



2016 Unaffiliated Issuer Enrollment (UIE): Issuer Outreach



*Center for Consumer
Information and Insurance
Oversight (CCIIO)*

October 24, 2016

2016 Unaffiliated Issuer Enrollment (UIE):

Issuer Outreach

- CMS will implement a *manual process that generates IRS Forms 1095-A for consumers and payments to issuers related to 2016 Unaffiliated Issuer Enrollments (UIEs)* remaining at year end. We will release subsequent guidance detailing that process.
- *Issuers must NOT auto re-enroll UIEs into 2017 plans.*
- As such, effectively immediately, *issuers must commence outreach to any existing 2016 I records that appear to be UIEs and notify these members that their coverage will end if they do not complete an application during Open Enrollment, starting November 1.*
- *Issuers should not wait for the guidance detailing the manual IRS Form 1095-A generation and issuer payment process to begin this outreach.*
- Today, October 24, the *ER&R contractor will send* issuers via EFT *a true UIE contact list as well as an updated prior year UIE contact list.*

2016 Unaffiliated Issuer Enrollment (UIE): Issuer Outreach (continued)

Issuer outreach to 2016 UIEs should contain the following key points:

- There is an issue with your current Marketplace plan enrollment that makes it impossible for the Marketplace to re-enroll you automatically for 2017 coverage.
- Action is needed! You should apply with the Marketplace and select a plan by December 15 to get coverage for January 1, 2017.
- Log in to HealthCare.gov and take the following steps:
 - Complete your 2017 application. If you have any questions or need help, call the Health Insurance Marketplace at **1-800-318-2596**.
 - Make sure everyone in your household is included on the application.
 - Add or update any information that has changed – like your income, address or people in your household.
 - After you compare your coverage options, make sure each person on your application who needs coverage and is eligible, is enrolled in a plan for 2017.
- If you don't apply and select a plan, you could have a gap in coverage starting January 1, 2017.
- If you are getting financial help with health coverage in 2016, and don't act to select a Marketplace plan by December 15, your financial help will end on December 31, 2016.