

DISTRIBUTED DATA COLLECTION (DDC) FOR REINSURANCE (RI) AND RISK ADJUSTMENT (RA): EDGE Software Stack Upgrade Web Form

November 1, 2016



**Health Insurance Marketplace Program
Training Series**

Agenda

- [Session Guidelines](#)
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Session Guidelines

- This is a 60 minute webinar session.
- For questions regarding content, please submit inquiries to: EDGE_Server_Data@cms.hhs.gov.
 - Include EDGE server and the Health Insurance Oversight System (HIOS) ID in the subject line.
- For questions regarding logistics and registration, please contact the Registrar at: (800) 257-9520.

2016 EDGE Software Stack Upgrade Web Form

EDGE Software Stack Upgrade

- The Centers for Medicare & Medicaid Services (CMS) has scheduled a maintenance release for December 2, 2016, which includes an update to the EDGE server software stack.
 - All EDGE servers will need to be upgraded to the following versions:

Red Hat Enterprise Linux (RHEL)	MySQL	Java
7.2	5.7.16	1.8

- CMS developed the 2016 EDGE Software Stack Upgrade web form for issuers to report when they anticipate to perform the upgrade and whether they need assistance.

Accessing the Web Form

- CMS will send an email to the CEO Designate, Alternate CEO Designate and the Technical Contact (if updated in the EDGE Server Contact Database) with a direct link to the web form.
- CEO Designate's email address is used to determine the company and Health Insurance Oversight System (HIOS) ID(s).
- The web form must be completed in a single session.



If your company's CEO Designate changes after October 28, 2016, you must ensure the contact information has been updated in the EDGE Server Contact Database web form. You will not be able to complete the EDGE Software Stack Upgrade web form until the update has been completed.

The Web Form

Welcome Page:

- Link to the Contact Database web form, if needed.
- Select the **Continue** button to begin.

Welcome to the 2016 EDGE Software Stack Upgrade Web Form!

The Centers for Medicare & Medicaid Services (CMS) have scheduled a maintenance release, which includes an update to the EDGE software stack (i.e. Red Hat Enterprise Linux 7.2, MySQL 5.7.16, Java 1.8). The software stack upgrade must be completed between December 3, 2016 and January 31, 2017. In order for CMS to assess the support required for all issuers to accomplish the upgrade within the established timeframe, your company is requested to provide information regarding when you expect to perform the software stack upgrade for your EDGE server(s).

This web form allows you to report the timing for your EDGE software stack upgrade.

To complete the reporting process for the EDGE software stack upgrade, you must have access to the contact information for your company's CEO Designate.

Please note that this web form must be completed in a single session. We suggest you collect all necessary information before initiating the process. Select the **Continue** button to begin.

Note: If your company's CEO Designate changed after October 28, 2016, you **must ensure** the contact information has been updated in the EDGE Server Contact Database web form: <https://acapaymentoperations.secure.force.com/EdgeContactDatabase>. You will not be able to complete the EDGE Software Stack Upgrade web form until the CEO Designate is up to date.

Continue

Contact Information

Contact Information:

- Submitter and Alternate Contact 1 is required.
- CEO Designate must be entered as either the Submitter or Alternate Contact 1.
- Alternate Contact 2 is optional.
 - Suggest including a technical contact responsible for the upgrade.
 - This is the individual CMS will contact if assistance is requested in completing the upgrade.

EDGE Server Type

Amazon Web Services (AWS)

- Provide three (3) proposed dates for CMS to perform the upgrade.
- Select the check box if interested in a weekend date.



All EDGE software upgrades must be completed between December 3, 2016, and January 31, 2017.

On-Premise (OP)

Upgrade Existing Server(s):

- Planned begin and end dates for upgrade.
- Indicate if assistance needed.

New Server(s):

- Planned begin and end dates for set up.
- Planned begin and end dates for data migration.
- Indicate if assistance is needed.

Review and Submit the Web Form

- Review all information on the Summary page.
- Use **Edit** links to make updates.
- Select the **Submit** button.
- Select the **PDF** button to view and print the PDF confirmation.
- Acknowledgment emails will be sent to the email addresses provided.



The Acknowledgment email does not include the PDF confirmation. You **MUST** print the PDF from the Confirmation page.

Questions?

