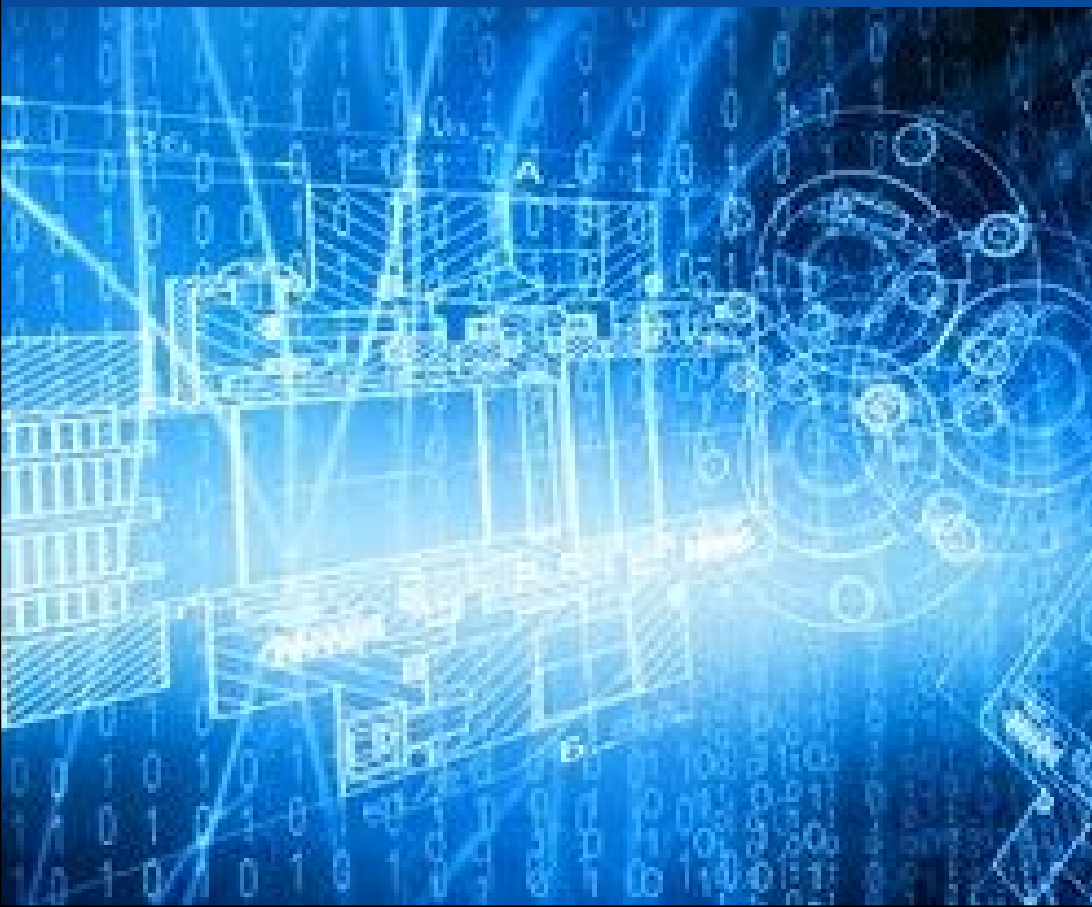


2017 Reinstatements After Batch Auto Reenrollment (BAR)



*Center for Consumer Information
and Insurance Oversight (CCIIO)*

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<https://www.regtap.info/FFENR.php>

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2017 Reinstatements After BAR

- CMS has identified some consumers (less than 1,000) whose 2017 health plan enrollments were reinstated through Reconciliation or disputes after BAR ended, and the associated consumer is not enrolled in a 2018 health plan.
 - CMS is tagging the consumer's Marketplace account with a Special Enrollment Period (SEP) to allow them to enroll in 2018 coverage. Enrollees who want to access the SEP must contact the FFE Call Center.
 - Issuers with enrollees who enroll under the SEP will get an 834 transaction with a prospective date (and potentially a Health Insurance Casework System (HICS) case to make it retroactive, to the 1st of a preceding month in 2018, at enrollee's option).

2017 Reinstatements After BAR, cont'd.

- Error Resolution & Reconciliation (ER&R) sent an Electronic File Transfer (EFT) file to issuers who are impacted on Friday, February 23rd, along with an email communication including the filename.
 - The EFT file will include policies reinstated both through Reconciliation and disputes.
 - The EFT file will be transmitted using the 'ERRS' function code.
- Issuers are encouraged to complete outreach and notify the consumer that they may contact the Marketplace Call Center to enroll in a 2018 plan.

2017 Reinstatements After BAR, cont'd.

- CMS recommends including the following messaging in any issuer outreach:
 - Due to a processing error, the Health Insurance Marketplace does not have a complete application record for your 2018 health care plan.
 - You **MUST** complete a new 2018 Marketplace application to get 2018 coverage.
 - Call the Marketplace **by April 30** to complete a new 2018 application. You are eligible to enroll through a Special Enrollment Period, but you can only access this Special Enrollment Period by calling the Health Insurance Marketplace at **1-800-318-2596**.
 - If you want to stay in your 2017 plan, select <insert plan name and plan ID>. You can select a coverage start date in the future or a retroactive start date for the 1st of a preceding month in 2018.
 - To complete your 2018 application quicker and easier, gather income information for everyone in your household before you call. The Marketplace needs this information to make sure you get the right eligibility and cost information.
 - For more information on applying, visit www.healthcare.gov/apply-and-enroll/get-ready-to-apply/.
- Consumers who are already enrolled in a 2018 plan will not be included in this process.
- On March 30, 2018, ER&R sent an additional file with qualifying 2017 reinstatements processed in February Reconciliation and disputes.