To submit or withdraw questions by phone:

- *Dial “**star(*)**, **pound (#)**” on your phone’s keypad to ask a question.*
 - *Dial “**star(*)**, **pound (#)**” on your phone’s keypad to withdraw your question.*

Upcoming Webinar

Webinar	Scheduled Event Date
Q&A	November 8, 2016

Resources

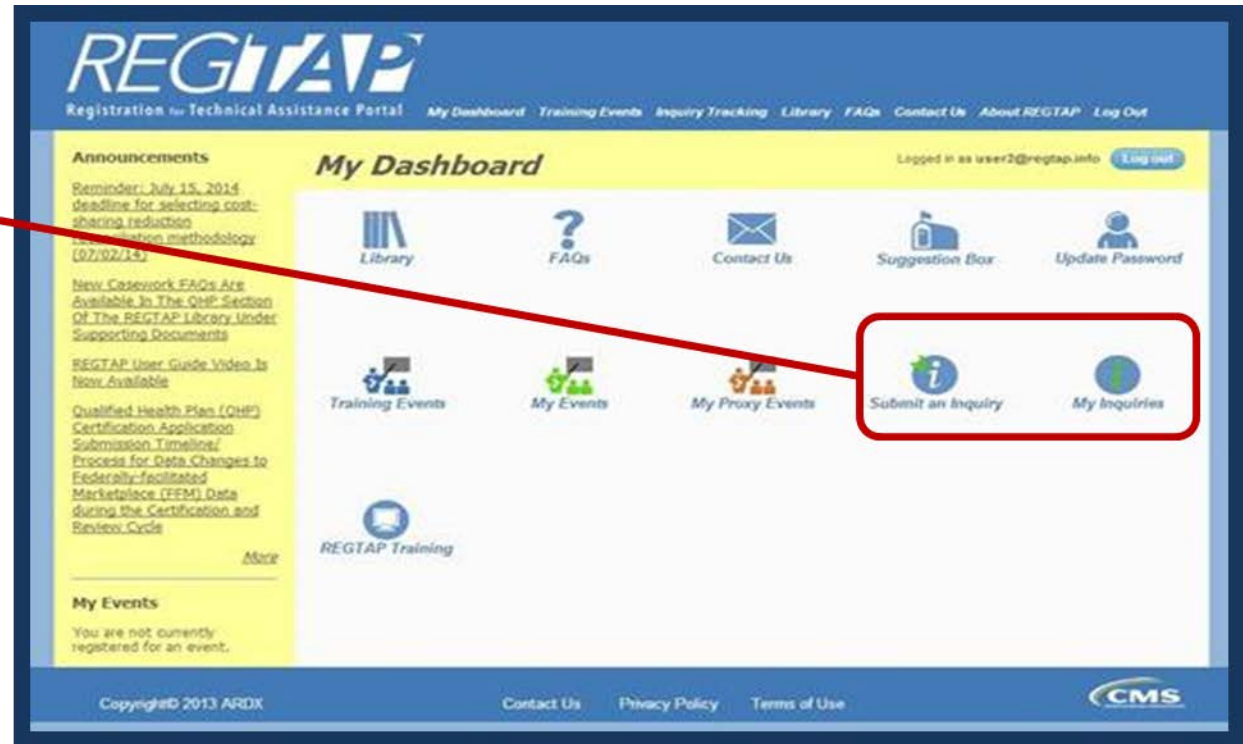
Resources

Resource	Link/Contact Information
Center for Consumer Information and Insurance Oversight (CCIIO)	http://cms.gov/ccio/
Registration for Technical Assistance Portal (REGTAP) • Registration • Inquiry Tracking and Management System (ITMS) • Resource Library • Frequently Asked Questions (FAQs)	https://www.REGTAP.info/

Inquiry Tracking and Management System (ITMS)

Stakeholders can submit inquiries to ITMS at <https://www.REGTAP.info>.

Select 'Submit an Inquiry' from My Dashboard.



FAQ Database on REGTAP

My Dashboard



The FAQ Database allows users to search FAQs by FAQ ID, Keyword/Phrase, Program Area, Primary and Secondary categories, Benefit Year and Publish Date.

FAQ Database is available at
<https://www.regtap.info/>.

FAQ Search

FAQ ID Enter single FAQ ID or multiple IDs (1-10 or 15,18,87)

Keyword/Phrase

Program Area

Select All
ACA Financial Appeals
Agent Broker
Distributed Data Collection for RI and RA/Edge Server
Enrollment and Eligibility

Primary Category

Secondary Category

Benefit Year ?

Publish Date

Start Date

22

End Date

22

FAQs to Display: ?

- ☒ Current FAQs Only
☐ Retired FAQs Only
☐ All FAQs (Current and Retired)

Search

Clear Search

Closing Remarks